

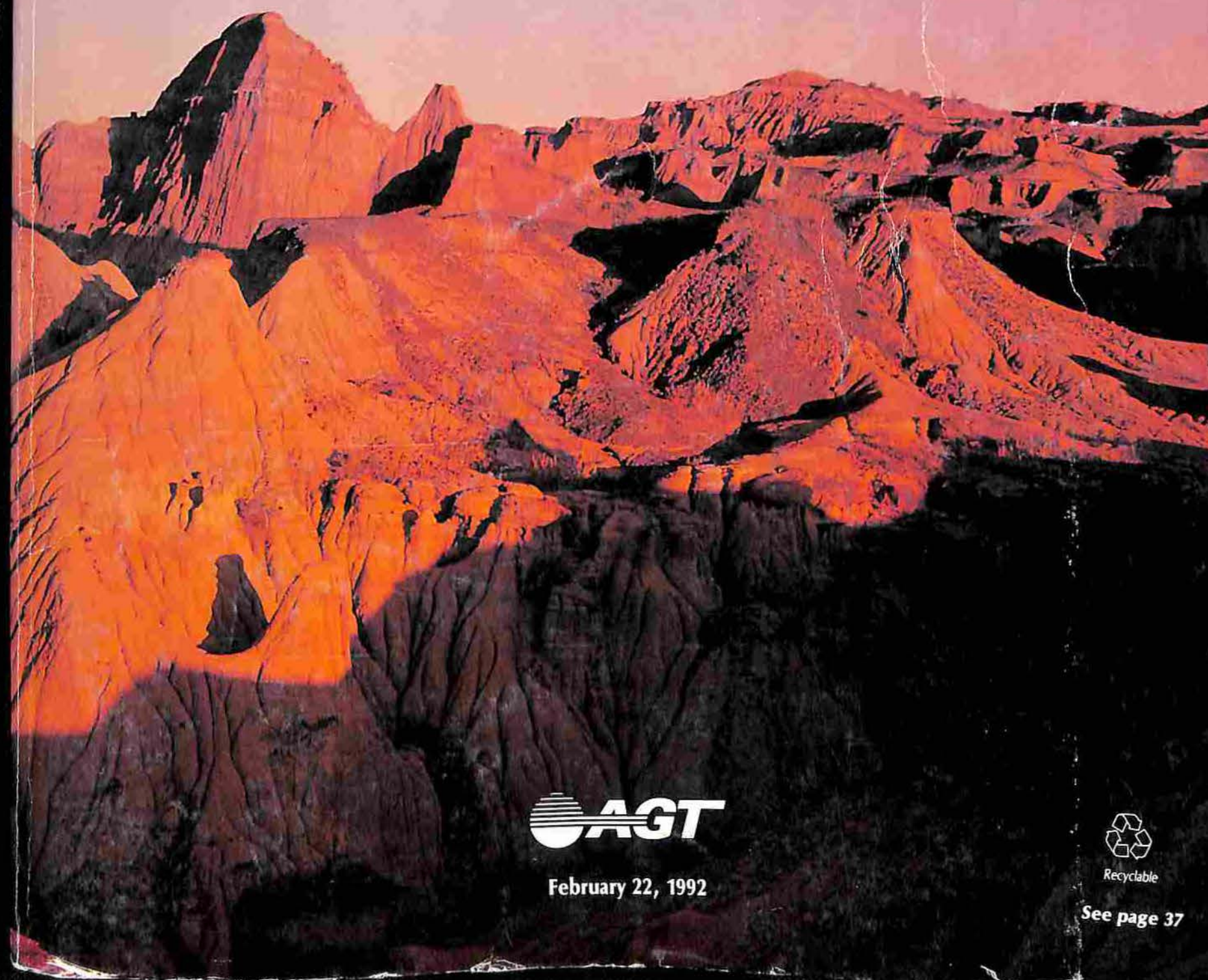
Calgary Reception
Archive Copy
Please Return



Area Code 403

MEDICINE HAT

and Area



February 22, 1992



Recyclable

See page 37

EMERGENCY CALLS

**"911 SERVICE APPLIES TO MEDICINE HAT AND REDCLIFF
THIS SERVICE DOES NOT APPLY IN OTHER RURAL ALBERTA COMMUNITIES"**

For Your Appropriate Emergency Telephone Numbers
Refer To Emergency Calls Immediately Preceding Your Local Area Listings

Please enter the telephone numbers that apply to your area.

FIRE



**NATURAL
GAS**



POLICE



**ELECTRIC
LIGHT
and
POWER**



AMBULANCE



**WATER
SEWER
ROADS and
GARBAGE**



HOSPITAL



**MUNICIPAL
DISASTER
SERVICE
AGENCY**



POISON CENTRE



1-800-332-1414
TOLL FREE ALBERTA-WIDE

**SOCIAL
SERVICES**



DOCTOR



OFFICE _____ HOME _____

OTHER EMERGENCY CALLS (24 HOUR SERVICE)

AIDS/SEXUALLY TRANSMITTED DISEASE

(No Charge Dial) 1-800-772-2437

AIRCRAFT & MARINE DISTRESS

(No Charge Dial) 1-800-661-5631

CHILD ABUSE HOT LINE — 24 Hr. Emergency

Call '0' Operator

(No Charge) & ask for Zenlth 1234

DANGEROUS GOODS INCIDENTS

(24 Hrs.)(No Charge Dial) 1-800-272-9600

DISASTER SERVICES

(24 Hrs.)(No Charge Dial) 1-800-272-9600

ENVIRONMENT EMERGENCY —

(No Charge Dial) 1-800-222-6514

FOREST FIRES —

Call Collect 427-FIRE
3473

KIDS HELP PHONE —

(No Charge Dial) 1-800-668-6868

NOTIFICATION OF SERIOUS OR FATAL

INDUSTRIAL ACCIDENTS (24 Hrs.).....529-3530

Manyberries Call Lethbridge 381-5522

Empress & Blindloss Call Red Deer 340-5170

OIL & GAS FIELD EMERGENCIES —

Energy Resources Conservation Board (ERCB)

Call Collect.....Medicine Hat 527-3385

REPORT A POACHER

(Outdoor Observer)

(No Charge Dial) 1-800-642-3800

SEXUAL ASSAULT CRISIS LINE

(No Charge Dial) 1-800-552-8023

SUICIDE CRISIS LINE (The Samaritans)

Call '0' Operator

(No Charge) & ask for.....Zenlth 66003

WOMEN'S SHELTER

24 Hr. Emergency Line.....529-1091

TELEPHONE SERVICE CALLS

SEE INSTRUCTIONS IMMEDIATELY PRECEDING YOUR LOCAL AREA LISTINGS

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Requests for changes to the next issue of this directory
must be received by AGT Limited no later than November 27, 1992

BUSINESS COMMUNICATION SERVICES

Telephone System Inquiries	Toll-free 1-529-3353
- Key Systems, Switchboards, Fax Lines	
Data Communications Inquiries	Toll-free 1-800-332-8610
Sales/General Inquiries	Toll-free 1-529-3353
- Consulting Services - Electronic/Voice Mail	
- 800 Service, WATS, Direct Lines	
Billing Account Inquiries	Toll-free 1-800-332-8602
8 AM - 4:30 PM Monday - Friday	
Repair Service (Trouble)	Toll-free 1-800-263-6699
* For further assistance, contact the General Manager's Office	Toll-free 1-800-661-4357

SINGLE-LINE BUSINESS SERVICE

..... REFER TO PAGE 3

CELLULAR SERVICE

Customer Service	Toll-free 1-800-661-3681
Administration	Toll-free 1-530-5300
Page Call	Toll-free 1-800-661-6074
Billing Account Inquiries	Toll-free 1-800-661-9372
* For further assistance, contact the General Manager's Office	Toll-free 1-800-661-1983

DIRECTORY SERVICES

Advertising Sales & Service	Toll-free 1-800-661-4260
Directory Purchase	Toll-free 1-800-661-3814
Directory Recycling	Call Collect 0-530-5565
Billing Account Inquiries	Toll-free 1-800-661-4260
* For further assistance, contact the General Manager's Office	Toll-free 1-800-661-4260

MOBILE PHONE SERVICES

Aurora/Cellular 400/General Mobile	
Customer Sales	Toll-free 1-382-2654
Service and Repair	529-3288
Billing Account Inquiries	Toll-free 1-800-332-8602
* For further assistance, contact the General Manager's Office	Toll-free 1-800-661-1983

PRIVATE MOBILE SYSTEMS & SERVICES

Customer Sales	Call Collect 0-529-2121
Service and Repair	529-3288
Billing Account Inquiries	Toll-free 1-800-661-9372
* For further assistance, contact the General Manager's Office	Toll-free 1-800-661-1983

PAY PHONE SERVICES

Customer Service	Toll-free 1-800-472-9773
Phone Booth Repair	Toll-free 1-800-472-9772
* For further assistance, contact the General Manager's Office	Toll-free 1-800-661-1717

AGT RELAY SERVICE

TDD Access	Toll-free 1-800-855-1155
Voice Access	Toll-free 1-800-855-1166

If you should have additional concerns, our Customer Relations Department is here to serve you and can be contacted during regular business hours. Call **1-800-472-9712**. After-hours calls to this number will be referred to the appropriate area for response. Further inquiries may be addressed by writing to:

AGT Customer Relations
411 - 1 St. S.E.
Calgary T2G 4Y5

RESIDENCE & SINGLE-LINE BUSINESS SERVICE

- Billing Account Inquiries
- Calling Cards
- Select Route
- Between Friends

- New or Additional Service
- Telephone Equipment
- Service Moves or Disconnections
- Repair

IF YOUR EXCHANGE IS:

Bindloss (379)	Manyberries (868) *
Bow Island (545) *	Medicine Hat
Burdett (833)	(526, 527, 529) *
Elkwater (893) *	Oyen (664)
Empress (565)	Ralston (544) *
Etzikom (666)	Redcliff (548) *
Foremost (867)	Schuler (839) *
Hilda (838)	Seven Persons (832) *
Irvine (834) *	Walsh (937) *

Business Office Toll-free 1-529-3344

8 AM - 4:30 PM Monday - Friday

Local Directory Assistance 411

Bindloss, Empress, Hilda, Irvine, Walsh 1-411

If you request a number and/or an address which is in the directory, there is a 50¢ charge. (Subject to change)

Out Of Town Directory Assistance

Dial 1 + (Area Code if applicable) + 555-1212

Repair Service (Trouble) 611

* Dial Business Office and Repair Service Direct

AGT staff are committed to addressing your needs. Should anyone at the above listed numbers be unable to help you, please ask for the assistance of the responsible supervisor or manager.

If further assistance is required, your Residence Services Regional Manager can be contacted by calling 1-800-661-8059, or you may write to:

Lemont Tabor
AGT Regional Manager
456 - 5 St. S.E.
Medicine Hat T1A 0N5

PAYING YOUR ACCOUNT:

Bills may be paid in person at any AGT Phone Centre, chartered bank or authorized agent, or by mail to:

AGT

Box 2422

Edmonton T5J 2S7

For Other Departments

Not Shown on

Pages 2, 3 & 4:

AGT Main Switchboard Toll-free 1-529-3311

PHONE CENTRES

SERVICE - QUALITY - SELECTION

- Phones (Rental & Sales)
- Bill Payments
- Service Applications
- Repairs
- Faxcom TM
- Custom Calling Services
- Between Friends TM
- Select Route TM
- Long Distance
- Gift Certificates
- Answering Machines
- Pagers
- Accessories
- Cellular

AGT Phone Centres

- | | | | |
|---|---|--|---|
| Airdrie
116A Towerlane Mall
Phone 948-2800 | Cochrane
127 - 1 Ave.
Phone 932-6659 | Grande Cache
1619 Pine Plaza
Phone 827-4445 | Red Deer
Downtown
4831 - 51 St.
Phone 341-8333 |
| Banff
223 Beaver St.
Phone 762-5696 | Drayton Valley
5128 - 51 Ave.
Phone 542-7737 | Grande Prairie
Prairie Mall
11801 - 100 St.
Phone 538-8773 | Parkland Mall
6735 - 50 Ave.
Phone 341-8111 |
| Calgary
AGT Tower
411 - 1 St. S.E.
Phone 530-5167
TDD 264-5054 | Drumheller
90 - 3 Ave. E.
Phone 823-1122 | Leduc
6310 - 45 St.
Phone 986-9393 | Sherwood Park
Sherwood Park Mall
2020 Sherwood Dr.
Phone 464-2500 |
| Chinook Centre
6455 Macleod Tr. S.
Phone 530-5170 | Edmonton
10023 - 102 Ave.
Phone 493-2700
TDD 493-2706 | Lethbridge
Lethbridge Centre Mall
200 - 4 Ave. S.
Phone 382-2311 | Spruce Grove
250 Diamond Ave.
Phone 962-7171 |
| Market Mall
3625 Shaganappi Tr. N.W.
Phone 530-5190 | Edson
4921 - 4 Ave. W.
Phone 723-2060 | Lloydminster
Lloyd mall
5211 - 44 St.
Phone 875-0125 | Stettler
5112 - 50 Ave.
Phone 742-3700 |
| Scotia Centre
2 Flr., 700 - 2 St. S.W.
Phone 530-5160 | Ft. Macleod
2224 - 2 Ave.
Phone 553-4255 | Medicine Hat
456 - 5 St. S.E.
Phone 529-1919 | St. Albert
St. Albert Centre
375 St. Albert Road
Phone 460-3300 |
| Southcentre Mall
100 Anderson Road S.E.
Phone 530-5200 | Ft. McMurray
8217 Franklin Ave.
Phone 790-3111 | Peace River
10010 - 100 Ave.
Phone 624-7935 | Vegreville
6425 - 55 Ave.
Phone 632-5252 |
| Sunridge Mall
2525 - 36 St. N.E.
Phone 530-5180 | Ft. Saskatchewan
Fort Mall
10420 - 98 Ave.
Phone 998-4098 | Wetaskiwin
4808 - 37A Ave.
Phone 352-2000 | |
| Camrose
4905 - 52 St.
Phone 679-6920 | | | |

LISTING BY ALPHABET

Names are listed alphabetically by surname, followed by alpha character, given name or by name of the company.

Example: Smith A
 Smith A D
 Smith Alfred
 Smith Arnold (Canada) Ltd

LOOKING FOR A NUMBER

Locate desired page by checking first three letters on the top upper corner of each page.

Locate column by scanning columns across the top. Select the column where the name would likely appear.

Locate the name by checking down the column to the name for which you are looking.

LETTERS USED AS NAMES

Letters when used as names are considered as words and are usually spaced and inserted Alphabetically, starting with the first letter unless the letters are together, then they appear as one word.

Example: A B C Transport (See beginning of "A")
 XYZ Transport (See "XYZ" as one word)

HYPHENS, NUMBERS AND ABBREVIATED NAMES

Hyphenated words or letters are inserted alphabetically as two words:

Example: Mid-Western (See Mid Western).

Numbers are sometimes used as names. Check for them as if they are spelled out in full:

Example: 66 Restaurant (sequenced as SixtySix Restaurant)

Certain abbreviated words appearing at the front of another word are listed as if spelled in full:

Example: St Albert (listed as Saint Albert)

FEDERAL AND PROVINCIAL LISTINGS

For Federal and Provincial listings, check under

Government of Canada

Government of Alberta or Alberta Government

The AGT General Tariff, showing rates, charges and general regulations covering services furnished by AGT, is available for inspection upon request at any AGT Business Office or Phone Centre. Following are items of general interest condensed from the Tariff.

APPLYING FOR SERVICE

Applications for telephone service will be accepted in writing, by telephone, or in person at an AGT Business Office or Phone Centre.

The minimum contract period for all standard AGT services and equipment is one month, unless otherwise stipulated.

AGT reserves the right to request the customer pay a deposit, or make payment of rental, long distance, or service charges in advance of the service being established, or at any time during the service period.

