

Virtual Open House #1 Summary

The first Virtual Open House included opportunities for participants to learn about the Drainage Master Plan process and provide input about their experiences with flooding in Ingleside. The Virtual Open House was hosted on a project website (www.inglesideDMP.com) and activities included an introductory video, a public survey and an interactive map. The Virtual Open House was live from December 19, 2022 to January 18, 2023.

There were eight survey responses and 31 comments added to the interactive map. Responses are summarized on the following pages.

Virtual Open House #1

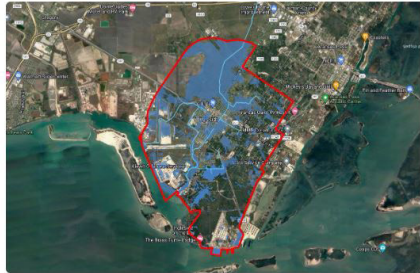
The City needs your input!

This virtual open house includes opportunities to learn about the Drainage Master Plan process and provide input about your experiences with flooding in Ingleside. Your input helps the project team understand the chronic issues affecting your neighborhood.

[Click here](#) to watch an introductory video on the plan development process and this activity.

Next, click on the button below to tell us about your experiences with flooding in Ingleside.

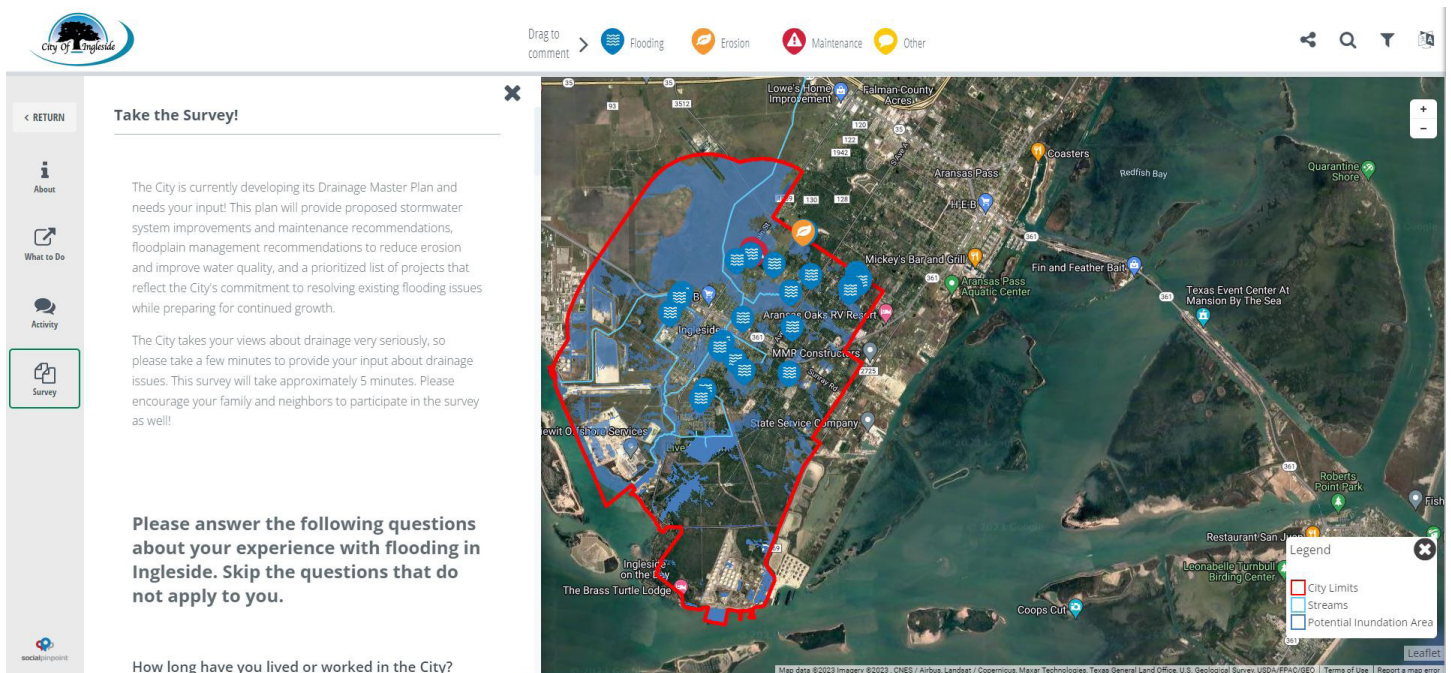
We appreciate your valuable input by January 18, 2023.



