



**NASPO ValuePoint Wireless Data, Voice and Accessories
Product Add Request**

DATE: 3/30/2021

ATTN: Chris Jennings
NASPO ValuePoint Contract Administrator

RE: NASPO ValuePoint Master Service Agreement #MA176 (the "Contract") with T-Mobile USA, Inc. ("Contractor" or "T-Mobile")

Dear Mr. Jennings:

Action Requested:

Contractor requests to add the product(s) and/or service(s) referenced in this document (collectively, the "Products") to the Contract.

Action Log: _____ Verify Log is attached

PRODUCTS: Contractor requests the addition of Business Voice and Collaboration services, provided through Contractor's partner Dialpad, Inc. ("Dialpad"), which provides a business grade voice, conferencing, messaging, and contact center solution offering on the Contract.

PRODUCT OVERVIEW:

Provide a summary of the product you are requesting to add. Attach any product brief to this document.

Describe how the product falls with the Scope of the Master Agreement:

T-Mobile's expanded capacity network helps a work-from-anywhere workforce connect and collaborate effortlessly with a simple to set up AI-powered communication platform, powered by Dialpad.

Collaborate from T-Mobile for Business is an AI-powered cloud communication platform, powered by Dialpad, that provides business calling, messaging and conferencing from virtually any device, anywhere. Unlimited 5G service and a simple mobile collaboration tool help remote workforces connect and collaborate effortlessly. Collaborate from T-Mobile delivers a cloud-based solution that enables fast setup, hassle-free deployment, and easy on-going user management. Includes native integrations with popular cloud business apps that support team productivity wherever work takes them.

Collaborate from T-Mobile provides employees true mobility with a business number they can use on almost any device with advanced features like Voice Intelligence™, an AI-powered solution that transcribes



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conversations on real-time and accepts voice commands so employees can get more out of every conversation. The solution helps customers reduce the costs of un-used desk phones and for managing a complex on-premises PBX system.

Collaborate from T-Mobile includes unlimited calls and texts to and from the United States and Canada. International outbound calling rates for other countries are determined by Dialpad and can be found at <https://dialpad.com/rates>. NASPO customers can utilize new or existing phone numbers for Collaborate from T-Mobile.

Collaborate from T-Mobile requires the customer to have an equal or greater number of qualifying T-Mobile wireless lines or plans. Customers without qualifying lines or plans or with too few, may purchase Dialpad Talk, Dialpad Contact Center or Dialpad Sell seats.

Benefits include:

- Work anywhere, answering calls on any device, and conference with up to 100 people and 5-hour meetings.
- Put conversations in context, with Google Workspace and Microsoft 365 integrations that show recent email messages, and upcoming calendar events that tell you everything you need to know about the caller.
- Directory that syncs to users' devices and gives you the ability to add more users or departments on the fly.
- Take control of calls, with transfer, record, voicemail, and more – all just a click away.
- Keep everyone in the loop, by personalizing business hours and having an auto-receptionist field the calls that users can't.

NASPO customers may add the following features to the solution

- Dialpad Talk Pro or Enterprise seats that enable the same Collaborate from T-Mobile voice, messaging and conferencing capabilities, but when ordered without enough qualifying T-Mobile plans.
- Dialpad Contact Center seats that offers an inbound call center experience. In addition to the MRC stated below, there is a \$.01/minute charge for inbound calls.
- Dialpad Sell seats providing an AI-powered outbound communications solution that helps reps learn from customer insights and build meaningful relationships. In addition to the MRC stated below, there is a \$.02/minute charge for outbound calls.
- Additional local numbers to create department lines that provide a direct number to ring a group of users - with automated response menus, their own business hours and voicemail.
- Toll free lines to offer a toll-free line for inbound calls. In addition to the MRC stated below, there is a \$.02/minute charge for inbound usage.
- Fax lines to send and receive faxes straight from the Dialpad desktop application. The MRC below includes a 100 page per month allotment. Usage exceeding the monthly allotment is \$.10/sheet.
- Room seats to add a common area phone extensions.



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NEW PRODUCT TERMS AND CONDITIONS. Attach any Terms and Conditions that apply to this product (such as ULA, Policy, Product Terms and Conditions). Any and all Products offered and furnished shall comply fully with all applicable Federal and State laws and regulations. Any third-party product provider must agree to the Master Agreement Terms and Conditions.

