

Dear Golfers,

There is no higher priority to BlueStar Resort & Golf than the safety and wellbeing of our Members, Guests and Team Members. Encanterra Country Club has aligned safety standards with guidelines from the Center for Disease Control, the World Health Organization, PGA, and are aligned with the National Golf Course Owners Association Park and Play Program.

We would like to take this opportunity to remind you of everyday preventative actions so that you can avoid the spread of this virus or any other regulatory illnesses.



- Stay at home if you are sick.
- Practice social distancing and avoid close contact with anyone who is coughing or has a fever.
- Wash your hands frequently with soap and water or use an alcohol-based sanitizing gel with at least 60% alcohol.
- Use good etiquette and cover your cough and sneeze with your elbow sleeve and avoid touching your nose and mouth.
- Routinely clean and disinfect frequently touched objects and surfaces.

Due to flu season and coronavirus, for the safety and wellbeing of our community, please do not play the course if you are sick or if in the last two weeks you have:

- Experienced a fever, cough, or shortness of breath;
- Traveled to any location subject to a level 2 or 3 travel health notice by the CDC;
- Returned home from a cruise; or
- Been exposed to the coronavirus

Golf specific items that we are doing while the golf course remains open include:

- Implementing the Park and Play program where golfers are able to park their vehicle, go play the golf course, pick up "to go" food curbside and depart without having to go inside.
- Guest service team members are wearing disposable gloves
- Discontinued all league play where groups of golfers could form pre/post round and only allow foursomes to book tee times
- Eliminated walk up tee times and require tee times to be made in advance
- Discontinue all equipment rental
- No Club owned towels will be provided
- Flagsticks shall be left in the hole at all times. We have elevated the hole above the green's surface, any golfer's ball that hits the raised cup is considered holed and the player may pick up the golf ball.
- Removed all bunker rakes and ask that golfers use their feet to smooth the sand after using the bunker
- Removed all non-essential devices from practice facilities, including bag stands, club cleaners, ball collectors/holders and flagsticks on chipping and practice putting greens
- Practice facility spacing to be 6' apart
- Removed sharable sand/seed bottles, tees, scorecards, and pencils from golf carts
- Sanitize Club owned golf carts after each round, specifically steering wheels, cup handles, forward/reverse handle, dashboards, armchair handles, bag strap clasps, seats, and coolers
- Frequently cleaning/sanitizing the high touch areas such as doors, phones, keyboards, and counters
- Sanitize flagsticks, water fountains, ball washers (where applicable)
- Carts will be staged 6' apart
- Allow any golfer the ability to ride alone in a golf cart and promote walking when applicable

For Members with their own golf cart, they can check in with our Member Services Team on their way to the practice facility. If utilizing the Club's cart fleet, proceed to the Club parking lot directly in front of the Fitness Center, park and bring your golf equipment to the golf cart staging area just West of the tennis courts where you can place your own bag on the back of the golf cart. In the Sport Shop, we ask that no more than four golfers be inside at one time; Member charges accepted only please.

We have included golf cart signage that explains further safety initiatives including keeping a 6' social distance, leaving the flagstick in the hole at all times, new sand bunker etiquette, not sharing equipment or pick up other's golf balls and considering a gimmie policy within your game.

We appreciate your patience and cooperation during this time. These measures will help our Members, their guests, and the public feel more comfortable, help protect our team members, and set expectations on near term limitations during this trying time.

Respectfully,

Jesus Martinez
Director of Golf
BlueStar Resort & Golf