







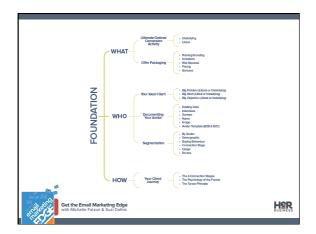


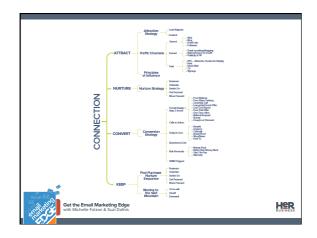
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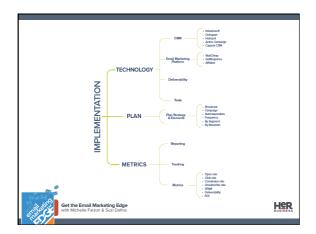
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with Michelle Felizon & Suzi Dalins	BUSINESS	













Technology gives you leverage	
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477	
Technology	
CRM = Customer Relationship Management Customer Details Sales History	
Contact History Notes Status	
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EMS = Email Marketing Platform	
Campaign Management	
- Automated emails AUTOMATE	
Get the Email Marketing Edge	







Planning Gi <u>ves</u> You Clarity		
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3-Part Planning Process		
Get the Email Marketing Edge with Michaele Faircon & Suas Onlins	HER	
Introducing Our Case Study		
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Example "Petspiration"		
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3-Part Planning Process		
Annual Marketing Plan		
Broadcast Email Marketing PlanAutoresponder Email Marketing Plan		
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3-Part Planning Process		
Annual Marketing PlanBroadcast Email Marketing Plan		
Autoresponder Email Marketing Plan		

Annual Marketing Plan

- Includes all your major promotions
- Includes things you do regularly
- May change but great if you refine your planning so you can commit to this plan



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Annual Marketing Plan

 When mapping this out, a great way to think about how to plan things over the 12 months is...



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Annual Marketing Plan

- What are we going to do...
 - Daily
 - Weekly
 - Monthly
 - Quarterly
 - Bi-Annually
 - Annually



Annual Marketing Plan		
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3-Part Planning Process		
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What's the Difference?		-
Broadcast vs Autoresponder?		

What's the Difference?

- Broadcast =
 - Specific send date and time
 - Ideal for time-related events eg Christmas sale, live training, start of the summer detox, store opening
 - Not necessarily based on any action by the recipient



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What's the Difference?

- Autoresponder =
 - Automated email sequence triggered by specific actions
 - Can be any length from 1 email to 100 or more
 - Set intervals



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What's the Difference?

• If in an Autoresponder limit or don't send other emails



3-Part Planning Process

- Annual Marketing Plan
- Broadcast Email Marketing Plan
- Autoresponder Email Marketing Plan



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Broadcast Email Planning Process

- Specifically how you will support the Annual Marketing Plan
- Email centric
- 90 Days

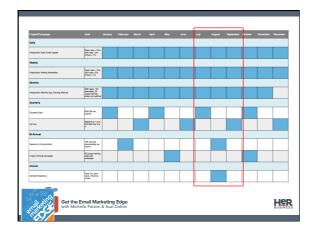


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Broadcast Email Planning Process

• Step 1 – focus on your annual plan

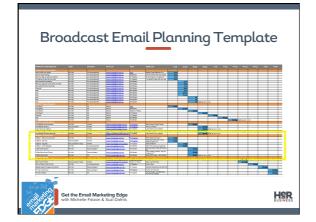




Broadcast Email Planning Process

- Step 1 focus on your annual plan
- Step 2 open your Broadcast Email Planning Template

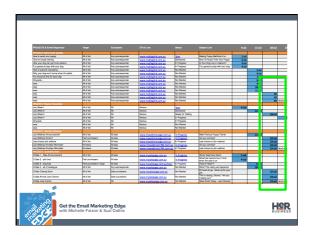




Broadcast Email Planning Process

- Step 1 focus on your annual plan
- Step 2 open your Broadcast Email Planning Template
- Step 3 complete your plan and check for overloads or gaps (see the detail AND the big picture)



