

Tips and Guides for people with a disability on how to access social media

Twitter

Tips to help overcome Twitter's accessibility issues:

- Mobile apps: there are a wealth of accessible Twitter-related mobile apps on iOS-based devices such as the iPhone and the iPad. Apps include the main Twitter app, Twittrific, Twittelator for iPad, Tweetosaurus, Tweetero and TweetList Pro.
- Mobile Twitter website: another alternative portal is the mobile site m.twitter.com.
- Twitter apps: Accessible Twitter apps for iPhone, iPod Touch and iPad include include the main Twitter app itself, Twittrific, Twittelator for iPad, Tweetosaurus, Tweetero and TweetList Pro (links via [Applvis website](#)).
- Twitter Help Center: a good resource for using Twitter.

Additional resources:

- Twitter Help Center
- Sociability: tips for Twitter (PDF 164 KB)
- Sociability: tips for Twitter (Word 70 KB)

Facebook

Tips to help overcome Facebook's accessibility issues:

- Mobile Facebook website: if the main Facebook website proves too difficult to use try the mobile site m.facebook.com.
- Facely HD app: if you use an iPhone, iPod Touch or iPad, this app provides Facebook access that works with the Voiceover screen reader.
- Keyboard shortcuts: the Facebook website has some additional keyboard shortcuts available.

- Finding friends: one potential barrier for blind or vision impaired users is finding friends without being able to see their photo. it's helpful to know that the first search results will be people who live closest to you or have friends in common with you and are more likely to be the correct person.
- Captions for photos: photo descriptions are helpful for screen reader users and can be added by using the 'add a caption' option beneath an image.

Additional resources:

- [Facebook Accessibility help](#)
- [Sociability: tips for Facebook \(PDF 137 KB\)](#)
- [Sociability: tips for Facebook \(Word 68 KB\)](#)

YouTube

Tips to help overcome YouTube's accessibility issues:

- Accessible YouTube players: websites such as [Accessible YouTube](#), [Easy YouTube](#), [Access:YouTube](#) and [Accessible Interface to YouTube](#) provide screen reader-friendly websites for playing back YouTube videos.
- [YouTube app](#): the YouTube app for iPhone, iPod Touch and iPad works with the VoiceOver screen reader.
- Captions: if a YouTube video is captioned, a 'CC' button will be available in the bottom right-hand corner of the video. Select this and captions should appear.
- Requesting auto-captions for your video: YouTube has the ability to automatically caption videos. after uploading your video, go to the captions and Subtitles pane and select the 'Request Processing' button. The captions are generally completed within 24 hours.
- Editing captions: The auto-captions service, while helpful, is not always accurate. Free online applications such as [overstream](#) and [captiontube](#) provide a way to create and edit captions.

Additional resources:

- [Contact YouTube](#)
- [Sociability: tips for YouTube \(PDF 164 KB\)](#)
- [Sociability: tips for YouTube \(Word 72 KB\)](#)

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