Tell Us About Your Experiences with Flooding in Ingleside

[See Project Map](#)

Project website



Take the Survey!

The City is currently developing its Drainage Master Plan and needs your input! This plan will provide proposed stormwater system improvements and maintenance recommendations, floodplain management recommendations to reduce erosion and improve water quality, and a prioritized list of projects that reflect the City's commitment to resolving existing flooding issues while preparing for continued growth.

The City takes your views about drainage very seriously, so please take a few minutes to provide your input about drainage issues. This survey will take approximately 5 minutes. Please encourage your family and neighbors to participate in the survey as well!

Please answer the following questions about your experience with flooding in Ingleside. Skip the questions that do not apply to you.

How long have you lived or worked in the City?

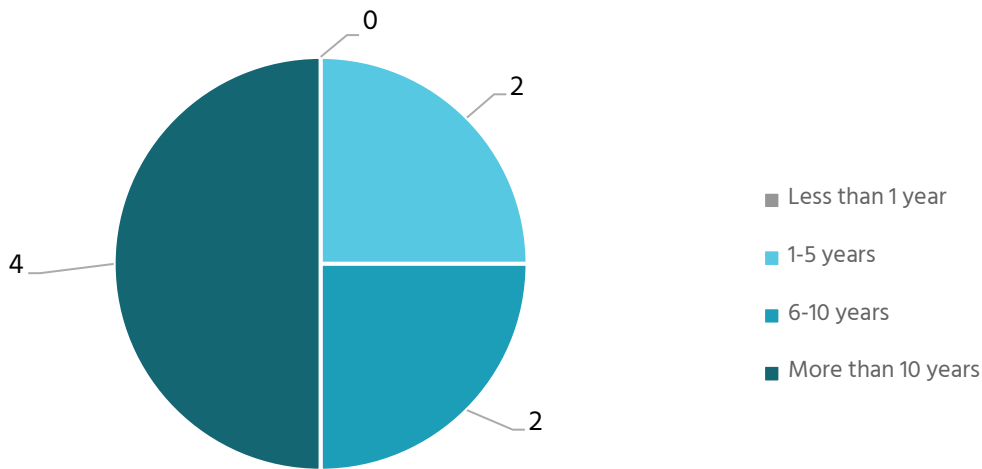
Legend

- City Limits
- Streams
- Potential Inundation Area

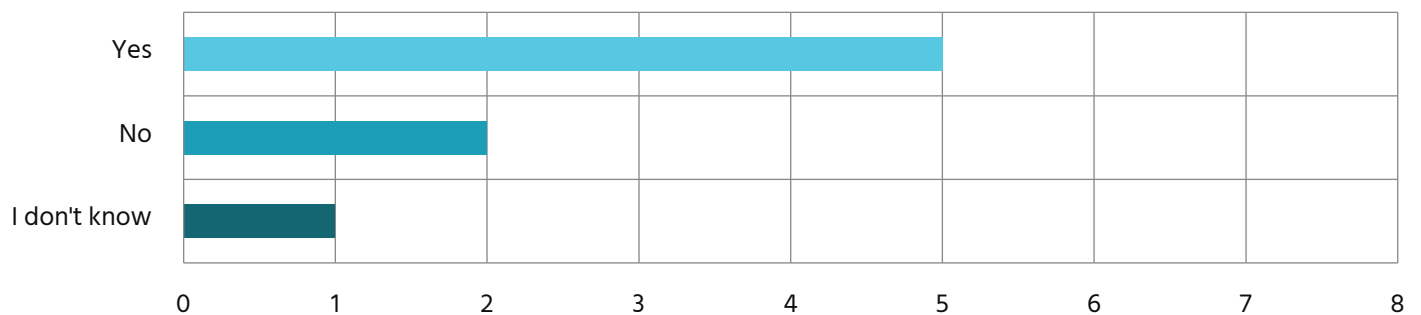
Interactive map and survey

Public Survey Responses

How long have you lived or worked in the City? (whichever is longest)



