

**Claims Services Schedule A - Cost Summary**

Schedule A-1: Claims Processing and Management Services Core Scope of Work Costs		
Phase	Cost	Instruction
Claims Processing and Management Services Core Claims Solution Installation DDI	\$ 1,907,014.29	Insert "Total Claim Solution Installation Cost" from Schedule B, Schedule B-1
Claims Processing and Management Services Core Scope of Work DDI	\$ 21,930,664.37	Insert "Total Core Base + Group DDI * CPI-U Costs" from Schedule F, Tab F-1 less "Total Claim Solution Installation Cost" from Schedule B, Schedule B-1
Claims Processing and Management Services Core Scope of Work Operations	\$ 137,673,418.44	Insert "Total Core Base + Group Operations * CPI-U Costs" from Schedule F, Tab F-2
Claims Processing and Management Services DDI Requisitioned Integration Services Pool Hours and Cost	\$ 5,007,600.00	Insert "Total Cost for DDI Requisitioned Integration Services Pool Hours Cost & CPI-U Adjusted Cost" from Schedule K cell F14
Claims Processing and Management Services DDI Data Conversion Optional Years of Data Cost	\$ 8,047,180.26	Insert "Total Optional Conversion Years of Data Costs * CPI-U Costs" from Schedule L cell C26
Claims Processing and Management Services Core Scope of Work DDI Enhancement Pool Hours	\$ 750,000.00	Insert "Total Core DDI Enhancement Pool * CPI-U Costs" from Schedule F, Tab F-3
Claims Processing and Management Services Core Scope of Work Operations Enhancement Pool Hours	\$ 4,026,226.80	Insert "Total Core Operations Enhancement Pool * CPI-U Costs" from Schedule F, Tab F-4
<b>All Claims Processing and Management Services Core Scope of Work Costs</b>	<b>\$ 179,342,104.16</b>	

Schedule A-2: Claims Processing and Management Services Option A (Financial) Scope of Work Costs		
Phase	Cost	Instruction
Claims Processing and Management Services Option A DDI	\$ 2,101,431.05	Insert "Total Option A (Financial) Base + Group DDI * CPI-U Costs" from Schedule G, Tab G-1
Claims Processing and Management Services Option A Operations	\$ 8,748,751.32	Insert "Total Option A (Financial) Base + Group Operations * CPI-U Costs" from Schedule G, Tab G-2
Claims Processing and Management Services Option A DDI Enhancement Pool Hours	\$ 300,000.00	Insert "Total Option A (Financial) DDI Enhancement Pool * CPI-U Costs" from Schedule G, Tab G-3
Claims Processing and Management Services Option A Operations Enhancement Pool Hours	\$ 2,013,113.40	Insert "Total Option A (Financial) Operations Enhancement Pool * CPI-U Costs" from Schedule G, Tab G-4
<b>All Claims Processing and Management Services Option A Costs</b>	<b>\$ 13,163,295.77</b>	

Schedule A-3: Claims Processing and Management Services Option B (Call Center) Scope of Work Costs		
Phase	Cost	Instruction
Claims Processing and Management Services Option B DDI	\$ 4,430,998.65	Insert "Total Option B (Call Center) Base + Group DDI * CPI-U Costs" from Schedule H, Tab H-1
Claims Processing and Management Services Option B Operations	\$ 29,783,515.32	Insert "Total Option B (Call Center) Base + Group Operations * CPI-U Costs" from Schedule H, Tab H-2
Claims Processing and Management Services Option B DDI Enhancement Pool Hours	\$ 300,000.00	Insert "Total Option B (Call Center) DDI Enhancement Pool * CPI-U Costs" from Schedule H, Tab H-3
Claims Processing and Management Services Option B Operations Enhancement Pool Hours	\$ 2,013,113.40	Insert "Total Option B (Call Center) Operations Enhancement Pool * CPI-U Costs" from Schedule H, Tab H-4
<b>All Claims Processing and Management Services Option B Costs</b>	<b>\$ 36,527,627.37</b>	

Schedule A-4: Claims Processing and Management Services Option C (Federal Reporting) Scope of Work Costs		
Phase	Cost	Instruction
Claims Processing and Management Services Option C DDI	\$ 1,976,255.52	Insert "Total Option C (Federal Reporting) Base + Group DDI * CPI-U Costs" from Schedule I, Tab I-1
Claims Processing and Management Services Option C Operations	\$ 5,342,656.56	Insert "Total Option C (Federal Reporting) Base + Group Operations * CPI-U Costs" from Schedule I, Tab I-2
Claims Processing and Management Services Option C DDI Enhancement Pool Hours	\$ 300,000.00	Insert "Total Option C (Federal Reporting) DDI Enhancement Pool * CPI-U Costs" from Schedule I, Tab I-3
Claims Processing and Management Services Option C Operations Enhancement Pool Hours	\$ -	Insert "Total Option C (Federal Reporting) Operations Enhancement Pool * CPI-U Costs" from Schedule I, Tab I-4
<b>All Claims Processing and Management Services Option C Costs</b>	<b>\$ 7,618,912.08</b>	

Schedule A-5: Claims Processing and Management Services Option D (State Specific Requirements) Scope of Work Costs		
Phase	Cost	Instruction
Claims Processing and Management Services Option D DDI	\$ -	Insert "Total Option D (State Specific Requirements) Base + Group DDI * CPI-U Costs" from Schedule M, Tab M-1
Claims Processing and Management Services Option D Operations	\$ -	Insert "Total Option D (State Specific Requirements) Base + Group Operations * CPI-U Costs" from Schedule M, Tab M-2
Claims Processing and Management Services Option D DDI Enhancement Pool Hours	\$ -	Insert "Total Option D (State Specific Requirements) DDI Enhancement Pool * CPI-U Costs" from Schedule M, Tab M-3
Claims Processing and Management Services Option D Operations Enhancement Pool Hours	\$ -	Insert "Total Option D (State Specific Requirements) Operations Enhancement Pool * CPI-U Costs" from Schedule M, Tab M-4
<b>All Claims Processing and Management Services Option D Costs</b>	<b>\$ -</b>	

**Claims Processing and Management Services Schedule B DDI Payment Milestones by Phase**

**Schedule B-1: Claims Processing and Management Services Core Scope of Work  
Claims Solution Installation for Agency**

Payment Milestone	DDI Phase				Total Cost
	Installation and Access				
Claims Solution Installation for Agency	\$ 1,907,014.29	N/A	N/A	N/A	\$1,907,014.29
<b>Total Claim Solution Installation Cost</b>	<b>\$ 1,907,014.29</b>	N/A	N/A	N/A	<b>\$1,907,014.29</b>
<b>Total Percentage By Phase</b>	<b>8.00%</b>	N/A	N/A	N/A	N/A
Minimum percent of Total DDI Cost cannot be less than the following percentages for each phase.*	5%	N/A	N/A	N/A	N/A
Maximum percent of Total DDI Cost cannot exceed the following percentages for each phase.*	10%	N/A	N/A	N/A	N/A

\* The Claims Solution Installation is complete once the Contractor completes the Claim Solution Installation, provides access to designated Agency staff, and makes the solution ready for requirements confirmation and design session. The Claim Solution Installation percentage must be greater than or equal to the minimum percentage and less than or equal to the maximum percentage. Example: Total Core DDI Costs = \$10,000,000, the Claim Solution Installation Cost must be between \$500,000 and \$1,000,000 ( $\$500,000/\$10,000,000=5\%$  and  $\$1,000,000/\$10,000,000=10\%$ )

**Schedule B-2: Claims Processing and Management Services Core Scope of Work  
Design, Development & Implementation (DDI) Payment Milestone by Phase**

Payment Milestone	DDI Phase				Total Cost	Check Sum
	Development, Configuration and Build	User Acceptance Testing and Integration Testing	Implementation and Acceptance	Certification		
Claim Solution Implementation	\$ 4,767,535.73	\$ 5,244,289.31	\$ 8,343,187.53	\$ 3,575,651.80	\$21,930,664.37	
<b>Total Cost By Phase</b>	<b>\$4,767,535.73</b>	<b>\$5,244,289.31</b>	<b>\$8,343,187.53</b>	<b>\$3,575,651.80</b>	<b>\$21,930,664.37</b>	<b>\$ 21,930,664.37</b>
<b>Total Percentage By Phase</b>	<b>21.74%</b>	<b>23.91%</b>	<b>38.04%</b>	<b>16.30%</b>	100.00%	
Minimum percent of total DDI cost cannot be less than the following percentages for each phase.*	5%	15%	25%	10%		
Maximum percent of total DDI cost cannot exceed the following percentages for each phase.*	35%	30%	50%	25%		
<b>Grand Total</b>	<b>\$21,930,664.37</b>					

\* The Grand Total cost for Schedule B-2 cannot exceed the "Total Core DDI Cost" from Schedule F-1 less the total cost from Schedule B-1 above. The sum of four phases must equal the grand total (100%). The phase percentage must be greater than or equal to the minimum percentage and less than or equal to the maximum percentage. Example: Total DDI Cost = \$1,000,000, the Development Configuration and Build Cost must be between \$50,000 and \$350,000 ( $\$50,000/\$1,000,000=5\%$  and  $\$350,000/\$1,000,000=35\%$ ). The sum of four phase percentages must equal 100%. Example: Development Configuration and Build = 25% User Acceptance Testing and Integration Testing = 20% Implementation and Acceptance = 40% Certification = 15%

**Claims Processing and Management Services Schedule B DDI Payment Milestones by Phase**

**Schedule B-3: Claims Processing and Management Services Option A (Financial) Scope of Work Design, Development & Implementation (DDI) Payment Milestone by Phase**

Payment Milestone	DDI Phase				Total Cost	Check Sum
	Development, Configuration and Build	User Acceptance Testing and Integration Testing	Implementation and Acceptance	Certification		
Claims Processing and Management Services Option A	\$ 525,357.76	\$ 420,286.21	\$ 840,572.42	\$ 315,214.66	\$ 2,101,431.05	
<b>Total Cost By Phase</b>	\$525,357.76	\$420,286.21	\$840,572.42	\$315,214.66	\$2,101,431.05	\$ 2,101,431.05
<b>Total Percentage By Phase</b>	25.00%	20.00%	40.00%	15.00%	100.00%	
Minimum percent of total DDI cost cannot be less than the following percentages for each phase.*	5%	15%	25%	10%		
Maximum percent of total DDI cost cannot exceed the following percentages for each phase.*	35%	30%	50%	25%		
<b>GRAND TOTAL</b>	\$2,101,431.05					

\* The Grand Total cost for Schedule B-3 cannot exceed the "Total Option A DDI Cost" from Schedule G-1. The sum of four phases must equal the grand total (100%). The phase percentage must be greater than or equal to the minimum percentage and less than or equal to the maximum percentage. Example: Total DDI Cost = \$1,000,000, the Development Configuration and Build Cost must be between \$50,000 and \$350,000 (\$50,000/\$1,000,000= 5% and \$350,000/\$1,000,000=35%). The sum of four phase percentages must equal 100%. Example: Development Configuration and Build = 25% User Acceptance Testing and Integration Testing = 20% Implementation and Acceptance = 40% Certification = 15%

**Schedule B-4: Claims Processing and Management Services Option B (Call Center) Scope of Work Design, Development & Implementation (DDI) Payment Milestone by Phase**

Payment Milestone	DDI				Total Cost	Check Sum
	Development, Configuration and Build	User Acceptance Testing and Integration Testing	Implementation and Acceptance	Certification		
Claims Processing and Management Services Option B	\$ 1,107,749.66	\$ 886,199.73	\$ 1,772,399.46	\$ 664,649.80	\$ 4,430,998.65	
<b>Total Cost By Phase</b>	\$1,107,749.66	\$886,199.73	\$1,772,399.46	\$664,649.80	\$4,430,998.65	\$ 4,430,998.65
<b>Total Percentage By Phase</b>	25.00%	20.00%	40.00%	15.00%	100%	
Minimum percent of total DDI cost cannot be less than the following percentages for each phase.*	5%	15%	25%	10%		
Maximum percent of total DDI cost cannot exceed the following percentages for each phase.*	35%	30%	50%	25%		
<b>GRAND TOTAL</b>	\$4,430,998.65					