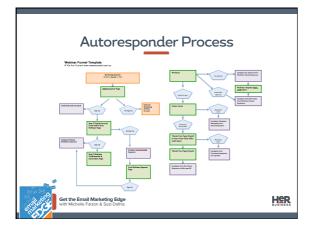


3-Part Planning Process

- Annual Marketing Plan
- Broadcast Email Marketing Plan
- · Autoresponder Email Marketing Plan



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Autoresponder Process

- EG 10-email sequence in first 21 days.
 - Immediate Reassure/Switch On
 - Day 2 Connect/Switch On
 - Day 3 Connect/Switch On/Move Forward
 - Day 5 Orientate/Move Forward
 - Day 7 Connect / Move Forward
 - Day 9 Connect / Move Forward
 Day 12 Connect / Move Forward
 - Day 15 Orientate / Move Forward
 - Day 18 Move Forward
 - Day 21 Move Forward / Orientate



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Autoresponder Process

- A good quick cart abandonment sequence
 - + 30 mins Email 1
 - 24 hours Email 2
 - 48 hours Email 3



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Knowing Your Numbers Gives You Certainty



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Knowing Your Numbers - \$

- Two important numbers:
 - Cost Per Lead
 - Revenue Per Lead



Knowing Your Numbers - \$

- Cost Per Lead =
 - \$ spent on advertising / # leads generated

Spent \$1000 / Generated 100 leads

1000/100 = **\$10 Cost Per Lead**



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Knowing Your Numbers - \$

- Revenue Per Lead =
 - \$ generated / # leads generated

Generated \$2000 Revenue / 100 leads

2000/100 = **\$20** Revenue Per Lead

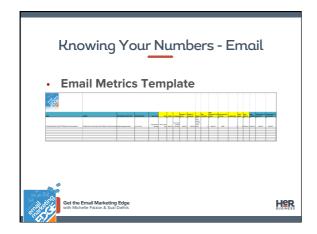


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Knowing Your Numbers - Email

- Open rate (number of people who opened your email as a % of total sent)
- Click rate (number of people who clicked your email as a % of total opened)
- Conversion rate (number of people who took the next step as a % of those who clicked)
- **Unsubscribed** (number of people who opted out of your list as a % of those sent)
- **SPAM** (number of people who flagged your message as SPAM as a % of those sent)













Support Materials

Downloads:

- Slides
- Handouts (Glossary and Tools)
- Email Metric Template



Course Work This week's assignment: • EXERCISE 1: Start work on your Annual Marketing Plan • EXERCISE 2: Look at how you can support your Annual Marketing Plan with your Email Broadcast Plan A&Q Use the Question Box to Ask Your Questions HER What's Next? HER



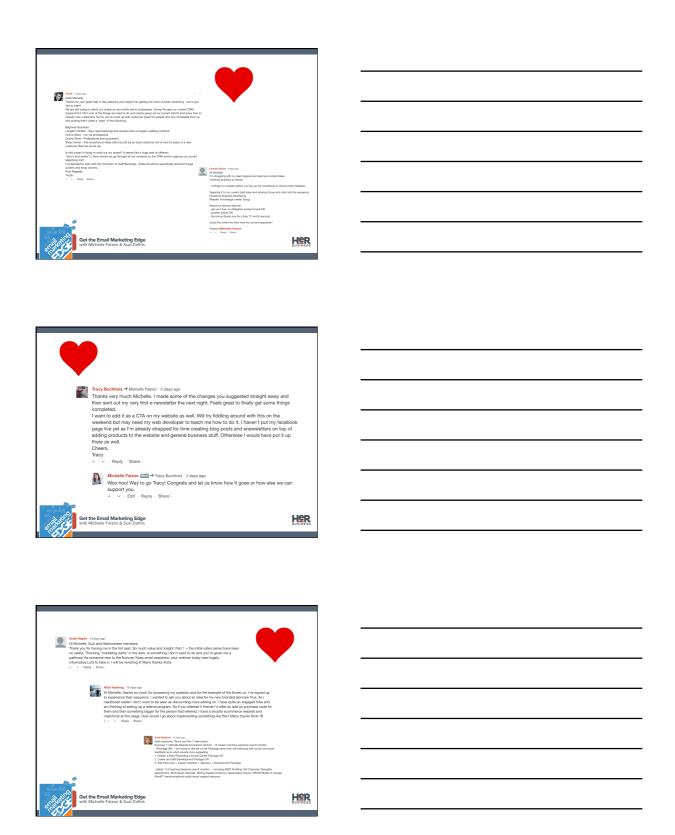




















What You Say

Number 1 Marketing Challenge Right Now:

