

## WATER CONSERVATION WORKSHOPS AND EDUCATION

March - June 2019

California Friendly<sup>®</sup>,  
Turf Removal and  
Maintenance Classes: **16**



Total attendees: **281**

## LED DISTRIBUTION WEEK 8 (JUNE 17-22, 2019)

LEDs delivered this week: **317,800**  
Total LEDs since launch: **~2.2M**



Energy savings: **21,923 MWh annually** = up to **504,239 MWh** over the lifetime of the bulb (estimated to be up to 23 years).

- Taking **3,654** homes off the grid per year
- Avoiding **7,627** metric tons of GHG emissions per year

## NEWS & NOTES

### LADWP ANNOUNCES YEAR-LONG POWER UPGRADE PROJECT IN BEL AIR AREA

Project details:

4 new underground electric circuits will be installed beneath Sunset Blvd.

Locations:

- Sunset Blvd between I-405 and Bellagio Rd
- Sunset Blvd between S. Beverly Glen and Carolwood Dr

Construction dates: June 25, 2019 - Summer 2020

Construction hours: Mon-Fri 9 a.m. - 3:30 p.m.  
Sat 8 a.m. - 6 p.m.

Affected communities: Bel Air, Beverly Crest, northern Westwood, and Holmby Hills

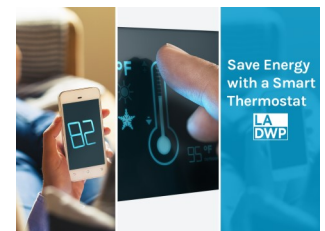
## ENERGY SAVINGS

### RESIDENTIAL PROGRAMS — MAY 2019

Program	Incentives	Estimated Energy Savings (MWh/yr)
Efficient Product Marketplace	59,469	1,010

Offsets annually:

- Energy for **168** homes
- **351** metric tons of greenhouse gas emissions
- **76** gas-fueled vehicles from the road



## CUSTOMER SERVICE

**35,190**  
customer calls handled

**96.95%**  
meters read

**98.93%**  
on-time bills

**3.01%**  
estimated bills

This week's AVERAGE HOLD TIME

**44**  
seconds

## WATER

### SERVICE INTERRUPTIONS

99.93% of customers experienced NO SERVICE INTERRUPTIONS.

For the week, there were 23 main leaks and 460 service interruptions.

### WATER CONSERVATION WORKSHOPS AND CLASSES

LADWP conducts and sponsors free hands-on workshops for customers on how to remove turf, grade soil for capturing rainwater, and create California Friendly® landscapes. These classes help empower customers to better manage their outdoor water use by creating water efficient and beautiful landscapes while taking advantage of LADWP's turf removal rebate. From March through June, 2019, LADWP and partners held 16 total workshops and classes with 281 attendees. For more information visit [lawnbegonedwp.com](http://lawnbegonedwp.com) or [ladwp.cafriendlylandscaping.com](http://ladwp.cafriendlylandscaping.com).

## NEWS & NOTES

### LADWP ANNOUNCES YEAR-LONG POWER UPGRADE PROJECT IN GREATER BEL AIR AREA

On Monday, June 24, 2019, LADWP announced plans to initiate a year-long power upgrade project along two areas of Sunset Blvd., east of the I-405 in the greater Bel Air area. LADWP, together with Councilmember Paul Koretz, City Partners and the Los Angeles Fire Department also announced traffic and public safety mitigations. The important power infrastructure improvement project will address the increased power capacity needs of the Bel Air area by installing four new underground circuits. The construction along Sunset Blvd. began June 25, 2019, and is set to be completed in Summer 2020. The project will improve power reliability for the Bel Air, Beverly Crest, northern Westwood, and Holmby Hills communities. For more info: [www.ladwp.com/BelAir](http://www.ladwp.com/BelAir) or [powerprojects@ladwp.com](mailto:powerprojects@ladwp.com).

## CUSTOMER SERVICE

Customer call wait times averaged 44 seconds for the reporting period of June 17-23, 2019.

## POWER

### OUTAGES

98.23% of customers experienced NO OUTAGES.

For the week, there were 96 outage incidents, affecting 26,537 customers, including:

- 1 full and partial circuit outages that affected 3,227 customers mostly in Glassell Park
- 2 transformer outages that affected 20 customers mostly in Woodland Hills, and Downtown L.A.

### FREE LEDS HELP LIGHT UP L.A.

LADWP's third annual citywide LED distribution to all 1.4 million residential electric customers continued this week. During the eighth week (June 17-22, 2019), a total of 158,900 LED kits (317,800 LEDs) were distributed to customers. The total energy savings would be 21,923 MWh each year, which will yield up to 504,239 MWh over the lifetime of the bulbs, estimated to be up to 23 years. That amount of energy savings potential is equivalent to removing about 3,654 homes from the grid annually, or avoiding approximately 7,627 metric tons of greenhouse gas emissions per year. During the week, the LEDs were delivered to customers in the following L.A.

neighborhoods: Sunland, Tujunga, Sun Valley, North Hollywood, Toluca Lake, Valley Village, Woodland Hills, Tarzana, West Hills, Winnetka, Canoga Park, Encino, Brentwood, Sherman Oaks, Studio City, Granada Hills, and Mandeville Canyon.

### ENERGY SAVINGS FOR RESIDENTIAL CUSTOMERS

LADWP's Efficient Product Marketplace (EPM) is a one-stop, online resource for rebates on energy-saving household items where customers can also shop and compare brands on devices like smart thermostats and air conditioners. In April 2019, energy-efficient products purchased by customers from EPM can help save an estimated 1,010 megawatt hours annually. That amount of energy savings can offset electrical use for 168 homes, and avoid 351 metric tons of greenhouse gas emissions, which is the same as removing 76 gas-fueled cars from the road. More info: [www.ladwp.com/EPM](http://www.ladwp.com/EPM)

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