



Assistant

One Hour Webinar for New Assistants	1:13:21
How Dental Assistants can be Leaders	27:00
The Dental Assistant's Role in the Morning Huddle	25:59
How Dental Assistants Can Have a Bigger Role in the Office	28:39
What a Doctor Looks for in an Assistant	9:52
Anticipating Doctor's Needs	20:33
Ten Bad Habits Dental Assistants Should Stop Doing	30:09
Making Patients Comfortable all the time	10:31
Never Leave a Patient Alone and What to Do	8:53
Non-Patient Time	28:12
Appropriate or Not?	30:01



Hygiene

What a Doctor Looks for in an RDH	10:14
Exam Sequence	7:03
Getting Patient from Waiting Area	7:28
New Patient First Appointment	8:49
Explaining Perio	13:31
Refusing X-Rays	11:26



Doctor

Philosophy of Different Clinicians	13:30
Handling Different Types of Patients	9:48
Implementing Training	9:05
Building Rapport with Patients	7:58
Medical History	10:32
Exam Protocol	10:23
Consults Same Day or Bring Back	6:29
Active Patient or Not	15:14



Team

Bullying	28:20
Hand Offs	11:35
Scared or Angry Patients	15:26
How to Implement Training for Your Dental Team	49:12
Dental Employee Management	49:53
Difficult Conversations	57:54