\* The Grand Total cost for Schedule B-4 cannot exceed the "Total Option B DDI Cost" from Schedule H-1. The sum of four phases must equal the grand total (100%). The phase percentage must be greater than or equal to the minimum percentage and less than or equal to the maximum percentage. Example: Total DDI Cost = \$1,000,000, the Development Configuration and Build Cost must be between \$50,000 and \$350,000 (\$50,000/\$1,000,000= 5% and \$350,000/\$1,000,000=35%). The sum of four phase percentages must equal 100%. Example: Development Configuration and Build = 25% User Acceptance Testing and Integration Testing = 20% Implementation and Acceptance = 40% Certification = 15%

**Claims Processing and Management Services Schedule B DDI Payment Milestones by Phase**

**Schedule B-5: Claims Processing and Management Services Option C (Federal Reporting) Scope of Work Design, Development & Implementation (DDI) Payment Milestone by Phase**

Payment Milestone	DDI				Total Cost	Check Sum
	Development, Configuration and Build	User Acceptance Testing and Integration Testing	Implementation and Acceptance	Certification		
Claims Processing and Management Services Option C	\$ 494,063.88	\$ 395,251.10	\$ 790,502.21	\$ 296,438.33	\$ 1,976,255.52	
<b>Total Cost By Phase</b>	\$494,063.88	\$395,251.10	\$790,502.21	\$296,438.33	\$1,976,255.52	\$ 1,976,255.52
<b>Total Percentage By Phase</b>	25.00%	20.00%	40.00%	15.00%	100%	
Minimum percent of total DDI cost cannot be less than the following percentages for each phase.*	5%	15%	25%	10%		
Maximum percent of total DDI cost cannot exceed the following percentages for each phase.*	35%	30%	50%	25%		
<b>GRAND TOTAL</b>	\$1,976,255.52					

\* The Grand Total cost for Schedule B-5 cannot exceed the "Total Option C DDI Cost" from Schedule I-1. The sum of four phases must equal the grand total (100%). The phase percentage must be greater than or equal to the minimum percentage and less than or equal to the maximum percentage. Example: Total DDI Cost = \$1,000,000, the Development Configuration and Build Cost must be between \$50,000 and \$350,000 (\$50,000/\$1,000,000= 5% and \$350,000/\$1,000,000=35%). The sum of four phase percentages must equal 100%. Example: Development Configuration and Build = 25% User Acceptance Testing and Integration Testing = 20% Implementation and Acceptance = 40% Certification = 15%

**Schedule B-6: Claims Processing and Management Services Option D (State Specific Requirements) Scope of Work Design, Development & Implementation (DDI) Payment Milestone by Phase**

Payment Milestone	DDI				Total Cost	Check Sum
	Development, Configuration and Build	User Acceptance Testing and Integration Testing	Implementation and Acceptance	Certification		
Claims Processing and Management Services Option D	\$ -	\$ -	\$ -	\$ -	\$ -	
<b>Total Cost By Phase</b>	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00	\$ -
<b>Total Percentage By Phase</b>	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	#DIV/0!	
Minimum percent of total DDI cost cannot be less than the following percentages for each phase.*	5%	15%	25%	10%		
Maximum percent of total DDI cost cannot exceed the following percentages for each phase.*	35%	30%	50%	25%		
<b>GRAND TOTAL</b>	\$0.00					

\* The Grand Total cost for Schedule B-6 cannot exceed the "Total Option D DDI Cost" from Schedule M-1. The sum of four phases must equal the grand total (100%). The phase percentage must be greater than or equal to the minimum percentage and less than or equal to the maximum percentage. Example: Total DDI Cost = \$1,000,000, the Development Configuration and Build Cost must be between \$50,000 and \$350,000 (\$50,000/\$1,000,000= 5% and \$350,000/\$1,000,000=35%). The sum of four phase percentages must equal 100%. Example: Development Configuration and Build = 25% User Acceptance Testing and Integration Testing = 20% Implementation and Acceptance = 40% Certification = 15%

Attachment G - Tier 3 Claims Pricing Schedules

**Claims Processing and Management Services Schedule C - Cost of Operations**

<b>Schedule C-1: Cost of Operations Core</b>	
<b>Phase</b>	<b>Cost</b>
Core Operations Year 1	\$13,982,232.24
Core Operations Year 2	\$14,295,056.16
Core Operations Year 3	\$14,613,484.08
Core Operations Year 4	\$14,939,067.72
<b>Core TOTAL</b>	<b>\$57,829,840.20</b>
Core Operations Optional Year 5	\$15,271,901.76
Core Operations Optional Year 6	\$15,613,542.00
Core Operations Optional Year 7	\$15,961,168.56
Core Operations Optional Year 8	\$16,316,341.80
Core Operations Optional Year 9	\$16,680,624.12
<b>Core TOTAL</b>	<b>\$79,843,578.24</b>
<b>Core GRAND TOTAL</b>	<b>\$137,673,418.44</b>

*Operations Year one begins the first day of the month following the implementation of the Claims Solution*

<b>Schedule C-2: Cost of Operations Option A (Financial)</b>	
<b>Phase</b>	<b>Cost</b>
<b>Option A</b> Operations Year 1	\$888,227.76
<b>Option A</b> Operations Year 2	\$908,811.12
<b>Option A</b> Operations Year 3	\$928,361.64
<b>Option A</b> Operations Year 4	\$949,807.44
<b>Option A (Financial) TOTAL</b>	<b>\$3,675,207.96</b>
<b>Option A</b> Operations Optional Year 5	\$970,239.72
<b>Option A</b> Operations Optional Year 6	\$992,586.96
<b>Option A</b> Operations Optional Year 7	\$1,013,940.60
<b>Option A</b> Operations Optional Year 8	\$1,037,229.72

**Attachment G - Tier 3 Claims Pricing Schedules**

**Claims Processing and Management Services Schedule C - Cost of Operations**

<b>Option A Operations Optional Year 9</b>	<b>\$1,059,546.36</b>
<b>Option A (Financial) TOTAL</b>	<b>\$5,073,543.36</b>
<b>Option A (Financial) GRAND TOTAL</b>	<b>\$8,748,751.32</b>

*Operations Year one begins the first day of the month following the implementation of the Financial Solution*

**Claims Processing and Management Services Schedule C - Cost of Operations**

**Schedule C-3: Cost of Operations Option B (Call Center)**

<b>Phase</b>	<b>Cost</b>
Option B Operations Year 1	\$3,024,837.12
Option B Operations Year 2	\$3,092,426.88
Option B Operations Year 3	\$3,160,938.12
Option B Operations Year 4	\$3,231,850.68
<b>Option B (Call Center) TOTAL</b>	<b>\$12,510,052.80</b>
Option B Operations Optional Year 5	\$3,303,726.24
Option B Operations Optional Year 6	\$3,378,045.72
Option B Operations Optional Year 7	\$3,453,371.64
Option B Operations Optional Year 8	\$3,529,726.44
Option B Operations Optional Year 9	\$3,608,592.48
<b>Option B (Call Center) TOTAL</b>	<b>\$17,273,462.52</b>
<b>Option B (Call Center) GRAND TOTAL</b>	<b>\$29,783,515.32</b>

*Operations Year one begins the first day of the month following the implementation of the Call Center Solution*

**Schedule C-4: Cost of Operations Option C (Federal Reporting)**

<b>Phase</b>	<b>Cost</b>
Option C Operations Year 1	\$543,123.24
Option C Operations Year 2	\$554,681.64
Option C Operations Year 3	\$566,497.80
Option C Operations Year 4	\$580,036.80
<b>Option C (Federal Reporting) TOTAL</b>	<b>\$2,244,339.48</b>
Option C Operations Optional Year 5	\$592,385.88
Option C Operations Optional Year 6	\$606,469.68
Option C Operations Optional Year 7	\$619,375.56
Option C Operations Optional Year 8	\$632,569.32

**Attachment G - Tier 3 Claims Pricing Schedules**

<b>Claims Processing and Management Services Schedule C - Cost of Operations</b>	
Option C Operations Optional Year 9	\$647,516.64
<b>Option C (Federal Reporting) TOTAL</b>	<b>\$3,098,317.08</b>
<b>Option C (Federal Reporting) GRAND TOTAL</b>	<b>\$5,342,656.56</b>

*Operations Year one begins the first day of the month following the implementation of the Federal Reporting Solution*



**Attachment G - Tier 3 Claims Pricing Schedules**

<b>Claims Processing and Management Services Schedule C - Cost of Operations</b>	
<b>Schedule C-5: Cost of Operations Option D (State Specific Requirements)</b>	
<b>Phase</b>	<b>Cost</b>
Option D Operations Year 1	\$0.00
Option D Operations Year 2	\$0.00
Option D Operations Year 3	\$0.00
Option D Operations Year 4	\$0.00
<b>Option D (State Specific Requirements) TOTAL</b>	<b>\$0.00</b>
Option D Operations Optional Year 5	\$0.00
Option D Operations Optional Year 6	\$0.00
Option D Operations Optional Year 7	\$0.00
Option D Operations Optional Year 8	\$0.00
Option D Operations Optional Year 9	\$0.00
<b>Option D (State Specific Requirements) TOTAL</b>	<b>\$0.00</b>
<b>Option D (State Specific Requirements) GRAND TOTAL</b>	<b>\$0.00</b>

*Operations Year one begins the first day of the month following the implementation of the Federal Reporting Solution*

**Attachment G - Tier 3 Claims Pricing Schedules**

**Claims Processing and Management Services Schedule D Enhancement Pool Hours**

<b>Schedule D-1: Enhancement Pool Hours Core</b>	
<b>Phase</b>	<b>Cost</b>
Core DDI - 7,500 hours	\$750,000.00
<b>Total Core DDI</b>	<b>\$750,000.00</b>
Core Operations Year 1 - 4,000 hours	\$408,920.00
Core Operations Year 2 - 4,000 hours	\$418,038.80
Core Operations Year 3 - 4,000 hours	\$427,361.20
Core Operations Year 4 - 4,000 hours	\$436,891.20
Core Optional Operations Year 1 - 4,000 hours	\$446,634.00
Core Optional Operations Year 2 - 4,000 hours	\$456,594.00
Core Optional Operations Year 3 - 4,000 hours	\$466,776.00
Core Optional Operations Year 4 - 4,000 hours	\$477,185.20
Core Optional Operations Year 5 - 4,000 hours	\$487,826.40
<b>Total Core Operations</b>	<b>\$4,026,226.80</b>
<b>Core Grand Total</b>	<b>\$4,776,226.80</b>

**Operations Year one begins the first day of the month following the implementation of the Claims Solution and overlaps with the year of Certification.**

<b>Schedule D-2: Enhancement Pool Hours Option A (Financial)</b>	
<b>Phase</b>	<b>Cost</b>
Option A DDI - 3,000 hours	\$300,000.00
<b>Total Option A (Financial) DDI</b>	<b>\$300,000.00</b>
Option A Operations Year 1 - 2,000 hours	\$204,460.00
Option A Operations Year 2 - 2,000 hours	\$209,019.40
Option A Operations Year 3 - 2,000 hours	\$213,680.60
Option A Operations Year 4 - 2,000 hours	\$218,445.60
Option A Optional Operations Year 1 - 2,000 hours	\$223,317.00

**Attachment G - Tier 3 Claims Pricing Schedules**

**Claims Processing and Management Services Schedule D Enhancement Pool Hours**

Option A Optional Operations Year 2 - 2,000 hours	\$228,297.00
Option A Optional Operations Year 3 - 2,000 hours	\$233,388.00
Option A Optional Operations Year 4 - 2,000 hours	\$238,592.60
Option A Optional Operations Year 5 - 2,000 hours	\$243,913.20
<b>Total Option A (Financial) Operations</b>	<b>\$2,013,113.40</b>
<b>Option A (Financial) Grand Total</b>	<b>\$2,313,113.40</b>