- 34% Not enough time or support to work ON my business (stuck IN my business)
 23% Not getting enough new leads (attraction)
 17% No clear plan or goals

- 11% Not converting enough of the leads that come in (conversion)
- 5% Lumpy and unpredictable sales results (= lumpy cashflow!)
 5% Not getting enough repeat customers and referrals (keep)
 5% Too much split focus





What You Say

Biggest Obstacles (in order highest to lowest):

- Time
- Technology
- Lack of guidance/support
- Focus/clarity
- Mindset
- Content creation
- Finding leads



What You Say Support you need most: Client Avatar Strategy • Social Media • Understanding technology • Overwhelmed, what's important to focus on? • Regular meetings Accountability HER What You Say HER And That Solution Is... HER



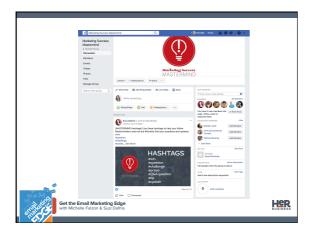


What's Included?

- Regular access to myself and Michelle
- PLUS our network of experts, mentors, advisers who will be guest contributors throughout the year
- Quarterly 2-day meetings (4 per year)
- Monthly Group Q&A calls
- 24/7 Online Portal Access









PLUS BONUS

You get full **Premium Membership** to HerBusiness, which includes:

- Unlimited Access to more than 170 Business Trainings in the Online Learning Centre

 New Online Monthly Training Programs

 Quarterly HerBusiness' Roundtable Meetings

 Private Premium Members Facebook Group

 12 x Bonus Ads in HerBusiness eNewsletter

- A free listing in the Premium Member Directory
 And your own dedicated web page on the
 HerBusiness site