Please see the T-Mobile Unified Communications Platform (UCP) Addendum included herein as Attachment A, which each NASPO Purchasing Entity utilizing the various UCP Service offerings including DialPad, will be required to sign.

BILLING

Any Product added to the NASPO ValuePoint Master Agreement must be billed by the Master Agreement Contractor and not by any third party.

Collaborate from T-Mobile is billed on the T-Mobile invoice.

COST:

Include a cost matrix to include NASPO ValuePoint contract pricing.

Type of UCP Service	Monthly Recurring Charge* (Each)
Collaborate from T-Mobile (Dialpad TFB Offer)	\$12
Dialpad Talk – Pro	\$21
Dialpad Talk – Enterprise	\$29
Local Number	\$5
Fax Line	\$10
Toll Free Number	\$5
Room Seat	\$15
Dialpad Contact Center – Pro	\$63
Dialpad Contact Center – Enterprise	\$84
Dialpad Sell – Pro	\$80
Dialpad Sell – Enterprise	\$101
Reserved Numbers (numbers held but not used)	\$1

* Monthly recurring charge is net of all discounts. No other service discounts will apply. Monthly Recurring Charge does not include applicable taxes and surcharges.



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Other Fees:

- (1) The Dialpad TFB Offer requires the customer to have an equal or greater number of qualifying T-Mobile wireless lines or plans. Qualified plans include current business plans (T-Mobile Magenta, Magenta Plus, Unlimited, Unlimited Plus) that include voice and data (Talk and Text, Mobile Internet, and Advantage plans do not qualify), as well as T-Mobile Work From Home Business Internet plans. If a customer reduces qualified plans below the total quantity of Dialpad TFB Offer seats, T-Mobile reserves the right to reduce the quantity of Dialpad TFB Offer seats on the account and replace with an equal number of Dialpad Talk Seats.
- (2) Dialpad charges a per minute fee for inbound calls to Toll Free Numbers that is in addition to the MSRP. This per minute fee is subject to change, but is currently \$0.02 per minute for US Toll-Free numbers.
- (3) Dialpad Fax includes 100 pages of faxes per month and each additional page is in addition to the MSRP. This additional per page charge is subject to change, but is currently \$0.10 per page for U.S. faxes.
- (4) Dialpad charges a per minute fee for inbound and outbound calls for Dialpad Contact Center and Dialpad Sell that is in addition to the MSRP. This per minute fee is subject to change, and is currently \$0.01 per inbound minute and \$0.02 per outbound minute
- (5) Cost Recovery Surcharge of \$2.98 per active Dialpad user line/license applies.



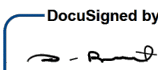
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APPROVAL:


Upon signature, NASPO ValuePoint approves the addition of the product(s) and/or service(s) referenced herein to the Contract.

Upon signature, Contractor assures that all product(s) and/or service(s) referenced herein meet the terms and conditions of the Contract and understands that NASPO ValuePoint reserves the right to audit Contractor for compliance in accordance with the terms and conditions of the Contract. NASPO ValuePoint also reserves the right (a) to request additional information with respect to the product(s) and/or service(s) throughout the life of the Contract if in the best interest of NASPO ValuePoint.

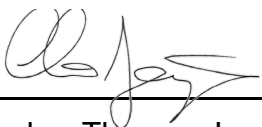
Contract Vendor:

BY: 
8F686CC9343743C...
NAME: David Bezzant
TITLE: Vice President
DATE: 3/30/2021

Approved by:


T-Mobile USA, Inc. Legal Dept.

NASPO ValuePoint

BY: 
NAME: Christopher Thomas Jennings
TITLE: Assistant Director
DATE: 3/31/2021

ATTACHMENT A

T-MOBILE UNIFIED COMMUNICATIONS PLATFORM ADDENDUM

This T-Mobile Unified Communications Platform Addendum ("Addendum"), which shall be effective as of the date the second Party signs this Addendum below ("Addendum Effective Date"), is by and between T-Mobile USA, Inc., a Delaware corporation ("T-Mobile"), and [Customer Name], a(n) [state of formation] [type of entity, e.g., corporation], with its principal place of business at [Customer address] ("Short Name" or "Customer"). For purposes of this Addendum, T-Mobile and Customer are sometimes collectively referred to as the "Parties," and individually as a "Party."