Do you live a potentially inundated area? (see map above or the interactive map)



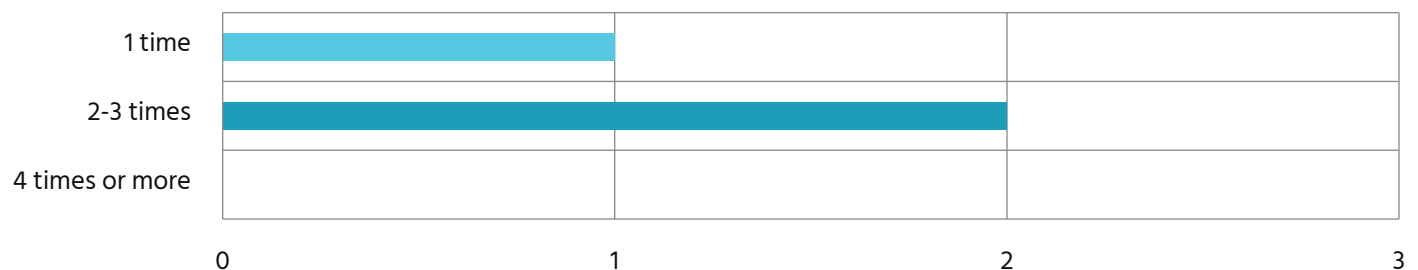
Have you experienced flooding in the City?

	Yes	No
Tropical event (e.g., hurricane)	8	0
Local event (e.g., typical rainstorm)	8	0
Structural flooding (i.e., building flooding regardless of the type of rain event)	3	5

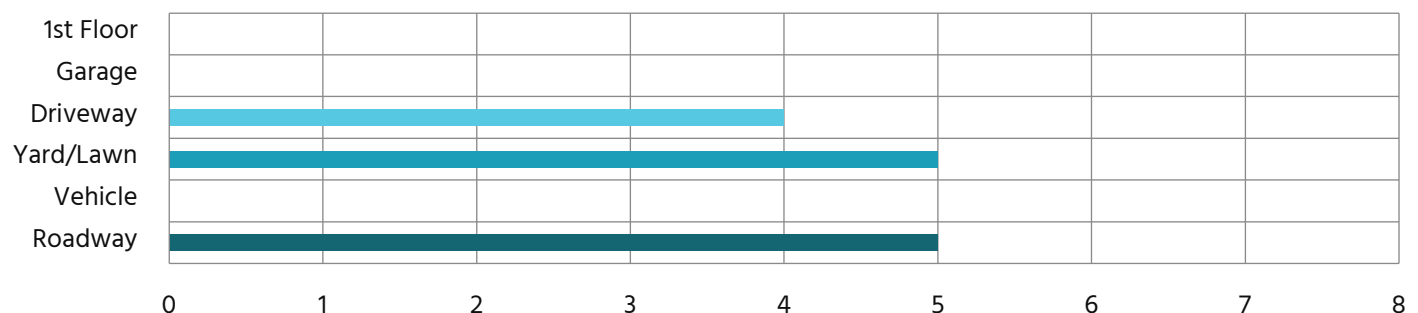
If a local event, what do you believe caused the flooding (e.g., lack of drainage infrastructure, clogged pipes/inlets, etc.)?

Response
Lack of drainage
Lack of drainage
Lack of Drainage infrastructure
lack of drainage infrastructure
Lack of drainage infrastructure, ditches not able to hold water
lack of drainage infrastructure, more houses being allowed to be built in a known flooding area. When the property is raised for building purposes this pushes the water to other locations around the property.
lack of drainage, broken pipes, clogged ditches
lack of maintenance on existing drainage