AGT LIABILITY

The liability of AGT for damages, costs or losses arising from mistakes, omissions, interruptions, delays, errors or defects in service or equipment shall not exceed an amount equivalent to the proportionate charge to the customer for the period of service in which it occurs.

CUSTOMER BILLING

Bills are due on billing date, and may be paid at any AGT Phone Centre, Treasury Branch, chartered bank, AGT authorized collection agents, or by mail to Box 2422, Edmonton, Alberta T5J 2S7. Failure to receive a bill does not relieve responsibility for payment. Protection of telephone service from unauthorized use is the customer's responsibility. AGT service is provided on condition that the customer shall be responsible for payment of all calls made or received collect on the telephone service listed in his/her name, whether authorized or not.

If objection in writing is not received by AGT within 30 days after the billing date, such statement shall be deemed to be correct and binding upon the customer. If errors are later clearly substantiated to have been made by AGT, an adjustment may be applied.

CALLING CARDS

The AGT Calling Card™ remains the property of AGT and must be returned upon request. If your employer has provided an AGT Calling Card, return it to your employer if you leave the company. Use of an AGT Calling Card becomes illegal and fraudulent when the associated telephone service is discontinued. Under these circumstances, destroy your cards immediately. If your card is lost or stolen, report this immediately to AGT by calling 1-800-561-8888. This toll-free service is available 24 hours daily, 7 days a week in Canada and the U.S.

PRIVATELY OWNED EQUIPMENT

The AGT General Tariff permits the attachment of equipment which is certified in accordance with AGT's Terminal Attachment Standards. All such equipment MUST be on the approved list or authorized in writing by AGT. A current approved terminal equipment list and AGT terminal attachment standard is available for public inspection at your AGT Business Office and Phone Centre. Connection of equipment is not permitted on semi-public telephones.

AGT reserves the right to disconnect any equipment which in its opinion could cause network harm and interfere with service to other customers or is a real and/or potential danger to the public or AGT employees.

TERMINATION OF SERVICE

AGT may terminate service to the customer for a number of reasons, such as:

- non-payment of an account for which the customer is responsible
- continued use of unauthorized attachment of equipment to AGT facilities
- fraudulent use or abuse of AGT's service, which adversely affects AGT equipment or service.

Upon termination of service, the customer shall return to AGT all equipment owned by or required to be returned to AGT. Where the customer fails to so return, the customer shall pay the current in-place price for such equipment.

UNLAWFUL TELEPHONE CALLS

WHAT TO DO ABOUT OBSCENE, THREATENING OR HARASSING TELEPHONE CALLS

DON'T TALK. Don't keep talking to the caller. What he or she really wants is an audience. Don't be that audience. Typically, this sort of call is a random act designed to obtain a reaction from the called party. The best reaction is to **gently** hang up.

HANG UP. Hang up if the caller doesn't say anything. Hang up at the first obscene word. If there is no satisfactory identification, hang up. Do it **quietly**; don't display your emotions or alarm. The criminal code provides for up to six months in prison or \$2,000 in fines for making obscene or harassing calls, and a maximum sentence of up to five years for making threatening calls.

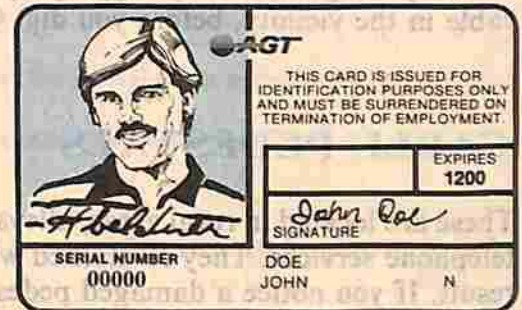
Unlawful telephone calls should be reported to your local police force for investigation and action.

We co-operate with police agencies in the identification and prosecution of these callers.

CALL TRACE - See page 13 for information on a service that may be available in your area.

IDENTIFICATION OF AGT EMPLOYEES

Every AGT employee carries a photo identification card. This plastic laminated card shows our company name, and the employee's photograph and signature. If in doubt, ask to see this I.D. card. - AGT employees will show it to you without hesitation.



CALLING CARD SECURITY

You are responsible for the protection of your AGT Long Distance Calling Card.™ Keep the number of this card private and secure. Do NOT give your number to anyone and ensure when using your card the number cannot be overheard. Unscrupulous persons are notorious for acquiring credit card numbers in public facilities such as airports, bus terminals and so forth. If your Calling Card is lost or stolen, report this IMMEDIATELY to AGT by calling 1-800-561-8888. This toll-free service is available 24 hours daily, 7 days a week in Canada and the U.S. We will cancel the card and make arrangements for a new one to be issued. You may be held responsible for any abuse of your calling card.

WHAT TO DO WHEN YOU'RE AWAY FROM HOME

RIGHT



— LIGHTS ON?
— RADIO GOING?

WRONG



A phone off the hook may alert burglars you are not home! A continuous busy signal is a giveaway.

* If you use an answering machine, the message should indicate that you "can't come to the phone" **NOT** that you are not home.

FRAUD

It is illegal for anyone to charge long distance calls to another person's telephone number or long distance calling card without their permission. Persons placing such calls or using any device to avoid payment of calls are subject to prosecution and, if convicted, are subject to fines and/or imprisonment.

GENERAL INFORMATION

BUILDING INDUSTRY CONSULTING SERVICE (BICS)

Architects, Contractors, Developers, Engineers . . . Telecommunications is as important to tenants as power and plumbing. Build communications needs into the total project design by involving BICS at the preplanning stage. Consultation costs nothing and eliminates the risk of costly, space-consuming additions or alterations later. For further information call 527-5217 or Calgary 1-530-6900 (toll-free). Out of province, call collect.

BURIED CABLE LOCATION SERVICE

Before you operate heavy digging equipment - or dig in your own back yard - call AGT to locate underground cable in the vicinity, before you dig. Call 1-800-242-3447 well in advance - at least two working days.

CABLE PEDESTALS

These are located in rural areas, alleys, along highways, on private property, and wherever there are underground telephone services. They're marked with AGT identification. If one is damaged, disrupted communications can result. If you notice a damaged pedestal, call our Repair Service or dial 1-800-242-3447.

RURAL TELEPHONE SERVICE

Call AGT early - as soon as you start your foundation. Rural lines are installed underground and AGT needs plenty of advance notice so your phone service will be ready when you are. To apply for rural telephone service, call your AGT Business Office.

LOCAL DIRECTORY ASSISTANCE — 411

To get a new number which has not been listed - dial 411 or 1 - 411. There is no charge for this service. However, if you request a number and/or address which is in the directory, there is a 50¢ charge (subject to change).

There is no charge for emergency calls or for calls from coin telephones, hotels, motels, or from provincially registered hospitals. People who cannot use the directory because of a handicap will not be charged for directory assistance.

LIST SERVICE

AGT Directory Limited makes available lists of names, addresses and telephone numbers printed in AGT's directories to selected organizations for a fee. This may result in unsolicited mail or phone calls at a subscriber's residence or place of business.

If you prefer not to have your name on these lists, please notify AGT Directory by writing to:

AGT List Service
Floor 25F
411 - 1 St. S.E.
Calgary T2G 4Y5

A new letter is required each time your name, address and or telephone number is changed.

Removal of your name from AGT Directory Limited's lists will not necessarily eliminate unsolicited mail or phone calls as there are many list sources available other than AGT Directory.

REPAIR TROUBLE-SHOOTING GUIDE

The most frequent problem reported to AGT Repair by residential customers is No Dial Tone on any telephone, and when the telephone number is called from another telephone, the caller gets a busy signal.

The cause of the problem may be a receiver off the hook, a cordless telephone with dead batteries, or an answering machine that is not working properly.

Avoid the waste of your time or the inconvenience of arranging entrance for AGT, by performing these simple trouble-shooting steps:

If you have only one telephone set:

1. Visually check the telephone to ensure receiver is on the hook.
2. Unplug the telephone.
3. With the telephone unplugged, call the problem telephone from a friend's house. If you get a busy signal, call AGT Repair. If you get a ringing signal, the telephone set was likely causing the problem and may need to be repaired or replaced.

If you have two or more telephone sets:

1. Visually check all telephones to ensure receivers are on the hook.
2. Unplug each telephone device one at a time. A telephone device may be a telephone set, cordless telephone, answering machine, computer modem or facsimile machine.
3. After unplugging the first telephone device, wait for 5 minutes and check out the next telephone for dial tone. Continue to unplug the remaining telephone devices, one at a time, with the 5 minute delay after each one.
4. If all telephone devices except one have been unplugged and you still have no dial tone, unplug the last telephone, wait 5 minutes and plug the first telephone you removed back in.
5. Still no dial tone? Call AGT Repair.

Should dial tone be returned at any step of this trouble-shooting process, the telephone device that was last unplugged was probably causing the problem and will need to be repaired or replaced.

If you have located the problem AFTER placing a trouble report to the Repair Centre, please call to cancel the trouble report.

Repair of non-functioning telephone equipment:

1. AGT rental equipment:

Visit your nearest Phone Centre for an exchange. You may also, if necessary, call the Repair Centre for an appointment to have the telephone equipment picked up.

2. Customer owned equipment:

If the telephone equipment is still under warranty, return it to the vendor for exchange or repair. If the warranty has expired, regardless of where it was purchased, take it to your nearest Phone Centre and we will provide an estimate of the costs for repair.

REPAIR SERVICE

Residential & Single-line Business	611
Business Systems	Toll-free 1-800-263-6699
Pay Phone Services	Toll-free 1-800-472-9772

WHAT IS INSIDE WIRING?

Inside wiring is the wiring between the point where the telephone line enters your home or building and your telephone or telephone jacks.

The home or building owner is responsible for the installation and repair of the telephone inside wiring in the same way as the owner is responsible for the electrical inside wiring.

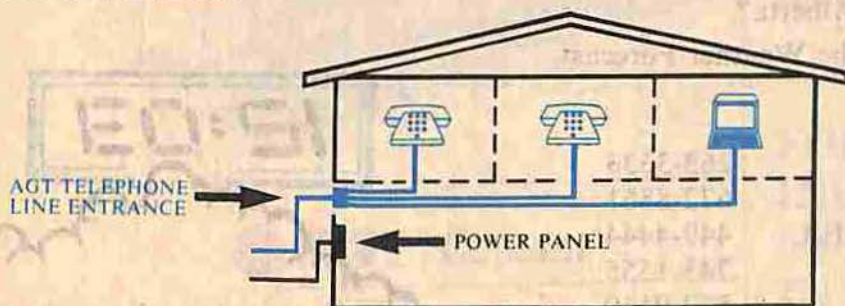
WIRING OPTIONS

AGT's inside wiring program allows you to choose who will install the wiring inside your home or building. Most residence and single-line business customers have three options for installing telephone wiring and jacks on their premises:

- You can choose to do the work yourself.
- You can hire AGT.
- You can hire an independent contractor.

PRE-WIRING YOUR HOME

If you are building or renovating your home, have your telephone outlet locations pre-wired before the insulating and dry walling stages; this will ensure your inside wiring is concealed. Also be sure to run a separate wire from the power panel location to each individual telephone outlet location and leave enough excess wire at both ends for doing terminations.



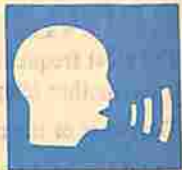
AGT's quality pre-wiring service offers the following advantages:

- Competitive rates.
- Installation which meets the Canadian Electrical Code Standards.
- One-year warranty from the date of installation.

To arrange AGT pre-wiring of homes: call your local AGT Business Office listed on page 3.

FOR THOSE WITH SPECIAL NEEDS

AGT offers a variety of telecommunication products for disabled persons, such as those with motion, hearing, sight or speech disabilities.



Contact your AGT Phone Centre regarding the products we offer, or visit our Special Needs Centres at:

CALGARY: Main Floor
411 - 1 St. S.E.
264-5054 (TDD)
530-5167 (Voice)

EDMONTON: AGT Toll Building
10023 - 102 Ave.
493-2706 (TDD)
493-2700 (Voice)

AGT RELAY SERVICE

A Relay Service for users of telecommunication devices for the deaf (TDDs) is available 24 hours a day, 7 days a week. This service has been established to allow TDD users with severe hearing or speech disabilities to communicate over the telephone with non-TDD users.

TDD-ORIGINATED CALLS (TDD USERS)

TDD users wishing to contact a hearing person, dial **1-800-855-1155**. The operator will connect you and relay the conversation. TDD users wishing to contact another TDD user, dial **1-800-855-1155** for long distance calls and the operator will connect you. Local TDD-to-TDD calls can be dialed direct.

VOICE-ORIGINATED CALLS (VOICE USERS)

Hearing persons who wish to contact a TDD user, dial **1-800-855-1166**. The operator will connect you with the TDD and relay the conversation.

There is no charge for this service. When making long distance calls, long distance rates will apply, with a 50% reduction on the per-minute rate on all calls billed to phone numbers in AGT territory, when placed through the relay service. A TDD-to-TDD long distance phone call qualifies for the 50% discount only when connected through the relay service.

AGT TIME, TEMPERATURE AND WEATHER SERVICE

Timely Information - 24 Hours A Day, 7 Days A Week!

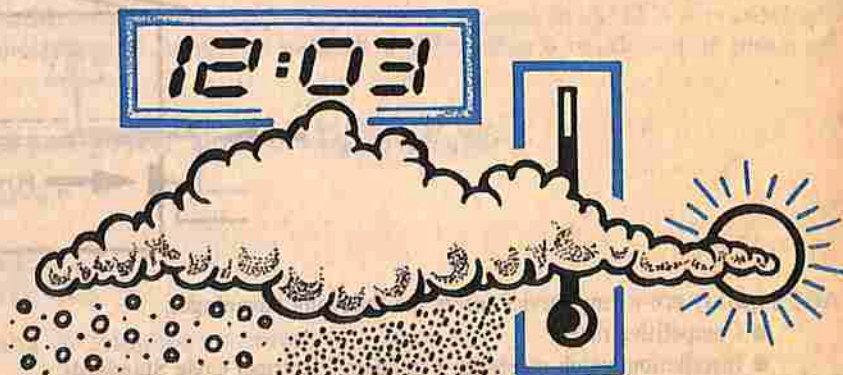
On a holiday travelling Alberta?

Call these numbers for the Weather Forecast.

(Please Dial Carefully)

CALGARY	263-3333
CAMROSE	672-8861
EDMONTON & AREA	449-4444
FORT McMURRAY	743-1555
GRANDE PRAIRIE	532-9160
RED DEER	343-8111
WETASKIWIN	352-7111

Long Distance charges will apply to calls placed from outside the local calling area.