Value: More than \$13,000

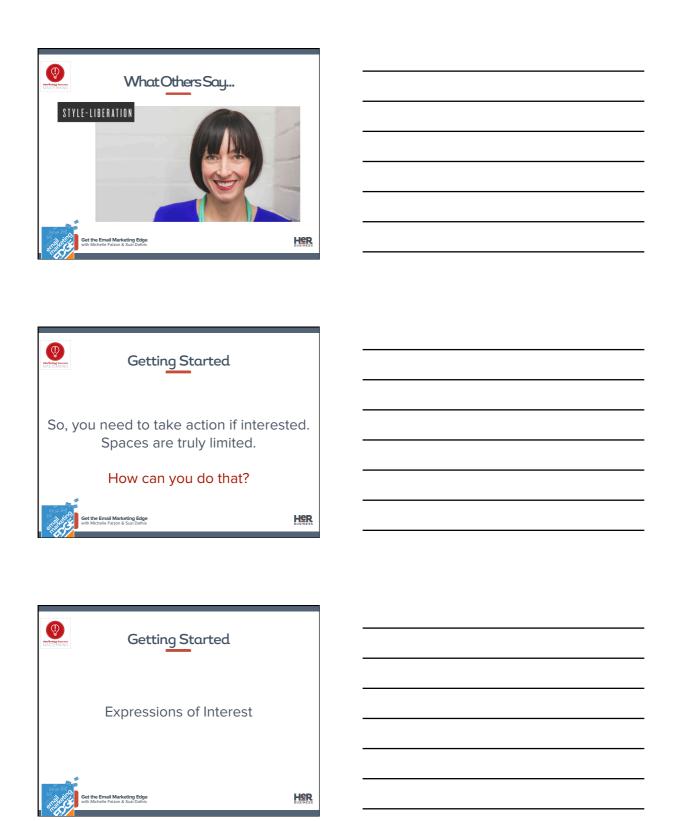
















Getting Started

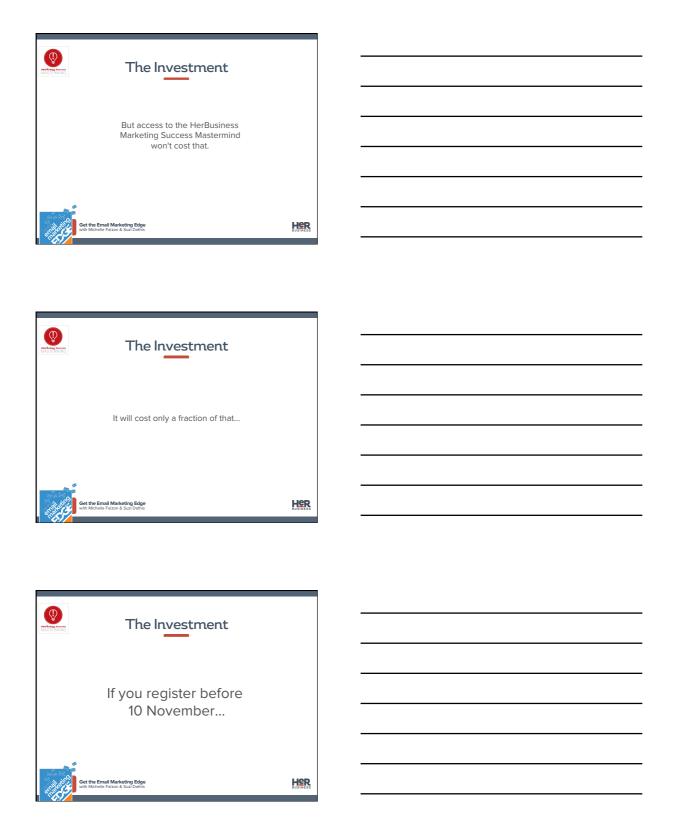
PLUS Bonus Premium Membership to HerBusiness, which includes:

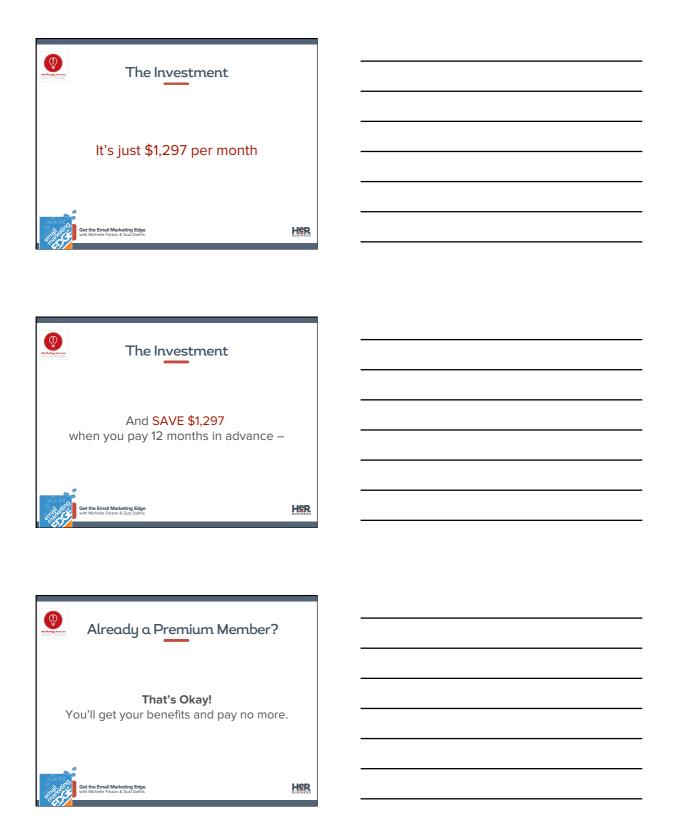
- Unlimited Access to more than 170 Business Trainings in the Online Learning Centre
- Quarterly HerBusiness Roundtable Meetings
- ullet 12 x Bonus Ads in the HerBusiness eNewsletter
- A free listing in our Premium Member Directory
- And your own dedicated web page on the HerBusiness site

Value: \$13,000











My Expectation

- That the Mastermind will virtually be "FREE" for you
- Improvements in # of new leads
- Improvements in conversions
- The new opportunities just from being in the group
- The clients you will SAVE and KEEP for longer
- Increased Lifetime Value of your customers
- EASILY recoup the investment



H≘R



Money-Back Guarantee

Let us know in the first 30 days if this is not for you and you get 100% of your money back... no problem!





Her



Nothing To Lose

- So, you've got **nothing to lose**
- And, if my experience, and Michelle's experience with Masterminds, is anything to go by... you've got **everything to gain**

















Imagine...