**Operations Year one begins the first day of the month following the implementation of the Financial Solution and overlaps with the year of Certification.**

**Attachment G - Tier 3 Claims Pricing Schedules**

**Claims Processing and Management Services Schedule D Enhancement Pool Hours**

**Schedule D-3: Enhancement Pool Hours Option B (Call Center)**

<b>Phase</b>	<b>Cost</b>
Option B DDI - 3,000 hours	\$300,000.00
<b>Total Option B (Call Center) DDI</b>	<b>\$300,000.00</b>
Option B Operations Year 1 - 2,000 hours	\$204,460.00
Option B Operations Year 2 - 2,000 hours	\$209,019.40
Option B Operations Year 3 - 2,000 hours	\$213,680.60
Option B Operations Year 4 - 2,000 hours	\$218,445.60
Option B Optional Operations Year 1 - 2,000 hours	\$223,317.00
Option B Optional Operations Year 2 - 2,000 hours	\$228,297.00
Option B Optional Operations Year 3 - 2,000 hours	\$233,388.00
Option B Optional Operations Year 4 - 2,000 hours	\$238,592.60
Option B Optional Operations Year 5 - 2,000 hours	\$243,913.20
<b>Total Option B (Call Center) Operations</b>	<b>\$2,013,113.40</b>
<b>Option B (Call Center) Grand Total</b>	<b>\$2,313,113.40</b>

**Operations Year one begins the first day of the month following the implementation of the Call Center Solution and overlaps with the year of Certification.**

**Schedule D-4: Enhancement Pool Hours Option C (Federal Reporting)**

<b>Phase</b>	<b>Cost</b>
Option C DDI - 3,000 hours	\$300,000.00
<b>Total Option B (Federal Reporting) DDI</b>	<b>\$300,000.00</b>
Option C Operations Year 1 - 2,000 hours	\$204,460.00
Option C Operations Year 2 - 2,000 hours	\$209,019.40
Option C Operations Year 3 - 2,000 hours	\$213,680.60
Option C Operations Year 4 - 2,000 hours	\$218,445.60
Option C Optional Operations Year 1 - 2,000 hours	\$223,317.00

**Attachment G - Tier 3 Claims Pricing Schedules**

**Claims Processing and Management Services Schedule D Enhancement Pool Hours**

Option C Optional Operations Year 2 - 2,000 hours	\$228,297.00
Option C Optional Operations Year 3 - 2,000 hours	\$233,388.00
Option C Optional Operations Year 4 - 2,000 hours	\$238,592.60
Option C Optional Operations Year 5 - 2,000 hours	\$243,913.20
<b>Total Option C (Federal Reporting) Operations</b>	<b>\$2,013,113.40</b>
<b>Option C (Federal Reporting) Grand Total</b>	<b>\$2,313,113.40</b>

**Operations Year one begins the first day of the month following the implementation of the Federal Reporting Solution and overlaps with the year of Certification.**

**Attachment G - Tier 3 Claims Pricing Schedules**

**Claims Processing and Management Services Schedule D Enhancement Pool Hours**

<b>Schedule D-5: Enhancement Pool Hours Option D (State Specific Requirements)</b>	
<b>Phase</b>	<b>Cost</b>
Option D DDI - 3,000 hours	\$0.00
<b>Total Option B (State Specific Requirements) DDI</b>	<b>\$0.00</b>
Option D Operations Year 1 - 2,000 hours	\$0.00
Option D Operations Year 2 - 2,000 hours	\$0.00
Option D Operations Year 3 - 2,000 hours	\$0.00
Option D Operations Year 4 - 2,000 hours	\$0.00
Option D Optional Operations Year 1 - 2,000 hours	\$0.00
Option D Optional Operations Year 2 - 2,000 hours	\$0.00
Option D Optional Operations Year 3 - 2,000 hours	\$0.00
Option D Optional Operations Year 4 - 2,000 hours	\$0.00
Option D Optional Operations Year 5 - 2,000 hours	\$0.00
<b>Total Option D (State Specific Requirements) Operations</b>	<b>\$0.00</b>
<b>Option D (State Specific Requirements) Grand Total</b>	<b>\$0.00</b>

**Operations Year one begins the first day of the month following the implementation of the State Specific Requirements Solution and overlaps with the year of Certification.**







Schedule F - Claims Processing and Management Services Core Scope of Work Costs  
 Schedule F-1 Claims Processing and Management Services Core DDI Costs

Claims Processing and Management Services Core DDI Costs (Based on Number of Active De-duplicated Members)																
Group:	Base Cost		Group 1 0 249,999		Group 2 250,000 399,999		Group 3 400,000 899,999		Group 4 900,000 1,349,999		Group 5 1,350,000 1,799,999		Group 6 1,800,000 3,999,999		Group 7 4,000,000 +	
Total Members:																
	Base Cost Amount	Base Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust
DDI Base Fixed Cost:	\$ 21,101,453.66	\$ 21,101,453.66	\$ 3.1400	\$ -	\$ 3.1400	\$ -	\$ 2.2500	\$ -	\$ 2.2500	\$ 2,736,225.00	\$ 1.5600	\$ -	\$ 1.5600	\$ -	\$ 2.9600	\$ -
Core Base DDI * CPI-U Costs:	\$ 21,101,453.66															
<b>Total Core Base + Group DDI * CPI-U Costs:</b>	<b>\$ 23,837,678.66</b>															
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>																
A. CPI-U for Master Agreement Date MM/DD/20YY:	0.000000															
B. CPI-U for Participating Addendum Date:	0.000000															
C. Index Point Change equals B minus A:	0.000000															
D. Equals C divided by A:	0.000000															
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000															
Year 1 Variable Rate:	\$ -															
Variable Rate Factor Group 1-7:																



**Schedule F - Claims Processing and Management Services Core Scope of Work Costs**  
**Schedule F-3 Claims Processing and Management Services Core DDI Enhancement Pool Hour Costs**

Claims Processing and Management Services Core DDI Enhancement Pool Costs (Based on Number of Active De-duplicated Members)														
DDI Enhancement Pool Hours:	Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7	
	0	249,999	250,000	399,999	400,000	899,999	900,000	1,349,999	1,350,000	1,799,999	1,800,000	3,999,999	4,000,000	+
	-	-	-	-	-	-	7,500	-	-	-	-	-	-	-
	-	-	-	-	-	-	-	-	-	-	-	-	-	-
DDI:	\$ 100.00	\$ -	\$ 100.00	\$ -	\$ 100.00	\$ -	\$ 100.00	\$ 750,000.00	\$ 100.00	\$ -	\$ 100.00	\$ -	\$ 100.00	\$ -
Core DDI Enhancement Pool Hour * CPI-U Costs:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 750,000.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Core DDI Enhancement Pool * CPI-U Costs:</b>	<b>\$ 750,000.00</b>													
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>														
A. CPI-U for Master Agreement Date MM/DD/20	0.000000													
B. CPI-U for Participating Addendum Date:	0.000000													
C. Index Point Change equals B minus A:	0.000000													
D. Equals C divided by A:	0.000000													
E. CPI-U Inflation Percentage equals B plus 1.00	1.000000													
Year 1 Hourly Rate:	\$ 100.00													
Variable Rate Factor Group 1-7:	-													

OMC30: The Contractor shall provide 7,500 system enhancement pool hours for the duration of the DDI phase of the contract. The cost of these 7,500 system enhancement pool hours are included in the offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System Enhancement Pool for DDI includes personnel cost for all resources supporting the system enhancement effort. The unused system enhancement pool hours for DDI will be rolled over to the system enhancement pool for Operations or the number or system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for DDI will require one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G, Claims Pricing Schedules, Schedule D-Enhancement Pool Hours.

**Schedule F - Claims Processing and Management Services Core Scope of Work Costs**  
**Schedule F-4 Claims Processing and Management Services Core Operations Enhancement Pool Hour Costs**

Claims Processing and Management Services Core Scope of Work Operations Enhancement Pool Hour Costs (Based on Number of Active De-duplicated Members)												
Group Member Range:	Group 1		Group 2		Group 3		Group 4		Group 5		Group 6	
	0	249,999	250,000	399,999	400,000	899,999	900,000	1,349,999	1,350,000	1,799,999	1,800,000	3,999,999
Operations Annual Enhancement Pool Hours:	-		-		-		4,000		-		-	
Operations Year	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust
Operations Year 1:	\$ 102.2300	\$ -	\$ 102.2300	\$ -	\$ 102.2300	\$ -	\$ 102.2300	\$ 408,920.00	\$ 102.2300	\$ -	\$ 102.2300	\$ -
Operations Year 2:	\$ 104.5097	\$ -	\$ 104.5097	\$ -	\$ 104.5097	\$ -	\$ 104.5097	\$ 418,038.80	\$ 104.5097	\$ -	\$ 104.5097	\$ -
Operations Year 3:	\$ 106.8403	\$ -	\$ 106.8403	\$ -	\$ 106.8403	\$ -	\$ 106.8403	\$ 427,361.20	\$ 106.8403	\$ -	\$ 106.8403	\$ -
Operations Year 4:	\$ 109.2228	\$ -	\$ 109.2228	\$ -	\$ 109.2228	\$ -	\$ 109.2228	\$ 436,891.20	\$ 109.2228	\$ -	\$ 109.2228	\$ -
Operations Optional Year 5:	\$ 111.6585	\$ -	\$ 111.6585	\$ -	\$ 111.6585	\$ -	\$ 111.6585	\$ 446,634.00	\$ 111.6585	\$ -	\$ 111.6585	\$ -
Operations Optional Year 6:	\$ 114.1485	\$ -	\$ 114.1485	\$ -	\$ 114.1485	\$ -	\$ 114.1485	\$ 456,694.00	\$ 114.1485	\$ -	\$ 114.1485	\$ -
Operations Optional Year 7:	\$ 116.6940	\$ -	\$ 116.6940	\$ -	\$ 116.6940	\$ -	\$ 116.6940	\$ 466,776.00	\$ 116.6940	\$ -	\$ 116.6940	\$ -
Operations Optional Year 8:	\$ 119.2963	\$ -	\$ 119.2963	\$ -	\$ 119.2963	\$ -	\$ 119.2963	\$ 477,185.20	\$ 119.2963	\$ -	\$ 119.2963	\$ -
Operations Optional Year 9:	\$ 121.9566	\$ -	\$ 121.9566	\$ -	\$ 121.9566	\$ -	\$ 121.9566	\$ 487,826.40	\$ 121.9566	\$ -	\$ 121.9566	\$ -
Core Operations Enhancement Pool Hour:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 4,026,226.80	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Core Operations Enhancement Pool * CPI-U Costs: \$ 4,026,226.80</b>												
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>												
A. CPI-U for Master Agreement Date MM/DD/20YY:	0.000000											
B. CPI-U for Participating Addendum Date:	0.000000											
C. Index Point Change equals B minus A:	0.000000											
D. Equals C divided by A:	0.000000											
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000											
COLA Percentage:	2.23%											
Year 1 Hourly Rate:	\$ 102.23											
Variable Rate Factor Group 2-7:												

OMC31: The Contractor will provide 4,000 system enhancement pool hours during the Operations phase per operations year. The cost of these annual 4,000 system enhancement pool hours are included in the Offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System Enhancer the system enhancement effort. Unused system enhancement pool hours for each year of operations may be rolled forward to the next operations year or the number of system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for operations w cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The cost of the contract will be reduced proportional to the cost of the unused hours using the rates provided in Attach Pool Hours.

