Welcome! To get the most from your US Family Health Plan membership, you need to establish care with your new Primary Care Provider (PCP). You do this by scheduling an initial visit. We encourage you to call and make an appointment today.

Here are three reasons why meeting your new PCP is so valuable:

1. **Meeting your PCP makes you an “established patient.”**
   
   At your first visit, your PCP will get to know you and your unique health needs. Together, you will develop a care plan. This visit establishes you as a patient under the Primary Care Provider’s care. If you wait to visit, the PCP may no longer have space for a new patient.

2. **You will have an easier time getting the care you need.**

   Once you are an established patient, it is easier to get routine appointments or a referral to a specialist. And you’ll avoid delays in getting prescriptions renewed. In addition, your PCP can review your drugs to see if you are getting the correct amounts.

3. **Your PCP will coordinate your health care.**

   Your care team includes pharmacists, nurses and specialists. Your PCP leads this team. If you need specialty care, your PCP will help you find a specialist. Your doctor will also arrange screenings, treatments and other health services.

Having a PCP who knows you is an important step to a healthier life. Please make an appointment today to meet your new Primary Care Provider!

Member Services
(800) 585-5883 (Option 2)