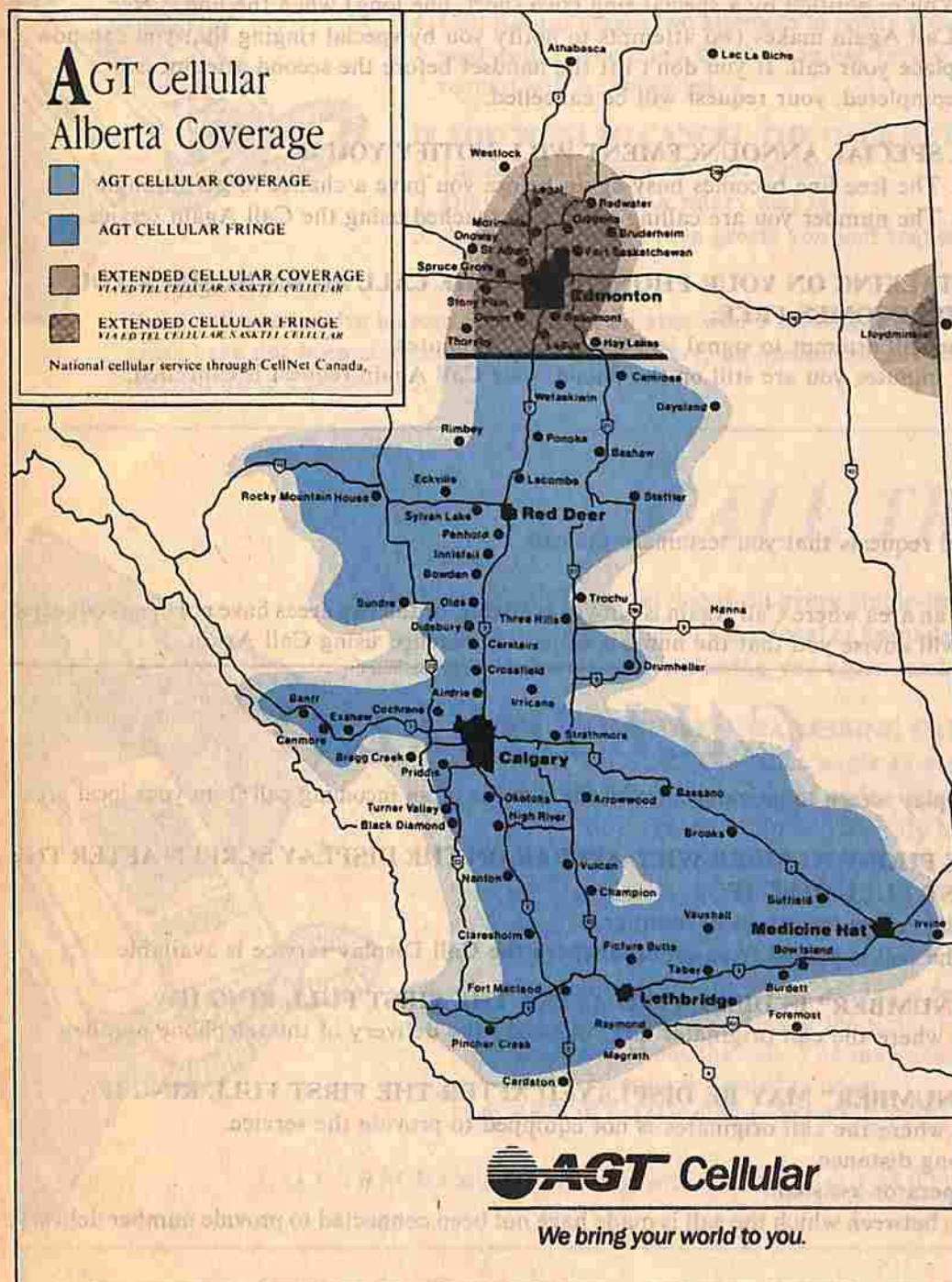


AGT CELLULAR

HOW TO CALL SOMEONE WHO HAS A CELLULAR 800 PHONE:

Placing a call from a regular telephone to a cellular phone on the AGT Cellular network is as easy as calling any other home or office phone.

- When placing a call to a cellular subscriber whose number is local to your area, dial the 7-digit cellular number.
- When placing a call from Alberta communities where the cellular number is not local to your area, dial 1, then the 7-digit cellular number.
- When placing a call from outside Alberta, dial 1 - 403 then the 7-digit cellular number.
- When placing a call to an AGT Cellular customer who has 'roamed' outside of Alberta, call your AGT Cellular customer service advisor at 1-800-661-3681 for assistance. A true Touch Tone phone and special dialing sequences may be required to reach cellular phones in areas not yet covered under the Follow-me-Roaming Program. Long distance charges as outlined below are applicable.



WHAT TELEPHONE CHARGES APPLY

There is no airtime charge for calls made on a regular telephone to a cellular phone; airtime is billed to the cellular phone.

Standard long distance charges apply to a regular telephone for calls made to a cellular roamer access number. Charges also apply on elapsed time from the second dial tone, regardless of a busy signal or an unanswered cellular phone.

HOW CELLULAR SERVICE CAN HELP YOU

AGT Cellular customers enjoy the convenience of coverage in over 300 centres across Canada, the U.S. and some offshore countries. In Alberta, cellular coverage continues to expand (see map). To complement the expanded coverage are a number of standard and optional network features, designed to enhance the use of cellular phones.

FOR MORE INFORMATION CALL TOLL-FREE IN ALBERTA:

1-800-661-8920

Cellular coverage is subject to topography, and therefore cannot be guaranteed.

February 1991 ©

AGT Cellular is a member of CellNet Canada, operators of the largest cellular network across the nation.

USE CONVENIENT CUSTOM CALLING SERVICES: CALL AGAIN

With this AGT Custom Calling Service, you're able to continue trying a busy phone number by simply activating a code. It scans the line of a busy number and lets you know by a special ringing when the line is free. You can program up to three numbers using the Call Again service.



TO CONTINUE TRYING A BUSY NUMBER:

1. Listen for dial tone on your phone.
2. Dial *66 (1166 on a rotary dial set).
3. You will receive a recorded message informing you that your Call Again request has been activated.
4. Call Again will keep trying the last number you dialed for 30 minutes.
5. You're notified by a special ring (two short, one long) when the line is free.
6. Call Again makes two attempts to notify you by special ringing that you can now place your call. If you don't lift the handset before the second attempt is completed, your request will be cancelled.

A SPECIAL ANNOUNCEMENT WILL NOTIFY YOU IF:

1. The free line becomes busy again before you have a chance to get through.
2. The number you are calling cannot be reached using the Call Again service.

IF YOU'RE TALKING ON YOUR PHONE WHEN THE CALL AGAIN NUMBER YOU REQUESTED BECOMES FREE:

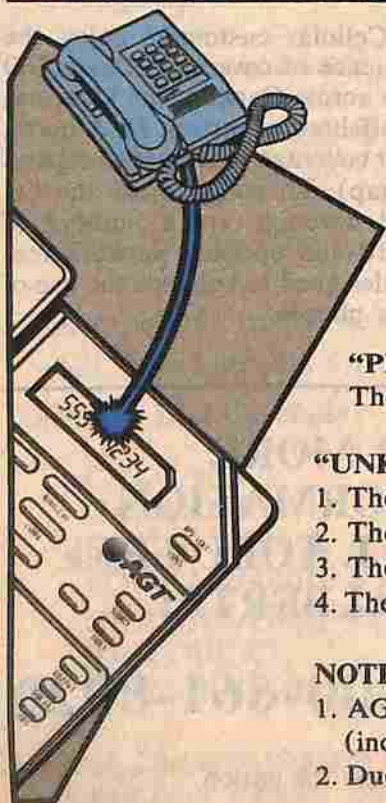
1. Your phone will attempt to signal you for up to 30 minutes.
2. If after 30 minutes you are still on the phone, your Call Again request is cancelled.

TO CANCEL CALL AGAIN:

1. Listen for dial tone on your phone.
2. Dial *86 (1186 on a rotary dial set).
3. A special message then greets you and requests that you terminate the call.

PLEASE NOTE:

If the call you receive is from a number in an area where Call Again is not yet available, or the two areas have not been connected for number delivery, an announcement will advise you that the number cannot be reached using Call Again.



CALL DISPLAY

Uses a display screen to provide you with the number of an incoming call from your local area.

THE PHONE NUMBER WILL APPEAR ON THE DISPLAY SCREEN AFTER THE FIRST FULL RING IF:

1. The call is from a local number.
2. The call is placed from an area where the Call Display service is available.

"PRIVATE NUMBER" IS DISPLAYED AFTER THE FIRST FULL RING IF:

The location where the call originates has "blocked" the delivery of the telephone number.

"UNKNOWN NUMBER" MAY BE DISPLAYED AFTER THE FIRST FULL RING IF:

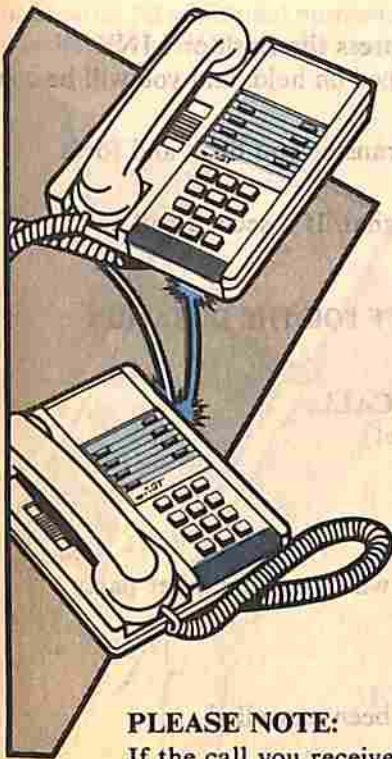
1. The location where the call originates is not equipped to provide the service.
2. The call is long distance.
3. The call is operator-assisted.
4. The two areas between which the call is made have not been connected to provide number delivery.

NOTE:

1. AGT offers special privacy options to address the fact our network can now deliver your number (including non-published) to people you call - whether you subscribe to the service or not.
2. Due to technical limitations, Call Display Service may not be available to all customers in an area.

CALL RETURN

Allows you to call the last number that called you by simply dialing a code. It scans the line for you when the number is busy and gives you a special ring to indicate when the other person's line is free.



HOW TO USE CALL RETURN TO REACH THE LAST NUMBER THAT CALLED YOU:

1. Listen for dial tone on your phone.
2. Dial *69 (1169 on a rotary dial set).
3. You will then hear a recorded message announcing the seven digit number, or
4. A special message tells you if the number cannot be given.
5. To return the call, press 1 and listen for ringing.

IF THE NUMBER YOU ARE CALLING IS BUSY:

1. A recorded message informs you that the line is busy and asks you to hang up your phone.
2. The busy number is then monitored for 30 minutes.
3. You're notified by a special ring (two short, one long) when the line is free.
4. Call Return makes two attempts to notify you by special ringing that you can now place your call. If you don't lift the handset before the second attempt is completed, your request will be cancelled.

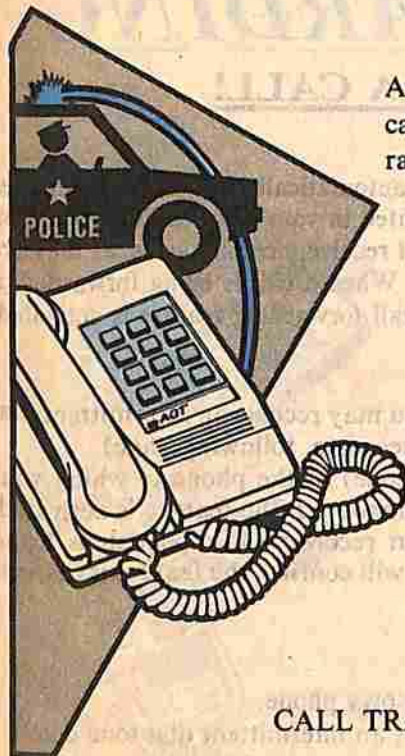
IF YOU WISH TO CANCEL THE CALL RETURN REQUEST:

1. Listen for dial tone on your phone.
2. Dial *89 (1189 on a rotary dial set).
3. A special message then greets you and requests that you terminate the call.

PLEASE NOTE:

If the call you receive is from a number in an area where the Call Return service is not yet available, or if the two areas have not been connected for number delivery, an announcement will advise you that the number cannot be reached using Call Return.

CALL TRACE



AGT's new Call Trace service is on every single-line phone in the Medicine Hat area. You can use your existing phone to trace local calls made to your number. This may prevent a harassing phone caller from bothering you again, and may even help lead to an arrest.

HOW TO HANDLE A HARASSING CALL:

1. **DON'T TALK.** The caller wants an audience - don't provide one.
2. **HANG UP.** Hang up if the caller doesn't say anything - at the first obscene word - or if the caller doesn't identify himself or herself to your satisfaction.
3. **DON'T EXPRESS EMOTIONS OR ALARM.** Hang up quietly without saying anything to the caller.
4. **ACTIVATE THE CALL TRACE SERVICE.** Dial *57 (1157 on a rotary dial set). A voice message will 'coach' you through each step of your Call Trace service.
5. **MAKE NOTES.** Record the time and date. Write down everything you can remember about the call. You may need these notes to refresh your memory if your testimony is needed in court.
6. **REPORT THE CALL TO THE POLICE.**

CALL TRACE costs you nothing until you use it, just \$3.00 per activation.

1. In some areas Custom Calling Services may not yet be available.
2. For further information, call the Business Office listed on page 3.

CALL WAITING

YOUR IMPORTANT CALLS GET THROUGH!

During a phone conversation, two soft beep tones — at 10 second intervals — signal that another call is waiting.

TO ANSWER THE SECOND CALL:

1. Ask your first caller to hold the line, then momentarily depress the flash or LINK™ button on your phone*. The first caller is automatically placed on hold, and you will be connected with the incoming call.
2. Subsequent depressions of the flash or LINK button will transfer you back and forth between both callers.

Only one call can wait - other callers will receive a busy signal. If a second call is waiting when you hang up, your phone will ring.

IN SOME AREAS, CALL WAITING CAN NOW BE TURNED OFF FOR THE DURATION OF ONE CALL:

TO TURN OFF CALL WAITING PRIOR TO PLACING A CALL:

1. Listen for dial tone, then dial *70 (1170 on a rotary dial set).
2. You will hear a special dial tone.
3. Dial the number you wish to call.

TO TURN OFF CALL WAITING DURING A TELEPHONE CALL:

1. Momentarily depress the flash or LINK button on your phone*. This will place the other party temporarily on hold.
2. You will hear a special dial tone.
3. Dial *70 (1170 on a rotary dial set).
4. You will hear a confirmation tone letting you know Call Waiting has been cancelled.
5. You will automatically be re-connected with the original caller.

Once either of the above calls is terminated, the Call Waiting function is automatically re-activated. While the cancellation feature is activated, callers to your number will receive a busy signal.

CALL FORWARDING

YOU NEVER MISS A CALL!

When activated, all calls to your telephone number are automatically forwarded to another number of your choice. This second phone must be located in your local calling area. You can still originate calls from the first phone, but will not receive incoming calls, as they are automatically forwarded to the second phone number. When a call is being forwarded, a short burst of ringing at your phone reminds you the call forwarding feature is activated.

TO ACTIVATE CALL FORWARDING:

1. Dial **Activating Code 72**. After a short pause, you may receive an intermittent dial tone before the steady tone (for Touch Tone, see note, following page).
2. Dial the seven-digit number (or speed calling code) of the phone to which your calls are to be forwarded. When that phone is answered, the feature is activated. If the other phone is not answered, replace your receiver and repeat steps 1 and 2 within two minutes. An intermittent dial tone will confirm the feature is activated.

TO DEACTIVATE CALL FORWARDING:

1. You can only deactivate this service from your own phone.
2. Dial **Deactivating Code 73**. After a short pause, an intermittent dial tone confirms the feature is deactivated (for Touch Tone, see note, following page).

* If your phone doesn't have a flash or LINK button, briefly depress the receiver switch-hook.

SPEED CALLING

YOUR TELEPHONE DOES THE DIALING

Identify the eight numbers you call most frequently. You will be able to access these numbers by entering a one-digit code, or identify 30 additional numbers you call often. You will be able to access these numbers by entering a two-digit code. Numbers accessible via DDD can be included (long distance charges will apply).

HOW TO ENTER NUMBERS:

1. Dial **Activating Code 74** for your list of eight most frequently called numbers, or **75** for the additional 30. After a short pause, you may hear an intermittent dial tone before the steady dial tone (for Touch Tone, see note).
2. Dial the speed calling code (one digit from "2" to "9" for your list of eight most frequently called numbers; two digits from "20" to "49" for your longer list of 30 additional numbers) you are assigning to each individual number.
3. Dial the seven-digit telephone number. If it's a long distance number, dial the DDD access digit "1" first, then the area code (if outside Alberta) and the seven-digit number. An intermittent dial tone confirms the number has been recorded in the phone's memory system.

HOW TO CHANGE A NUMBER:

1. Dial **Activating Code 74** (for the eight frequently called numbers) or **75** for the longer list of 30 numbers. After a short pause, you will hear an intermittent tone, then the steady dial tone (for Touch Tone, see note).
2. Dial the one- or two-digit speed calling code, then the **NEW** telephone number assigned to that code. The previous number is eliminated. An intermittent dial tone confirms the new number is recorded.