		Group 7		Total
	Grd	4,000,000	+	
Operations Annual Enhanc			-	
		Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Total Operations Pool Hour Cost
		\$ 102.2300	\$ -	\$ 408,920.00
		\$ 104.5097	\$ -	\$ 418,038.80
		\$ 106.8403	\$ -	\$ 427,361.20
		\$ 109.2228	\$ -	\$ 436,891.20
	Operati	\$ 111.6585	\$ -	\$ 446,634.00
	Operati	\$ 114.1485	\$ -	\$ 456,594.00
	Operati	\$ 116.6940	\$ -	\$ 466,776.00
	Operati	\$ 119.2963	\$ -	\$ 477,185.20
	Operati	\$ 121.9566	\$ -	\$ 487,626.40
Core Operations Enhanc			\$ -	\$ 4,026,226.80
<b>Total Core Operations Enhancement F</b>				
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>				
A. CPI-U for Master Agreement Date MM/DD/20YY:		0.000000		
B. CPI-U for Participating Addendum Date:		0.000000		
C. Index Point Change equals B minus A:		0.000000		
D. Equals C divided by A:		0.000000		
E. CPI-U Inflation Percentage equals B plus 1.00:		1.000000		
COLA Percentage:				
Year 1 Hourly Rate:				
Variable Rate Factor Group 2-7:				

OMC31: The Contractor will provide 4,000 system enhancement pool hours during the Open Pool. The Open Pool includes personnel cost for all staff supporting the system enhancement effort. Unused system enhancement pool hours for each year will require a one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement G Pricing Schedules, Schedule D-Enhancement Pool Hours.

Schedule G - Claims Processing and Management Services Option A (Financial) Scope of Work Costs  
 Schedule G-1 Claims Processing and Management Services Option A (Financial) DDI Costs

Claims Processing and Management Services Option A (Financial) DDI Costs (Based on Number of Active De-duplicated Members)																	
Group:	Base Cost		Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7		
Group Member Range:			0	249,999	250,000	399,999	400,000	899,999	900,000	1,349,999	1,350,000	1,799,999	1,800,000	3,999,999	4,000,000	+	
Total Members:																	
	Base Cost Amount	Base Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	
DDI Base Fixed Cost:	\$ 1,663,635.05	\$ 1,663,635.05	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.3600	\$ 437,796.00	\$ 0.5000	\$ -	\$ 0.3600	\$ -	\$ 0.2800	\$ -	
Option A (Financial) Base DDI * CPI-U Costs:	\$ 1,663,635.05		\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 437,796.00	\$ 437,796.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
<b>Total Option A (Financial) Base + Group DDI * CPI-U Costs: \$ 2,101,431.05</b>																	
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>																	
A. CPI-U for Master Agreement Date MM/DD/20YY:	0.000000																
B. CPI-U for Participating Addendum Date:	0.000000																
C. Index Point Change equals B minus A:	0.000000																
D. Equals C divided by A:	0.000000																
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000																
Year 1 Variable Rate:	\$ -																
Variable Rate Factor Group 1-7:																	

Schedule G - Claims Processing and Management Services Option A (Financial) Scope of Work Costs  
 Schedule G-2 Claims Processing and Management Services Option A (Financial) Operations Costs

Claims Processing and Management Services Option A (Financial) Operations Costs (Based on Number of Active De-duplicated Members)																		
Group:	Base Cost		Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7		Total	
	Group Member Range:		0	249,999	250,000	399,999	400,000	899,999	900,000	1,349,999	1,350,000	1,799,999	1,800,000	3,999,999	4,000,000	+		
Total Members:																		
Operations Year	Monthly Base Cost	Annual Base Cost *	Variable Rate	Monthly Variable Cost * CPI-U Adjust	Annual Variable Cost CPI-U Adjusted	Variable Rate	Monthly Variable Cost * CPI-U Adjust	Annual Variable Cost CPI-U Adjusted	Variable Rate	Monthly Variable Cost * CPI-U Adjust	Annual Variable Cost CPI-U Adjusted	Variable Rate	Monthly Variable Cost * CPI-U Adjust	Annual Variable Cost CPI-U Adjusted	Variable Rate	Monthly Variable Cost * CPI-U Adjust	Annual Variable Cost CPI-U Adjusted	Total Annual Operations Cost CPI-U Adjusted
	Operations Year 1:	\$ 71,868.17	\$ 857,592.04	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.0021	\$ 2,553.81	\$ 30,645.72	\$ 0.0032	\$ -	\$ -	\$ 0.0011	\$ -	\$ -
Operations Year 2:	\$ 73,688.94	\$ 878,706.08	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.0022	\$ 2,875.42	\$ 32,105.04	\$ 0.0033	\$ -	\$ -	\$ 0.0012	\$ -	\$ -	\$ 908,811.12
Operations Year 3:	\$ 74,688.05	\$ 896,256.60	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.0022	\$ 2,675.42	\$ 32,105.04	\$ 0.0033	\$ -	\$ -	\$ 0.0012	\$ -	\$ -	\$ 928,361.64
Operations Year 4:	\$ 76,353.59	\$ 916,243.08	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.0023	\$ 2,797.03	\$ 33,564.36	\$ 0.0034	\$ -	\$ -	\$ 0.0012	\$ -	\$ -	\$ 949,807.44
Operations Optional Year 5:	\$ 78,656.28	\$ 936,616.36	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.0023	\$ 2,797.03	\$ 33,564.36	\$ 0.0035	\$ -	\$ -	\$ 0.0012	\$ -	\$ -	\$ 970,239.72
Operations Optional Year 6:	\$ 79,796.94	\$ 957,563.28	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.0024	\$ 2,918.64	\$ 35,023.68	\$ 0.0036	\$ -	\$ -	\$ 0.0013	\$ -	\$ -	\$ 992,586.96
Operations Optional Year 7:	\$ 81,576.41	\$ 978,916.92	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.0024	\$ 2,918.64	\$ 35,023.68	\$ 0.0036	\$ -	\$ -	\$ 0.0013	\$ -	\$ -	\$ 1,013,940.60
Operations Optional Year 8:	\$ 83,396.55	\$ 1,000,746.72	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.0025	\$ 3,040.25	\$ 36,483.00	\$ 0.0037	\$ -	\$ -	\$ 0.0013	\$ -	\$ -	\$ 1,037,229.72
Operations Optional Year 9:	\$ 85,255.28	\$ 1,023,083.36	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.0025	\$ 3,040.25	\$ 36,483.00	\$ 0.0038	\$ -	\$ -	\$ 0.0014	\$ -	\$ -	\$ 1,059,546.36
Option A (Financial) Base Operations * CPI-U Costs:	\$	\$ 8,443,753.44	\$	\$	\$	\$	\$	\$	\$	\$ 304,997.88	\$	\$	\$	\$	\$	\$	\$	\$ 8,748,751.32
<b>Total Option A (Financial) Base + Group Operations * CPI-U Costs:</b>	\$	\$ 8,748,751.32																
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>																		
A. CPI-U for Master Agreement Date MM/DD/YYYY:	0.000000																	
B. CPI-U for Participating Addendum Date:	0.000000																	
C. Index Point Change equals B minus A:	0.000000																	
D. Equals C divided by A:	0.000000																	
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000																	
COLA Percentage:	2.23%																	
Year 1 Variable Rate:	-																	
Variable Rate Factor Group 1-7:	-																	

**Schedule G - Claims Processing and Management Services Option A (Financial) Scope of Work Costs**  
**Schedule G-3 Claims Processing and Management Services Option A (Financial) DDI Enhancement Pool Hour Costs**

Claims Processing and Management Services Option A (Financial) DDI Enhancement Pool Costs (Based on Number of Active De-duplicated Members)														
	Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7	
DDI Enhancement Pool Hours:	0	249,999	250,000	399,999	400,000	899,999	900,000	1,349,999	1,350,000	1,799,999	1,800,000	3,999,999	4,000,000	+
		-		-		-		3,000		-		-		-
	<i>Pool Hour Rate</i>	<i>Pool Hour Cost * CPI-U Adjust</i>	<i>Pool Hour Rate</i>	<i>Pool Hour Cost * CPI-U Adjust</i>	<i>Pool Hour Rate</i>	<i>Pool Hour Cost * CPI-U Adjust</i>	<i>Pool Hour Rate</i>	<i>Pool Hour Cost * CPI-U Adjust</i>	<i>Pool Hour Rate</i>	<i>Pool Hour Cost * CPI-U Adjust</i>	<i>Pool Hour Rate</i>	<i>Pool Hour Cost * CPI-U Adjust</i>	<i>Pool Hour Rate</i>	<i>Pool Hour Cost * CPI-U Adjust</i>
DDI:	\$ 100.00	\$ -	\$ 100.00	\$ -	\$ 100.00	\$ -	\$ 100.00	\$ 300,000.00	\$ 100.00	\$ -	\$ 100.00	\$ -	\$ 100.00	\$ -
Option A (Financial) DDI Enhancement Pool Hour * CPI-U Costs:		\$ -		\$ -		\$ -		\$ 300,000.00		\$ -		\$ -		\$ -

**Total Option A (Financial) DDI Enhancement Pool \* CPI-U Costs: \$ 300,000.00**

**Consumer Price Index Urban (CPI-U) Adjustment:**

A. CPI-U for Master Agreement Date MM/DD/20YY:	0.000000
B. CPI-U for Participating Addendum Date:	0.000000
C. Index Point Change equals B minus A:	0.000000
D. Equals C divided by A:	0.000000
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000

Year 1 Hourly Rate:	\$ 100.00
Variable Rate Factor Group 1-7:	

OMC32: The Contractor shall provide 3,000 system enhancement pool hours for the duration of the DDI phase of the contract. The cost of these 3,000 system enhancement pool hours are included in the offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System Enhancement Pool for DDI includes personnel cost for all resources supporting the system enhancement effort. The unused system enhancement pool hours for DDI will be rolled over to the system enhancement pool for Operations or the number or system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for DDI will require one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G, Claims Pricing Schedules, Schedule D-Enhancement Pool Hours.



**Schedule G - Claims Processing and Management Services Option A (Financial) Scope of Work Costs**  
**Schedule G-4 Claims Processing and Management Services Option A (Financial) Operations Enhancement Pool Hour Costs**

Claims Processing and Management Services Option A (Financial) Scope of Work Operations Enhancement Pool Hour Costs (Based on Number of Active De-duplicated Members)

Group Member Range:	Group 1		Group 2		Group 3		Group 4		Group 5		Group 6	
	0	249,999	250,000	399,999	400,000	899,999	900,000	1,349,999	1,350,000	1,799,999	1,800,000	3,999,999
Operations Annual Enhancement Pool Hours:	-		-		-		2,000		-		-	
Operations Year	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust
Operations Year 1:	\$ 102.2300	\$ -	\$ 102.2300	\$ -	\$ 102.2300	\$ -	\$ 102.2300	\$ 204,460.00	\$ 102.2300	\$ -	\$ 102.2300	\$ -
Operations Year 2:	\$ 104.5097	\$ -	\$ 104.5097	\$ -	\$ 104.5097	\$ -	\$ 104.5097	\$ 209,019.40	\$ 104.5097	\$ -	\$ 104.5097	\$ -
Operations Year 3:	\$ 106.8403	\$ -	\$ 106.8403	\$ -	\$ 106.8403	\$ -	\$ 106.8403	\$ 213,680.60	\$ 106.8403	\$ -	\$ 106.8403	\$ -
Operations Year 4:	\$ 109.2228	\$ -	\$ 109.2228	\$ -	\$ 109.2228	\$ -	\$ 109.2228	\$ 218,445.60	\$ 109.2228	\$ -	\$ 109.2228	\$ -
Operations Optional Year 5:	\$ 111.6585	\$ -	\$ 111.6585	\$ -	\$ 111.6585	\$ -	\$ 111.6585	\$ 223,317.00	\$ 111.6585	\$ -	\$ 111.6585	\$ -
Operations Optional Year 6:	\$ 114.1485	\$ -	\$ 114.1485	\$ -	\$ 114.1485	\$ -	\$ 114.1485	\$ 228,297.00	\$ 114.1485	\$ -	\$ 114.1485	\$ -
Operations Optional Year 7:	\$ 116.6940	\$ -	\$ 116.6940	\$ -	\$ 116.6940	\$ -	\$ 116.6940	\$ 233,388.00	\$ 116.6940	\$ -	\$ 116.6940	\$ -
Operations Optional Year 8:	\$ 119.2963	\$ -	\$ 119.2963	\$ -	\$ 119.2963	\$ -	\$ 119.2963	\$ 238,592.60	\$ 119.2963	\$ -	\$ 119.2963	\$ -
Operations Optional Year 9:	\$ 121.9566	\$ -	\$ 121.9566	\$ -	\$ 121.9566	\$ -	\$ 121.9566	\$ 243,913.20	\$ 121.9566	\$ -	\$ 121.9566	\$ -
<b>Option A (Financial) Operations Enhancement Pool Hour * CPI-U Costs:</b>	<b>\$ -</b>		<b>\$ -</b>		<b>\$ -</b>		<b>\$ 2,013,113.40</b>		<b>\$ -</b>		<b>\$ -</b>	
<b>Total Option A (Financial) Operations Enhancement Pool * CPI-U Costs:</b>	<b>\$ 2,013,113.40</b>											
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>												
A. CPI-U for Master Agreement Date MM/DD/20	0.000000											
B. CPI-U for Participating Addendum Date:	0.000000											
C. Index Point Change equals B minus A:	0.000000											
D. Equals C divided by A:	0.000000											
E. CPI-U Inflation Percentage equals B plus 1.0	1.000000											
COLA Percentage:	2.23%											
Year 1 Hourly Rate:	\$ 102.23											
Variable Rate Factor Group 2-7:												

