



Dr. Kenneth G. Wright
Dr. Kathleen Werden

Dr. Sheryl Davidson
Dr. Lauren Thigpen

BOARDING SERVICES

Countryside Animal Clinic is a full-service animal hospital with facilities to board our clients' pets. Reservations are required and should be made well in advance, especially for weekends and holidays. A **\$20.00 NON-REFUNDABLE DEPOSIT** is required at the time you make your reservation, which can be processed in person or by phone with a credit card. One deposit is required per reservation (covers multiple pets), except over major holidays. At these times, a \$20.00 deposit per pet is required. The full \$20.00 deposit is applied toward the boarding fees.

Our hospital policies minimize any risks that might occur while boarding; however, some are inherent and we cannot be responsible for those which are unpreventable. In order to provide your pet with optimum health care and keep him in a safe environment, the following policies **MUST** be followed:

- 1) **Vaccinations** against Rabies, Canine or Feline Distemper Combinations, and Bordetella must be **current**. We also strongly recommend vaccinating against Canine Influenza—this will be required in the event of another local outbreak of the virus.
- 2) Countryside Animal Clinic requires an **annual fecal exam** due to the zoonotic risk of intestinal parasites. If this has not been performed within the past 12 months, a fecal sample will be tested here at an additional fee.
- 3) Countryside Animal Clinic strongly recommends that dogs be tested annually and kept on heartworm preventative year-round. Heartgard, Interceptor, Tri-Heart Plus, or Revolution (given monthly) should be brought to the clinic if your pet is due for preventative during the boarding period.
- 4) All dogs and cats **must** have an application of a monthly **flea treatment** upon entering the hospital. The **ONLY** products that we will accept are: **Vectra 3D, Advantix, Advantage/Multi, Frontline Plus, or Revolution**. This treatment will prevent the transmission of fleas for 1 month from the application date. If you have applied one of the above mentioned products at home, please supply us with that date when checking your pet in for boarding. Otherwise we will apply a product here at an additional fee.
- 5) If your pet is currently on **medication**, please make sure that you bring enough medication to last the entire stay. There is an additional charge per night to administer medications and supplements.
- 6) If your pet is currently on a **prescription diet**, please ask if we carry it or you will need to supply it while your pet is staying with us.
- 7) We are **not responsible** for items left with pets. These include toys, blankets, towels, leashes, and collars. Please remove all leashes and collars, including flea collars, before admission. **Please leave all personal items at home**, as we provide fresh bedding and a high quality diet. Due to limited space, we also request that you do not leave cat carriers at the clinic.
- 8) If your pet should become ill while boarding, we will make every attempt to reach you at the telephone number(s) you provide us. If we are unable to contact you, we reserve the right to administer emergency treatment and perform basic diagnostic tests for which you will be financially responsible.
- 9) Owners of pets with a **known medical problem** must inform the receptionist at or before admission. At our discretion, **special charges** will be made for treatments or medications administered, caring for diabetic, asthmatic, or otherwise debilitated patients, isolation, or any other services deemed necessary but not included in the basic boarding rate. Pets that must be medically monitored will be charged a hospitalization fee in addition to the customary boarding charges.
- 10) Those who wish to have their pets **examined** for a particular condition (i.e., eyes, ears, skin, etc.) while they are boarding will be charged the customary rates and exam fees for such services.
- 11) No dog with kennel cough or influenza or cat with upper respiratory disease will be admitted for boarding.
- 12) Animals will be admitted and discharged only during regular clinic hours:

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| Monday-Friday: | 7:30am-7:00pm |
| Saturday: | 7:30am-1:00pm |
| Sunday: | Closed |
| Holidays: | Closed New Years Day, Memorial Day, July 4, Labor Day, Thanksgiving, & Christmas |

Thank you for entrusting your pet(s) to our care.

Owner's Signature

Date

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