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ORDER/ WEBSITE QUESTIONS?

If you have any questions related to the status of an order, account information or using the pharmacy website, please direct those to the Vet's First Choice Customer Care at 1-888-606-3336.

ALL CREATURES ANNOUNCES THE ADDITION OF AN ONLINE PHARMACY

There's a great new service we are now offering to our clients—an online pharmacy on our website!

WHY HAVE AN ONLINE PHARMACY?

Why did we choose to offer this service? We have been hearing more and more from clients that you are using other pharmacy options, including online pharmacies, for your pets' prescriptions. There is frequent concern in the veterinary community regarding the source of medications from online pharmacies, medication handling, etc. However, we understand the need for cost effective options.

In addition to cost, online pharmacies offer significant convenience to the customer. We wanted to be able to provide this opportunity for all of our clients.

WHAT PRODUCTS ARE AVAILABLE?

Most (but not all) of the prescription products we carry can be found on the website. Additionally, there are many products on the website which we are not able to carry in our hospital. Prescription items include not just tablets but compounded medications, shampoos/skin care, diets, supplies, and over the counter products.

HOW DOES IT WORK?

To access this service, simply go to our

website, www.allcreaturesanimalcl.com

and click on the 'Visit Our Online Pharmacy' button on the right side of the Home Page. From there,

you will be directed to the pharmacy. You will create an account, and from there you can shop for your pets' products. When you select a product, we will be notified of the prescription request. ****Please still allow 24 hours for the prescription to be approved before it will be finalized and shipped from the pharmacy.**** Once your product(s) are approved, the order will be shipped right to your door!

Additionally, if you are at the hospital for a visit and you request that the products our veterinarian prescribes for you be shipped through our online pharmacy, we can go ahead and place the item request in your online cart for you, so all you have to do is go online and order!

SHIPPING ADVANTAGES

When ordering through the online pharmacy, there are additional charges for shipping in most cases. However, the pharmacy offers free shipping on most orders over \$49. Additionally, if you sign up for the auto ship option (especially convenient for diets), the shipping is always free!



PROTECT YOUR PET

Heartworm disease is prevalent in **ALL 50 STATES.**



It is estimated that a **MILLION** dogs in the U.S. have heartworm disease today.



It only takes **1 bite** from an infected **MOSQUITO** to spread heartworm disease to a pet.

Pets should be **PROTECTED** from heartworm **12 MONTHS A YEAR.**

It takes approximately **6 months** after being bitten by an infected mosquito for a dog to test positive for heartworms.

Heartworm **PREVENTION** is much less expensive than treatment. Treatment can

COST MORE THAN

15x

that of a year's worth of heartworm preventive.

*Once mature, heartworms can live up to **7 YEARS** in a dog.*

There is only **ONE** approved treatment for heartworm in dogs.

*There are **ZERO** approved treatments for heartworm in cats.*

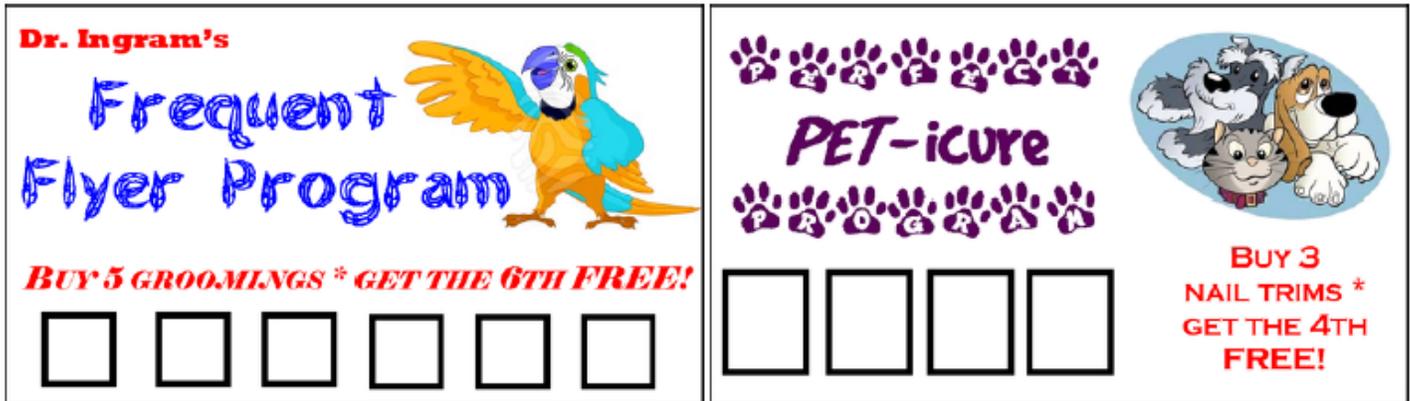


Visit heartwormsociety.org/think12 for more information.
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NAIL TRIM PUNCH CARDS

We are excited to announce our nail trim punch cards, the Perfect Pet-icure Program and Dr. Ingram's Frequent Flyer Program. While all nail trims are complimentary with an exam, please make sure you ask for a punch card for those times when your pet just needs their nails trimmed. With the Perfect Pet-icure Program for dogs, cats and small animals, when you buy 3 nail trims, you will receive the 4th one free! For Dr. Ingram's feathered friends, when you buy 5 groomings, you receive the 6th one free!



CLINIC NOTES

- ◆ Congratulations to Linda Kelly, the winner of the cat tree raffle. Nearly 400 tickets were sold, benefitting a local cat rescue. Thank you to all who entered and supported such a worthy cause. Due to the immense interest, be on the lookout for another cat tree raffle in the next few months!



- ◆ It is our policy to require 24 hour notice on all medication refills. Please be aware of when your pet is nearing the end of their supply, so that we can be alerted in time to prevent any lapse in medications. If you need a refill from a secondary source (i.e. compounding pharmacy, PetMeds, Walgreens), please contact them. They will fax us a request which the doctor will review and fax back at the earliest convenience (within 24 hours). Additionally, please make sure you pay attention to prescription labels for reminders of lab work or rechecks required before the next refill. Your understanding and cooperation with this matter is appreciated.
- ◆ For the safety and consideration of other clients and pets, please make sure your dog is on a leash at all times. If you forgot one, please ask the receptionist and we would be happy to give you one to use for your visit.
- ◆ If you love your care and service at All Creatures, please refer a friend. When they provide your name during their first visit, your account will be credited \$25! As a welcome, they will also receive \$25 off their first visit!
- ◆ Some medications may be available through a "human" pharmacy. If you are interested in this option, please discuss with the veterinarian.
- ◆ Rebates for Heartgard are processed by us automatically, with each purchase from All Creatures. Please make sure we have your current address in the system, and a rebate for \$12 per box will be mailed to you.

MONTHLY SPECIALS

April: Receive a FREE heartworm test with the purchase of a year's worth of heartworm prevention

(Must have current exam)

May: Receive \$50 off a full panel of blood work

(Total Health Plus Urinalysis)

June: 50% off all microchips

(Original price \$55.50)

www.allcreaturesanimalcl.com

www.facebook.com/AllCreaturesClinic