OMC33: The Contractor will provide 2,000 system enhancement pool hours during the Operations phase per operations year. The cost of these annual 2,000 system enhancement pool hours are included in the Offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. TR all staff supporting the system enhancement effort. Unused system enhancement pool hours for each year of operations may be rolled forward to the next operations year or the number of system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system er month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The cost of the contract will be reduced proportional to the Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours.

	Group 7		Total
Group	4,000,000	+	
Operations Annual Enhancement		-	
	<i>Pool Hour Rate</i>	<i>Pool Hour Cost * CPI-U Adjust</i>	<i>Total Operations Pool Hour Cost</i>
	\$ 102.2300	\$ -	\$ 204,460.00
	\$ 104.5097	\$ -	\$ 209,019.40
	\$ 106.8403	\$ -	\$ 213,680.60
	\$ 109.2228	\$ -	\$ 218,445.60
Operatic	\$ 111.6585	\$ -	\$ 223,317.00
Operatic	\$ 114.1485	\$ -	\$ 228,297.00
Operatic	\$ 116.6940	\$ -	\$ 233,388.00
Operatic	\$ 119.2963	\$ -	\$ 238,592.60
Operatic	\$ 121.9566	\$ -	\$ 243,913.20
<b>Option A (Financial) Operations Enhancement Pool Hour</b>		<b>\$ -</b>	<b>\$ 2,013,113.40</b>
<b>Total Option A (Financial) Operations Enhancement Pool Hour</b>			
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>			
A. CPI-U for Master Agreement Date MM/DD/20	0.000000		
B. CPI-U for Participating Addendum Date:	0.000000		
C. Index Point Change equals B minus A:	0.000000		
D. Equals C divided by A:	0.000000		
E. CPI-U Inflation Percentage equals B plus 1.0	1.000000		
COLA Percentage:			
Year 1 Hourly Rate:			
Variable Rate Factor Group 2-7:			

OMC33: The Contractor will provide 2,000 system enhancement pool hours. The System Enhancement Pool includes personnel cost for all staff supporting the system enhancement effort. Unused system enhancement pool hours for operations will require a one month notification by the State, and the cost of the contract will be reduced by the cost of the unused hours using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hour.

Schedule H - Claims Processing and Management Services Option B (Call Center) Scope of Work Costs  
 Schedule H-1 Claims Processing and Management Services Option B (Call Center) DDI Costs

Claims Processing and Management Services Option B (Call Center) DDI Costs (Based on Number of Active De-duplicated Members)																
Group:	Base Cost		Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7	
Group Member Range:			0	249,999	250,000	399,999	400,000	899,999	900,000	1,349,999	1,350,000	1,799,999	1,800,000	3,999,999	4,000,000	+
Total Members:									1,216,100							
	Base Cost Amount	Base Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust
DDI Base Fixed Cost:	\$ 1,921,089.86	\$ 1,921,089.86	\$ 1.2800	\$ -	\$ 1.4200	\$ -	\$ 1.5100	\$ -	\$ 2.0630	\$ 2,509,908.79	\$ 2.2375	\$ -	\$ 2.3138	\$ -	\$ 2.1610	\$ -
Option B (Call Center) Base DDI * CPI-U Costs:	\$ 1,921,089.86	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 2,509,908.79	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Option B (Call Center) Base + Group DDI * CPI-U Costs:</b>	<b>\$ 4,430,998.65</b>															
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>																
A. CPI-U for Master Agreement Date MM/DD/20YY:	0.000000															
B. CPI-U for Participating Addendum Date:	0.000000															
C. Index Point Change equals B minus A:	0.000000															
D. Equals C divided by A:	0.000000															
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000															
Year 1 Variable Rate:	\$ -															
Variable Rate Factor Group 1-7:																

Schedule H - Claims Processing and Management Services Option B (Call Center) Scope of Work Costs  
 Schedule H-2 Claims Processing and Management Services Option B (Call Center) Operations Costs

Claims Processing and Management Services Option B (Call Center) Operations Costs (Based on Number of Active De-duplicated Members)																							
Group:	Base Cost	Group 1			Group 2			Group 3			Group 4			Group 5			Group 6			Group 7			Total
		0	249,999	250,000	399,999	400,000	899,999	900,000	1,349,999	1,350,000	1,799,999	1,800,000	3,999,999	4,000,000	+								
Group Member Range:	Annual Base Cost *	Monthly Variable Cost * CPI-U Adjusted	Annual Variable Cost	Monthly Variable Cost * CPI-U Adjusted	Annual Variable Cost	Monthly Variable Cost * CPI-U Adjusted	Annual Variable Cost	Monthly Variable Cost * CPI-U Adjusted	Annual Variable Cost	Monthly Variable Cost * CPI-U Adjusted	Annual Variable Cost	Monthly Variable Cost * CPI-U Adjusted	Annual Variable Cost	Monthly Variable Cost * CPI-U Adjusted	Annual Variable Cost	Monthly Variable Cost * CPI-U Adjusted	Annual Variable Cost	Monthly Variable Cost * CPI-U Adjusted	Annual Variable Cost	Monthly Variable Cost * CPI-U Adjusted	Annual Variable Cost	Total Annual Operations Cost CPI-U Adjusted	
Operations Year	154,416.93	1,853,003.16																					
Operations Year 1:	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	
Operations Year 2:	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	
Operations Year 3:	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	
Operations Year 4:	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	
Operations Optional Year 5:	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	
Operations Optional Year 6:	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	
Operations Optional Year 7:	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	
Operations Optional Year 8:	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	
Operations Optional Year 9:	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	
Option B (Call Center) Base Operations * CPI-U Costs:	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	
Total Option B (Call Center) Base + Group Operations * CPI-U Costs:	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	\$	
Consumer Price Index Urban (CPI-U) Adjustment:																							
A. CPI-U for Master Agreement Date MM/DD/YYYY:	0.000000																						
B. CPI-U for Participating Addendum Date:	0.000000																						
C. Index Point Change equals B minus A:	0.000000																						
D. Equals C divided by A:	0.000000																						
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000																						
COLA Percentage:	2.23%																						
Year 1 Variable Rate:	-																						
Variable Rate Factor Group 1-7:																							

**Schedule H - Claims Processing and Management Services Option B (Call Center) Scope of Work Costs**  
**Schedule H-3 Claims Processing and Management Services Option B (Call Center) DDI Enhancement Pool Hour Costs**

Claims Processing and Management Services Option B (Call Center) DDI Enhancement Pool Costs (Based on Number of Active De-duplicated Members)

	Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7	
DDI Enhancement Pool Hours:	0	249,999	250,000	399,999	400,000	899,999	900,000	1,349,999	1,350,000	1,799,999	1,800,000	3,999,999	4,000,000	+
		-		-		-		3,000		-		-		-
	<i>Pool Hour Rate</i>	<i>Pool Hour Cost * CPI-U Adjust</i>	<i>Pool Hour Rate</i>	<i>Pool Hour Cost * CPI-U Adjust</i>	<i>Pool Hour Rate</i>	<i>Pool Hour Cost * CPI-U Adjust</i>	<i>Pool Hour Rate</i>	<i>Pool Hour Cost * CPI-U Adjust</i>	<i>Pool Hour Rate</i>	<i>Pool Hour Cost * CPI-U Adjust</i>	<i>Pool Hour Rate</i>	<i>Pool Hour Cost * CPI-U Adjust</i>	<i>Pool Hour Rate</i>	<i>Pool Hour Cost * CPI-U Adjust</i>
DDI:	\$ 100.00	\$ -	\$ 100.00	\$ -	\$ 100.00	\$ -	\$ 100.00	\$ 300,000.00	\$ 100.00	\$ -	\$ 100.00	\$ -	\$ 100.00	\$ -
Option B (Call Center) DDI Enhancement Pool Hour * CPI-U Costs:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 300,000.00	\$ 300,000.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Option B (Call Center) DDI Enhancement Pool * CPI-U Costs:</b>	<b>\$ 300,000.00</b>													
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>														
A. CPI-U for Master Agreement Date MM/DD/20YY:	0.000000													
B. CPI-U for Participating Addendum Date:	0.000000													
C. Index Point Change equals B minus A:	0.000000													
D. Equals C divided by A:	0.000000													
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000													
Year 1 Hourly Rate:	\$ 100.00													
Variable Rate Factor Group 1-7:														

OMC34: The Contractor shall provide 3,000 system enhancement pool hours for the duration of the DDI phase of the contract. The cost of these 3,000 system enhancement pool hours are included in the offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System Enhancement Pool for DDI includes personnel cost for all resources supporting the system enhancement effort. The unused system enhancement pool hours for DDI will be rolled over to the system enhancement pool for Operations or the number or system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for DDI will require one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G, Claims Pricing Schedules, Schedule D-Enhancement Pool Hours.

**Schedule H - Claims Processing and Management Services Option B (Call Center) Scope of Work Costs**  
**Schedule H-4 Claims Processing and Management Services Option B (Call Center) Operations Enhancement Pool Hour Costs**

Claims Processing and Management Services Option B (Call Center) Scope of Work Operations Enhancement Pool Hour Costs (Based on Number of Active De-duplicated Members)												
Group Member Range:	Group 1		Group 2		Group 3		Group 4		Group 5		Group	
	0	249,999	250,000	399,999	400,000	899,999	900,000	1,349,999	1,350,000	1,799,999	1,800,000	
Operations Annual Enhancement Pool Hours:		-		-		-		2,000		-		-
Operations Year	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust
Operations Year 1:	\$ 102.2300	\$ -	\$ 102.2300	\$ -	\$ 102.2300	\$ -	\$ 102.2300	\$ 204,460.00	\$ 102.2300	\$ -	\$ 102.2300	\$ -
Operations Year 2:	\$ 104.5097	\$ -	\$ 104.5097	\$ -	\$ 104.5097	\$ -	\$ 104.5097	\$ 209,019.40	\$ 104.5097	\$ -	\$ 104.5097	\$ -
Operations Year 3:	\$ 106.8403	\$ -	\$ 106.8403	\$ -	\$ 106.8403	\$ -	\$ 106.8403	\$ 213,680.60	\$ 106.8403	\$ -	\$ 106.8403	\$ -
Operations Year 4:	\$ 109.2228	\$ -	\$ 109.2228	\$ -	\$ 109.2228	\$ -	\$ 109.2228	\$ 218,445.60	\$ 109.2228	\$ -	\$ 109.2228	\$ -
Operations Optional Year 5:	\$ 111.6585	\$ -	\$ 111.6585	\$ -	\$ 111.6585	\$ -	\$ 111.6585	\$ 223,317.00	\$ 111.6585	\$ -	\$ 111.6585	\$ -
Operations Optional Year 6:	\$ 114.1485	\$ -	\$ 114.1485	\$ -	\$ 114.1485	\$ -	\$ 114.1485	\$ 228,297.00	\$ 114.1485	\$ -	\$ 114.1485	\$ -
Operations Optional Year 7:	\$ 116.6940	\$ -	\$ 116.6940	\$ -	\$ 116.6940	\$ -	\$ 116.6940	\$ 233,388.00	\$ 116.6940	\$ -	\$ 116.6940	\$ -
Operations Optional Year 8:	\$ 119.2963	\$ -	\$ 119.2963	\$ -	\$ 119.2963	\$ -	\$ 119.2963	\$ 238,592.60	\$ 119.2963	\$ -	\$ 119.2963	\$ -
Operations Optional Year 9:	\$ 121.9566	\$ -	\$ 121.9566	\$ -	\$ 121.9566	\$ -	\$ 121.9566	\$ 243,913.20	\$ 121.9566	\$ -	\$ 121.9566	\$ -
<b>Option B (Call Center) Operations Enhancement Pool Hour * CPI-U Costs:</b>		\$ -		\$ -		\$ -		\$ 2,013,113.40		\$ -		\$ -
<b>Total Option B (Call Center) Operations Enhancement Pool * CPI-U Costs:</b>								\$ 2,013,113.40				

