

## **LADWP Newsroom**

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### For All Customers Dependent Upon Electrical Life Support Equipment

All customers whose health depends upon life-supporting medical equipment at home are urged to contact LADWP immediately to be placed on our Critical Care list or to confirm you are already on our list. In the event of a power outage, all customers on the Critical Care list are given priority attention in order to protect life and personal life-support equipment.

Critical Care customers may also qualify for the Life-Support Device Discount. To receive this discount, customers must provide proof that they are a full-time resident on the premises being served and regularly use essential life-support equipment.

Customers who qualify for the Critical Care list or for the Life Support Device Discount are urged to contact the LADWP at 1-800-DIAL DWP.

Discounts are subject to initial review by LADWP medical, as well as periodic reviews and re-certification.

*For more information contact:*

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