HOW TO USE SPEED CALLING

1. Dial the one digit code (2-9) for your list of eight most frequently dialed numbers or the two digit code (20-49) for your list of 30 most frequently dialed numbers.
2. The short delay after dialing the code may be avoided by depressing the # key on a Touch Tone telephone.

HOW TO CANCEL A CODE:

1. Dial appropriate **Activating Code (74 or 75)** and wait for a steady dial tone.
2. Dial the one- or two-digit speed calling code. Wait. An intermittent dial tone confirms the code is cancelled. Some types of AGT equipment may only allow a number to be changed...not cancelled.



3-WAY CALLING

YOU CAN HAVE A 3-WAY CONVERSATION!

TO ADD A THIRD PARTY TO AN EXISTING CONVERSATION:

1. Ask your first caller to hold the line and momentarily depress the flash or **LINK™** button on your phone* (the first caller is automatically placed on hold). You may hear an intermittent dial tone before the steady dial tone.
2. Dial the number of the third party. When the third party answers, depress the flash or **LINK** button to make the three-way connection. If the third party is not in the local (toll free) calling area, long distance charges will apply.

IF THE THIRD PARTY DOES NOT ANSWER THE CALL, OR IF THE LINE IS BUSY:

1. Depress the flash or **LINK** button to return to the first party.
2. Depress the flash or **LINK** button again to eliminate busy tone or ringing, and continue your conversation. If you hang up, connections to both called parties are broken. When either called party hangs up, your connection with the remaining party is maintained.

NOTE: The short pause may be cancelled on a Touch Tone phone by depressing the # button immediately after entering the activating or deactivating code.

1. In some areas Custom Calling Services may not yet be available.
2. For further information, contact the Business Office listed on page 3.



* If your phone doesn't have a flash or **LINK** button, briefly depress the receiver switch-hook.

CALLS YOU CAN DIAL YOURSELF

AGT LONG DISTANCE SERVICES •

NOTE: Those familiar with using the automated service may bypass the recorded announcements immediately after the bong tone. This automated service may not be available in all areas; use the Operator-Assisted Calling instructions on page 17 in these circumstances.

DIAL 0 + NUMBER

You will then hear a "bong" tone. This will be followed by the computerized announcement "Thank you for calling AGT Long Distance. To charge this call to a Calling Card, enter the Calling Card number now; for a collect call press 1-1; to charge this call to another number, enter the area code and number; for person-to-person calls, press 0 for the operator." The following instructions apply to Touch Tone telephones. For rotary dial telephones, please see Operator-Assisted Calling on page 17.

CALLING CARD CALLS

After you have heard the computerized announcement, enter your 14 digit Calling Card number. If the card number is entered incorrectly you will be advised "The card number as entered is not valid. Please enter your card number again."

You can place up to 5 Calling Card calls without having to hang up, redial or re-enter your Calling Card number. After the first call is complete, press the # key and place your next call.

COLLECT CALLS

After you have heard the computerized announcement, press 1-1 on your Touch Tone telephone. A further announcement will say "At the tone, please say your name." The computer will record your name and call the number you dialed. Your electronically recorded voice will announce your name to the called party to accept the charges. The called customer may then say "yes" (or press 1 on a Touch Tone set) or say "no".

THIRD NUMBER CALLS

After you have heard the computerized announcement, enter the area code and number of the billing party. You will be asked for your name if calling from a pay phone and the information relayed to the billed party for acceptance. The call will be connected automatically. The area code is required for all calls regardless if the billing number is within Alberta.

DIRECT DISTANCE DIALING (STATION TO STATION)

For calling direct to speak to anyone at any seven-digit telephone number in Alberta, Canada, U.S. & The Caribbean

Within Area Code 403: dial 1 + the number

Outside Area Code 403: dial 1 + area code + the number

LONG DISTANCE DIRECTORY ASSISTANCE

To obtain telephone numbers in distant locations:

Within Area Code 403: dial 1 - 555-1212 (toll-free)

Outside Area Code 403: dial 1 + area code + 555-1212 (toll-free)

BETWEEN FRIENDS ••

The convenient way of buying AGT Long Distance is Between Friends.™ A low monthly fee for the first 30 minutes of calling will make it easier to estimate what your next phone bill will be. Choose the Alberta Plan and/or the Canada & U.S. Plan, depending on your calling needs.

ALBERTA PLAN

Entitles you to 30 minutes of direct distance dialing within Alberta for \$6 per month, with unlimited additional overtime minutes at the same per-minute rate of 20¢. Calls must be made between 6 PM and 8 AM Monday - Friday and all day Saturday and Sunday.

CANADA & U.S. PLAN

Entitles you to 30 minutes of direct distance dialing to anywhere in Canada (excluding Alberta) and the U.S. (excluding Alaska & Hawaii) for \$8 per month, with unlimited additional overtime minutes at the same per-minute rate of 26¢. Calls must be made between 6 PM and 8 AM Monday - Friday and all day Saturday and Sunday.

SELECT ROUTE ••

Select Route™ allows you to personally select, within a 100 km radius, the community or communities you would like to call for a low monthly fee. A 60 Minute plan or Unlimited Calling plan is available, and each plan allows you to place direct-dialed calls to the location of your choice.

60 MINUTE PLAN:

Available to both residential and business customers. The first 60 minutes is \$5 monthly per route and each additional minute is 15¢.

UNLIMITED CALLING PLAN:

Available to both residential and business customers. The cost is a flat rate of \$25 monthly per route for residential customers and \$50 monthly per route for business customers.

• All rates subject to change. Rates quoted do not include Goods & Services Tax.

• For further information, call the Business Office listed on page 3.

OPERATOR-ASSISTED CALLING

DIAL 0 + NUMBER

You will hear a "bong" tone. This will be followed by the computerized announcement "Thank you for calling AGT Long Distance. To charge this call to a Calling Card, enter the Calling Card number now; for a collect call, press 1-1 now; to charge this call to another number, press 1-2 now; for person-to-person calls, press 0 for the operator." The following instructions are required if calling from a rotary dial telephone or if you require operator assistance in completing the call.

NOTE: Those familiar with using the automated service may bypass the recorded announcements by entering the applicable information immediately following the "bong".

CALLING CARD CALLS

After hearing the "bong" tone and recorded message, press 0 (if calling from a Touch Tone telephone) or momentarily press the switch-hook to reach an operator. Tell the operator "Calling Card" and give your 14 digit Calling Card number.

Use your Calling Card when placing calls within Canada & the U.S. and when calling from Bermuda, The Bahamas and many Caribbean Islands. On an international basis, many foreign countries honor Calling Cards; contact a long distance operator for details.

COLLECT CALLS

After hearing the "bong" tone and recorded message, press 0 (if calling from a Touch Tone telephone) or momentarily press the switch-hook to reach an operator. Tell the operator "collect" and give your name.

CONFERENCE CALLS

DIAL 0 AND SPEAK TO OPERATOR

Talk with several people in different locations at the same time.

MARINE & MOBILE

DIAL 0 AND GIVE OPERATOR DETAILS

Communicate with vehicles, ships or aircraft equipped for mobile telephone service.

PERSON TO PERSON

After hearing the "bong" tone and recorded message, press 0 (if calling from a Touch Tone telephone) or momentarily press the switch-hook to reach an operator. Tell the operator "person to person" and give particulars.

THIRD NUMBER CALLS

After hearing the "bong" tone and recorded message, press 0 (if calling from a Touch Tone telephone) or momentarily press the switch-hook to reach an operator. Tell the operator the number you wish the call billed to (include the applicable area code). Verification of billed number will be made by the operator for calls placed from pay phones.

TIME & CHARGES

After hearing the "bong" tone and recorded message, press 0 (if calling from a Touch Tone telephone) or momentarily press the switch-hook to reach an operator. Tell the operator "time and charges". This information will be called back to you when the call is completed.

Rates From Medicine Hat To Select Canadian Points

Canada		Regular Rates		Discounted Rates			
		Regular Day Rate Begins 8 A.M. Mon.-Fri.		Evening Rate Begins 6 P.M. Daily 8 A.M.-6 P.M. Sat. & Sun.		Night Rate Begins Midnight Daily	
		No Discount		35% Discount		60% Discount	
		First Min.	Add'l Min.	First Min.	Add'l Min.	First Min.	Add'l Min.
Customer Dialed	Halifax	.48	.48	.31	.31	.27	.19
	Toronto	.47	.47	.31	.31	.27	.19
	Vancouver	.64	.44	.49	.29	.38	.18
	Winnipeg	.45	.45	.29	.29	.27	.18
Operator Assisted Station To Station 1 Min. Minimum	Halifax Toronto Vancouver Winnipeg	No Discount		35% Discount Add'l Mins. Only		60% Discount Add'l Mins. Only	
		First Min.	Add'l Min.	First Min.	Add'l Min.	First Min.	Add'l Min.
		1.98	.48	1.81	.31	1.69	.19
		1.97	.47	1.81	.31	1.69	.19
Operator Assisted Person To Person 1 Min. Minimum	Halifax Toronto Vancouver Winnipeg	2.14	.44	1.99	.29	1.88	.18
		1.95	.45	1.79	.29	1.68	.18
		No Discount		35% Discount Add'l Mins. Only		60% Discount Add'l Mins. Only	
		First Min.	Add'l Min.	First Min.	Add'l Min.	First Min.	Add'l Min.
Operator Assisted Person To Person 1 Min. Minimum	Halifax Toronto Vancouver Winnipeg	4.23	.48	4.06	.31	3.94	.19
		4.22	.47	4.06	.31	3.94	.19
		2.14	.44	1.99	.29	1.88	.18
		4.20	.45	4.04	.29	3.93	.18

Rates From Medicine Hat To Select U.S.A. Points

U.S.A.		Regular Rates		Discounted Rates			
		Regular Day Rate Begins 8 A.M. Mon.-Fri.		Evening Rate Begins 6 P.M. Daily 8 A.M.-6 P.M. Sat. & Sun.		Night Rate Begins Midnight Daily	
		No Discount		35% Discount		60% Discount	
		First Min.	Add'l Min.	First Min.	Add'l Min.	First Min.	Add'l Min.
Customer Dialed	Denver, Colo.	.55	.55	.36	.36	.27	.22
	Los Angeles, Calif.	.56	.56	.36	.36	.27	.22
	Las Vegas, Nev.	.56	.56	.36	.36	.27	.22
	Seattle, Wash.	.54	.54	.35	.35	.27	.22
Operator Assisted Station To Station 1 Min. Minimum	Denver, Colo. Los Angeles, Calif. Las Vegas, Nev. Seattle, Wash.	No Discount		35% Discount Add'l Mins. Only		60% Discount Add'l Mins. Only	
		First Min.	Add'l Min.	First Min.	Add'l Min.	First Min.	Add'l Min.
		2.05	.55	1.86	.36	1.72	.22
		2.06	.56	1.86	.36	1.72	.22
Operator Assisted Person To Person 1 Min. Minimum	Denver, Colo. Los Angeles, Calif. Las Vegas, Nev. Seattle, Wash.	2.06	.56	1.86	.36	1.72	.22
		2.04	.54	1.85	.35	1.72	.22
		No Discount		35% Discount Add'l Mins. Only		60% Discount Add'l Mins. Only	
		First Min.	Add'l Min.	First Min.	Add'l Min.	First Min.	Add'l Min.
Operator Assisted Person To Person 1 Min. Minimum	Denver, Colo. Los Angeles, Calif. Las Vegas, Nev. Seattle, Wash.	4.30	.55	4.11	.36	3.97	.22
		4.31	.56	4.11	.36	3.97	.22
		4.31	.56	4.11	.36	3.97	.22
		4.29	.54	4.10	.35	3.97	.22

Christmas Day and New Year's Day: Evening Rates Will Apply.

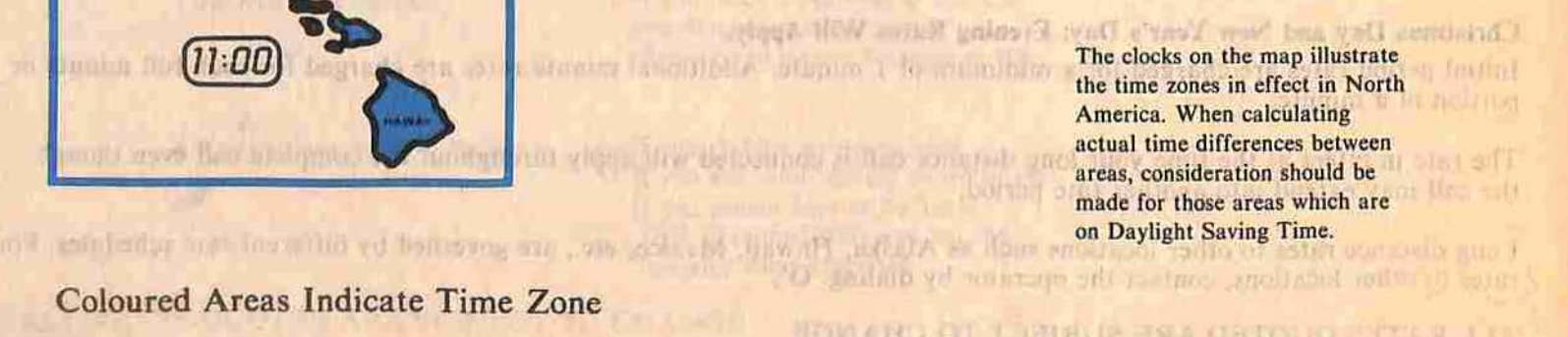
Initial period rates are charged for a minimum of 1 minute. Additional minute rates are charged for each full minute or portion of a minute.

The rate in effect at the time your long distance call is connected will apply throughout the complete call even though the call may extend into another rate period.

Long distance rates to other locations such as Alaska, Hawaii, Mexico, etc., are governed by different rate schedules. For rates to other locations, contact the operator by dialing 'O'.