  

<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>	
A. CPI-U for Master Agreement Date MM/DD/20YY:	0.000000
B. CPI-U for Participating Addendum Date:	0.000000
C. Index Point Change equals B minus A:	0.000000
D. Equals C divided by A:	0.000000
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000
COLA Percentage:	2.23%
Year 1 Hourly Rate:	\$ 102.23
Variable Rate Factor Group 2-7:	

OMC35: The Contractor will provide 2,000 system enhancement pool hours during the Operations phase per operations year. The cost of these annual 2,000 system enhancement pool hours are included in the Offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours, supporting the system enhancement effort. Unused system enhancement pool hours for each year of operations may be rolled forward to the next operations year or the number of system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours eliminated using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The cost of the contract will be reduced proportional to the cost of the unused pool hours.

	Group 6	Group 7	Total
Group	3,999,999	4,000,000 +	
Operations Annual Enhancement	-	-	
Pool Hour Cost * CPI-U Adjust			Total Operations Pool Hour Cost
	\$ -	\$ 102.2300	\$ -
	\$ -	\$ 104.5097	\$ -
	\$ -	\$ 106.8403	\$ -
	\$ -	\$ 109.2228	\$ -
Operatic	\$ -	\$ 111.6585	\$ -
Operatic	\$ -	\$ 114.1485	\$ -
Operatic	\$ -	\$ 116.6940	\$ -
Operatic	\$ -	\$ 119.2963	\$ -
Operatic	\$ -	\$ 121.9566	\$ -
<b>Option B (Call Center) Operations Enhancement Pool Hour Cost</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 2,013,113.40</b>
<b>Total Option B (Call Center) Operations Enhancement Pool Hour Cost</b>			
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>			
A. CPI-U for Master Agreement Date MM/DD/20YY:	0.000000		
B. CPI-U for Participating Addendum Date:	0.000000		
C. Index Point Change equals B minus A:	0.000000		
D. Equals C divided by A:	0.000000		
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000		
COLA Percentage:			
Year 1 Hourly Rate:			
Variable Rate Factor Group 2-7:			

OMC35: The Contractor will provide 2,000 system enhancement pool hours during the term of the System Enhancement Pool. The System Enhancement Pool includes personnel cost for all staff supporting the system enhancement effort. Unused system enhancement pool hours for operations will require a one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours.

**Schedule I - Claims Processing and Management Services Option C (Federal Reporting) Scope of Work Costs**  
**Schedule I-1 Claims Processing and Management Services Option C (Federal Reporting) DDI Costs**

Claims Processing and Management Services Option C (Federal Reporting) DDI Costs (Based on Number of Active De-duplicated Members)																		
Group:	Base Cost		Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7			
	Member Range:	Total Members:	0	249,999	250,000	399,999	400,000	899,999	900,000	1,349,999	1,799,999	1,800,000	3,999,999	4,000,000	+			
DDI Base Fixed Cost:	\$ 1,809,528.21	\$ 1,809,528.21	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	
Option C (Federal Reporting) Base DDI * CPI-U Costs:	\$ 1,809,528.21	\$ 1,809,528.21	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 0.1371	\$ 166,727.31	\$ 0.3726	\$ -	\$ 0.1941	\$ -	\$ 0.2332	\$ -	\$ -	
<b>Total Option C (Federal Reporting) Base + Group DDI * CPI-U Costs:</b>	<b>\$ 1,976,255.52</b>																	
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b> A. CPI-U for Master Agreement Date MM/DD/YYYY: 0.000000 B. CPI-U for Participating Addendum Date: 0.000000 C. Index Point Change equals B minus A: 0.000000 D. Equals C divided by A: 0.000000 E. CPI-U Inflation Percentage equals B plus 1.00: 1.000000																		
Year 1 Variable Rate:	\$ -																	
Variable Rate Factor Group 1-7:																		



Schedule I - Claims Processing and Management Services Option C (Federal Reporting) Scope of Work Costs  
 Schedule I-2 Claims Processing and Management Services Option C (Federal Reporting) Operations Costs

Claims Processing and Management Services Option C (Federal Reporting) Operations Costs (Based on Number of Active De-duplicated Members)																									
Group:		Base Cost		Group 1 249,999			Group 2 250,000 - 399,999			Group 3 400,000 - 899,999			Group 4 900,000 - 1,349,999			Group 5 1,350,000 - 1,799,999			Group 6 1,800,000 - 3,999,999			Group 7 4,000,000 +			Total
Group Member Range:	Total Members:	Monthly Base Cost	Annual Base Cost *	Variable Rate	Monthly Variable Cost * CPI-U Adjust	Annual Variable Cost * CPI-U Adjust	Variable Rate	Monthly Variable Cost * CPI-U Adjust	Annual Variable Cost * CPI-U Adjust	Variable Rate	Monthly Variable Cost * CPI-U Adjust	Annual Variable Cost * CPI-U Adjust	Variable Rate	Monthly Variable Cost * CPI-U Adjust	Annual Variable Cost * CPI-U Adjust	Variable Rate	Monthly Variable Cost * CPI-U Adjust	Annual Variable Cost * CPI-U Adjust	Variable Rate	Monthly Variable Cost * CPI-U Adjust	Annual Variable Cost * CPI-U Adjust	1081 Annual Operations Cost * CPI-U Adjust			
Operations Year 1		\$ 43,192.93	\$ 518,314.80	\$ -	\$ -	\$ -	\$ 0.0003	\$ -	\$ -	\$ 0.0001	\$ -	\$ -	\$ 0.0017	\$ 2,067.37	\$ 24,808.44	\$ 0.0027	\$ -	\$ -	\$ 0.0016	\$ -	\$ -	\$ -	\$ 543,123.24		
Operations Year 2		\$ 44,156.10	\$ 529,873.20	\$ -	\$ -	\$ -	\$ 0.0003	\$ -	\$ -	\$ 0.0001	\$ -	\$ -	\$ 0.0017	\$ 2,067.37	\$ 24,808.44	\$ 0.0028	\$ -	\$ -	\$ 0.0013	\$ -	\$ -	\$ -	\$ 554,681.64		
Operations Year 3		\$ 45,140.78	\$ 541,089.26	\$ -	\$ -	\$ -	\$ 0.0004	\$ -	\$ -	\$ 0.0001	\$ -	\$ -	\$ 0.0017	\$ 2,067.37	\$ 24,808.44	\$ 0.0028	\$ -	\$ -	\$ 0.0013	\$ -	\$ -	\$ -	\$ 566,497.80		
Operations Year 4		\$ 46,147.42	\$ 553,759.04	\$ -	\$ -	\$ -	\$ 0.0004	\$ -	\$ -	\$ 0.0001	\$ -	\$ -	\$ 0.0018	\$ 2,188.98	\$ 26,267.76	\$ 0.0029	\$ -	\$ -	\$ 0.0013	\$ -	\$ -	\$ -	\$ 580,036.90		
Operations Optional Year 5		\$ 47,176.51	\$ 566,118.12	\$ -	\$ -	\$ -	\$ 0.0004	\$ -	\$ -	\$ 0.0001	\$ -	\$ -	\$ 0.0018	\$ 2,188.98	\$ 26,267.76	\$ 0.0029	\$ -	\$ -	\$ 0.0013	\$ -	\$ -	\$ -	\$ 592,385.88		
Operations Optional Year 6		\$ 48,228.55	\$ 578,742.60	\$ -	\$ -	\$ -	\$ 0.0004	\$ -	\$ -	\$ 0.0001	\$ -	\$ -	\$ 0.0019	\$ 2,310.59	\$ 27,727.08	\$ 0.0030	\$ -	\$ -	\$ 0.0014	\$ -	\$ -	\$ -	\$ 606,469.08		
Operations Optional Year 7		\$ 49,304.04	\$ 591,646.48	\$ -	\$ -	\$ -	\$ 0.0004	\$ -	\$ -	\$ 0.0001	\$ -	\$ -	\$ 0.0019	\$ 2,310.59	\$ 27,727.08	\$ 0.0031	\$ -	\$ -	\$ 0.0014	\$ -	\$ -	\$ -	\$ 619,375.56		
Operations Optional Year 8		\$ 50,403.52	\$ 604,842.24	\$ -	\$ -	\$ -	\$ 0.0004	\$ -	\$ -	\$ 0.0001	\$ -	\$ -	\$ 0.0019	\$ 2,310.59	\$ 27,727.08	\$ 0.0031	\$ -	\$ -	\$ 0.0014	\$ -	\$ -	\$ -	\$ 632,569.32		
Operations Optional Year 9		\$ 51,527.52	\$ 618,330.24	\$ -	\$ -	\$ -	\$ 0.0004	\$ -	\$ -	\$ 0.0001	\$ -	\$ -	\$ 0.0020	\$ 2,432.20	\$ 29,186.40	\$ 0.0032	\$ -	\$ -	\$ 0.0015	\$ -	\$ -	\$ -	\$ 647,516.64		
Option C (Federal Reporting) Base Operations * CPI-U Costs:		\$ 5,103,328.68	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 239,328.48	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 5,342,656.56		
<b>Total Option C (Federal Reporting) Base + Group Operations * CPI-U Costs:</b>		<b>\$ 5,342,656.56</b>																							
Consumer Price Index Urban (CPI-U) Adjustment:		0.000000																							
A. CPI-U for Master Agreement Date MM/DD/YYYY:		0.000000																							
B. CPI-U for Participating Addendum Date:		0.000000																							
C. Index Point Change equals B minus A:		0.000000																							
D. Equals C divided by A:		1.000000																							
E. CPI-U Inflation Percentage equals B plus 1.00:		1.000000																							
COLA Percentage:		2.23%																							
Year 1 Variable Rate:		\$ -																							
Variable Rate Factor Group 1-7:																									

**Schedule I - Claims Processing and Management Services Option C (Federal Reporting) Scope of Work Costs**  
**Schedule I-3 Claims Processing and Management Services Option C (Federal Reporting) DDI Enhancement Pool Hour Costs**

Claims Processing and Management Services Option C (Federal Reporting) DDI Enhancement Pool Costs (Based on Number of Active De-duplicated Members)														
DDI Enhancement Pool Hours:	Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7	
	Pool Hour Rate	Pool Hour Cost + CPI-U Adjust	Pool Hour Rate	Pool Hour Cost + CPI-U Adjust	Pool Hour Rate	Pool Hour Cost + CPI-U Adjust	Pool Hour Rate	Pool Hour Cost + CPI-U Adjust	Pool Hour Rate	Pool Hour Cost + CPI-U Adjust	Pool Hour Rate	Pool Hour Cost + CPI-U Adjust	Pool Hour Rate	Pool Hour Cost + CPI-U Adjust
	0	249,999	250,000	399,999	400,000	899,999	900,000	1,349,999	1,350,000	1,799,999	1,800,000	3,999,999	4,000,000	+
DDI:	\$ 100.00	\$ -	\$ 100.00	\$ -	\$ 100.00	\$ -	\$ 100.00	\$ 300,000.00	\$ 100.00	\$ -	\$ 100.00	\$ -	\$ 100.00	\$ -
<b>Option C (Federal Reporting) DDI Enhancement Pool Hour * CPI-U Costs:</b>		\$ -	\$ -	\$ -	\$ -	\$ -	\$ 300,000.00		\$ -	\$ -	\$ -	\$ -	\$ -	
<b>Total Option C (Federal Reporting) DDI Enhancement Pool * CPI-U Costs:</b>	<b>\$ 300,000.00</b>													
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>														
A. CPI-U for Master Agreement Date MM/DD/20YY:	0.000000													
B. CPI-U for Participating Addendum Date:	0.000000													
C. Index Point Change equals B minus A:	0.000000													
D. Equals C divided by A:	0.000000													
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000													
Year 1 Hourly Rate:	\$ 100.00													
Variable Rate Factor Group 1-7:														

OMC36: The Contractor shall provide 3,000 system enhancement pool hours for the duration of the DDI phase of the contract. The cost of these 3,000 system enhancement pool hours are included in the offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System Enhancement Pool for DDI includes personnel cost for all resources supporting the system enhancement effort. The unused system enhancement pool hours for DDI will be rolled over to the system enhancement pool for Operations or the number or system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for DDI will require one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G, Claims Pricing Schedules, Schedule D-Enhancement Pool Hours.

