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| Electricity Price | Average Monthly Usage: | 500 kWh | 1000 kWh | 2,000 kWh |
| | Average Price per kWh: | 13.0¢ | 11.7¢ | 11.0¢ |
| | This price disclosure is an example of the total average price you will pay for electric service reflecting all recurring charges and is based on the following: | | | |
| | Base Charge | \$ 4.95 per billing cycle | | |
| | Energy Charge | 5.5 ¢ per kWh | | |
| | TDU Delivery Charges* | 4.9093 ¢ per kWh | | |
| | TDU Delivery Charges* | \$ 7.85 per billing cycle | | |
| | *Prices are exclusive of state and local sales taxes and reimbursement for state miscellaneous gross receipts tax. Average price per kilowatt hour for electric service will vary according to your actual usage. | | | |
| Other Key Terms and Questions | See Terms of Service for full listing of fees, deposit policy, and other terms. | | | |
| Disclosure Chart | Type of Product | Fixed Rate | | |
| | Contract Term | 24 months | | |
| | Do I have a termination fee or any fees associated with terminating service? | Yes. Entrust Energy will charge a \$ 150.00 Early Termination Fee if Customer terminates the Contract. In the case of a Switch, the Early Termination Fee applies after the 3-day rescission period and prior to the end of the Term. This fee does not apply if Customer moves and provides a forwarding address and other evidence that may be requested to verify that the Customer has moved, as further explained in the Terms of Service. | | |
| | Can my price change during the contract? | Yes. | | |
| | If my price can change, how will it change and by how much? | The price applied may be different from the price in this EFL if there are changes in TDU charges; changes to the Electric Reliability Council of Texas or Texas Regional Entity administrative fees charged to loads; or changes resulting from federal, state or local laws or regulatory actions that impose new or modified fees or costs that are outside of our control. | | |
| | What other fees may I be charged? | See Terms of Service for a full listing of fees, deposit policy, and other terms. | | |
| | Is this a pre-pay or pay in advance product? | No. | | |
| | Does Entrust Energy purchase excess distributed renewable generation? | No. | | |
| | Renewable Content | This product is sourced with 17.2% renewable. | | |
| Statewide Average for Renewable Content | The statewide average for renewable content is 20.7%. | | | |

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Hours of Operation: Monday - Friday 8:00 a.m. – 7:00 p.m. CST and Saturday 10:00 a.m. - 2:00 p.m. CST