ALL RATES QUOTED ARE SUBJECT TO CHANGE

Canals



AREA CODES FOR SOME PLACES YOU CAN CALL

CANADA

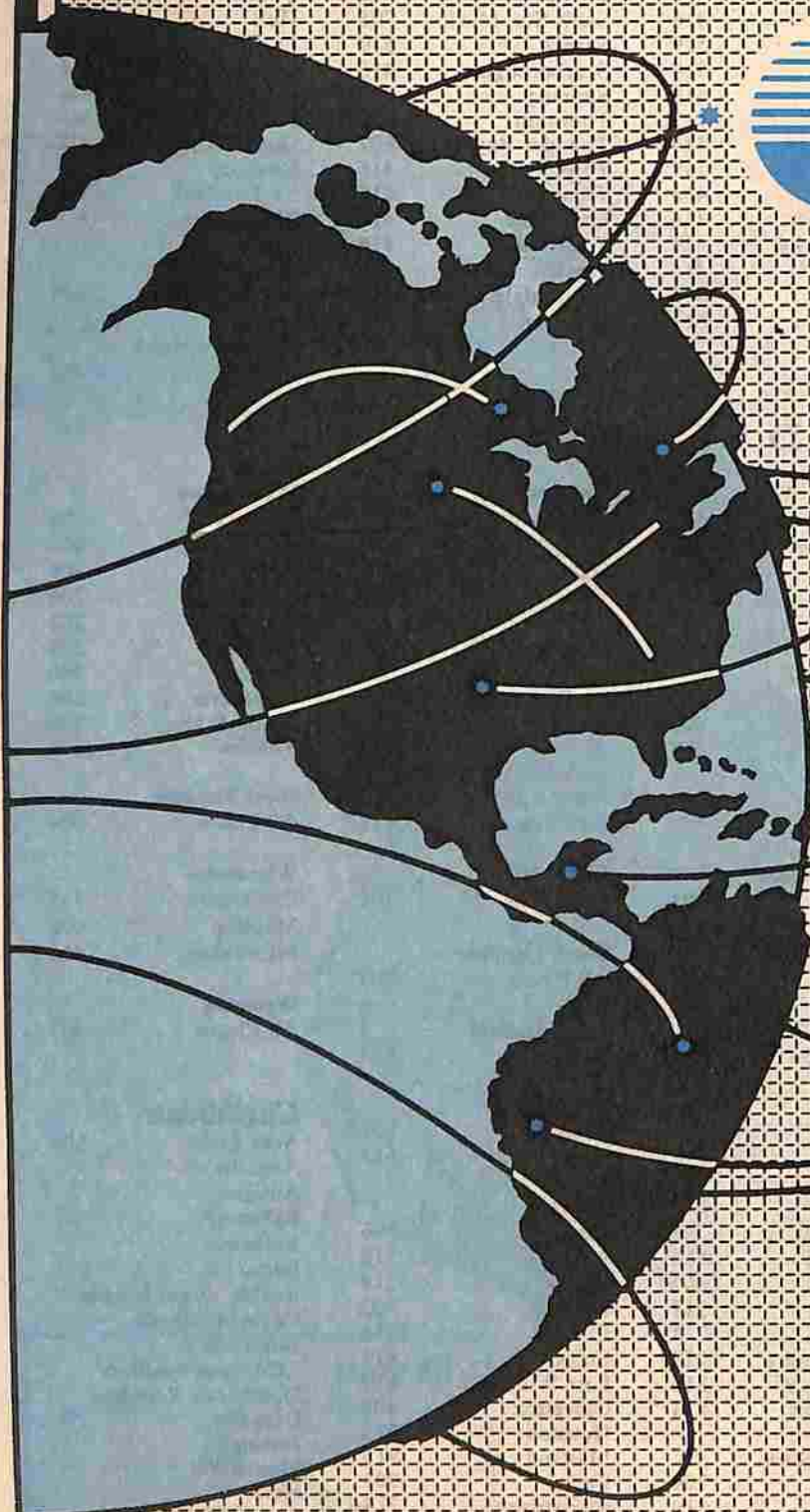
Alberta		Northwest Territories		Ontario (Cont'd)		Ontario (Cont'd)		P.E.I.	
All Places	403	Resolute Bay	819	Burlington	416	Peterborough	705	All Places	902
British Columbia		District of		Clarkson	416	Port Credit	416	Quebec	
All Places	604	Mackenzie	403	Cooksville	416	St. Catharines	416	Hull	819
Manitoba		All Other Places	819	Fort Erie	416	Sault Ste. Marie	705	Lachine	514
All Places	204	Nova Scotia		Guelph	519	Sarnia	519	Longueuil	514
New Brunswick		All Places	902	Hamilton	416	Scarborough	416	Montreal	514
All Places	506	Ontario		Kingston	613	Sudbury	705	Pointe Claire	514
Newfoundland		Agincourt	416	Kitchener	519	Thornhill	416	Quebec City	418
Including Labrador		Barrie	705	London	519	Thunder Bay	807	Roxboro	514
All Places	709	Belleville	613	Malton	416	Toronto	416	St. Lambert	514
		Brampton	416	New Toronto	416	Unionville	416	Sherbrooke	819
		Brantford	519	Niagara Falls	416	West Hill	416		
		Brockville	613	Oakville	416	Weston	416	Saskatchewan	
				Oshawa	416	Willowdale	416	All Places	306
				Ottawa	613	Windsor	519	Yukon Territory	
								All Places	403

UNITED STATES

Alabama		Illinois		Missouri		Oklahoma		Washington	
All Places	205	Chicago	312	Joplin	417	Bartlesville	918	Bellevue	206
Alaska		Danville	217	Kansas City	816	Britton	405	Halls Lake	206
All Places	907	Joliet	815	St. Louis	314	Oklahoma City	405	Kent	206
Arizona		Marion	618	Montana		Tulsa	918	Renton	206
All Places	602	Peoria	309	All Places	406	Oregon		Seattle	206
Arkansas		Indiana		Nebraska		All Places	503	Spokane	509
All Places	501	Columbus	812	Omaha	402	Pennsylvania		Tacoma	206
California		Fort Wayne	219	Sidney	308	Altoona	814	Vancouver	206
Bakersfield	805	Indianapolis	317	Nevada		Philadelphia	215	Walla Walla	509
Burbank	818	Iowa		All Places	702	Pittsburgh	412	Yakima	509
Long Beach	213	Cedar Rapids	319	New Hampshire		Scranton	717	West Virginia	
Los Angeles	213	Des Moines	515	All Places	603	Rhode Island		All Places	304
Oakland	415	Sioux City	712	New Jersey		All Places	401	Wisconsin	
Pasadena	818	Kansas		Livingston	201	South Carolina		Eau Claire	715
Sacramento	916	Topeka	913	Princeton	609	All Places	803	Madison	608
San Diego	619	Wichita	316	New Mexico		South Dakota		Milwaukee	414
San Francisco	415	Kentucky		All Places	505	All Places	605	Wyoming	
San Jose	408	Lexington	606	New York		Tennessee		All Places	307
Santa Ana	714	Louisville	502	Albany	518	Memphis	901	Caribbean	
Stockton	209	Louisiana		Bronx	212	Nashville	615	Area Code	809
Vallejo	707	New Orleans	504	Brooklyn	718	Texas		Anguilla	
Colorado		Shreveport	318	Buffalo	716	Amarillo	806	Antigua	
Denver	303	Maine		Hempstead	516	Austin	512	Bahamas	
Pueblo	719	All Places	207	Ithaca	607	Dallas	214	Barbados	
Connecticut		Maryland		Manhattan	212	Denison	903	Bermuda	
All Places	203	All Places	301	Queens	718	El Paso	915	British Virgin Islands	
Delaware		Massachusetts		Staten Island	718	Eules	817	Cayman Islands	
All Places	302	Boston	617	Syracuse	315	Fort Worth	817	Dominica,	
District of Columbia		Springfield	413	White Plains	914	Galveston	409	Commonwealth of	
All Places	202	Michigan		North Carolina		Houston	713	Dominican Republic	
Florida		Detroit	313	Charlotte	704	Midland	915	Grenada	
Jacksonville	904	Escanaba	906	Raleigh	919	Paris	903	Jamaica	
Miami	305	Grand Rapids	616	North Dakota		Richardson	214	Montserrat	
Palm Beach	407	Lansing	517	All Places	701	San Antonio	512	Nevis	
Tampa	813	Minnesota		Ohio		Tyler	903	Puerto Rico	
Georgia		Duluth	218	Akron	216	Utah		St. Christopher	
Atlanta	404	Minneapolis	612	Cincinnati	513	All Places	801	St. Lucia	
Savannah	912	Rochester	507	Cleveland	216	Vermont		St. Vincent &	
Hawaii		Mississippi		Columbus	614	All Places	802	The Grenadines	
All Places	808	All Places	601	Dayton	513	Virginia		Trinidad & Tobago	
Idaho				Toledo	419	Richmond	804	Turks & Caicos Islands	
All Places	208					All Other Places	703	Virgin Islands (U.S.A.)	



**We bring
your world
to you.**





INTERNATIONAL CALLING

To Dial Direct: 011 +

**Country
Code**
2-3 Digits

+

**Routing
Code**
1-5 Digits

+

**Local
Number**
2-9 Digits

* * To Dial With Operator Assistance: 01 +

**Country
Code**
2-3 Digits

+

**Routing
Code**
1-5 Digits

+

**Local
Number**
2-9 Digits

* * Operator assistance required for Calling Card, Collect, Person to Person, Third Number Billing and Time & Charge calls.

Availability of these services may vary depending upon the country called. Operator-assisted charges apply.

CANADA DIRECT

With Canada Direct service, calling home from overseas has never been so easy. Whether you call collect or use your Calling Card, just one direct-dial phone call puts you through to a friendly operator back in Canada. This eliminates dealing with foreign operators and any potential language difficulties; it may also reduce hotel surcharges.

Canada Direct is available from more than 40 foreign countries. Contact your nearest AGT Phone Centre or Business Office for further information.

AGT CALLING CARD™

To obtain an AGT Calling Card, contact your local Business Office listed on Page 3. Allow 2-3 weeks for delivery.

CALL THE OPERATOR (DIAL "0") IF YOU NEED:

- a telephone number.
- country and city routing codes (limit 3 routing codes per call).
- overseas rates not listed.
- assistance on overseas calls.
- time zone differences not listed.
- Calling Card information to or from foreign countries.

POINTS TO REMEMBER:

- There are time differences.
- It may take up to 45 seconds for an overseas phone to ring.
- Overseas ringing and busy signals are often different from those in Canada.
- Rate discounts may apply. Call the Operator for information.
- Direct dialing to foreign directory assistance operators is subject to regular overseas charges.



COUNTRY CODES & TYPICAL RATES

The following is a list of rates (subject to change) for International Service from Alberta.

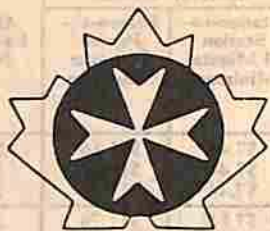
Alberta Locations To:	Country Code	Rate Periods	Direct Dial 1 Minute Minimum	Operator Assisted		All Calls Each Add'l Minute	Time Difference From Mountain Standard Time
				Station-to-Station 3 Minute Minimum	Person-to-Person 3 Minute Minimum		
Argentina	54	Daily (7 A.M.-11 P.M.) Daily (11 P.M.-7 A.M.)	\$3.23 \$2.27	\$8.60 \$8.60	\$12.90 \$12.90	\$2.15 \$1.51	+4
Australia	61	Daily (8 A.M.-4 P.M.) Daily (4 P.M.-Midnight) Daily (Midnight-8 A.M.)	\$1.47 \$1.83 \$1.28	\$4.88 \$4.88 \$4.88	\$7.32 \$7.32 \$7.32	\$.98 \$1.22 \$.85	+17
Austria	43	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$2.48 \$1.98 \$1.74	\$6.60 \$6.60 \$6.60	\$9.90 \$9.90 \$9.90	\$1.65 \$1.32 \$1.16	+8
Belgium	32	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$2.33 \$1.86 \$1.64	\$6.20 \$6.20 \$6.20	\$9.30 \$9.30 \$9.30	\$1.55 \$1.24 \$1.09	+8
Brazil	55	Daily (7 A.M.-11 P.M.) Daily (11 P.M.-7 A.M.)	\$2.94 \$2.06	\$7.84 \$7.84	\$11.76 \$11.76	\$1.96 \$1.37	+3
Chile	56	Daily (7 A.M.-11 P.M.) Daily (11 P.M.-7 A.M.)	\$2.94 \$2.06	\$7.84 \$7.84	\$11.76 \$11.76	\$1.96 \$1.37	+3
China	86	Daily (4 P.M.-Midnight) Daily (8 A.M.-4 P.M.) Daily (Midnight-8 A.M.)	\$5.10 \$4.08 \$3.57	\$13.60 \$13.60 \$13.60	\$20.40 \$20.40 \$20.40	\$3.40 \$2.72 \$2.38	+15
Colombia	57	Daily (7 A.M.-11 P.M.) Daily (11 P.M.-7 A.M.)	\$3.23 \$2.27	\$8.60 \$8.60	\$12.90 \$12.90	\$2.15 \$1.51	+2
Cyprus (Rep. of)	357	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$2.79 \$2.24 \$1.95	\$7.44 \$7.44 \$7.44	\$11.16 \$11.16 \$11.16	\$1.86 \$1.49 \$1.30	+9
Czechoslovakia	42	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$2.48 \$1.98 \$1.74	\$6.60 \$6.60 \$6.60	\$9.90 \$9.90 \$9.90	\$1.65 \$1.32 \$1.16	+8
Denmark	45	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$1.97 \$1.58 \$1.38	\$5.24 \$5.24 \$5.24	\$7.86 \$7.86 \$7.86	\$1.31 \$1.05 \$.92	+8
Egypt	20	Daily (6 A.M.-6 P.M.) Daily (6 P.M.-1 A.M.) Daily (1 A.M.-6 A.M.)	\$3.23 \$2.58 \$2.27	\$8.60 \$8.60 \$8.60	\$12.90 \$12.90 \$12.90	\$2.15 \$1.72 \$1.51	+9
El Salvador	503	Daily (7 A.M.-11 P.M.) Daily (11 P.M.-7 A.M.)	\$2.48 \$1.74	\$6.60 \$6.60	\$9.90 \$9.90	\$1.65 \$1.16	+1
Fiji	679	Daily	\$2.94	\$7.84	\$11.76	\$1.96	+19
Finland	358	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$1.97 \$1.58 \$1.38	\$5.24 \$5.24 \$5.24	\$7.86 \$7.86 \$7.86	\$1.31 \$1.05 \$.92	+9
France	33	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$1.83 \$1.47 \$1.28	\$4.88 \$4.88 \$4.88	\$7.32 \$7.32 \$7.32	\$1.22 \$.98 \$.85	+8
Germany	49	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$2.33 \$1.86 \$1.64	\$6.20 \$6.20 \$6.20	\$9.30 \$9.30 \$9.30	\$1.55 \$1.24 \$1.09	+8
Greece	30	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$2.48 \$1.98 \$1.74	\$6.60 \$6.60 \$6.60	\$9.90 \$9.90 \$9.90	\$1.65 \$1.32 \$1.16	+9
Guyana	592	Daily (7 A.M.-11 P.M.) Daily (11 P.M.-7 A.M.)	\$2.06 \$1.44	\$5.48 \$5.48	\$8.22 \$8.22	\$1.37 \$.96	+4
Hong Kong	852	Daily (4 P.M.-Midnight) Daily (8 A.M.-4 P.M.) Daily (Midnight-8 A.M.)	\$2.19 \$1.76 \$1.53	\$5.84 \$5.84 \$5.84	\$8.76 \$8.76 \$8.76	\$1.46 \$1.17 \$1.02	+15
Hungary	36	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$2.94 \$2.36 \$2.06	\$7.84 \$7.84 \$7.84	\$11.76 \$11.76 \$11.76	\$1.96 \$1.57 \$1.37	+8
India	91	Daily (2 A.M.-2 P.M.) Daily (2 P.M.-8 P.M.) Daily (8 P.M.-2 A.M.)	\$2.09 \$1.83 \$2.61	\$6.96 \$6.96 \$6.96	\$10.44 \$10.44 \$10.44	\$1.39 \$1.22 \$1.74	+12.5
Indonesia	62	Daily (8 A.M.-4 P.M.) Daily (4 P.M.-Midnight) Daily (Midnight-8 A.M.)	\$3.09 \$3.87 \$2.72	\$10.32 \$10.32 \$10.32	\$15.48 \$15.48 \$15.48	\$2.06 \$2.58 \$1.81	+15
Iran	98	Daily	\$3.23	\$8.60	\$12.90	\$2.15	+11.5
Ireland	353	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$2.06 \$1.65 \$1.44	\$5.48 \$5.48 \$5.48	\$8.22 \$8.22 \$8.22	\$1.37 \$1.10 \$.96	+7
Israel	972	Daily (6 A.M.-6 P.M.) Daily (6 P.M.-1 A.M.) Daily (1 A.M.-6 A.M.)	\$2.94 \$2.36 \$2.06	\$7.84 \$7.84 \$7.84	\$11.76 \$11.76 \$11.76	\$1.96 \$1.57 \$1.37	+9
Italy	39	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$2.48 \$1.98 \$1.74	\$6.60 \$6.60 \$6.60	\$9.90 \$9.90 \$9.90	\$1.65 \$1.32 \$1.16	+8
Japan	81	Daily (4 P.M.-Midnight) Daily (8 A.M.-4 P.M.) Daily (Midnight-8 A.M.)	\$2.48 \$1.98 \$1.74	\$6.60 \$6.60 \$6.60	\$9.90 \$9.90 \$9.90	\$1.65 \$1.32 \$1.16	+16

