

Rx: MAXOR PHARMACY OPIOID PROGRAM

US Family Health Plan now has an added tool in our belt to help providers identify and review patients who use opioids in a high-risk manner.

Maxor has a proprietary algorithm that helps identify plan members using opioids who are at a particularly high risk. The algorithm takes into account filling behavior such as getting prescriptions from multiple prescribers or pharmacies, long-term use of short-acting opioids, concurrent use of benzodiazepines and muscle relaxers, as well as morphine milligram equivalents. Through this algorithm, patients are assigned a risk category from Level 1 to 5, with Level 5 being the highest risk.

You may soon hear from Maxor alerting you to USFHP patients with potentially high-risk opioid use. For members identified in Level 3–5 risk categories, Maxor will send letters to their prescribers to assess the situation. We ask that you reply to Maxor with your assessment of the patient. In some cases, the therapy may be appropriate; in other cases, therapy or behavior may need to be adjusted.

We at USFHP look forward to partnering with Maxor and you as the prescriber to improve appropriate opioid therapy for our members.