The following terms apply to Customer's purchase and use of Unified Communications Platform services ("UCP Services"). References to "Agreement" in this Addendum mean the: NASPO ValuePoint Master Service Agreement #MA176 ("Agreement"). Use of the UCP Services is subject to acceptance of this Addendum, the terms set out herein, including the attached and incorporated Exhibit A and Exhibit B.

The terms and conditions of this Addendum or the Agreement will not be modified or superseded by any terms and conditions in a Customer-generated purchase order ("Order"). Orders will have no force or effect other than to denote quantity, the products or services purchased, delivery destinations, requested delivery dates and any other information required by this Addendum or the Agreement.

1. **Description of Unified Communications Platform Service.** T-Mobile will provide UCP Services to Customer under this Addendum in accordance with the Order with T-Mobile. The UCP Services are "Services" as defined in the Agreement. The UCP Services T-Mobile will provide to Customer under this Addendum consist of software-as-a-service subscriptions of cloud-based unified communications services, including, but not limited to, voice-over-internet-protocol ("VoIP") services.
2. **Updates to These Terms.** Notwithstanding anything to the contrary in the Agreement, the Parties acknowledge that the terms of this Addendum may be changed, modified, supplemented, or updated by T-Mobile from time to time by notice from T-Mobile to Customer via: (a) a prompt that will allow Customer to read the new or modified terms; or (b) electronic mail. If the change, modification, supplement or update will have a material adverse effect on Customer, T-Mobile will provide Customer with a minimum of sixty (60) days' notice of the change, modification, supplement, or update. Customer accepts the change, modification, supplement or update by continuing to use the UCP Services. Except for changes by T-Mobile as described here, no other amendment or modification of these terms will be effective unless in writing and signed by both Parties.
3. **Service Registration Procedures.** At all times, Customer will maintain and promptly update the information required under this Section. Upon completion of all required information and acceptance of this Addendum and applicable Order for the UCP Services, T-Mobile will provide Customer with, as applicable, a password(s), user ID(s), telephone number(s), and other relevant account information.
4. **VoIP 911 Limitations.** UCP Services complete telephone calls using VoIP technology. VoIP is fundamentally different from traditional telephone service and has inherent limitations. VoIP does not support 911 emergency dialing or other emergency functions in the same manner as traditional wireless or wireline services. UCP Services may not support 911 emergency dialing for the Customer locations specified by T-Mobile after review of Customer's location information. T-Mobile cannot install or continue to support UCP Services in areas where 911 emergency dialing is not supported. UCP Services, including 911 calls, may be unavailable or limited in some circumstances, including the circumstances described below.
 - a. **Affirmative Acknowledgment.** By signing this Addendum, Customer affirmatively acknowledges, on behalf of itself and its authorized end users, that T-Mobile has advised Customer of the 911 limitations of UCP Services and that Customer is aware of and understands the 911 limitations of UCP Services.

- b. **Registered Location.** T-Mobile requires a valid United States Postal Service and Master Street Address Guide address for all end users. Customer agrees that each of its end users will provide T-Mobile on the T-Mobile admin portal his or her physical location ("Registered Location"). The primary mechanism for routing 911 calls to the correct Public Safety Answering Point ("PSAP") is the Registered Location at the time a 911 call is placed. The routing of calls relies on the Registered Location information when communicating with emergency operators. If the Registered Location has not been updated, is not complete, or is not accurate, the 911 call may route incorrectly.
- c. **Relocation of End User.** If Customer uses UCP Services with an assigned telephone number in a location other than the Registered Location, 911 calls may not be routed to the appropriate PSAP for the end user's current physical location. If an end user's primary location address changes, Customer or the end user must notify T-Mobile on the T-Mobile admin portal of the change and submit a new Registered Location for that end user. If an end user changes his or her primary location, in certain circumstances, T-Mobile may require a new telephone number or T-Mobile may not be able to provide UCP Services in the new location.
- d. **Use of "Non-Native" Telephone Numbers.** If Customer uses UCP Services with an assigned telephone number outside the rate center of the Registered Location, the PSAP for the Registered Location may not recognize the telephone number for call-back or other informational purposes unless the end user has updated his or her Registered Location information.
- e. **Broadband Connection Failures.** UCP Services will not be able to make calls if Customer loses its connection to the UCP Services network. Due to internet congestion and network design issues, 911 calls placed through UCP Services may sometimes produce a busy signal, experience unexpected answering wait times, or take longer to answer than 911 calls placed through traditional telephone networks.
- f. **Loss of Electrical Power.** UCP Services will not operate if the UCP Services or other VoIP-enabling equipment has lost electrical power. After a power outage, Customer may need to reset or reconfigure enabling equipment or devices before being able to use UCP Services.
- g. **Database Updates.** During initial activation of UCP Services and following updates to the Registered Location information, there is a delay before complete and accurate automatic number and location information is provided to the local emergency service operator.
- h. **PSAP Limitations.** The PSAP designated to receive 911 calls for a particular Registered Location may not have a system configured for 911 services. The PSAP may not be able to capture or retain ANI/ALI or otherwise determine the phone number, Registered Location, or physical location of the caller.

