

PRODUCT SAFETY BULLETIN – END USERS (CUSTOMERS) –06.27.2022

APEKS EXOTEC Buoyancy Control Device (BCD)

Dear Customer,

Aqualung Group is announcing a pending safety bulletin of a limited number of the APEKS EXOTEC BCD that have been produced and distributed since August 2021. The bulletin concerns four models where it has been identified the BCD should have a longer "Pull Cord", as shown in Fig2 below. Fig 1 shows the affected model with the shorter length cord.

Why is this a problem?

When the BCD is inflated, the grey pull dump knob retracts towards the stitched channel of the jacket. The channel then prevents the knob from further retracting and slightly opens the dump valve. As a result, the BCD cannot be fully inflated, which could lead to a lack of buoyancy control.





Fig 1. With Short Pull

Fig 2. With correct length Pull Cord















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Instructions for

Customers:

Customers are kindly asked to:

- Immediately stop using their EXOTEC BCD if it is one of the affected models as per the "Identification guide" provided hereunder
- Immediately return it to the Specialized Dealer where they bought the unit; the Dealer will make the necessary adjustments in accordance with the Instructions provided in this communication to allow the device to perform correctly.
- Alternatively, you can send the affected BCD for repair at Aqualung Technical Center After Sales, 2105 Rutherford Road - Carlsbad, CA 92008

If you have any questions, do not hesitate to contact customer service at the following address: consumersupport@aqualung.com

Thank you for your understanding and unwavering support.

The Aqualung Team

















IDENTIFICATION GUIDE FOR PRODUCTS CONCERNED BY THE BULLETIN & INSTRUCTIONS FOR REPAIR

A. IDENTIFICATION OF PRODUCTS CONCERNED BY THIS BULLETIN

The total of four models have been identified to be affected by this issue. Please refer to the below references to verify if your BCD is concerned by this bulletin:

1) Models & Serial numbers of the affected EXOTEC BCDs are:

Model BC, APEKS EXOTEC, BLK/ORANGE, ML/LG having an article number (CPN) BT1380108ML and bearing one of the below serial numbers:

DD004700	Τ0	DD004757
BB831728	TO	BB831757
BB831758	TO	BB831787
BB832298	TO	BB832327
BB832508	TO	BB832537
BB832598	TO	BB832627
BB832538	TO	BB832567
BB836899	TO	BB836928
BB837109	TO	BB837138
BB837334	TO	BB837363
BB839055	TO	BB839084
BB839295	TO	BB839324
BB839475	TO	BB839504
BB845500	TO	BB845529
BB848615	TO	BB848644
BB839475 BB845500	TO TO	BB839504 BB845529



Model BC, APEKS EXOTEC, BLK/ORANGE, XL/XXL having an article number (CPN) BT1380108XLXXL and bearing one of the below serial numbers:

BB833639	TO	BB833668
BB836239	TO	BB836268
BB838905	TO	BB838934
BB839785	TO	BB839814













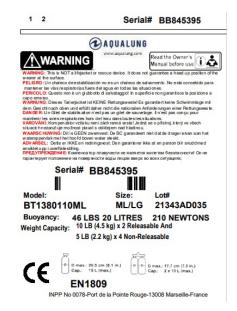




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Model BC, APEKS EXOTEC, BLK/GREY,ML/LG having an article number (CPN) BT1380110ML and bearing one of the below serial numbers:

BB835004	TO	BB835033
BB835154	TO	BB835183
BB836449	TO	BB836478
BB836659	TO	BB836688
BB845395	TO	BB845424
BB845740	TO	BB845769
BB845950	TO	BB845979
BB846625	TO	BB846654
BB849050	TO	BB849079
BB847360	TO	BB847389
BB849725	TO	BB849754
BB852344	TO	BB852373



Model BC, APEKS EXOTEC, BLK/GREY, XL/XXL having an article number (CPN) BT1380110XLXXL and bearing one of the below serial numbers:

BB840775	TO	BB840804
BB841015	TO	BB841044
BB841255	TO	BB841284
BB841375	TO	BB841404
BB841735	TO	BB841764
BB842950	TO	BB842979
BB843160	TO	BB843189

















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2) Where to find the Serial Number.

Location of Serial Number on the product