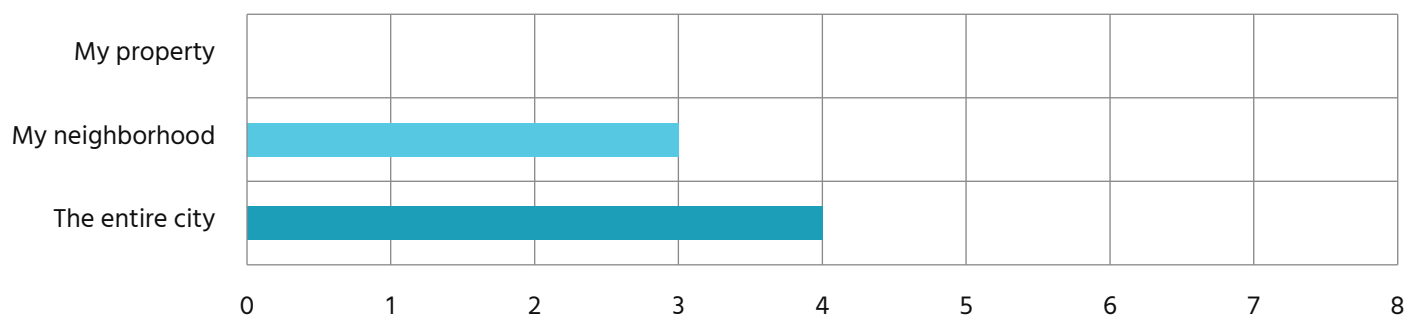
If you've experienced structural flooding, how many times has it happened?



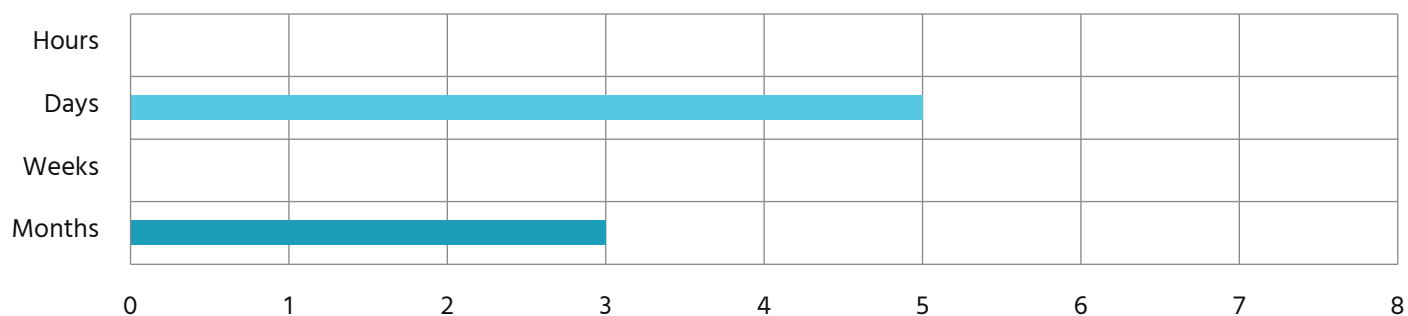
If your property has flooded, where was the water during the worst flooding event? (choose all that apply)



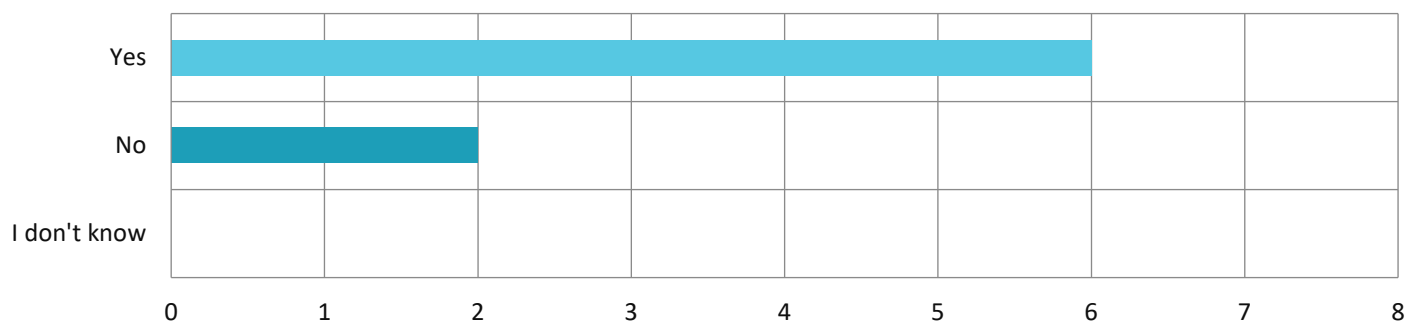
How widespread was the flooding during the worst flooding event?



