As COVID-19 (coronavirus) continues to spread within the U.S., we want you to know we are taking every precaution to keep our patients, our caregivers and our community safe.

With the situation changing rapidly, we are constantly evaluating the best ways to stay available to our patients while also providing the great care our patients have come to expect from us. This has included our decision to temporarily consolidate some of our clinic operations. Temporarily consolidating some of our clinics helps us ensure we will have full staffing to meet the increased demand and assists us in prioritizing care for those facing COVID-19 and other critical medical needs. We are also utilizing tools such as telephone and video visits when possible to provide the support needed while we adhere to social distancing practices.

Effective immediately, our providers and caregivers from our Lynnwood clinic will see patients at our Northgate clinic (10416 5th Avenue NE, Seattle, WA 98125, 206.517.6700) and our providers and caregivers from our Federal Way clinic will see patients at our Renton clinic (601 South Carr Rd, Suite 100, Renton, WA 98055, 425.227.3700) on an indefinite basis. Your care team members are still available to connect with you and they can be reached by MyChart and phone. To reach us by phone, please call the main clinic line or our main PacMed line at 1.888.472.2633 for assistance.

We also wanted to share that we are providing COVID-19 testing at our Renton, Beacon Hill and Northgate clinics for individuals who are in a high-risk category or meet screening criteria. If interested, details are available on our website at www.PacMed.org.

Finally, we want to reinforce that the most important steps everyone can take to stay healthy and protect themselves, as well as those around us is to wash or sanitize our hands often for at least 20 seconds each time; avoid touching our eyes, nose and mouth; and coughing into a tissue or the crook of our elbows. You can protect yourself, and others, from COVID-19 virus the same way you protect against the common cold or seasonal flu.

For the latest information and updates, please visit our website at www.PacMed.org.

Thank you for trusting us to be your partner in health. We take this responsibility with the utmost seriousness. We are here for you and remain deeply committed to ensuring safe, high quality care for you and your family.

Sincerely,

The PacMed Team