5. **Information and Third Parties.** In connection with the registration, implementation, maintenance, or servicing of the UCP Services, Customer will provide data, personally identifiable information, or other materials (collectively, "Customer Data"). Should Customer use T-Mobile features of the UCP Services that include collections of audio or transcript data, such information is included in the definition of Customer Data. Customer is solely responsible for collecting, entering and updating the Customer Data.

The UCP Services may contain links or connections to third-party websites or services that are not owned or controlled by T-Mobile. Customer accesses any such third-party websites or services at Customer's own risk and is responsible for reading and abiding by any terms and conditions, privacy policies, or any other terms, conditions, warranties, or representations associated with such third parties or their websites or services. Customer releases T-Mobile from any and all liability arising from Customer's interactions with any third parties or Customer's use of any third-party website or service arising from such use and by using the UCP Services.

Customer agrees not to enter or track social security numbers, financial account numbers, credit or debit card numbers, in combination with any required security code, access code, or password that would permit access to an individual's financial account; health or medical information; or health insurance information via the UCP Services.

6. **Storage of User Information.** T-Mobile is not obligated to store Customer's communications logs, voicemails, faxes, emails, or other messages and does so only as a convenience to Customer. Customer agrees that T-Mobile has no responsibility or liability whatsoever for the deletion or failure to store any call log information,

voicemails, faxes, emails, messages, and/or other communications maintained or transmitted by the UCP Services. Customer acknowledges and agrees that T-Mobile may establish limits as to the size of communications that T-Mobile transmits or stores and the duration for which T-Mobile stores any communications.

7. Changes to UCP Services. T-Mobile reserves the right to add, remove, or modify features or functions, or to provide fixes, updates, and upgrades, to the UCP Services. Customer acknowledges and agrees that T-Mobile has no obligation to make available to Customer any subsequent versions of the UCP Services. Customer's continued use of the UCP Services following any modification of the UCP Services constitutes Customer's agreement with any such changes or updates.

8. Support. Customer acknowledges that no third party has any obligation to furnish maintenance or support services with respect to the UCP Services and that T-Mobile's sole obligation to provide support to Customer for the UCP Services is set out in Exhibit A (Certified Cloud Professional Service Terms) to this Addendum.

9. Pricing. The fees associated with each UCP Service are set out in Exhibit B (Pricing) to this Addendum.

10. Additional Terms for UCP Services.

A. *Products.* Customer has the opportunity to purchase Products that operate with the UCP Services. T-Mobile makes these Products available to Customer via the T-Mobile admin portal, and the Product prices are specified on this portal. If for any reason T-Mobile believes that Customer is using the Product for a prohibited purpose, then T-Mobile may, in its sole discretion suspend service to the line(s) of service involved and notify Customer.

B. *Unlimited Calling.* T-Mobile offers unlimited monthly calling for domestic calls (United States and Canada) and text messages from Customer's mobile phone or computer. An unlimited service provides Customer with a domestic telephone number.

C. *Toll-Free Calling.* T-Mobile offers toll-free numbers, subject to applicable fees in Customer's applicable Order for the UCP Services. Having a toll-free number requires that Customer maintain a calling service credit balance. See Customer Order for details.

D. *International Calling and "Local" International Telephone Numbers.* To make international calls using the UCP Services, Customer must enable international calling in Customer's settings and pre-purchase an international calling service rate plan with international calling credits necessary to make such international calls. Insufficient service credits may cause Customer's call to be terminated. Packages of international calling service credits will decrement based on the rate defined per country and carrier. Customer may be charged any applicable taxes and fees associated with international calls. Customer is solely responsible for the region and numbers Customer chooses and any associated charges on Customer's Master Account. International "local" numbers for Customer to make and receive calls and texts may be available depending on the country. Rates, terms, taxes and fees associated with international inbound and outbound calling and texting services may vary based on the country and reseller agreement, if applicable. For purposes of this Addendum, "Master Account" means Customer's government master account(s) for the purchase and use of Products and Services.