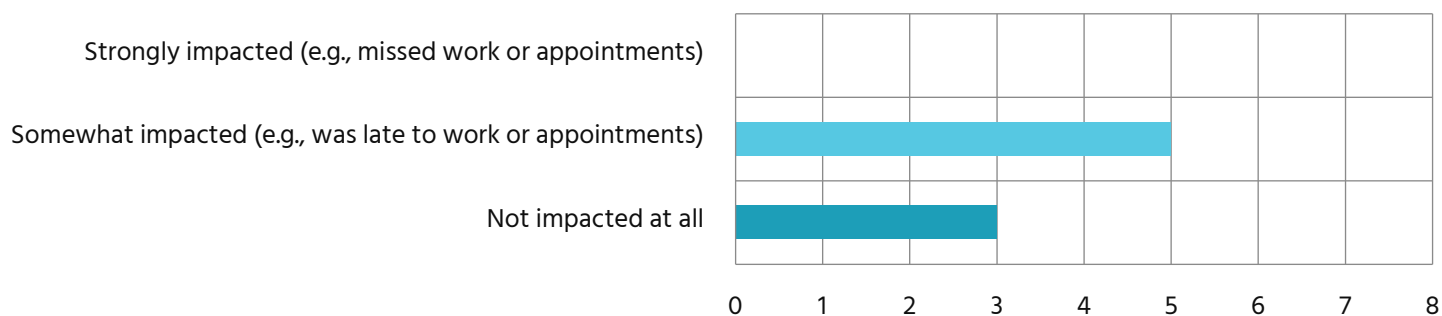
How long did it take for the water to recede?



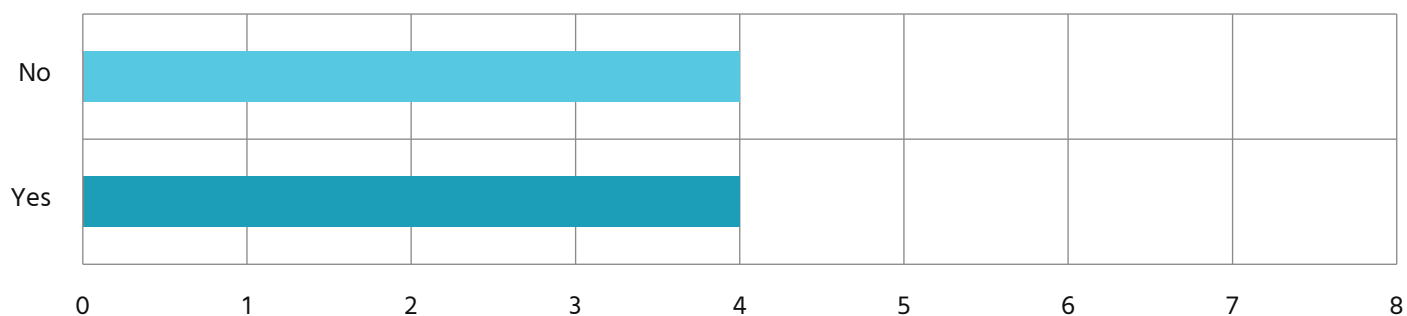
Do you have flood insurance?



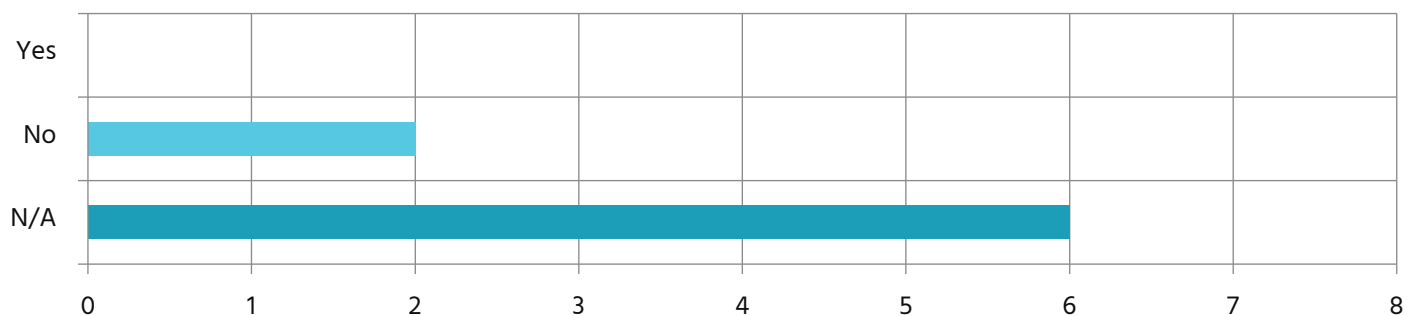
How strongly would you say flooding impacts your daily life?



