

The veterinary technician has many important responsibilities and plays many roles within the hospital. They apply their professional skills in anesthesia, surgery, dentistry, laboratory testing, patient nursing, and client education.

The technician is routinely entrusted with patient assessments, anesthesia, procedures, and treatments. The technician must be a detail oriented person who can make good decisions, respond quickly and calmly to crises, and maintain high standards of patient care. Technicians need to communicate clearly with the doctor's, other hospital personnel, and clients to ensure that patients receive the care that they need.

Technicians should enjoy working with diverse people and animals and be friendly and flexible in the face of varying expectations from clients and co-workers. Technicians must share a firm belief in the quality of care we provide and communicate this sense of assurance to clients. It is important to know and understand our services and recommendations and be able to clearly convey the value of the services to the clients. Excellent client communication skills and a commitment to outstanding client service are essential.

Education and Essential Qualifications

- Technicians must be graduates of an AVMA accredited training school or program.
- Basic computer literacy including the ability to type on a computer keyboard, use a computer mouse, and view information on a computer screen is required.
- Employees must have the physical strength and ability to lift and carry a pet or other object weighing up to 50 pounds without assistance. Must be able to assist in lifting patients or other objects weighing more than 50 pounds.
- Technicians must be able to safely and competently operate equipment pertinent to carrying out their duties, including but not limited to laboratory equipment, anesthesia and dental equipment, and the xray machine and processor.
- Technicians must be able to view physical symptoms or medical problems, read medical instruments, and follow handwritten instructions.

General Job Requirements

- Follow all hospital standard procedures and protocols, both current and future, as contained within the training manuals or as written or communicated by doctors or other supervisory staff
- Carry out all duties in a professional and courteous manner and remain respectful and polite in speech, tone, and actions under all circumstances

- Remain flexible and willing to implement new or changing procedures in the future
- Follow OSHA standards and be familiar with Material Data Safety Sheets. Occupational hazards may include but are not limited to animal bite or scratch wounds and exposure to x-rays, anesthetic gases, CO2 Laser, caustic or toxic materials, and zoonotic diseases. Employees must follow all safety guidelines contained in the employee handbook and posted in hazardous areas.