

About NTT DATA

NTT DATA is a leading business and IT services provider and global innovation partner with 80,000 professionals based in over 40 countries. NTT DATA emphasizes long-term commitment and combines global reach and local intimacy to provide premier professional services, including consulting, digital, managed services, and industry solutions. We're part of NTT Group, one of the world's largest technology services companies, the largest data center operator in the world with over 10.5 million square feet, generating more than \$100 billion in annual revenues and partner to 80% of the Fortune 100. Visit www.nttdata.com/americas to learn more.

About NTT DATA Cloud Services

NTT DATA provides comprehensive lifecycle services spanning cloud advisory, modernization, operations, and management. Our integrated application and infrastructure services enable smart decisions, drive faster results, and provide you with the flexibility to embrace growth. In addition, our hybrid cloud platform provides options and services for maximum flexibility and to accommodate growth.

Service Catalog

1) Infrastructure as a Service

NTT DATA's Infrastructure-as-a-Service (IaaS) provides enterprises and government agencies with a secured and highly available cloud hosting environment with enterprise-class features for a wide variety of applications. Our cloud hosting services combine infrastructure-as-a-service (IaaS) with a broad range of managed services to deliver secure, scalable, high performing, and reliable computing and storage infrastructure.

	Cloud VMs	Bare Metal Cloud Server	Cloud Storage	Cloud Desktops	Cloud Backups	Cloud DR	Cloud Apps & Database
Price Units <i>(Monthly)</i>	- GHz of CPU - GB of RAM	- Per Server	- GB of SAN	- GHz of CPU - GB of RAM - GB of SAN	- GB of Protected Data	- GHz of CPU - GB of RAM - GB of SAN	- Licensed Instance
Feature	- Windows - UNIX (AIX) - Linux (RHEL, CentOS ¹ , OEL ²)	- Windows - Linux	- Premium - Optimized - Economy	- Windows - Standard - Advanced (2x CPU than Std)	- Encrypted - Full (Weekly) - Incremental (Daily)	- Hot - Warm - Cold	- WebSphere - MSFT Products - DB2, Oracle , SQL Server

¹CentOS is supported in 'best effort' only. ²OEL can be installed but is not supported by NTT DATA.

Figure 1 NTT DATA provides a broad range of managed services to accommodate your specific hosting needs

2) Managed Services

Our managed infrastructure and cloud services provide turnkey, integrated, operational management and support for all cloud environments. Services include a dedicated or shared IT service desk with multi-language and multi-channel support, providing a single point of accountability for incident

logging, level 1 incident triage and resolution, and level 2-3 incident logging and routing. Our world-class agents operate from state-of-the-art, globally distributed centers and follow both ITIL and Knowledge-Centered Support (KCS) compliant processes. We provide 24x7 management of cloud and traditional infrastructure by certified infrastructure consultants who employ best practices, repeatable processes, and productivity tools from our onshore, near-shore, and offshore Cloud Centers of Excellence. At NTT DATA, we monitor and proactively support hundreds of thousands of servers, databases, storage, network, and end user devices through flexible Bronze, Silver, and Gold service tiers to ensure that every client receives the optimal service.

3) Consulting Services

NTT DATA’s infrastructure consulting services help you manage transformational programs for IT infrastructure including data center planning, implementation, virtualization, rationalization, consolidation, workload migration & transition services, assessment services, and disaster recovery & business continuity.

These services make the process of transitioning legacy applications to the cloud fast, efficient, and non-disruptive. We help you migrate traditional applications and infrastructure to a suitable cloud environment in a fast, meticulous, and worry-free manner. We accelerate and reduce the risk of moving applications to the cloud with preconfigured and reusable designs, templates, tools, migration accelerators, and repeatable processes.

Table SC-1 NTT DATA’s Service Catalog Summary

Infrastructure As A Service	Managed Services	Consulting Services
Cloud Virtual Machines <ul style="list-style-type: none"> ○ Operating systems – Windows, Linux, AIX, iSeries ○ Hypervisors 	Operations Management	Data Center Planning
Cloud Bare Metal Servers	Operations Support	Data Center Implementation
Cloud Storage <ul style="list-style-type: none"> ○ File ○ Block ○ Object ○ Archive ○ Cache 	Service Desk <ul style="list-style-type: none"> ○ L1 ○ L2 ○ L3 	Data Center Virtualization
Cloud Desktops	Remote Infrastructure Management (RIM) <ul style="list-style-type: none"> ○ Bronze, Silver, Gold Service Levels 	Data Center Rationalization
Cloud Backups	Security <ul style="list-style-type: none"> ○ Identity & Access Management 	Data Center

Infrastructure As A Service	Managed Services	Consulting Services
	<ul style="list-style-type: none"> ○ Encryption ○ Data Loss Prevention (DLP) ○ Web Security ○ Email Security ○ Network Security ○ Security Information and Event Management (SIEM) ○ Intrusion Management ○ DDOS Monitoring / Management 	Consolidation
Cloud Disaster Recovery <ul style="list-style-type: none"> ○ DR as a Service (DRaaS) ○ High Availability / Failover 		Data Center Migration Services
Desktop as a Service (DaaS)		Disaster Recovery <ul style="list-style-type: none"> ○ Business Continuity
Network <ul style="list-style-type: none"> ○ Virtual network ○ Load balancer ○ DNS ○ Gateway (e.g. VPN or Application) ○ Firewall ○ Traffic manager ○ Direct link 		Cloud Applications & Databases