COUNTRY CODES & TYPICAL RATES

Alberta Locations To:	Country Code	Rate Periods	Direct Dial 1 Minute Minimum	Operator Assisted		All Calls Each Add'l Minute	Time Difference From Mountain Standard Time
				Station-to-Station 3 Minute Minimum	Person-to-Person 3 Minute Minimum		
Kenya	254	Daily (7 A.M.-4 P.M.) Daily (4 P.M.-Midnight) Daily (Midnight-7 A.M.)	\$2.79 \$2.24 \$1.95	\$7.44 \$7.44 \$7.44	\$11.16 \$11.16 \$11.16	\$1.86 \$1.49 \$1.30	+10
Korea (South)	82	Daily (4 P.M.-Midnight) Daily (8 A.M.-4 P.M.) Daily (Midnight-8 A.M.)	\$2.94 \$2.36 \$2.06	\$7.84 \$7.84 \$7.84	\$11.76 \$11.76 \$11.76	\$1.96 \$1.57 \$1.37	+16
Malaysia	60	Daily (8 A.M.-4 P.M.) Daily (4 P.M.-Midnight) Daily (Midnight-8 A.M.)	\$2.09 \$2.61 \$1.83	\$6.96 \$6.96 \$6.96	\$10.44 \$10.44 \$10.44	\$1.39 \$1.74 \$1.22	+15
Netherlands Kingdom Of The	31	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$1.97 \$1.58 \$1.38	\$5.24 \$5.24 \$5.24	\$7.86 \$7.86 \$7.86	\$1.31 \$1.05 \$.92	+8
New Zealand	64	Daily (4 P.M.-Midnight) Daily (8 A.M.-4 P.M.) Daily (Midnight-8 A.M.)	\$2.06 \$1.65 \$1.44	\$5.48 \$5.48 \$5.48	\$8.22 \$8.22 \$8.22	\$1.37 \$1.10 \$.96	+19
Nicaragua	505	Daily (7 A.M.-11 P.M.) Daily (11 P.M.-7 A.M.)	\$2.48 \$1.74	\$6.60 \$6.60	\$9.90 \$9.90	\$1.65 \$1.16	+1
Nigeria	234	Daily (7 A.M.-4 P.M.) Daily (4 P.M.-Midnight) Daily (Midnight-7 A.M.)	\$2.33 \$1.86 \$1.64	\$6.20 \$6.20 \$6.20	\$9.30 \$9.30 \$9.30	\$1.55 \$1.24 \$1.09	+8
Norway	47	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$1.97 \$1.58 \$1.38	\$5.24 \$5.24 \$5.24	\$7.86 \$7.86 \$7.86	\$1.31 \$1.05 \$.92	+8
Pakistan	92	Daily (8 P.M.-2 A.M.) Daily (2 A.M.-2 P.M.) Daily (2 P.M.-8 P.M.)	\$3.23 \$2.58 \$2.27	\$8.60 \$8.60 \$8.60	\$12.90 \$12.90 \$12.90	\$2.15 \$1.72 \$1.51	+12
Philippines	63	Daily (8 A.M.-4 P.M.) Daily (4 P.M.-Midnight) Daily (Midnight-8 A.M.)	\$2.09 \$2.61 \$1.83	\$6.96 \$6.96 \$6.96	\$10.44 \$10.44 \$10.44	\$1.39 \$1.74 \$1.22	+15
Poland	48	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$2.79 \$2.24 \$1.95	\$7.44 \$7.44 \$7.44	\$11.16 \$11.16 \$11.16	\$1.86 \$1.49 \$1.30	+8
Portugal	351	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$2.79 \$2.24 \$1.95	\$7.44 \$7.44 \$7.44	\$11.16 \$11.16 \$11.16	\$1.86 \$1.49 \$1.30	+7
Saudi Arabia	966	Daily (6 A.M. - 6 P.M.) Daily (6 P.M. - 1 A.M.) Daily (1 A.M. - 6 A.M.)	\$2.19 \$1.76 \$1.53	\$5.84 \$5.84 \$5.84	\$8.76 \$8.76 \$8.76	\$1.46 \$1.17 \$1.02	+10
Singapore	65	Daily (8 A.M.-4 P.M.) Daily (4 P.M.-Midnight) Daily (Midnight-8 A.M.)	\$1.47 \$1.83 \$1.28	\$4.88 \$4.88 \$4.88	\$7.32 \$7.32 \$7.32	\$.98 \$1.22 \$.85	+15
South Africa	27	Daily (7 A.M.-4 P.M.) Daily (4 P.M.-Midnight) Daily (Midnight-7 A.M.)	\$2.19 \$1.76 \$1.53	\$5.84 \$5.84 \$5.84	\$8.76 \$8.76 \$8.76	\$1.46 \$1.17 \$1.02	+9
Spain	34	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$2.61 \$2.09 \$1.83	\$6.96 \$6.96 \$6.96	\$10.44 \$10.44 \$10.44	\$1.74 \$1.39 \$1.22	+8
Sri Lanka	94	Daily (8 P.M.-2 A.M.) Daily (2 A.M.-2 P.M.) Daily (2 P.M.-8 P.M.)	\$2.06 \$1.65 \$1.44	\$5.48 \$5.48 \$5.48	\$8.22 \$8.22 \$8.22	\$1.37 \$1.10 \$.96	+12.5
Sweden	46	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$1.83 \$1.47 \$1.28	\$4.88 \$4.88 \$4.88	\$7.32 \$7.32 \$7.32	\$1.22 \$.98 \$.85	+8
Switzerland	41	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$2.06 \$1.65 \$1.44	\$5.48 \$5.48 \$5.48	\$8.22 \$8.22 \$8.22	\$1.37 \$1.10 \$.96	+8
Taiwan	886	Daily (4 P.M.-Midnight) Daily (8 A.M.-4 P.M.) Daily (Midnight-8 A.M.)	\$2.33 \$1.86 \$1.64	\$6.20 \$6.20 \$6.20	\$9.30 \$9.30 \$9.30	\$1.55 \$1.24 \$1.09	+15
Tanzania	255	Daily (7 A.M.-4 P.M.) Daily (4 P.M.-Midnight) Daily (Midnight-7 A.M.)	\$2.19 \$1.76 \$1.53	\$5.84 \$5.84 \$5.84	\$8.76 \$8.76 \$8.76	\$1.46 \$1.17 \$1.02	+10
Turkey	90	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$2.79 \$2.24 \$1.95	\$7.44 \$7.44 \$7.44	\$11.16 \$11.16 \$11.16	\$1.86 \$1.49 \$1.30	+10
United Arab Emirates	971	Daily (6 A.M.-6 P.M.) Daily (6 P.M.-1 A.M.) Daily (1 A.M.-6 A.M.)	\$2.06 \$1.65 \$1.44	\$5.48 \$5.48 \$5.48	\$8.22 \$8.22 \$8.22	\$1.37 \$1.10 \$.96	+11
United Kingdom	44	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$1.83 \$1.47 \$1.28	\$4.88 \$4.88 \$4.88	\$7.32 \$7.32 \$7.32	\$1.22 \$.98 \$.85	+7
Venezuela	58	Daily (7 A.M.-11 P.M.) Daily (11 P.M.-7 A.M.)	\$1.83 \$1.28	\$4.88 \$4.88	\$7.32 \$7.32	\$1.22 \$.85	+3
Yugoslavia	38	Mon.-Fri. (9 A.M.-1 P.M.) & Sun. (9 A.M.-6 P.M.) Mon.-Fri. (1 P.M.-6 P.M.) & Sat. (9 A.M.-6 P.M.) Daily (6 P.M.-9 A.M.)	\$2.79 \$2.24 \$1.95	\$7.44 \$7.44 \$7.44	\$11.16 \$11.16 \$11.16	\$1.86 \$1.49 \$1.30	+8

Rates shown are a guide only and are subject to change. For further information on Rates, Discount Periods and City Routing Codes, dial "0".

FIRST AID FOR EMERGENCIES



Presented by: St. John Ambulance

First Aid for Emergencies is a step by step guide on immediate care you should give and on what to do until an ambulance arrives or until the person is taken to hospital. It is not a First Aid Course and Training in First Aid is recommended.

WARNING

Do not move the casualty unless there is a danger to yourself or the casualty.

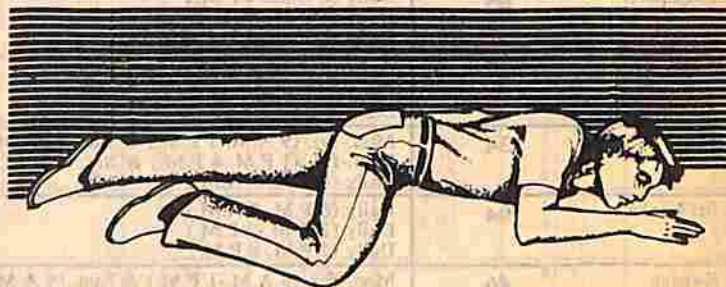
WHAT TO DO WHILE WAITING FOR THE AMBULANCE

1. Check breathing and give Artificial Respiration if needed.
2. Stop severe bleeding.
3. Protect unconscious persons.

UNCONSCIOUSNESS

Place unconscious persons in the recovery position with the head extended to prevent the tongue from falling to the back of the throat and to help keep the airway open.

CAUTION: Do not move casualty if there are any signs of injury.



HEART ATTACK

SIGNALS

Pain in the chest, shoulders, lower jaw and upper arm.

Heartburn and indigestion.

Heavy pressure, squeezing and fullness in the chest.

Shortness of breath, pale skin, sweating and weakness.

Nausea, vomiting and indigestion.

Apprehension and fear.

ACTIONS FOR SURVIVAL

1. Place the casualty at rest, usually sitting.
2. Call for an ambulance, reassure.
3. Loosen collar, belt and tight clothing.
4. Monitor breathing and be prepared to give Artificial Respiration.
5. If the casualty loses consciousness, check for breathing and feel for pulse — If there is no pulse, those trained in CPR should commence CPR.

ARTIFICIAL RESPIRATION



1. Check for Breathing
 - a. Look and Feel for chest movement
 - b. Listen for breathing
 - c. Feel for breath on your cheek



2. If not breathing, open the AIRWAY
 - a. Lift the chin and
 - b. Press back on the forehead



3. If breathing does not start, **BEGIN ARTIFICIAL RESPIRATION IMMEDIATELY**

- a. Keep the airway open
- b. Pinch the nostrils
- c. Take a deep breath
- d. Blow 2 long, slow breaths into the casualty's mouth
- e. If the chest does not rise, reposition the head, ensure a tight seal and blow 2 long, slow breaths again
- f. If the chest rises, continue breathing into the adult casualty at the rate of one breath every 5 seconds

FOR INFANTS: Cover both the mouth and nose with your mouth and blow puffs of air every 3 seconds

CHOKING

1. If the casualty can speak or cough, stand by to help



2. When the casualty can no longer cough or breath
 - a. Have someone call for an ambulance



- b. Give repeated abdominal thrusts with the fist just above the navel
- c. Repeat abdominal thrusts until successful or the casualty becomes unconscious

UNCONSCIOUS CHOKING CASUALTY

1. Position casualty on his or her back
2. Open the airway
3. Check the mouth for foreign matter
4. Attempt artificial respiration,
IF NOT SUCCESSFUL
5. Kneel astride the casualty's thighs or lower legs



6. Place the heel of one hand just above the navel;
place the other hand on top
 7. Thrust upward, giving a series of 6-10 distinct
thrusts
 8. Check the mouth for foreign matter
 9. Attempt artificial respiration
- Repeat abdominal thrusts, mouth checks and
attempts at artificial respiration until help arrives.

SEVERE BLEEDING

Control severe bleeding by applying direct pressure on the wound. Use a sterile or clean cloth over the wound if available.

Elevate the bleeding part as much as possible.

Keep the casualty at rest.

When bleeding is controlled, apply additional dressings and bandage firmly. Maintain elevation and immobilize the limb.



BURNS AND SCALDS

Ensure that there is no further danger.

Immerse in cold water to relieve pain.

Do not place under extreme water pressure as it will damage the skin further. Do not break blisters nor apply ointments. Cover with dry dressings and seek medical help.

Edmonton	10975 - 124 Street Phone: 452-6161
Ft. McMurray	Box 5366 743-0991
Calgary	2905 - 12 Street N.E. 250-2922
Grande Prairie	9805 - 105 Street 532-1012
Medicine Hat	631 Prospect Drive, S.W. 529-8005
Lethbridge	P.O. Box 910 909 - 3 Avenue, North - #135 327-2847
Red Deer	Cronquist Business Park E16, 5560 - 45 Street 342-7744



St. John Ambulance



THE PROPER USE OF DRUGS AND MEDICINES

Presented by: The Alberta Pharmaceutical Association in co-operation with
the Calgary Society of Pharmacists.
Provided as a public service by AGT.



PRESCRIPTION DRUGS

The instructions on your prescription may be confusing, but with the help of your pharmacist, and a few basic rules it should become easier.



1. Take your medication as directed.

There is always a reason for the medicine that is ordered by your doctor. Follow the directions on the label exactly.

2. Be sure you understand what the directions mean.

The times during the day when you take your medication are very important. If you are not sure, don't guess! Ask your pharmacist or doctor to make the directions clear.

If you take a number of medicines, ask your pharmacist to help you work out a schedule you can manage.

3. If you have missed some doses —

DO NOT try to "catch up" by taking all the medicine at once. Call your pharmacy or doctor to find out what to do in this situation.

NON-PRESCRIPTION DRUGS

Some medicines you take may be obtained without a prescription. If you take non-prescription drugs you should know —

1. if the drug will make you **drowsy** or **lightheaded**.
2. if the drug will **interact with other drugs** or **medicines** you may be taking. Tell your doctor and your pharmacist about **all** the drugs you are taking.
3. if the drug will worsen any **chronic disease** you may have, (eg. asthma, diabetes, heart trouble).



ALWAYS READ PACKAGE INSTRUCTIONS CAREFULLY!

For more information about non-prescription drugs look for the **DRUG CAUTION CODE** at your local pharmacy.

Remember to follow any special instructions.

Always keep medicines out of the reach of children.

Store medicines in a cool dry place.

Discard all prescription drugs you are not currently using.

Check the expiry date on non-prescription drugs and

discard if they have expired.



REMEMBER YOUR PHARMACIST IS A PROFESSIONAL READILY AVAILABLE
TO HELP YOU UNDERSTAND YOUR MEDICATIONS!

TREATMENT OF ACCIDENTAL POISONING

POISON CONTROL CENTER: 1-800-332-1414 (TOLL FREE)

SWALLOWED POISONS

THIS IS AN EMERGENCY, ANY NON-FOOD SUBSTANCE IS A POTENTIAL POISON

1. (a) **MEDICINES** — Do not give anything by mouth until you have called the **POISON CONTROL CENTER**.
(b) **CHEMICAL OR HOUSEHOLD PRODUCTS** — Unless the person is unconscious, having convulsions, or cannot swallow — give one or two glassfuls of water or milk immediately. Do not give carbonated fluids.
2. If the person is unconscious or having convulsions — call an ambulance and have them transported to a medical facility at once.

A. If poison contains petroleum products
(eg. kerosene, gasoline)

DO NOT INDUCE VOMITING

B. If poison is a strong corrosive
(eg. lye, strong acids, bleach, drain or oven cleaners)

DO NOT INDUCE VOMITING

C. For other types of swallowed poisons

INDUCE VOMITING ONLY IF DIRECTED BY POISON CENTER

Use only Syrup of Ipecac to induce vomiting, other methods can be harmful. Ipecac may be obtained from your pharmacy.

BRING THE PACKAGE OR CONTAINER, WITH INTACT LABEL, TO THE TELEPHONE

INHALED POISONS

(fuel gases, auto exhaust, dense smoke)

1. Remove person to fresh air, loosen clothing
2. Open doors and windows wide.
3. Call the **POISON CONTROL CENTER** for further advice
4. If the person is not breathing, start artificial respiration immediately. Have someone call an ambulance.