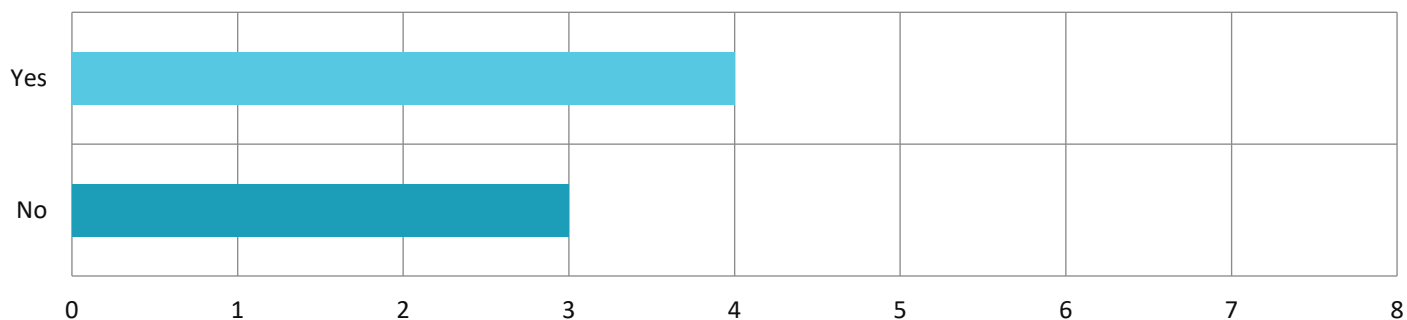
Have you reported flooding issues to the City in the past?



Did you receive a follow-up call or resolution to the flooding issue?



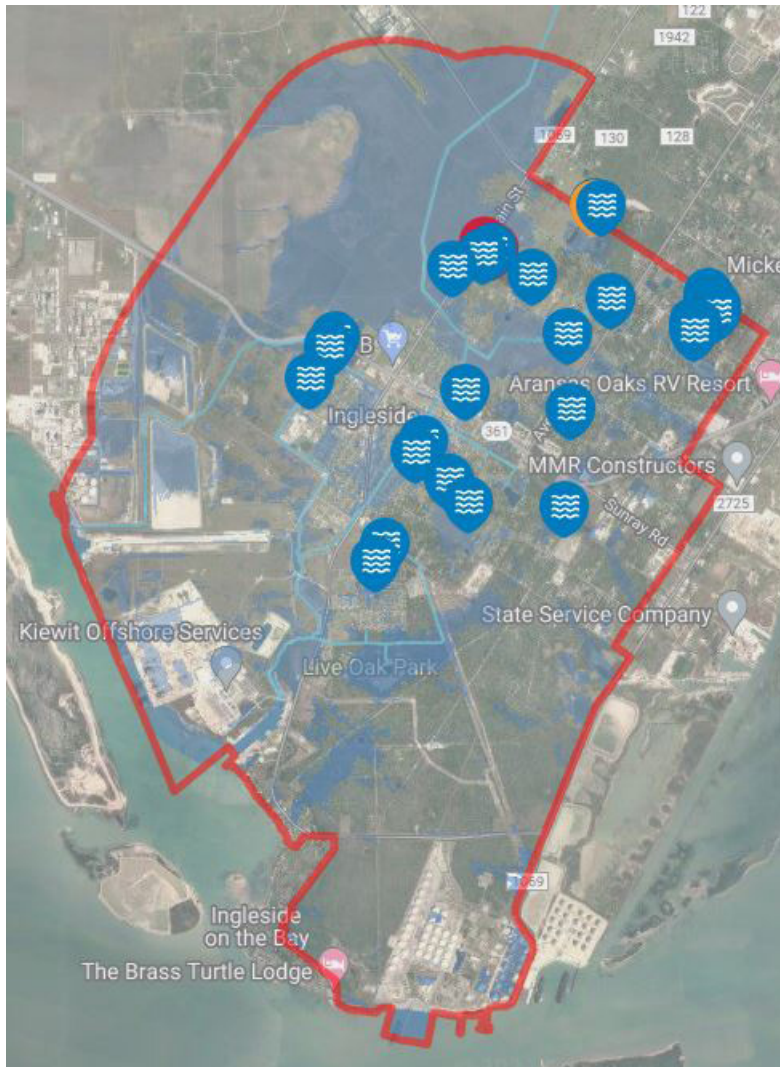
Are you aware that the County has a drainage district that maintains some ditches/ waterways?