E. *Value, Ownership, and Expiration of Service Credits.* Toll-free and international calling service credits have no monetary value and cannot be exchanged for the cash value or refunded at any time after such service credits are purchased by Customer, including after the closure of Customer's Master Account. Service credits may only be redeemed and used by the holder or end users of the Master Account to which the service credits have been applied, and may not be sold, transferred, assigned, or used by another user or with another user's account or office. Any unused service credits remain on Customer's Master Account and "roll over" to the next billing period. Additional service credits and promotional service credits expire according to the terms of their purchase.

11. Account Termination. Upon termination of Customer's Order for the UCP Services, all information associated with Customer's use of the UCP Services will be subject to deletion or destroyed. As such, Customer should perform regular backups in order to avoid losing information upon termination.

12. Term and Termination. The term of this Addendum shall commence on the Addendum Effective Date and shall continue on a month-to-month basis. Either Party may terminate this Addendum without cause upon thirty (30) days' written notice to the other Party. Either Party may terminate this Addendum without penalty if the other Party materially breaches this Addendum and such breach is not cured within thirty (30) days after the breaching Party receives written notice of such breach from the non-breaching Party. All rights and obligations under this Addendum, except those expressly indicated to survive, will terminate immediately upon termination or expiration of the Agreement. Unless otherwise set forth in the Agreement or this Addendum, termination or expiration of this Addendum does not terminate the Agreement or any rights or obligations in the Agreement. The following sections will survive any expiration or termination of this Addendum: Sections 4, 5, 6, 8, 11, 12, 13 and Section 5 of Exhibit A.

13. Miscellaneous. The Agreement and this Addendum (including Exhibit A and Exhibit B to this Addendum), and any additional terms referenced in those exhibits, constitute the complete, final, and exclusive understanding between Customer and T-Mobile regarding the subject matter of this Addendum, and govern Customer's use of the UCP Services. The Agreement and this Addendum supersedes all prior understandings, communications, and agreements between Customer and T-Mobile with respect to the UCP Services.

Executed as of the second signature date below.

T-Mobile USA, Inc.	[Customer Name]
By: _____	By: _____
Name: _____	Name: _____
Title: _____	Title: _____
Date: _____	Date: _____
Legal Approved by:	

T-Mobile USA, Inc. Legal Department	

EXHIBIT A
Certified Cloud Professional Service Terms

T-Mobile's Certified Cloud Professional Service ("CCPS") offers several levels of white-glove support, including assistance with migration, deployment, and onboarding for the UCP Services. The following terms apply to Customer's use of and access to CCPS ("CCPS Terms"). In addition to these CCPS Terms, Customer's use of and access to CCPS is governed by the Addendum and the Agreement. For purposes of interpreting these CCPS Terms, CCPS is included in the definition of "Service(s)" as defined in the Agreement.