CHEMICAL SPILLS

SKIN

1. Remove contaminated clothing. Make sure you avoid contaminating self.
2. Rinse skin with a large amount of water for 15 minutes. Wash gently with a mild soap and water, rinse.
3. Call the **POISON CONTROL CENTER** for further advice.

EYE

1. Rinse eye with 8 ounces of lukewarm water using a large glass. Continue for 15 minutes and have the person blink as often as possible while rinsing. Remove contact lenses, if worn.
2. After rinsing call the **POISON CONTROL CENTER** for further advice.

PRESENTED BY: The Edmonton Society of Pharmacists in co-operation with The Poison and Drug Information Service and The Alberta Pharmaceutical Association.

The following information set out in this SEVERE STORM GUIDE is presented by the following

**ENVIRONMENT CANADA
EMERGENCY PREPAREDNESS CANADA**

SEVERE STORM GUIDE

HEED THE WARNINGS

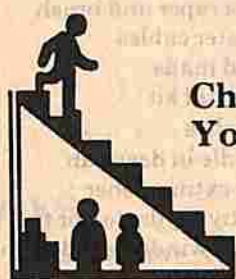
Before a severe storm hits, make sure you know what types of storms could occur in your area and at what time of the year they are most likely to strike. Know what forecast area you are in so you will know if a weather warning applies to you. It will often be helpful to note the adjacent regions if you live close to a boundary.

THINGS TO DO NOW!

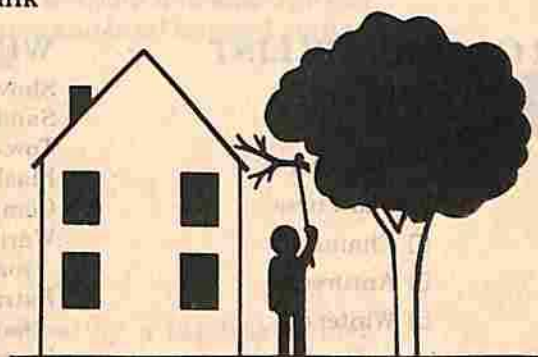
1. Prepare your emergency pack.
2. Choose your shelter.
3. Reduce the hazards — trim dead or rotting branches and cut down dead trees to reduce the danger of limbs falling on your home.
4. Choose a meeting spot for your family.
5. Ensure mobility afterwards. Always have a fairly full tank of gasoline in your car.

EMERGENCY PACK

- Extra clothing
- Extra blankets
- Medication
- First Aid items
- Battery powered radio & spare batteries
- Flashlights, candles
- Tools for emergency repairs



**Choose
Your Shelter**



**Reduce
the Hazards**

WHEN A SEVERE STORM THREATENS

- Listen to your local radio or TV station for weather warnings and advice. Have your battery-powered radio handy: electrical power may fail.
- Secure anything that might be blown around or torn loose, both indoors and out. Flying objects such as garbage cans and lawn furniture can damage property and injure people.
- Never venture out in a boat. If you spot bad weather while boating or swimming, head for shore immediately. Check forecasts before going out, and listen to weather reports while boating.
- If you are advised by officials to evacuate, do so. Take your emergency kit and supplies with you. You will also need flashlights and batteries, infant care items, and personal documents and identification for each family member. Before you leave, shut off electricity to reduce fire hazard.
- Keep calm. You'll be more able to cope with emergencies.
- If a storm reaches severe proportions, go to your shelter spot and take your emergency kit with you.



PRECAUTIONS FOR WINTER STORMS

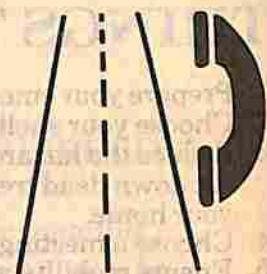
AT HOME

- During the winter, it is a good idea to prepare a supply of heating fuel. Trucks may not be able to get through the storm.
- Ensure farm animals are stabled and have plenty of food and water before a storm settles in.
- Do not go outdoors during a blizzard. If you cannot avoid travel between your house and outbuildings, tie one end of a rope securely to a doorknob or other marker at each building you must visit, starting with your house. Do this even if you are on familiar ground. Hold tightly to this lifeline when you walk, blowing snow can blind you and make you lose your way.
- Have a good supply of food on hand and be prepared to wait out this storm indoors. Blizzards often last for days.



IN YOUR CAR

Winter travel by car can be a very serious business. The slightest mechanical failure or driving error can lead to a serious survival situation. Knowledge and advance planning are needed and may save your life or help you avoid needless injury. Before you leave, check the road conditions for the area you'll be travelling in by phoning the highway information number in the phone book.



PRE-WINTER CAR CHECKLIST

- | | |
|--|-------------------------------------|
| ☐ Ignition system | ☐ Brakes |
| ☐ Battery | ☐ Wipers |
| ☐ Lights | ☐ Defroster |
| ☐ Cooling system | ☐ Snow tires |
| ☐ Fuel system | ☐ Chains |
| ☐ Lubrication | ☐ Antifreeze |
| ☐ Exhaust system | ☐ Winter oil |
| ☐ Heater | |

WINTER TRAVEL KIT

- | | |
|------------------------------|--|
| Shovel | Ice scraper and brush |
| Sand | Booster cables |
| Tow chain | Road maps |
| Flashlight | First aid kit |
| Compass | Matches |
| Warning light or road flares | Candle in deep can |
| Extra clothing and footwear | Fire extinguisher |
| Emergency food pack | Methyl hydrate (for fuel line and windshield de-icing) |
| Axe or hatchet | Blanket |

IF YOU GET STRANDED ...

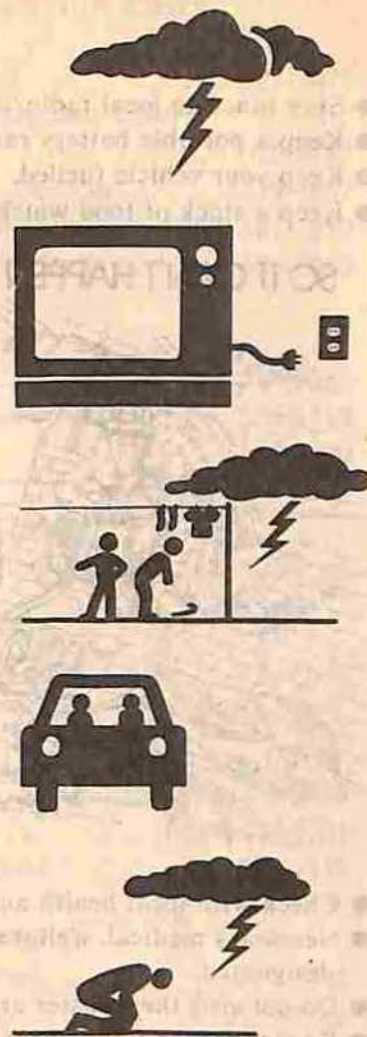
- If possible stop your vehicle completely off the traveled portion of the road. (Large vehicles may not be stopped by the storm).
- Set out warning lights or flares and turn on the dome light and the four way flashers.
- Stay inside the car and keep dry.
- Avoid over-exertion and exposure. Shovelling and bitter cold can kill. If you stay with the car you won't get lost and you'll have shelter.
- Keep fresh air in the car by opening a lee-side window. Run your motor sparingly and beware of exhaust fumes and ensure the exhaust pipe is not blocked by snow.
- Exercise your limbs, hands and feet vigorously.
- Keep moving and don't fall asleep.
- Keep watch for traffic or searchers.
- Use your candle for warmth. It should provide enough warmth to keep you from freezing if you are dressed for winter.

PRECAUTIONS FOR SUMMER STORMS

LIGHTNING

Lightning is an electrical discharge resulting from the build up of static electricity between clouds or between clouds and the ground. It is present in all thunderstorms and even more frequently in severe ones. More people are killed by lightning throughout the year than by the other effects of violent storms. You can estimate the distance of a lightning stroke by counting the seconds between the flash and the thunderclap. Each second indicates about 300 metres. If you count fewer than five seconds, take shelter. Lightning is near.

- Stay indoors when there is lightning activity. Don't go outside unless absolutely necessary.
- If you are indoors, keep away from doors, windows, fireplaces, radiators, stoves, metal pipes, sinks or other charge conductors. Disconnect electrical appliances such as TVs and radios. Don't handle electrical equipment or telephones during an electrical storm.
- Stay away from wire fences, clotheslines, metal pipes, rails and other metallic paths which could carry lightning to you from some distance away.
- Get off of and away from motorcycles, scooters, golf carts, bicycles, tractors and other metal farm equipment. Put down golf clubs.
- Don't be the tallest object in an open area. Get well away from hilltops and trees. Never take shelter under a tree.
- If you are in your car, stay there. It will give you excellent protection from lightning. Pull away from trees that might fall on the car. Stay in your car until the storm passes and it is safe to drive again.
- If you're hopelessly isolated in a level field or prairie and you feel your hair stand on end — indicating lightning is about to strike — drop to your knees and bend forward putting your hands on your knees. **DO NOT** lie flat on the ground.

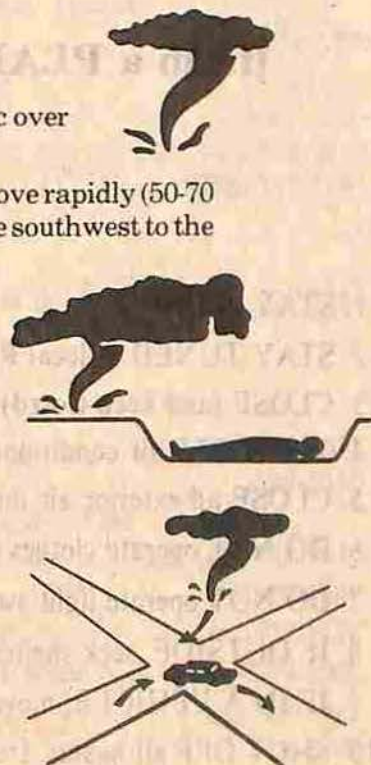


TORNADOES

Tornadoes, or "twisters" are violent windstorms characterized by a twisting funnel-shaped cloud which forms at the base of a cloud bank and extends toward the ground. Tornadoes occur in conjunction with severe thunderstorms, and are often accompanied by lightning, heavy rain and/or hail. Although small, often less than a hundred metres wide, they are nature's most violent storms, packing winds to 450 km/h and creating havoc over paths from less than a kilometre to several hundred kilometres in length.

Tornadoes strike suddenly, their loud roaring noise will alert you that one is coming. They move rapidly (50-70 km/h) and normally touch ground for less than 20 minutes. Tornadoes usually move from the southwest to the northeast and usually occur from May to September (June and July are the peak months).

- Choose a shelter area in advance. If you don't have a basement, the centre of the house or the side away from the coming storm makes a good shelter. Avoid large halls, cafeterias, arenas etc.; their roofs are more likely to collapse.
- If a tornado catches you outdoors, take shelter immediately. As a last resort, lie flat in a ditch, excavation or culvert.
- If you are driving and spot a tornado heading in your direction, drive away from its path at a right angle. Do not remain in the car, you may be trapped if it overturns.
- If no shelter can be found, hang on to a small tree or shrub.

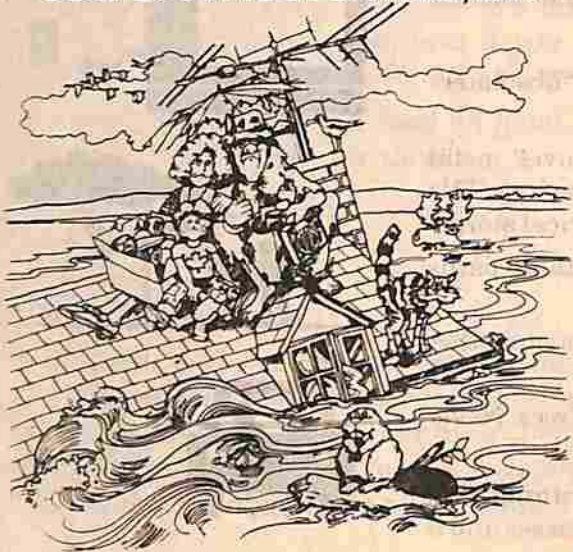


FLOOD SAFETY GUIDE

BEFORE THE FLOOD

- Stay tuned to local radio/television stations for public information and instructions.
- Keep a portable battery radio, emergency lights and flashlights in working order.
- Keep your vehicle fuelled.
- Keep a stock of food which requires little cooking and no refrigeration as electrical power may be interrupted.

SO IT CAN'T HAPPEN HERE, EH?



WHEN YOU RECEIVE A FLOOD WARNING

- Store drinking water.
- Remove valuables from basements or lower floors.
- Plug basement outlets: sewers, drains, sinks, toilets & laundry outlets.
- Move to a safe area before you are isolated by flood waters.

DURING A FLOOD — DON'T PUT YOURSELF IN PERIL

- Do not attempt to cross on foot any flowing stream in flood.
- Do not attempt to drive over a flooded road. You could be stranded.
- Stay out of the flood area.
- Do not phone Disaster Services, Police or Fire Department unless you need help or are calling on behalf of others requiring assistance.

AFTER THE FLOOD

- Check with local health authorities on drinking water purity.
- Necessary medical, welfare and other needs are available at established local evacuation centres or at those places publicly designated.
- Do not visit the disaster area. Your presence will hamper rescue and other emergency operations.
- Report broken utility lines to appropriate authorities.

TOXIC GAS SPILL/CLOUD

(from a PLANT, WAREHOUSE, PIPELINE, OIL-GAS WELL,
TANK RUPTURE or SPILL)

ACTIONS TO TAKE



1. STAY indoors.
2. STAY TUNED to local RADIO/TELEVISION stations for public information and instructions.
3. CLOSE (and keep closed) all doors and windows.
4. TURN OFF air conditioners, furnaces, water heaters and their pilot-lights.
5. CLOSE all exterior air intakes and vents.
6. DO NOT operate clothes dryers, kitchens/bathroom vent-fans, rangehood vents.
7. DO NOT operate light-switches.
8. IF OUTSIDE, seek shelter in a large enclosed public building.
9. IF IN A VEHICLE, move away from any identified "danger area".
10. SHUT OFF all heater, fresh-air, air conditioner and ventilator intakes or windows of the vehicle.
11. KEEP AWAY from "danger areas" as announced, and follow instructions of emergency service personnel.

