



## PREVENTIVE HEALTH CARE FAQ

### **What is preventive health care?**

*Preventive health care is the basic care recommended for pets to promote wellness and the early detection of health problems. The AAHA/AVMA Guidelines for Preventive Health Care include the following recommendations:*

*Physical Examination including a current health history from pet owner*

*Core Vaccines (examples: Rabies, DA2PP, FVRCP)*

*Non Core Vaccines based on risk factors (examples: Leptospirosis, Leukemia)*

*Fecal tests to screen for intestinal parasites.*

*Monthly medication to control internal and external parasites based on risk factors.*

*Heartworm (dogs) or Leukemia/FIV (cats) testing.*

*Disease screening (blood and urine tests) based on life stage and risk factors*

*Spaying or Neutering of all pets not intended for breeding.*

*Microchipping*

### **How often does my pet need to be seen for preventive health care?**

*The frequency of preventive health care is based on life stage, life style, and health status. Using the AAHA/AVMA Guidelines for Preventive Health Care, our veterinarians have established some basic guidelines for adults without known health issues:*

*Physical Examinations every 6 months*

*Personalized pet vaccination schedules – Rabies is required by law for all pets*

*Fecal tests to screen for intestinal parasites every 6 months*

*Heartworm (dogs) or Leukemia/FIV (cats) testing every 12 months based on lifestyle*

*Personalized parasite control based on risk factors.*

*Personalized disease screening based on health history every 12 months*

*These guidelines will vary for juvenile and senior pets or pets with health issues.*

### **Where can I find more information about preventive health care for my pet?**

AAHA Pet Owner Web Site - [https://www.aaha.org/pet\\_owner/](https://www.aaha.org/pet_owner/)

CDC Healthy Pets/Healthy People - <http://www.cdc.gov/healthypets/>

Companion Animal Parasite Council – <http://www.capcvet.org/>

Chambers Creek Veterinary Hospital - <http://www.chamberscreekveterinaryhospital.com/>



## PAW PLAN FAQ

### **What is a PAW Plan?**

*PAW Plans are a savings plan for preventive health care. By purchasing your pet's preventive health care in a package, you can save up to 30% and make monthly payments. Your PAW Plan will auto-renew each year into the savings plan appropriate for your pet.*

### **What is the cost of a PAW Plan?**

*The cost of the plans varies depending on the services included in the package. Your PAW Plan provides a savings of approximately 30% on the services included in the package. There is a \$49.95 one time Membership Fee for all Paw Plans.*

### **How do I decide which PAW Plan is right for my pet?**

*The veterinarian will make a preventive health care recommendation after performing a comprehensive physical exam and we can sign you up for the PAW Plan which will provide you with the maximum savings.*

### **Does my PAW Plan include any services other than preventive health care?**

*We feel that early treatment of health issues is important to maintaining the well being of your pet. Most of our PAW Plans include up to 2 medical visits in addition to the preventive health care services plus a 5-10% discount on out of plan services. PAW Plan pets are eligible for microchip placement at 30% off retail price.*

### **Does my PAW Plan cover food or medication?**

*PAW Plans do not cover the cost of food or medication with the exception of the parasite control treatments listed in the individual plans.*

### **How is my PAW Plan different from pet insurance?**

*A PAW Plan is a group of services sold as a package allowing for a bulk discount and monthly payments. Insurance is usually monthly payments made to cover a portion of the cost for future full priced services.*

### **What if I don't use all of the services in the PAW Plan?**

*PAW Plans are recommended based on the preventive health care needs of you pet. Some pets may not need every service in the plan, but the savings are usually still significant. Due to the high discount on the Paw Plans, we are not able to refund or switch out unused services*

### **Can I transfer my PAW Plan to another hospital?**

*Because the PAW Plans are sold as a package with payment to Chambers Creek Veterinary Hospital, they are not transferable to another hospital.*

### **Can I change my PAW Plan?**

*A PAW Plan may be changed if the veterinarian identifies a medical need which would indicate a need for a different Paw Plan (example: pet needs a dental cleaning).*

### **Can I cancel my PAW Plan?**

*You may cancel your PAW Plan at any time. The services used will be charged at retail price and any payments you have made will be credited towards these charges. The \$49.95 Membership Fee is non-refundable.*