

HB1201\_L.003

HOUSE COMMITTEE OF REFERENCE AMENDMENT

Committee on Finance.

HB21-1201 be amended as follows:

- 1 Amend printed bill, page 2, line 5, strike "**telecommunications**" and  
2 substitute "**communications**".
- 3 Page 3, strike lines 14 through 20 and substitute "PERSON OR COMPANY  
4 THAT PROVIDES PENAL COMMUNICATIONS SERVICES."
- 5 Page 3, after line 20 insert:  
6 "(e) "PENAL COMMUNICATIONS SERVICES" MEANS  
7 COMMUNICATIONS SERVICES, INCLUDING TELEPHONE SERVICES PROVIDED  
8 TO A CORRECTIONAL FACILITY FOR USE BY END USERS."
- 9 Reletter succeeding paragraphs accordingly.
- 10 Page 5, line 15, strike "AND".
- 11 Page 6, line 2, strike "COMPANY." and substitute "COMPANY; AND  
12 (IX) THE TOTAL NUMBER OF CONSUMER COMPLAINTS RELATED TO  
13 VIDEO QUALITY."
- 14 Page 6, line 24, after "TESTS" insert "ON A STATISTICALLY VALID SAMPLE"  
15 and strike "TELECOMMUNICATIONS" and substitute "COMMUNICATIONS".
- 16 Page 7, before line 13 insert:  
17 "(d) PENAL COMMUNICATIONS SERVICE PROVIDERS SHALL INCLUDE  
18 THE FOLLOWING LANGUAGE PROMINENTLY ON THEIR WEBSITE: "THE  
19 PUBLIC UTILITIES COMMISSION (PUC) GIVES CONSUMERS THE  
20 OPPORTUNITY TO FILE INFORMAL COMPLAINTS ABOUT PROBLEMS WITH THE  
21 COMMUNICATIONS SERVICES THAT THE PUC REGULATES. COMPLAINTS  
22 CAN BE FILED THROUGH WWW.PUC.COLORADO.GOV".
- 23 Strike "TELECOMMUNICATIONS" and substitute "COMMUNICATIONS" on  
24 **Page 2**, lines 9 and 21; **Page 3**, lines 9, 13, 25, and 26; **Page 4**, lines 1, 2,  
25 4, 5, 7, 10 twice, 14, 20, and 21; **Page 5**, lines 1, 4, 5, 7, 21, 23, 24, and  
26 26; **Page 6**, lines 1, 3, 21, and 26; **Page 7**, lines 5 and 10.
- 27 Page 1, line 101, strike "TELECOMMUNICATIONS" and substitute  
28 "COMMUNICATIONS".

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