

Patient Payment Policy

Thank you for choosing our practice! We are committed to the success of your medical treatment and care. For your convenience, we have answered a variety of commonly-asked financial questions below. If you need further information about any of these policies, please call our office.

How May I Pay?

We accept payment by cash, personal check, VISA, MasterCard, American Express and Discover.

Which Insurances Do You Contract With?

None. It is the responsibility of the patient to know the details of their insurance plan.

Do I need a referral?

We are a private practice and because we do not accept assignment with any insurance company no referral is required.

What Is My Financial Responsibility For Services?

If you have...	You are responsible for:
No Insurance	Payments are due at the time of service and may be made with cash, personal check, VISA, MasterCard, American Express or Discover.
PPO Insurance	Payments are due at the time of service. Health Associates will give the patient a super bill to mail to their insurance company. Office visits are paid in full by the patient. Standard laboratory tests are billed by the performing laboratory directly to the insurance company. Specialty tests are to be paid by the patient at the time of service.
HMO Insurance	Payments are due at the time of service. No services are covered up-front or by reimbursement.
Medicare/MediCal	We are NOT MediCal providers and we do not bill MediCal for any services. Medi/Medi patients are required to pay a co-pay at the time of service. Medi/Medi patients have a yearly deductible that must be met.
MediCal Only	We are NOT MediCal providers and we do not bill MediCal for any services. All services are paid for at the time of service.

PLEASE BRING ALL INSURANCE CARDS WITH YOU.