**Schedule I - Claims Processing and Management Services Option C (Federal Reporting) Scope of Work Costs**  
**Schedule I-4 Claims Processing and Management Services Option C (Federal Reporting) Operations Enhancement Pool Hour Costs**

Claims Processing and Management Services Option C (Federal Reporting) Scope of Work Operations Enhancement Pool Hour Costs (Based on Number of Active De-duplicated Members)															
Group Member Range: Operations Annual Enhancement Pool Hours:	Group 1 0 249,999		Group 2 250,000 399,999		Group 3 400,000 899,999		Group 4 900,000 1,349,999 2,000		Group 5 1,350,000 1,799,999		Group 6 1,800,000 3,999,999		Group 7 4,000,000 +		Total
	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Total Operations Pool Hour Cost
Operations Year 1:	\$ 102.2300	\$ -	\$ 102.2300	\$ -	\$ 102.2300	\$ -	\$ 102.2300	\$ 204,460.00	\$ 102.2300	\$ -	\$ 102.2300	\$ -	\$ 102.2300	\$ -	\$ 204,460.00
Operations Year 2:	\$ 104.5097	\$ -	\$ 104.5097	\$ -	\$ 104.5097	\$ -	\$ 104.5097	\$ 209,019.40	\$ 104.5097	\$ -	\$ 104.5097	\$ -	\$ 104.5097	\$ -	\$ 209,019.40
Operations Year 3:	\$ 106.8403	\$ -	\$ 106.8403	\$ -	\$ 106.8403	\$ -	\$ 106.8403	\$ 213,680.60	\$ 106.8403	\$ -	\$ 106.8403	\$ -	\$ 106.8403	\$ -	\$ 213,680.60
Operations Year 4:	\$ 109.2228	\$ -	\$ 109.2228	\$ -	\$ 109.2228	\$ -	\$ 109.2228	\$ 218,445.60	\$ 109.2228	\$ -	\$ 109.2228	\$ -	\$ 109.2228	\$ -	\$ 218,445.60
Operations Optional Year 5:	\$ 111.6585	\$ -	\$ 111.6585	\$ -	\$ 111.6585	\$ -	\$ 111.6585	\$ 223,317.00	\$ 111.6585	\$ -	\$ 111.6585	\$ -	\$ 111.6585	\$ -	\$ 223,317.00
Operations Optional Year 6:	\$ 114.1485	\$ -	\$ 114.1485	\$ -	\$ 114.1485	\$ -	\$ 114.1485	\$ 228,297.00	\$ 114.1485	\$ -	\$ 114.1485	\$ -	\$ 114.1485	\$ -	\$ 228,297.00
Operations Optional Year 7:	\$ 116.6940	\$ -	\$ 116.6940	\$ -	\$ 116.6940	\$ -	\$ 116.6940	\$ 233,388.00	\$ 116.6940	\$ -	\$ 116.6940	\$ -	\$ 116.6940	\$ -	\$ 233,388.00
Operations Optional Year 8:	\$ 119.2963	\$ -	\$ 119.2963	\$ -	\$ 119.2963	\$ -	\$ 119.2963	\$ 238,592.60	\$ 119.2963	\$ -	\$ 119.2963	\$ -	\$ 119.2963	\$ -	\$ 238,592.60
Operations Optional Year 9:	\$ 121.9566	\$ -	\$ 121.9566	\$ -	\$ 121.9566	\$ -	\$ 121.9566	\$ 243,913.20	\$ 121.9566	\$ -	\$ 121.9566	\$ -	\$ 121.9566	\$ -	\$ 243,913.20
<b>Option C (Federal Reporting) Operations Enhancement Pool Hour * CPI-U Costs:</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 2,013,113.40</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ -</b>	<b>\$ 2,013,113.40</b>
<b>Total Option C (Federal Reporting) Operations Enhancement Pool * CPI-U Costs: \$ 2,013,113.40</b>															
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>															
A. CPI-U for Master Agreement Date MM/DD/20Y	0.000000														
B. CPI-U for Participating Addendum Date:	0.000000														
C. Index Point Change equals B minus A:	0.000000														
D. Equals C divided by A:	0.000000														
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000														
COLA Percentage:	2.23%														
Year 1 Hourly Rate:	\$ 102.23														
Variable Rate Factor Group 2-7:															

OMC37: The Contractor will provide 2,000 system enhancement pool hours during the Operations phase per operations year. The cost of these annual 2,000 system enhancement pool hours are included in the Offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System Enhancement Pool includes personnel cost for all staff supporting the system enhancement effort. Unused system enhancement pool hours for each year of operations may be rolled forward to the next operations year or the number of system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for operations will require a one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The cost of the contract will be reduced proportional to the cost of the unused hours using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours.

Claims Processing and Management Services Schedule J - Integration Service Types

Integration Services Types Fixed Hour Amounts

Major Integration Service Type Effort

Resource Type	Hours
Project Manager	96
Business Analyst	120
Configuration Lead	64
Sr. Developer	80
Developer	264
Database Administrator	24
Security Analyst	24
Test Lead	40
Tester	152
Technical Writer	24
<b>Total Fixed Hours for Each Major Service Integration:</b>	<b>888</b>

Complex Integration Service Type Effort

Resource Type	Hours
Project Manager	72
Business Analyst	80
Configuration Lead	40
Sr. Developer	64
Developer	176
Database Administrator	16
Security Analyst	16
Test Lead	24
Tester	120
Technical Writer	16
<b>Total Fixed Hours for Each Complex Service Integration:</b>	<b>624</b>

Standard Integration Service Type Effort

Resource Type	Hours
Project Manager	40
Business Analyst	64
Configuration Lead	24
Sr. Developer	48
Developer	136
Database Administrator	16
Security Analyst	16
Test Lead	16
Tester	104
Technical Writer	16
<b>Total Fixed Hours for Each Standard Service Integration:</b>	<b>480</b>

Simple Integration Service Type Effort

Resource Type	Hours
Project Manager	32
Business Analyst	40
Configuration Lead	16
Sr. Developer	40
Developer	64
Database Administrator	8
Security Analyst	8
Test Lead	8
Tester	48
Technical Writer	8
<b>Total Fixed Hours for Each Simple Service Integration:</b>	<b>272</b>

Claims Processing and Management Services Schedule J - Integration Service Types

Integration Services Types Fixed Hour Amounts

On Boarding Integration Service Type Effort	
Resource Type	Hours
Project Manager	24
Business Analyst	24
Configuration Lead	8
Sr. Developer	24
Developer	40
Database Administrator	8
Security Analyst	8
Test Lead	8
Tester	40
Technical Writer	8
<b>Total Fixed Hours for Each Onboarding Service Integration:</b>	<b>192</b>

*NOTE: Please see RFP Section 3.10.1.4.1 titled "Integration Services Type Definition" for a more complete definition of each integration service type listed above.*

*The Contractor should allocate the hours across the Resource Types applicable for each Integration Service Type. If a Resource Type is not required for a specific Integration Service Type, put zero (0) in the Hours column. When an Integration Service is required, the Contractor will evaluate the Integration Service and document the detailed requirements. Using the detailed requirements, the Contractor will propose the Integration Service Type to the Department. Once the Department and Contractor mutually agree on the Integration Service Type, the value indicated in the "Total Fixed Hours..." row for each Integration Service Type will be the total hours that the Department will reimburse the Contractor for the respective Integration Service Type regardless of the actual level of effort required to complete the work.*

**Claims Processing and Management Services Schedule K - DDI Requisitioned Integration Services Pool Hours and Cost**

**DDI Requisitioned Integration Services Pool Hours and Cost**

Integration Service Type Category	Number of Interfaces	Hours	Cost	Cost * CPI-U Adjust
Major Services	5	4,440 *		
Complex Services	20	12,480 *		
Standard Services	35	16,800 *		
Simple Services	25	6,800 *		
Onboarding Services	15	2,880 *		
<b>Total DDI Requisitioned Integration Services Pool Hours:</b>		<b>43,400</b>		
<b>Total Cost for DDI Requisitioned Integration Services Pool Hours Cost &amp; CPI-U Adjusted Cost:</b>			** \$ 5,007,600	\$ 5,007,600
<b>DDI Requisitioned Integration Services Pool Average Hourly Rate &amp; CPI-U Adjusted Hourly Rate:</b>			*** \$ 115.38	\$115

\* The values found in C7 through C11 are derived by multiplying the value in each cell in column B by the fixed hour amounts found in Schedule J.

\*\* The Contractor should enter the total cost for the Integration Services Pool Hours in E14 for the total hours identified in cell C12.

\*\*\* Cell F14 is a calculated by dividing the value in E14 by the value in C12.

