

## **Max International, LLC's Unauthorized Sales and Anti-Diversion Policy**

Max International, LLC. ("Max") takes the diversion of its scientifically-based health and beauty products very seriously because it harms our brand, hurts our Associates, and misleads the customers who purchase and use Max's products. Products sold by unauthorized distributors are not backed by Max's 30-day money-back satisfaction guarantee. Moreover, since unauthorized distributors are not bound by Max's policies and procedures, they may not follow our standards for maintaining product quality by adhering to specified storage, handling, and other applicable standards. It is only by limiting authorized sales to Associates that Max is able to ensure the safety, well-being, and satisfaction of consumers, and to maintain the integrity and reputation of the Max brand.

Max is committed to stopping diversion and unauthorized sales of its products and to educating its Associates and customers about the harm that results from unauthorized sales.

### **For Associates:**

- Associates must sell only through authorized channels as provided in Max's policies and procedures. Associates are prohibited from selling Max products through any online auction, barter, or brokerage sites, including but not limited to Amazon.com, Craig's List, and eBay.
- Associates must ensure that they sell products only to end users and not to resellers.
- Associates must ensure that Max's quality controls are followed until products reach the end user.
- Associates must comply with all requirements in Max's policies and procedures.

### **For Customers:**

- Product diversion occurs when Max products are sold by individuals or companies not authorized to sell Max's products.
- **No one is authorized to sell Max products on Amazon.com, Craig's List, and eBay. Do not buy Max products on these sites.**
- Diverted products are not subject to Max's quality controls. Such products could be counterfeit, expired, or diluted, or they could have been tampered with in other ways.
- Diverted products are not backed by Max's 30-day money-back satisfaction guarantee.
- Customers should not re-sell Max products. If you are interested in selling Max products, please visit <https://www.max.com/opportunity/full/us/en>.