1. **Charges.** The fees, if any, associated with CCPS will be set out in Exhibit B (Pricing) for the UCP Services.
2. **Description of Service.** CCPS as described in this Exhibit supports only UCP Services purchased from T-Mobile, and does not include support for any other software, including other software from T-Mobile. With any software service purchase from T-Mobile, Customer will automatically receive Administrator call support, available Monday through Friday, from 7:00am through 7:00pm Central Standard Time. Depending on Customer's specific subscription to CCPS, Customer will receive white-glove support for deployment (i.e., setup and configuration) of Customer's software, and/or Administrator support. Customer's "Administrator" is the person who can purchase the services, assign seats, establish, activate and distribute login IDs and passwords, act as the primary contact between T-Mobile and Customer, as well as manage additional account management activities related to UCP Services. CCPS provides help desk to help desk support for Customer or Customer's Administrator, but not for any other users of UCP Services.
3. **Availability of Service.** For Administrator support under Customer's CCPS plan, please call 1-855-234-1825, to reach a specialist Monday through Friday, from 7:00am through 7:00pm Central Standard Time.
4. **Remote Access.** If Customer seeks assistance through CCPS, T-Mobile or its agents may need remote access to Customer's computer to provide CCPS support. Once Customer grants remote access, the CCPS agent will be able to: (1) control, view, or access Customer's device; (2) view Customer's system information; (3) install, transfer, delete, overwrite or copy software, files and folders; (4) reboot Customer's system; (5) run scripts; and (6) invite a technician for collaboration, all for the limited purpose of activating, supporting, maintaining, upgrading, or repairing the UCP Services. Customer may revoke remote access at any time by clicking on the red X on the toolbar or pressing pause/break on the keyboard. Customer can permanently end the remote access session by closing the application. Customer may authorize account administrators to make changes to Customer's UCP Services, which will include the authority to make upgrades and additional purchases. Customer is responsible for any changes to Customer's UCP Services made by a person Customer authorizes, and those changes will be treated as modifications to this Exhibit.
5. **Your Responsibility to Back-Up Data.** T-Mobile does not warrant Customer's or Customer's users' data created either before or after Customer's use of CCPS deployment or call support services. T-Mobile will not be liable under any circumstances for any loss, disclosure, alteration or corruption of any data, information, files, videos, or any other form of media. Customer agrees that, prior to using CCPS, it is Customer's responsibility to ensure any data, software, information or other files stored on Customer's or Customer's users' computer disk drives, peripherals, and/or on any other electronic storage device is properly backed up.

EXHIBIT B

Pricing

The following table sets out the fees associated with the various UCP Service offerings.

Type of UCP Service	Monthly Recurring Charge per license
Collaborate from T-Mobile (Dialpad TFB Offer) ^{(1) (5)}	Per Contractual Pricing in Agreement
Dialpad Talk – Standard ⁽⁵⁾	Per Contractual Pricing in Agreement
Dialpad Talk – Pro ⁽⁵⁾	Per Contractual Pricing in Agreement
Dialpad Talk – Enterprise ⁽⁵⁾	Per Contractual Pricing in Agreement
Add On: Local Number	Per Contractual Pricing in Agreement
Add On: Fax Line ⁽³⁾	Per Contractual Pricing in Agreement
Add On: Toll Free Number ⁽²⁾	Per Contractual Pricing in Agreement
Add On: Room Seat ⁽⁵⁾	Per Contractual Pricing in Agreement
Dialpad Contact Center – Standard ^{(4) (5)}	Per Contractual Pricing in Agreement
Dialpad Contact Center – Enterprise ^{(4) (5)}	Per Contractual Pricing in Agreement
Dialpad Sell – Standard ^{(4) (5)}	Per Contractual Pricing in Agreement
Dialpad Sell – Enterprise ^{(4) (5)}	Per Contractual Pricing in Agreement
Dialpad UberConference – Business	Included with Collaborate, Talk, Sell and Contact Center
Reserved Numbers (numbers held but not used)	Per Contractual Pricing in Agreement
Certified Cloud Professional Service	Included

(1) The Collaborate from T-Mobile (Dialpad TFB Offer) requires the customer to have an equal or greater number of qualifying T-Mobile wireless lines or plans. Qualified plans include Work From Home Business Internet plans and current voice and data business plans (T-Mobile Magenta, Magenta Plus, Unlimited, Unlimited Plus). Talk and Text, other Mobile Internet, and Advantage plans do not qualify. If a customer reduces qualified plans below the total quantity of Collaborate from T-Mobile seats, T-Mobile reserves the right to reduce the quantity of Collaborate from T-Mobile seats on the account and replace with an equal number of Dialpad Talk Pro, or Enterprise Seats.

(2) Dialpad charges a per minute fee for inbound calls to Toll Free Numbers that is in addition to the MSRP. This per minute fee is subject to change, but is currently \$0.02 per minute for US Toll-Free numbers.

(3) Dialpad Fax includes 100 pages of faxes per month and each additional page is in addition to the MSRP. This additional per page charge is subject to change, but is currently \$0.10 per page for U.S. faxes.

(4) Dialpad charges a per minute fee for inbound and outbound calls for Dialpad Contact Center and Dialpad Sell that is in addition to the MSRP. This per minute fee is subject to change, and is currently \$0.01 per inbound minute and \$0.02 per outbound minute.

(5) Cost Recovery Surcharge of \$2.98 per active Dialpad line/seat license applies.

*Other taxes and government mandated fees may apply.