**Consumer Price Index Urban (CPI-U) Adjustment:**

A. CPI-U for Master Agreement Date MM/DD/20YY:	0.000000
B. CPI-U for Participating Addendum Date:	0.000000
C. Index Point Change equals B minus A:	0.000000
D. Equals C divided by A:	0.000000
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000

Schedule L - Data Conversion Optional Years of Data  
 Schedule L-1 Claims Management and Processing Services Conversion Costs

Claims Processing and Management Services Core Operations Costs (Based on Number of Active De-duplicated Members)																	
Group:	Base Cost		Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7		Total
Group Member Range:			0 249,999		250,000 399,999		400,000 899,999		900,000 1,349,999		1,350,000 1,799,999		1,800,000 3,999,999		4,000,000 +		
Operations Year	Base Conversion Cost	Base Conversion Cost * CPI-U Adjust	Variable Conversion Rate	Total Variable Conversion Cost * CPI-U	Variable Conversion	Total Variable Conversion Cost * CPI-U	Variable Conversion	Total Variable Conversion Cost * CPI-U	Variable Conversion	Total Variable Conversion Cost * CPI-U	Variable Conversion	Total Variable Conversion Cost * CPI-U	Variable Conversion	Total Variable Conversion Cost * CPI-U	Variable Conversion	Total Variable Conversion Cost * CPI-U	Total Optional Conversion Cost
Conversion Year 1 (Included in Contractors Base Cost):																	
Conversion Year 2 (Included in Contractors Base Cost):																	
Conversion Year 3 (Included in Contractors Base Cost):																	
Optional Conversion Year 4:	\$ 573,716.00	\$ 573,716.00	\$ -	\$ -	\$ -	\$ -	\$ 0.4159	\$ -	\$ 0.6311	\$ 767,480.71	\$ 0.6311	\$ -	\$ 0.7745	\$ -	\$ 0.7028	\$ -	\$ 1,341,196.71
Optional Conversion Year 5:	\$ 573,716.00	\$ 573,716.00	\$ -	\$ -	\$ -	\$ -	\$ 0.4159	\$ -	\$ 0.6311	\$ 767,480.71	\$ 0.6311	\$ -	\$ 0.7745	\$ -	\$ 0.7028	\$ -	\$ 1,341,196.71
Optional Conversion Year 6:	\$ 573,716.00	\$ 573,716.00	\$ -	\$ -	\$ -	\$ -	\$ 0.4159	\$ -	\$ 0.6311	\$ 767,480.71	\$ 0.6311	\$ -	\$ 0.7745	\$ -	\$ 0.7028	\$ -	\$ 1,341,196.71
Optional Conversion Year 7:	\$ 573,716.00	\$ 573,716.00	\$ -	\$ -	\$ -	\$ -	\$ 0.4159	\$ -	\$ 0.6311	\$ 767,480.71	\$ 0.6311	\$ -	\$ 0.7745	\$ -	\$ 0.7028	\$ -	\$ 1,341,196.71
Optional Conversion Year 8:	\$ 573,716.00	\$ 573,716.00	\$ -	\$ -	\$ -	\$ -	\$ 0.4159	\$ -	\$ 0.6311	\$ 767,480.71	\$ 0.6311	\$ -	\$ 0.7745	\$ -	\$ 0.7028	\$ -	\$ 1,341,196.71
Optional Conversion Year 9:	\$ 573,716.00	\$ 573,716.00	\$ -	\$ -	\$ -	\$ -	\$ 0.4159	\$ -	\$ 0.6311	\$ 767,480.71	\$ 0.6311	\$ -	\$ 0.7745	\$ -	\$ 0.7028	\$ -	\$ 1,341,196.71
Conversion Costs:	\$ 3,442,296.00	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 4,604,884.26	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ 8,047,180.26
<b>Total Optional Conversion Years of Data Costs * CPI-U Costs:</b>	<b>\$ 8,047,180.26</b>																
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>																	
A. CPI-U for Master Agreement Date MM/DD/20Y	0.000000																
B. CPI-U for Participating Addendum Date:	0.000000																
C. Index Point Change equals B minus A:	0.000000																
D. Equals C divided by A:	0.000000																
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000																
COLA Percentage:	2.23%																
Year 4 Variable Rate:	\$ -																
Variable Rate Factor Group 1-7:																	

Schedule M - Claims Processing and Management Services Option D (State Specific Requirements) Scope of Work Costs  
 Schedule M-1 Claims Processing and Management Services Option D (State Specific Requirements) DDI Costs

Claims Processing and Management Services Option D (State Specific Requirements) DDI Costs (Based on Number of Active De-duplicated Members)																
Group:	Base Cost		Group 1 0 249,999		Group 2 250,000 399,999		Group 3 400,000 899,999		Group 4 900,000 1,349,999		Group 5 1,350,000 1,799,999		Group 6 1,800,000 3,999,999		Group 7 4,000,000 +	
Group Member Range:																
Total Members:																
	Base Cost Amount	Base Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust	Variable Rate	Variable Cost * CPI-U Adjust
DDI Base Fixed Cost:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Option C (Federal Reporting) Base DDI * CPI-U Costs:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Option D (State Specific Requirements) Base + Group DDI * CPI-U Costs:</b>	<b>\$ -</b>															
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>																
A. CPI-U for Master Agreement Date MM/DD/20YY:	0.000000															
B. CPI-U for Participating Addendum Date:	0.000000															
C. Index Point Change equals B minus A:	0.000000															
D. Equals C divided by A:	0.000000															
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000															
Year 1 Variable Rate:	\$ -															
Variable Rate Factor Group 1-7:																





**Schedule M - Claims Processing and Management Services Option D (State Specific Requirements) Scope of Work Costs**  
**Schedule M-3 Claims Processing and Management Services Option D (State Specific Requirements) DDI Enhancement Pool Hour Costs**

Claims Processing and Management Services Option D (State Specific Requirements) DDI Enhancement Pool Costs (Based on Number of Active De-duplicated Members)														
	Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7	
	0	249,999	250,000	399,999	400,000	899,999	900,000	1,349,999	3,000	1,350,000	1,799,999	1,800,000	3,999,999	4,000,000 +
DDI Enhancement Pool Hours:	-		-		-		-		3,000		-		-	
	Pool Hour Cost * CPI-U Adjust		Pool Hour Cost * CPI-U Adjust		Pool Hour Cost * CPI-U Adjust		Pool Hour Cost * CPI-U Adjust		Pool Hour Cost * CPI-U Adjust		Pool Hour Cost * CPI-U Adjust		Pool Hour Cost * CPI-U Adjust	
DDI:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Option C (Federal Reporting) DDI Enhancement Pool Hour * CPI-U Costs:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
<b>Total Option D (State Specific Requirements) DDI Enhancement Pool * CPI-U Costs:</b>	<b>\$ -</b>													
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>														
A. CPI-U for Master Agreement Date MM/DD/20YY:	0.000000													
B. CPI-U for Participating Addendum Date:	0.000000													
C. Index Point Change equals B minus A:	0.000000													
D. Equals C divided by A:	0.000000													
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000													
Year 1 Hourly Rate:	\$ -													
Variable Rate Factor Group 1-7:														

OMC38: The Contractor shall provide 3,000 system enhancement pool hours for the duration of the DDI phase of the contract. The cost of these 3,000 system enhancement pool hours are included in the offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System Enhancement Pool for DDI includes personnel cost for all resources supporting the system enhancement effort. The unused system enhancement pool hours for DDI will be rolled over to the system enhancement pool for Operations or the number or system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours for DDI will require one month notification by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G, Claims Pricing Schedules, Schedule D-Enhancement Pool Hours.

**Schedule M - Claims Processing and Management Services Option D (State Specific Requirements) Scope of Work Costs**  
**Schedule M-4 Claims Processing and Management Services Option D (State Specific Requirements) Operations Enhancement Pool Hour Costs**

Claims Processing and Management Services Option D (State Specific Requirements) Scope of Work Operations Enhancement Pool Hour Costs (Based on Number of Active De-duplicated Members)

Group Member Range:	Group 1		Group 2		Group 3		Group 4		Group 5		Group 6	
	0	249,999	250,000	399,999	400,000	899,999	900,000	1,349,999	1,350,000	1,799,999	1,800,000	3,999,999
Operations Annual Enhancement Pool Hours:	-		-		-		2,000		-		-	
Operations Year	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust	Pool Hour Rate	Pool Hour Cost * CPI-U Adjust
Operations Year 1:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Operations Year 2:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Operations Year 3:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Operations Year 4:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Operations Optional Year 5:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Operations Optional Year 6:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Operations Optional Year 7:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Operations Optional Year 8:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Operations Optional Year 9:	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -	\$ -
Option C (Federal Reporting) Operations Enhancement Pool Hour * CPI-U Costs:	\$ -		\$ -		\$ -		\$ -		\$ -		\$ -	

**Option D (State Specific Requirements) Operations Enhancement Pool \* CPI-U Costs:** \$ -

- Consumer Price Index Urban (CPI-U) Adjustment:**
- A. CPI-U for Master Agreement Date MM/DD/20YY: 0.000000
  - B. CPI-U for Participating Addendum Date: 0.000000
  - C. Index Point Change equals B minus A: 0.000000
  - D. Equals C divided by A: 0.000000
  - E. CPI-U Inflation Percentage equals B plus 1.00: 1.000000

COLA Percentage: 0.00%  
 Year 1 Hourly Rate: \$ -  
 Variable Rate Factor Group 2-7:

OMC39: The Contractor will provide 2,000 system enhancement pool hours during the Operations phase per operations year. The cost of these annual 2,000 system enhancement pool hours are included in the Offeror's fixed price and included in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The System staff supporting the system enhancement effort. Unused system enhancement pool hours for each year of operations may be rolled forward to the next operations year or the number of system enhancement pool hours may be adjusted downward, at the discretion of the State. Any reduction in the number of system enhancement pool hours must be notified by the State, and the cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours eliminated using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours. The cost of the contract will be reduced proportional to the cost of the reduction in system enhancement pool hours.

	Group 7		Total
Group 7	4,000,000	+	
Operations Annual Enhancement		-	
	<i>Pool Hour Rate</i>	<i>Pool Hour Cost * CPI-U Adjust</i>	<i>Total Operations Pool Hour Cost</i>
	\$ -	\$ -	\$ -
	\$ -	\$ -	\$ -
	\$ -	\$ -	\$ -
	\$ -	\$ -	\$ -
Operatic	\$ -	\$ -	\$ -
Operatic	\$ -	\$ -	\$ -
Operatic	\$ -	\$ -	\$ -
Operatic	\$ -	\$ -	\$ -
Operatic	\$ -	\$ -	\$ -
Option C (Federal Reporting) Operations Enhancement Pool Hours	\$ -	\$ -	\$ -

**Option D (State Specific Requirements) Operations Enhancement Pool Hours**

**Consumer Price Index Urban (CPI-U) Adjustment:**

A. CPI-U for Master Agreement Date MM/DD/20YY:	0.000000
B. CPI-U for Participating Addendum Date:	0.000000
C. Index Point Change equals B minus A:	0.000000
D. Equals C divided by A:	0.000000
E. CPI-U Inflation Percentage equals B plus 1.00:	1.000000

COLA Percentage:

Year 1 Hourly Rate:

Variable Rate Factor Group 2-7:

OMC39: The Contractor will provide 2,000 system enhancement pool hours. System Enhancement Pool includes personnel cost for all staff supporting the system enhancement effort. Unused system enhancement pool hours for operations will require a one month notification by the State, and the cost of the contract will be reduced proportionally to unused hours using the rates provided in Attachment G Pricing Schedules, Schedule D-Enhancement Pool Hours.

**Participating State Information**

		Group 1		Group 2		Group 3		Group 4		Group 5		Group 6		Group 7	
<b>Total Number of De-duplicated Members (Total Members)</b>	<b>1,216,100</b>	0	249,999	250,000	399,999	400,000	899,999	900,000	1,349,999	1,350,000	1,799,999	1,800,000	3,999,999	4,000,000	+
<b>Consumer Price Index Urban (CPI-U) Adjustment:</b>		-		-		-		<b>1,216,100</b>		-		-		-	
A. CPI-U for Master Agreement Date MM/DD/20YY:	<b>0.000000</b>														
B. CPI-U for Participating Addendum Date:	<b>0.000000</b>														
C. Index Point Change equals B minus A:	<b>0.000000</b>														
D. Equals C divided by A:	<b>0.000000</b>														
E. CPI-U Inflation Percentage equals B plus 1.00:	<b>1.000000</b>														

<b>Participating Addendum Options</b>	<b>Choose Yes/No</b>
Will the Participating State use Option A (Financial)?	<b>Yes</b>
Will the Participating State use Option B (Contact Center/Call Center)?	<b>Yes</b>
Will the Participating State use Option C (Federal Reporting)?	<b>Yes</b>
Will the Participating State use Option D (State Specific)?*	

\*This will be done in the Participating Addendum Process

<b>Pool Hours by Schedule</b>	<b>Sch F (3, 4)</b>	<b>Sch G (3, 4)</b>	<b>Sch H (3, 4)</b>	<b>Sch I (3, 4)</b>	<b>Sch M (3, 4)</b>
DDI Enhancement Pool Hours (F-3, G-3, H-3, I-3, M-3)	<b>7,500</b>	<b>3,000</b>	<b>3,000</b>	<b>3,000</b>	<b>3,000</b>
Operations Enhancement pool hours (F-4, G-4, H-4, I-4, M-4)	<b>4,000</b>	<b>2,000</b>	<b>2,000</b>	<b>2,000</b>	<b>2,000</b>