



Swedish First Hill main campus skybridge closure

Frequently Asked Questions | Nov. 11, 2021

Overview

As part of our plans to update and improve our facilities at Swedish First Hill, we will do an extended temporary closure of the skybridge over Marion Street that connects the main hospital to the medical office buildings. These include Arnold Pavilion, Nordstrom Medical Tower and the 1101 Madison Tower. The other skybridge that connects 1101 Madison Tower to Arnold and Nordstrom will remain open for use. The closure is scheduled to begin in December and will continue for several years. We regret any inconvenience and will do our utmost to help our patients and visitors navigate Swedish First Hill while the skybridge is closed.

We are working on maps to help you navigate between the medical office buildings and the main hospital during the temporary extended closure. We will update this document as those maps are finalized. We will also have signage on site and maps available at our reception desks to help guide you if you need to travel between buildings.

Below are Frequently Asked Questions (FAQ) that provide additional information.

Thank you for your patience and understanding as we work to update and improve our facilities. If you have additional questions about how the skybridge closure may affect your appointment, please call 206-386-6000 for assistance.

FAQ

Q. What do I need to know if I'm coming to Swedish First Hill?

A. The skybridge closure will not affect the entrances to the main hospital building or medical office buildings (Arnold Pavilion, Nordstrom Medical Tower and the 1101 Madison Tower). It may affect patients who need to move from one of the medical office buildings to the main hospital.

Q. How do I know if the skybridge closure affects me?

A. The skybridge is most commonly used by our staff to transport patients between medical office buildings and the main hospital. During the closure, patients will still be able to use the main entrances for Swedish facilities. We have signage on site and maps available at our reception desks to help guide you if you need to travel between buildings.

Q. What can I do before my appointment to prepare?

A. We are working on maps to help you navigate between the medical office buildings and the main hospital during the temporary extended closure. We will update this document as those maps are finalized. We will also have signage on site and maps available at our reception desks to help guide you if you need to travel between buildings. If you have additional questions, please call 206-386-6000 for assistance.

Q. During the closure, how should I move between buildings at Swedish First Hill?

A. You can enter the Arnold Pavilion, Nordstrom Medical Tower, 1101 Madison Tower and the main hospital through each building's main entrances (please note COVID-19 screening protocols are in place at each location). These entrances are located at:

- Swedish First Hill – Main Entry (747 Broadway)
- Arnold Pavilion (1221 Madison St.)
- Nordstrom Medical Tower (1229 Madison St.)
- 1101 Madison Tower (1101 Madison St.)

Q. Without the skybridge, how do I safely cross Marion St.?

A. You can cross the street at the intersection of Marion and Minor or the intersection of Marion and Boylston. There is a crosswalk in the middle of the block between Minor and Boylston.

Q. Will there be transportation around the campus during the closure?

A. Yes. Swedish will be providing a free shuttle service that will make continuous rounds Monday-Friday, 8 a.m. to 4:30 p.m., approximately every 30 minutes stopping at Swedish First Hill – Main Entry (747 Broadway), 1101 Madison Tower (1101 Madison St.), and the Arnold Pavilion/Nordstrom Medical Tower (1221 and 1229 Madison St.).

The shuttle is not ADA accessible. For those in need of accommodation, caregivers will be equipped to assist you. Masks are required on the shuttle.

Q. If I have additional questions about how the skybridge closure affects my appointment, who should I contact?

A. If you have additional questions, please call 206-386-6000 for assistance.