ADOPTIONS

Alberta Family & Social Services 529-3550

BUS INFORMATION

Medicine Hat Transit System 529-8214

Special Transit (For Handicapped
Individuals & Seniors) 529-8381

CHILD PROTECTION

Alberta Family & Social Services 529-3550

Child Abuse Hot Line - 24 Hour

Call '0' Operator (No Charge)

& ask for Zenith 1234

Children's Advocate 1-800-661-3446

CONSUMER INFORMATION

Alberta Consumer and Corporate Affairs ...529-3535

COUNSELLING

Alberta Alcohol and Drug Abuse

Commission 529-3582

Alberta Consumer & Corporate

Affairs (Money Management) 529-3535

Alberta Mental Health Clinic 529-3500

Christian Counselling Centre 526-7800

Medicine Hat Family Services 529-8020

DAY CARE PROGRAMS

Alberta Family & Social Services 529-3657

DISTRESS/CRISIS LINE

Samaritan Crisis Line - 24 Hour

Call '0' Operator (No Charge) &

Ask For Zenith 66003

EDUCATION

Medicine Hat College 529-3811

Parents in Action (MHSD #76) 526-7119

Students Finance Board ...Edmonton 1-800-222-6485

EMPLOYMENT/UNEMPLOYMENT

Alberta Career Development &

Employment (Career Counselling) 529-3683

Canada Employment Centre 528-6800

FAMILY PLANNING/BIRTH CONTROL

Southeastern Alberta Health Unit 526-7950

FIRST AID

Red Cross Society 526-3048

St. John Ambulance 529-8005

HANDICAPPED:

COUNSELLING/INFORMATION

BEHAVIOUR MANAGEMENT

Behaviour Management Services 529-8931

MENTALLY

Association for the Mentally Retarded 527-3302

Parents of the Handicapped 526-7473

(Toy Lending Library, Resource Centre)

Southeastern Alberta Health Unit 526-7950

HANDICAPPED:

COUNSELLING/INFORMATION (Cont'd)

PHYSICALLY

Parents of the Handicapped 526-7473

(Toy Lending Library, Resource Centre)

Redi Enterprises 526-5742

Regional Program Support Services 529-3657

Services to Persons with Disabilities ..1-800-661-7850

Southeastern Alberta Health Unit 526-7950

HOMEMAKING SERVICES

Meals-On-Wheels 529-8383

Medicine Hat Home Support 529-8318

We Care Health Services 529-2200

HOUSING ACCOMMODATIONS

Medicine Hat Housing Authority 527-4507

IMMIGRANTS

Saamis Immigration Services Association ...529-0700

INCOME TAX

General Inquiries 1-800-332-1410

Forms Requests 1-800-472-9701

French Services (Call Collect) 292-4118

INFORMATION AND REFERRAL

Community Resource Centre 529-3552

Medicine Hat Rite Centre 529-3511

Medicine Hat Public Library 527-5551

Reference Canada (Referral to Federal

Programs & Services) 1-800-232-9481

LANDLORD AND TENANT

Medicine Hat Landlord and Tenant

Advisory Board 529-8308

LEGAL SERVICES

Legal Aid 529-3553

Dial-A-Law (Toll Free) 1-800-332-1091

MARRIAGE LICENCES

Alberta Motor Association 527-1166

MEDICAL SERVICES

Aids Information Line

(No Charge Dial) 1-800-772-2437

Alberta Blue Cross 529-5550

Alberta Health Care Insurance Plan

(Dial 529-3511) & ask for ...Edmonton 427-1432

Ambulance (Emergency) 529-8888

Home Care Program 527-1136

Medicine Hat Regional Hospital 529-8000

Victorian Order of Nurses 529-8025

We Care Health Services 529-2200

Doctors - See under "Physicians and

Surgeons" in Yellow Pages

MENTAL HEALTH

Alberta Mental Health Services	529-3500
Canadian Mental Health Association	529-8944
Partial Hospitalization Program	529-8030

NUTRITION/DIET

District Home Economist	529-3616
Medicine Hat Regional Hospital	529-8000
Southeastern Alberta Health Unit	526-7950

PREVENTION OF FAMILY VIOLENCE

Alberta Family Social Services	529-3657
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SENIOR CITIZENS (Information on Services)

Harry Veiner Centre	529-8383
Seniors Advisory Council for Alberta	1-800-642-3853
We Care Health Services	529-2200

SHELTERS/HOSTELS

Medicine Hat Women's Shelter Society	529-1091
Dial 'O' Operator (No Charge) & ask for	Zenith 22022
The Salvation Army	527-2474 526-9699

SUICIDE PREVENTION EDUCATION & INFORMATION

Canadian Mental Health Association	529-8944
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SUPPORT GROUPS

Al-Anon, Al-Ateen & Al-Atot	527-8252
Alcoholics Anonymous	527-2065
Canadian Diabetes Association	529-1259
Cansurmount	529-8015
Compassionate Friends	529-8020
Human Rights Commission of Alberta	1-800-432-1838
Life Goes On	526-3427
New Beginnings Support Group	527-2536 548-6957
Nursing Mothers Group	526-8137
Parents in Action (MHSD #76)	526-7119

SUPPORT GROUPS (Cont'd)

Parents of the Handicapped Support Group	526-7473
Parent to Parent Support	529-9175
Hospital - Neonatal Intensive Care Unit	529-8837
Pilot Parents Group	526-7473
Pregnancy Support Group	527-6540
Reach For Recovery	529-8015
Step Parenting Support Group	529-8020
Teen Aid Society	529-2484
United Ostomy	529-8015

UNITED WAY AGENCIES

Youth Programs

Big Brothers/Big Sisters	527-6640
Boy Scouts	527-3633
Family Y Youth Programs	527-4426
Girl Guides	529-9153
Redcliff Action Society for Youth	548-3064
Safety City Society	529-2912

Health Programs

Canadian Mental Health Association	529-8944
Canadian National Institute for the Blind	527-8424
The Arthritis Society	526-8011 529-6807
The Multiple Sclerosis Society	527-7969

Community Services

Canadian Red Cross Society	526-3048
Citizen Advocacy Society	529-8907
Community Christian Counselling Services	526-7800
John Howard Society	526-5916
The Canadian Paraplegic Association	529-8951
Medicine Hat Family Service	529-8020
Medicine Hat Women's Shelter	529-1091
St. John Ambulance Association	529-8005
Teen Aid Society	529-2484
Worlds of Women Together	528-2090

This list of most frequently needed community services was compiled by the Community Resource Centre and is published in this directory as a public service by A.G.T. in cooperation with I.R.S.A.A. If you can't find a particular service you need on these pages, call the Community Resource Centre at 529-3552



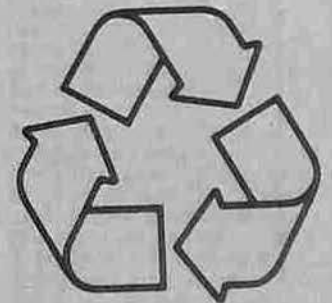
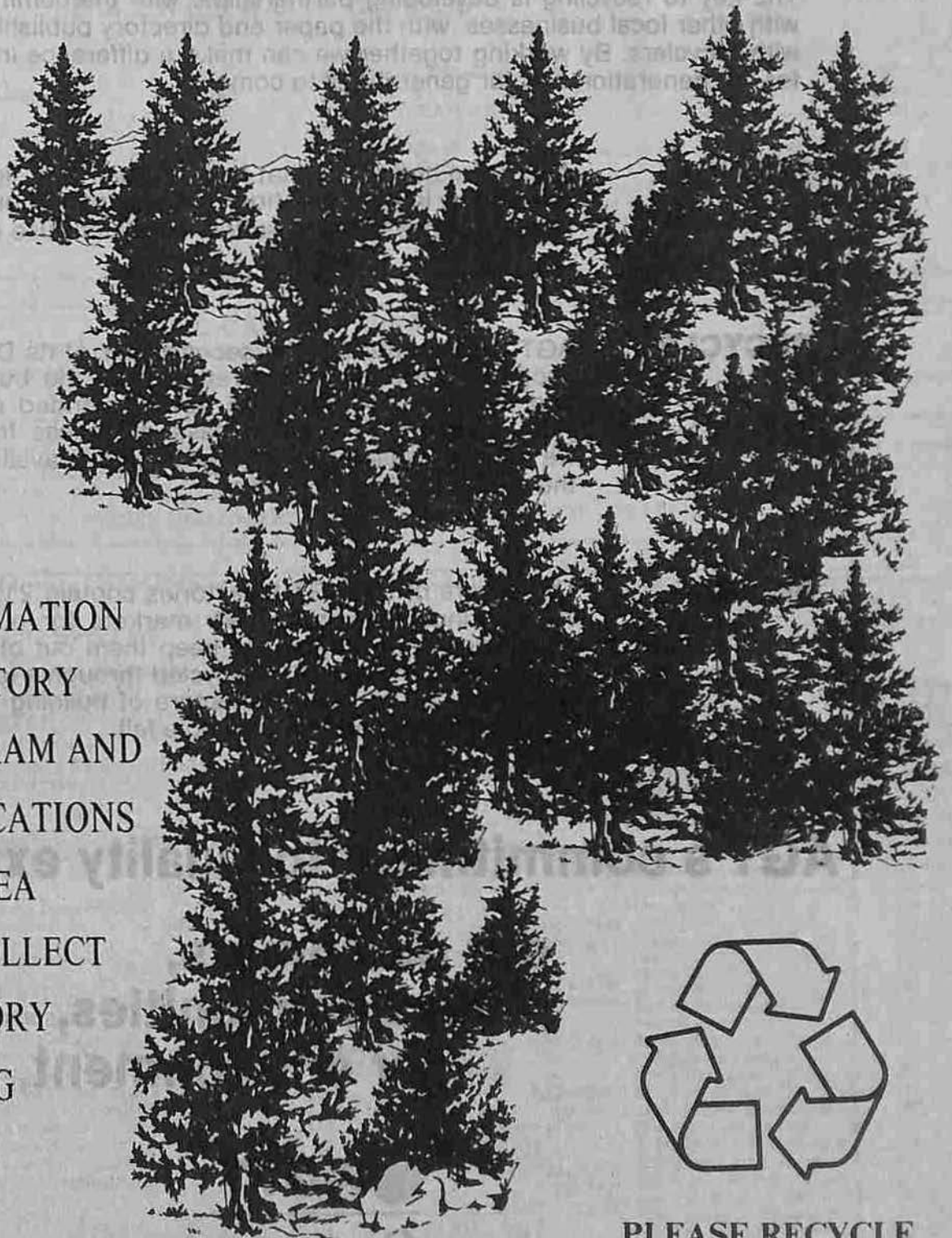
Information &
Referral Services
Association of
Alberta

"We assume no responsibility to any person or persons for the information contained in this guide. This list is to be used as a guide only, and not to be considered as a fully authoritative nor an exhaustive list of services available in the community".

TOGETHER WE CAN MAKE A DIFFERENCE

PLEASE
HELP
US
RECYCLE

FOR MORE INFORMATION
ON OUR DIRECTORY
RECYCLING PROGRAM AND
THE DROP OFF LOCATIONS
IN YOUR AREA
PLEASE CALL COLLECT
AGT DIRECTORY
RECYCLING
530-5565



PLEASE RECYCLE

WORKING TOGETHER TO RECOVER THE FUTURE

Armed with an ongoing commitment to improve the environment, AGT Directory Limited has successfully established a province-wide directory recycling program. The key to recycling is developing partnerships: with the communities we serve, with other local businesses, with the paper and directory publishing industries and with recyclers. By working together we can make a difference in the environment for our generation and for generations to come.

REDUCE

AGT uses newsprint that is more than 20% lighter than regular newsprint. Implementation of waste reduction measures in the printing process has resulted in efficient use of newsprint rolls.

RECYCLE

AGT is now entering the second year of its Directory Recycling Program. Through co-operation from the business community and the general public, we have expanded our program. This year, in order to provide ease of access for our customers, we have increased the number of outlets available thus ensuring the cradle to cradle process.

REUSE

The covers of the AGT Directories contain 21% recycled fibers. We continue to explore new markets for our post consumer directories in an attempt to keep them out of our landfill sites. At present they are 100% recycled through a local market where they are used in the manufacture of building products such as fiberboard, felt paper and shingle felt.

AGT's commitment to Quality extends to:

**our customers,
our communities,
our environment.**

 **AGT**
Directory

MEDICINE HAT

See also Elkwater - Irvine - Redcliff - Schuler - Seven Persons
for other customers located in this area.
For detailed AGT listings, see Page 1.

SERVICE CALLS

REPAIR SERVICE 611
BURIED CABLE LOCATION
(Toll-free) 1-800-242-3447
BUILDING INDUSTRY CONSULTING SERVICE
(BICS) 527-5217

RESIDENCE SERVICES 529-3344
(8 A.M. - 4:30 P.M. Monday to Friday)
GENERAL INQUIRIES
(Main Switchboard) 529-3311

EMERGENCY CALLS

FIRE ALARM ONLY 911
CITY— Utilities - Public Works (After Hours) 526-2828
POLICE— City— Emergency 911
Administration & Information (City) 529-8400
RCMP (District) 527-8181

AMBULANCE (Paramedics) 911
HOSPITALS 529-8000
POISON TREATMENT CENTRE 529-8000
POISON CENTRE
(No Charge Dial) 1-800-332-1414
If Busy Call Calgary 1-670-1414
SEXUAL ASSAULT CRISIS LINE 1-800-552-8023
THE SAMARITANS (Suicide Crisis Line) Call '0'
Operator (No Charge) & Ask For Zenith 66003

LOCAL CALLING AREA

You can call toll-free from Medicine Hat to:
Bow Island - Elkwater - Irvine - Ralston - Redcliff - Seven Persons - Schuler - Walsh
Just dial the 7-digit number.

TELEPHONE ACCOUNTS MAY BE PAID AT:

AGT Phone Centre — 456 - 5 St. S.E.
Treasury Branches or Chartered Banks

A CLOSER LOOK LTD

623 4StSE 527-2770

A J'S TAP & GRILL 570 3StSE 527-5644

A Kulpe Karpel Ltd 870 16StSW 526-3483

A-1 AIR COOLED ENGINE SALES &
SERVICE 843 7StSE 526-3520

A-1 Pro D J Services 526-0678

A-1 WATERBED SERVICE

410 South Railway StSE 527-1155

A-PLUS WINDSHIELD CLINIC

1047 30StSW 527-9556

A A Alcoholics Anonymous Airport 527-2065

A A EAVESTROUGHING

1177 Factory StSE 526-1943

A A Locked Out 1577a Dunmore RdSE 526-4322

A A Signs By Metcalf 26 Partridge StNE 527-7743

A A A VINYL SIDING

849 16StSW 526-8461

A & A T V SERVICE

536a Rutherford StNW 526-7205

A & B STEEL & ALUMINUM (1979)

LTD 1351 30StSW 529-1100

Supply 527-7700

C. Thomson Res 526-9659

S. Flanagan Res 529-2474

A C E COURIER

SERVICES 574 18StSW 527-7466

Fax Line 527-3841

A C T S 949 17StSW 527-9700

A E C Oil & Gas Co A Division Of Alberta

Energy Co Ltd

10 20 St SE Redcliff 548-8100

A & G AUTO SERVICE LTD

705 14StSW 527-6618

A G T CELLULAR LIMITED

See Also A G T Limited &

Yellow Pages A G T Directory Limited &

Telus Corporation

Cellular Services

300 525 28 St SE Calgary 530-5300

Business Office Calgary 530-5300

Customer Service (No Charge

Dial) 1-800-661-3681

Paging

Customer Service (No Charge

Dial) 1-800-661-6074

Private Mobile Systems

717 16 St SW

Sales 529-2121

Services 529-3288

A G T LIMITED

For Detailed Listings See Page 1

Residence & Single Line Business 529-3344

General Inquiries Main Switchboard 529-3311

See Also A G T Cellular Limited &

Yellow Pages A G T Directory Limited &

Telus Corporation

A G T Phone Centre

456 5 St SE 529-1919

Business Communications Systems

456 5 St SE 529-3353

Voice Services 1-800-332-8610

Data Services (No Charge Dial) 1-800-332-8610

Accounts/Billing Inquiries

(No Charge Dial) 1-800-332-8602

(Continued Next Column)

A G T LIMITED (Contd)

Public Mobile Systems

Sales 3305 18 Avenue N

Toll-Free Lethbridge 1-382-2654

Service 717 16 St SW 529-3288

Relay Service

TDD Originated Calls

Toll-Free 1-800-855-1155

For Voice Originated Calls

Toll-Free 1-800-855-1166

TeleForum Services - Dial '0' & Ask For The

TeleForum Operator

VideoConference Service/Inquiries

Toll-Free 1-800-642-3858

VideoForum Reservations

Toll-Free 1-800-272-9628

A J Bobcat Service 12 Hatcher CrNE 527-8199

A & M MASTER PARTS

AUTOMOTIVE LTD

1 1735 Brier Park RdNW 529-1700

Fax Line 529-9041

A R S - VITALAIRE

108 266 4StSW 529-1975

A S CARPET CLEANING

1 822 Smeiter AveSE 527-7609

A S JANITORIAL SERVICES

1 822 Smeiter AveSE 527-7609

Fax 526-0279

A & W RESTAURANT

3033 Dunmore RdSE 528-3737

Fax Line 528-3707

A & W RESTAURANT

1300 Redcliff DrSW 526-2483

Fax Line 526-2447

A & W THE HAT MALL

143 Medicine Hat Mall 529-1344

AADAC - See Alberta Alcohol & Drug Abuse

Commission

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