We may have questions about your responses. Please provide your email address below if we can contact you if needed.

Responses withheld for privacy.

Interactive Map Comments




Respondents were asked to drag a comment topic (i.e., flooding, erosion, maintenance or other) onto the map to drop a pin. They added comments and optional images describing their experience with flooding in the City. For each pin, they were asked to answer the following questions:



- When the site flooded, was the water ponding or flowing?
- When did the flooding occur?
- How deep was the flooding?
- What part of the property was damaged?




Once pins were added, participants were encouraged to review comments from others.



The comments on the following pages were submitted by respondents and have not been edited.



	Pin Type	Comment	Latitude	Longitude	Photo
1	Flooding	any time there is a decent rain this area floods	27.865832	-97.201498	
2	Flooding	This floods like not other	27.861862	-97.2104	
3	Flooding	Every time we get a little rain it floods and there is no where for water to go, and it takes months for water to dry up.	27.881677	-97.190864	
4	Flooding	This area floods and stays flooded for months making it difficult to clear and keep cleared because of it. Water stays on top of road causing more and more damage to it. Kenney Ln lacks, drainage, water and sewerage lines, fire hydrants and deal with horribly damaged road. Many of us were told the city had a plan to start construction for water and sewage as well as fire hydrants in June 2022 but then told it was put on hold.	27.887402	-97.194725	
5	Flooding	There is no adequate drainage on this road, most yards on the east side of the road flood. Can take weeks to over a month to dry up. Digging out the ditches would help tremendously.	27.874559	-97.190477	
6	Flooding	This area is a huge problem during rain storms, it floods really bad and it causes problems for students trying to attend school, it disrupts learning because students shoes and pants are soaked due to the flooding in this area taking on the name " Lake IHS"	27.877473	-97.218565	

	Pin Type	Comment	Latitude	Longitude	Photo
7	Flooding	With every rainfall our driveway fills up with water. When it's hard rain it starts coming in our garage. Currently the project has hit our street. Today it was flooded with dirty water. Supposedly the workers hit a brittle pipe and drinking water exploded. This water was filthy though. I was told it mixed with garbage and dirt from our street but when it floods with rain the water is never that gross. Also when land was first marked a pipe burst and was marked so they already knew pipe was weak	27.871565	-97.206386	
8	Flooding	Every time it rains real bad my back and front yards flood. We don't have any drainage down our block. I feel like this will help tremendously with our flood issue.	27.885116	-97.18619	
9	Flooding	This area floods due to overflow from the pond across the street. Overflow from the pond runs thru a concrete culvert under the street directly to the property and floods this property	27.883813	-97.174881	
10	Flooding	The eastern end of Mooney does not have drainage and causes flooding during mid to heavy rains. Flooding in some areas is 3 feet deep. The water ponds and does not flow. Water has remained for 6 to 7 months	27.884612	-97.175295	
11	Flooding	The site floods every time it rains, the ditches overflow with water and backs up all the way from the Corner of McCullough Ln, to the third house down on Susan Cir.	27.888058	-97.203268	

