

INKJET AND TONER CARTRIDGE PROTECTION WARRANTY

CARTRIDGE REPLACEMENT • EQUIPMENT REPAIR • EQUIPMENT REPLACEMENT

Pitney Bowes warrants all Pitney Bowes Brand Ink & Toner products for a period of one year from date of purchase as set forth below, subject to normal storage conditions in a climate-controlled environment.

Pitney Bowes warrants that subject to conditions stated below and under normal use, our branded toner products will not cause damage or abnormal wear to any compatible laser printer, inkjet printer, fax or copy machines. If damage occurs to any compatible laser printer or copy machine due to a properly installed but defective Pitney Bowes Branded product we will service, repair or replace the laser printer or copy machine, or at Pitney Bowes option, reimburse our customer for the full amount for all related service and repair to the machine in question.

This warranty is dependent upon the customer providing Pitney Bowes with satisfactory evidence that the machine damage was due to a defect in a Pitney Bowes Branded toner product, including a statement on a reputable service company's letterhead dated and signed by the company's service representative.

Pitney Bowes liability shall be limited to the replacement or Pitney Bowes reimbursement as provided above. This warranty is exclusive and in lieu of all other warranties, expressed or implied, including warranties of merchantability and fitness for a particular purpose.

We won't be satisfied until you are satisfied.



Pat Brand

Vice President and President, U.S. Mailing Operations