

**AR3758 - Maximus US Services
Category 1 - Paltform Management**

Line Item	Role Details	Hourly Rate	Monthly Fixed
Project Manager	Executive lead with responsibility for overall project delivery, ongoing operations and client relationship	\$ 210.39	
Developer	Writes the code needed to fulfill system requirements. Conducts code reviews with peer developers or the development manager.	\$ 184.40	
Development Manager	Oversees the team of Developers and ensures they follow technical design, development, and quality standards.	\$ 204.51	
Software Engineer	Writes the code needed to fulfill system requirements often as part of paired development with a Developer resource.	\$ 169.46	
Process Architect	Interacts with client agency resources to define future state technology requirements, documents those requirements, and interfaces with technical staff (such as developers) to ensure delivered code meets requirements.	\$ 163.00	
Tester	After code is unit tested by the developer, that code is compiled into a test environment and, using a number of techniques and tools, the tester ensures the delivered code meets requirements.	\$ 199.81	
Analyst	Collaborates with client agency resources to understand and develop user stories and requirements, drive out business processes and workflows and bridge the gap between agency and Maximus project teams	\$ 143.80	
SME	Subject matter experts provide deep industry, technical or functional knowledge to help solve project challenges and drive solutioning	\$ 127.23	
Project Lead	Directs day-to-day project activities, tracks milestones and risks, and provides regular status to stakeholders	\$ 180.18	
Licenses & Hosting			\$ 80,160.98

**AR3758 - Maximus US Services
Category 5 - Social Listening**

Line Item	Role/Service Details	Hourly Rate	Per Interaction Rate
Operations Analysis	The operations analysis role provides a direct analytical connection to program staff, interpreting ML/NLP model results, and interpreting findings for operational use. This role has experience with current operational processes, and has also contributed to interaction analysis by developing the target topics to measure and track meaningful themes found from the interaction analysis.	\$ 127.49	
Data Science	The data science resources develop and implement the analytical models used in the Maximus Social Listening solution. These analysts ensure the ongoing quality and utility of ML/NLP results through testing and continual review of model performance and bias factors that negatively impact operational use. These staff partner with Operations Analysis roles on any custom model needs and may also design specific solutions to target areas of operational interest specific to a particular program.	\$ 165.86	
Project Lead	The project lead role coordinates Social Listening activities with program leaders and ensures that analysis objectives are clear and that project efforts are continually evaluated and governed in line with changing (and data driven) program priorities.	\$ 180.18	
Social Listening Interactions	This interaction cost includes the AWS service costs, as well as the staffing support necessary for program and analysis management. AWS costs include transcription, data storage, analytical processing, analysis services, and BI/visualization tools to share results for program and operations analyst staff use.		\$ 1.64