	Pin Type	Comment	Latitude	Longitude	Photo
12	Flooding	We have no drainage in this area, Everytime we get a good rain this whole are will flood and will take months to dry out. I have talked with city many times and have always been given same excuses, The city always wants to call it a " 30 Year flood" I have lived here for 15 Years and it happens at least one time a year. We need the city to find an exit for all this water. This Problem has gotten worse every year! we get most of Mooneys water when it rains,	27.882749	-97.177355	
13	Flooding	This area floods with the slightest of rains. Most of the water from the surrounding properties make their way to a very large pond and surrounding properties. Due to the large surface area that drains to this pond it doesn't take much to become overwhelmed at which point all of the properties around suffer. This water can take up to 9 months to dry out. I've had 1.5 acres under 12-18" of water for that length of time. From previous discussions there seem to be some viable options. Please help!	27.882035	-97.17728	
14	Flooding	Photo didn't attach, trying again.	27.882644	-97.177074	
15	Flooding	I have severe flooding from Kenney Ln to about 100 ft inside my property. At my electric gate ope key pad there is approx. 1 foot of water. The ditch is non existent. And the water just sits until it evaporates. The ditch across the street has trees growing in it. It is a real problem !!	27.889328	-97.199969	

	Pin Type	Comment	Latitude	Longitude	Photo
16	Flooding	We have rain that flows from across the street into our yard, down the right side of house, and to our pond in the back of our 2 1/2 acres. It has lasted for as long as around 8 months. It will cover at least an acre and quarter of the land. Because our neighbors yard floods completely and flows to ours the berm between us is level with our yard. The large hill behind both of our yards which stops the water from flowing any further. These two homes are across from the land cleared last year.	27.884258	-97.174996	
17	Flooding	this 1638 Mooney when it rains we catch everyone's water we have no flow so it takes up to ten months for water to evaporate. Water is two to three feet deep. City has know of this issue for four years and has not address issue. Count commissioner Howard G. put this issue has one of his platforms for re-election bid and has done nothing to address issue	27.885558	-97.175716	
18	Flooding	Our property floods with every heavy rain. The water ponds and stands on our property sometimes for months. During several of the floods our property had 2-1/2 ' to 3' of standing water in the back. Flooding has caused our property to sink in many areas.	27.893994	-97.187977	
19	Flooding	Water is still standing on the property behind 3584 Vickery Ln. The City is well aware of the flooding issues in our area.	27.893837	-97.187279	
20	Erosion	The severe flooding in our area has caused the back of our property to sink considerably. City is aware of the flooding and standing water in our area and has been for years. We have had standing water for as much as 10 months in our backyard due to the water having no place to go. I was told the drainage ditch would be regraded but that has not happened yet. With each rain more of the soil from our yard erodes.	27.893842	-97.187896	

	Pin Type	Comment	Latitude	Longitude	Photo
21	Flooding	I can personally confirm this flood model. We've had water in the heaviest rain events cover the roadways completely and our yard more than 1/2 way up to the house. Luckily the water level has historically subsided quickly in almost 95% of this area. There is about a 5-10% area of pooling that last for several weeks and builds mosquito swarms.	27.876409	-97.201899	
22	Flooding	The front quarter of my property floods when there is a decent amount of rain and the last time it took over 5-6 months to dry up. The depth of water is only about 1 foot but across the street the depth is several feet but it all contributes to the mosquito population. The water flows to our area and stops as there is no outlet.	27.884611	-97.175775	
23	Flooding	Covert has been there for 50+ years and not maintained and clogged and will not drain.	27.88983	-97.198888	
24	Maintenance	Area has drain but requires cleaning.	27.889769	-97.198754	
25	Maintenance	Drain requires cleaning and dug out.	27.890324	-97.199762	
26	Flooding	Is there a key for the colors used on the map? Does the color blue mean accumulation of water after a 1 inch rain, 2 inch rain , 6 inch rain?	27.860172	-97.211417	
27	Flooding	Can the flood plain map be added?	27.867961	-97.203598	
28	Flooding	There were extensive aerial photos taken by C. Meyer and Jane Ward during the 2009 flood event. A complete set of those photos was provided to the then Parks/Drainage dept. head. O. Adame. Additional copies of the set was provided to Naismith Engineering and also retained within the Finance department.	27.865375	-97.191204	
29	Flooding	This street has a big dip that fills with water and takes days to go down	27.881489	-97.215785	
30	Flooding	Curb line is full of water after rain and takes days to drain.	27.880479	-97.216471	
31	Flooding	Standing water after rain. If it's heavy rain it gets close to our front door.	27.870504	-97.207142	