- Finally getting the ongoing support you need
- Unlocking the value that's sitting in your business right now in your existing customer list
- Getting new clients more predictably and for much less cost







Imagine...

- Having an on-tap community of people ready to help you when you get stuck or need referrals or advice.
- Getting that headspace you've been craving to finally do some of those projects you know will make the biggest difference to your business
- The time you will save as you get more focused on the 20% of things that are going to make 80% of the difference.



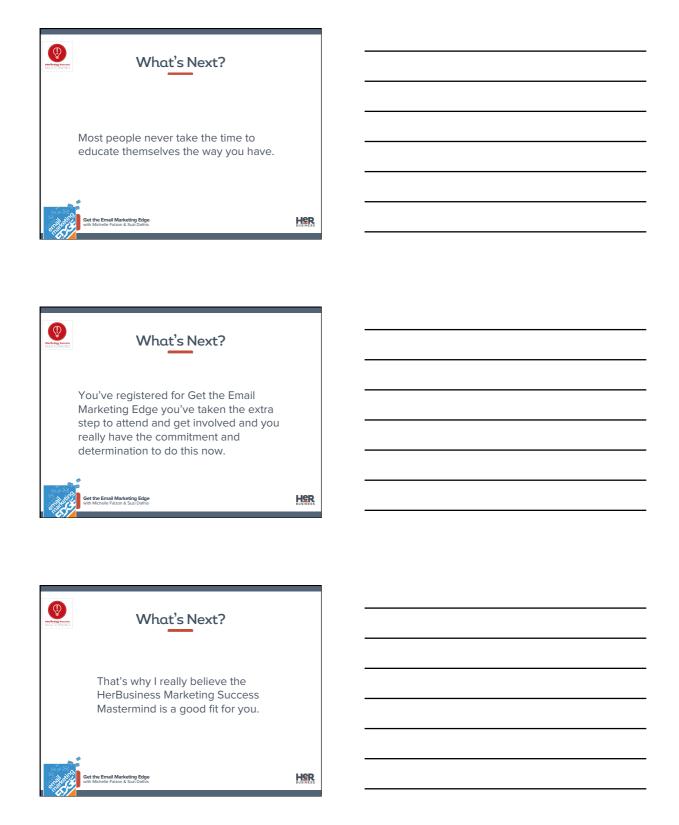


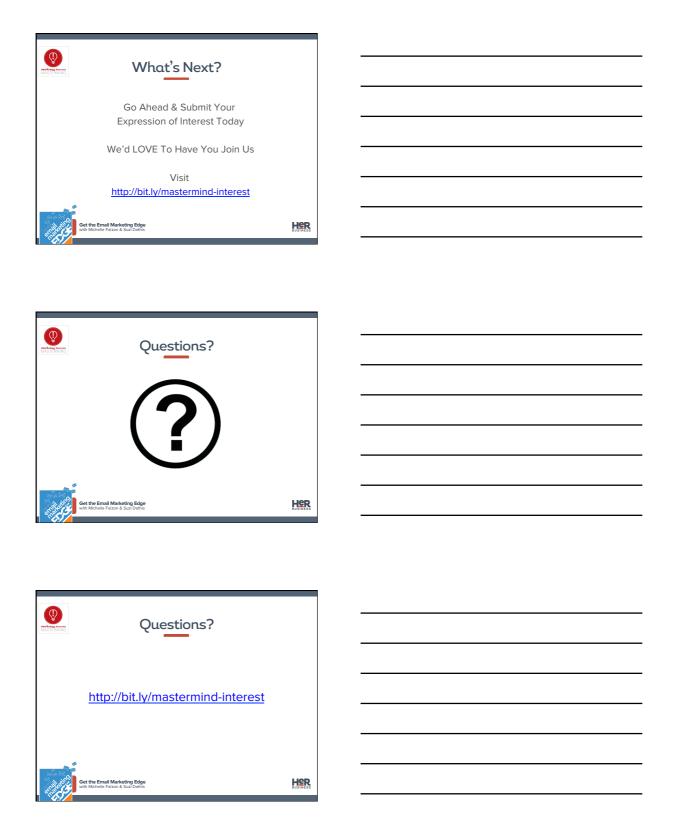


What's Next?

You know, you're obviously really serious about growing and succeeding in your business and I just want to take a moment to acknowledge you for that.







Tha <u>nk</u> You			
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