

AQUATIC ADVENTURES OHIO

Mail-In Scuba Equipment Service Intake Form

2050 Crown Plaza Drive, Columbus, OH 43235 | 614-545-3483 | aquaticadventuresohio.com

CUSTOMER INFORMATION

Name:	Phone:
Email:	Preferred contact: ☐ Phone ☐ Email
Return Address:	City:
State: _____ ZIP: _____	Date Shipped:

EQUIPMENT ENCLOSED

Item	Brand	Model

KNOWN ISSUES / SERVICE REQUESTED

Please describe any known problems, concerns, leaks, unusual performance, or specific service requested:

DATE NEEDED

Requested date needed by: _____

Requested dates are not guaranteed. Typical service turnaround is approximately two weeks and may vary based on parts availability. Please contact AAO before shipping if you have a tight deadline.

RETURN SHIPPING

Return shipping will be via USPS Ground unless otherwise requested.

BEFORE MAILING

Equipment must be dry. Remove as many unnecessary accessories as possible. Do not include gear bags, knives, rattles, or other accessories unless they are also being serviced.

Customers are responsible for shipping charges.

SHIP EQUIPMENT TO

Aquatic Adventures Ohio
2050 Crown Plaza Drive
Columbus, OH 43235

WHAT HAPPENS NEXT

Once we receive your equipment, Aquatic Adventures Ohio will contact you and email the full service form for review/completion before your equipment enters the service process.

AAO USE ONLY

Date Received:	Received By:
Service Ticket #:	Customer Contacted: