SB098 L.018

SENATE COMMITTEE OF REFERENCE AMENDMENT Committee on Finance.

SB23-098 be amended as follows:

- 1 Strike the Appropriations Committee Report, dated April 14, 2023.
- 2 Strike the Business, Labor, and Technology Committee Report, dated
- 3 February 14, 2023.
- 4 Amend printed bill, strike everything below the enacting clause and
- 5 substitute:

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- 6 "SECTION 1. In Colorado Revised Statutes, add 8-4-126 and 8-4-127 as follows:
 - **8-4-126.** Transparency for transportation network companies disclosures enforcement definitions rules repeal. (1) AS USED IN THIS SECTION AND IN SECTION 8-4-127, UNLESS THE CONTEXT OTHERWISE REQUIRES:
 - (a) "CONSUMER" MEANS AN INDIVIDUAL WHO USES A DIGITAL PLATFORM TO ORDER DELIVERY SERVICES FROM A DELIVERY NETWORK COMPANY OR TRANSPORTATION SERVICES FROM A TRANSPORTATION NETWORK COMPANY.
 - (b) (I) "Delivery Network Company" or "DNC" means any Person that delivers goods or services in the state as a third party and that connects consumers with drivers through a digital platform.
 - (II) "Delivery Network company" or "DNC" does not include a motor carrier of towed motor vehicles regulated by the public utilities commission pursuant to part 4 of article 10.1 of title 40 or a motor carrier of household goods regulated by the public utilities commission pursuant to part 5 of article 10.1 of title 40.
 - (c) "DIGITAL PLATFORM" MEANS AN ONLINE APPLICATION, INTERNET SITE, OR SYSTEM THAT A DELIVERY NETWORK COMPANY OR TRANSPORTATION NETWORK COMPANY USES TO FACILITATE, MANAGE, OR FACILITATE AND MANAGE DELIVERY SERVICES OR TRANSPORTATION SERVICES.
 - (d) "Driver" means:
- 32 (I) A DRIVER PROVIDING DELIVERY SERVICES FOR A DELIVERY 33 NETWORK COMPANY; OR
 - (II) A TRANSPORTATION NETWORK COMPANY DRIVER AS DEFINED IN SECTION 40-10.1-602 (4).
- 36 (e) "Public utilities commission" means the public utilities commission created in section 40-2-101 (1).
- 38 (f) "SCREEN" MEANS THE DIGITAL PLATFORM SCREEN VIEWED BY

THE DRIVER OR CONSUMER.

(g) (I) "Take amount" means, after making a payment to a driver, the total amount of money that a TNC retains for itself from the money that a consumer pays for the transportation task performed by the driver.

- (II) "TAKE AMOUNT" INCLUDES ANY AMOUNT OF MONEY THAT A TNC RETAINS FOR THE PURPOSE OF PAYING FEES, TAXES, CHARGES, OR OTHER COSTS THAT THE TNC IS REQUIRED TO PAY IN CONNECTION WITH THE TRANSACTION OR FOR THE GENERAL OPERATIONAL COSTS OF THE TNC.
- (h) "TAKE RATE" MEANS THE PERCENTAGE OF THE MONEY THAT A CONSUMER PAYS IN CONNECTION WITH A TRANSACTION WITH A DRIVER AND THAT A TNC RETAINS FOR ITSELF, INCLUDING ANY MONEY THAT THE TNC RETAINS FOR PURPOSES OF PAYING FEES, TAXES, CHARGES, OR OTHER COSTS THAT THE TNC IS REQUIRED TO PAY IN CONNECTION WITH THE TRANSACTION OR FOR THE GENERAL OPERATIONAL COSTS OF THE TNC.
- (i) "TIP" MEANS A TIP, GRATUITY, OR OTHER PAYMENT AMOUNT THAT A CONSUMER:
- (I) INDICATES THROUGH A DIGITAL PLATFORM AS INTENDED FOR DIRECT PAYMENT TO THE DRIVER; OR
- (II) WOULD REASONABLY EXPECT TO BE PAID IN FULL TO THE DRIVER.
- (j) "Transportation Network Company" or "TNC" has the meaning set forth in Section 40-10.1-602 (3).
- (2) (a) A TRANSPORTATION NETWORK COMPANY SHALL DISCLOSE TO A DRIVER AND CONSUMER AT THE TIME OF OFFERING THE CONSUMER A TRANSPORTATION TASK, AND AGAIN TO THE CONSUMER ON THE SCREEN THROUGH WHICH THE CONSUMER IS PROMPTED TO PROVIDE A TIP:
- (I) AN ESTIMATE OF, OR, IF KNOWN, THE TOTAL AMOUNT OF MONEY THAT THE CONSUMER WILL BE CHARGED BEFORE ANY TIP IS ADDED;
- (II) AN ESTIMATE OF, OR, IF KNOWN, THE TOTAL AMOUNT OF MONEY THAT THE TNC WILL PAY THE DRIVER BEFORE ANY TIP IS ADDED; AND
- (III) IF THE CONSUMER HAS ALREADY INDICATED A TIP AMOUNT FOR THE TRANSPORTATION TASK, THE AMOUNT OF THE TIP.
- (b) AS SOON AS THE INFORMATION RELATED TO A TRANSPORTATION TASK BECOMES AVAILABLE TO A TNC, THE TNC SHALL DISCLOSE TO THE DRIVER AND THE CONSUMER IN A MANNER PROMINENTLY DISPLAYED ON THE SCREEN:
- (I) THE TOTAL AMOUNT OF MONEY THAT THE CONSUMER WILL BE CHARGED BEFORE ANY TIP IS ADDED;
 - (II) THE AMOUNT OF THE TIP;
- (III) THE TAKE RATE FOR THE TRANSPORTATION TASK;

- (IV) THE TAKE AMOUNT FOR THE TRANSPORTATION TASK; AND
- (V) THE TOTAL AMOUNT OF MONEY THAT THE DRIVER RECEIVED OR WILL RECEIVE, DISAGGREGATED TO SHOW THE AMOUNT OF THE TIP.
- (c) After the driver's completion of a transportation task, the TNC shall e-mail the driver a disclosure of the information required in subsection (2)(b) of this section.
- (3) On or before January 1, 2024, the director shall determine by rule the form for the disclosures required under this section.
- (4) (a) Any additional amount that a consumer pays in excess of the amount disclosed pursuant to subsection (2)(b)(I) of this section is considered a tip and shall not be retained by the transportation network company.
- (b) If the TNC elects to suggest tip amounts or percentages to consumers, the TNC shall suggest tip amounts or percentages based on the total amount of money that a consumer will be charged before any tip is added.
- (5) (a) If a transportation network company violates this section, the TNC may be subject to:
- (I) MONETARY DAMAGES IN THE AMOUNT OF ONE THOUSAND DOLLARS, AS DETERMINED BY A COURT, IN A CIVIL ACTION BROUGHT PURSUANT TO SUBSECTION (5)(d) OF THIS SECTION, ON A PER-CONSUMER OR A PER-DRIVER BASIS, WHICH AMOUNT THE TNC SHALL PAY TO THE CONSUMER OR DRIVER AFFECTED BY THE VIOLATION;
- (II) A FINE OF ONE HUNDRED DOLLARS PER VIOLATION, AS DETERMINED BY THE DIRECTOR ON A PER-CONSUMER OR A PER-DRIVER BASIS, WHICH AMOUNT THE TNC SHALL PAY TO THE DIVISION; AND
- (III) Injunctive relief pursuant to subsection (5)(d)(II) of this section.
- (b) THE DIVISION MAY INVESTIGATE ALLEGED VIOLATIONS IN RESPONSE TO COMPLAINTS FILED OR AT THE DIVISION'S DISCRETION.
- (c) THE DIRECTOR SHALL ESTABLISH PROCEDURES FOR DRIVERS AND CONSUMERS TO SUBMIT COMPLAINTS TO THE DIVISION AND FOR THE DIVISION'S INVESTIGATION, HEARINGS, AND IMPOSITION OF FINES PURSUANT TO THIS SUBSECTION (5).
- (d) (I) A PERSON AGGRIEVED BY A TNC'S VIOLATION OF THIS SECTION MAY FILE A CIVIL ACTION AGAINST THE TNC IN THE DISTRICT COURT WHERE:
 - (A) THE PERSON RESIDES;
 - (B) THE VIOLATION OCCURRED; OR
 - (C) THE TNC HAS A PHYSICAL PLACE OF BUSINESS IN THE STATE.
- 42 (II) (A) THE PERSON FILING THE CIVIL ACTION MAY SEEK 43 INJUNCTIVE RELIEF FROM THE COURT TO COMPEL THE TNC TO COMPLY

WITH THIS SECTION OR MAY SEEK MONETARY DAMAGES AS SPECIFIED IN SUBSECTION (5)(a)(I) OF THIS SECTION AND ANY ACTUAL DAMAGES SUSTAINED.

- (B) IF A PERSON PREVAILS ON ANY CLAIM RAISED IN A CIVIL ACTION BROUGHT AGAINST A TNC OR UNDER THIS SUBSECTION (5)(d), THE PERSON IS ENTITLED TO RECOVER COSTS AND REASONABLE ATTORNEY FEES.
- (6) Nothing in this section negates, limits, alters, or displaces the public utilities commission's authority to regulate transportation network companies pursuant to part 6 of article 10.1 of title 40 or prevents a driver or consumer from seeking enforcement by the public utilities commission against, or remedies in relation to, any violations of part 6 of article 10.1 of title 40.
- (7) (a) (I) THE DIRECTOR SHALL ADOPT ALL RULES REQUIRED PURSUANT TO THIS SECTION ON OR BEFORE JANUARY 1, 2024.
 - (II) THIS SUBSECTION (7)(a) IS REPEALED, EFFECTIVE SEPTEMBER 1, 2024.
 - (b) THE DIRECTOR MAY ADOPT ADDITIONAL RULES AS NECESSARY TO IMPLEMENT THIS SECTION.
 - (8) (a) Subsections (2) and (4) of this section take effect on April 1, 2024.
 - (b) This subsection (8) is repealed, effective July 1, 2024.
 - **8-4-127.** Transparency for delivery network companies disclosures enforcement definitions rules repeal. (1) Definitions in Section 8-4-126 (1) Apply to terms as they are used in this section.
 - (2) (a) A DELIVERY NETWORK COMPANY SHALL DISCLOSE TO THE DRIVER AND THE CONSUMER AT THE TIME OF OFFERING A DELIVERY TASK, AND AGAIN TO THE CONSUMER THROUGH THE SCREEN ON WHICH THE CONSUMER IS PROMPTED TO PROVIDE A TIP:
 - (I) AN ESTIMATE OF, OR, IF KNOWN, THE TOTAL AMOUNT OF MONEY THAT THE CONSUMER PAID OR WILL PAY BEFORE ANY TIP IS ADDED;
 - (II) AN ESTIMATE OF, OR, IF KNOWN, THE TOTAL AMOUNT OF MONEY THAT THE DNC WILL PAY THE DRIVER BEFORE ANY TIP IS ADDED; AND
- (III) IF THE CONSUMER HAS ALREADY INDICATED A TIP AMOUNT, THE AMOUNT OF THE TIP.
- (b) As soon as the information related to a delivery task becomes available to a DNC, the DNC shall disclose to the driver and the consumer in a manner prominently displayed on the screen:
- 43 (I) THE TOTAL AMOUNT OF MONEY THAT THE CONSUMER WILL BE

CHARGED BEFORE ANY TIP IS ADDED;

- (II) THE AMOUNT OF THE TIP; AND
- (III) THE TOTAL AMOUNT OF MONEY THAT THE DRIVER RECEIVED OR WILL RECEIVE, DISAGGREGATED TO SHOW THE AMOUNT PROVIDED AS A TIP.
- (c) After the driver's completion of a delivery task, the DNC shall e-mail the driver a disclosure of the information required in subsection (2)(b) of this section.
- (3) On or before January 1, 2024, the director shall determine by rule the form of the disclosures required under this section.
- (4) (a) Any additional amount that a consumer pays in excess of the amount disclosed pursuant to subsection (2)(b)(I) of this section is considered a tip and shall not be retained by the delivery network company.
- (b) If the DNC elects to suggest tip amounts or percentages to consumers, the DNC shall suggest tip amounts or percentages based on the total amount of money that a consumer will be charged before any tip is added.
- (5) (a) IF A DELIVERY NETWORK COMPANY VIOLATES THIS SECTION, THE DNC MAY BE SUBJECT TO:
- (I) MONETARY DAMAGES IN THE AMOUNT OF ONE THOUSAND DOLLARS, AS DETERMINED BY A COURT, IN A CIVIL ACTION BROUGHT PURSUANT TO SUBSECTION (5)(d) OF THIS SECTION, ON A PER-CONSUMER OR A PER-DRIVER BASIS, WHICH AMOUNT THE DNC SHALL PAY TO THE CONSUMER OR DRIVER AFFECTED BY THE VIOLATION;
- (II) A FINE OF ONE HUNDRED DOLLARS PER VIOLATION, AS DETERMINED BY THE DIRECTOR ON A PER-CONSUMER OR A PER-DRIVER BASIS, WHICH AMOUNT THE DNC SHALL PAY TO THE DIVISION; AND
- (III) Injunctive relief pursuant to subsection (5)(d)(II) of this section.
- (b) THE DIVISION MAY INVESTIGATE ALLEGED VIOLATIONS IN RESPONSE TO COMPLAINTS FILED OR AT THE DIVISION'S DISCRETION.
- (c) THE DIRECTOR SHALL ESTABLISH PROCEDURES FOR DRIVERS AND CONSUMERS TO SUBMIT COMPLAINTS TO THE DIVISION AND FOR THE DIVISION'S INVESTIGATION, HEARINGS, AND IMPOSITION OF FINES PURSUANT TO THIS SUBSECTION (5).
- (d) (I) A PERSON AGGRIEVED BY A DNC'S VIOLATION OF THIS SECTION MAY FILE A CIVIL ACTION AGAINST THE DNC IN THE DISTRICT COURT WHERE:
 - (A) THE PERSON RESIDES;
 - (B) THE VIOLATION OCCURRED; OR
- 43 (C) THE DNC HAS A PHYSICAL PLACE OF BUSINESS IN THE STATE.

- (II) (A) THE PERSON FILING THE CIVIL ACTION MAY SEEK INJUNCTIVE RELIEF FROM THE COURT TO COMPEL THE DNC TO COMPLY WITH THIS SECTION OR MAY SEEK MONETARY DAMAGES AS SPECIFIED IN SUBSECTION (5)(a)(I) OF THIS SECTION AND ANY ACTUAL DAMAGES SUSTAINED.
- (B) IF A PERSON PREVAILS ON ANY CLAIM RAISED IN A CIVIL ACTION BROUGHT AGAINST A DNC OR UNDER THIS SUBSECTION (5)(d), THE PERSON IS ENTITLED TO RECOVER COSTS AND REASONABLE ATTORNEY FEES.
- (6) (a) (I) THE DIRECTOR SHALL ADOPT ALL RULES REQUIRED PURSUANT TO THIS SECTION ON OR BEFORE JANUARY 1, 2024.
- 12 (II) This subsection (6)(a) is repealed, effective September 1, 2024.
 - (b) THE DIRECTOR MAY ADOPT ADDITIONAL RULES AS NECESSARY TO IMPLEMENT THIS SECTION.
 - (7) (a) Subsections (2) and (4) of this section take effect on April 1, 2024.
 - (b) This subsection (7) is repealed, effective July 1, 2024.
 - **SECTION 2. Appropriation.** (1) For the 2023-24 state fiscal year, \$309,137 is appropriated to the department of labor and employment. This appropriation is from the general fund. To implement this act, the department may use this appropriation as follows:
 - (a) \$252,037 for use by the division of labor standards and statistics for program costs related to labor standards, which amount is based on an assumption that the division will require an additional 2.2 FTE; and
 - (b) \$57,100 for the purchase of legal services.
 - (2) For the 2023-24 state fiscal year, \$57,100 is appropriated to the department of law. This appropriation is from reappropriated funds received from the department of labor and employment under subsection (1)(b) of this section and is based on an assumption that the department of law will require an additional 0.3 FTE. To implement this act, the department of law may use this appropriation to provide legal services for the department of labor and employment.
 - **SECTION 3. Safety clause.** The general assembly hereby finds, determines, and declares that this act is necessary for the immediate preservation of the public peace, health, or safety.".
- Page 1, line 102, strike "PLATFORM." and substitute "PLATFORM, AND,
- 39 IN CONNECTION THEREWITH, MAKING AN APPROPRIATION.".

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