THE VOICE OF THE ELDER TEACHER AND THE CLINICAL PARTNER ON AN INTERPROFESSIONAL TEAM



Presenters and project leaders

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Session objectives

- Describe the voice of the clinical partner in the Carondelet Village project
- Present the voices of the elder teachers in the Carondelet Village project
- Discuss strategies for developing strong clinical partnerships







Carondelet Village

- Independent Living
- Assisted Living
- Memory Care
- Care Center

St Catherine University

- School of Arts and Sciences
- School of Business and Leadership
- Henrietta Schmoll School of Health

(Carondelet Village, 2012)

(St. Catherine University, 2012)

Promote innovate an IPE/ IPP

Establish an interprofessional student/faculty immersion experience within Carondelet Village that

- meets the needs and emphasizes the strengths of the residents
- promotes learning, focuses on connections and strong relationships



Principles

- The IPE pilot will emphasize relationships over a longer time.
- Build relationships with staff, faculty, students and residents.
- Flexible concept of teacher and learner. The residents have much to teach the students and faculty.
- "All learners work and all workers learn" Vanderbilt philosophy
- Seek faculty leaders with specific interest in the identified practice environments.
- Benefit both organizations



Teams

Team 1:

- Elder Teacher: Female with Parkinson's and mild dementia
 - Assisted Living
 - No close relatives, no one to make healthcare decisions
 - Sleeps on couch because bed is so uncomfortable
- Students: OT, nurse practitioner, and social work students
- Team mentor: nurse

Team 2:

- Elder Teacher: Male post CVA with OCD
 - Care Center
 - Sits in wheelchair parked in dining room from 6:00 am to 7:00 pm every day
 - Constantly using call button; daughter visits every evening
- Students: OT, baccalaureate nursing, physician assistant, and PT students
- Team mentor: nurse

Team 3:

- Elder Teacher: Nun with bipolar disorder and dementia with Lewy bodies
 - Care Center
 - Non-ambulatory
 - Wants to swim
- Students: PT, social work, and physician assistant students
- Team mentor: OTA



Unique voices in the project

Voice of the Clinical Partner

- Wanted a longer experience
- Wanted to bring a model of teamwork to the facility to develop all staff
- Had run out of ideas on certain elder teachershoped for new ideas
- Challenge of limited resources

Voice of the Elder Teacher

- Transition of moving to Carondelet Village a challenge in itself
- Common issues- isolation, cognitive decline, mobility challenges multiple diagnoses, safety
- Elders had many strengths that could be leveraged

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Clinical Partner Voices

- Provided a welcoming environment for students
- "This is not a hospital. This is the residents home" (Staff person)
- "Its has been great! We would love to have the students here year round" (Campus administrator)
- Workforce challenges in retaining staff ; saw this as a way to expose students to the positive environment in senior care.
- Came from a strengths-based philosophy versus problem focused in health care

Team Mentor Voices

I have gained a new appreciation for IPE & the importance of it. I believe in it. :) As they discussed among themselves I heard good ideas being presented. I enjoyed the fresh look at things.

I find new ideas to aide the residents beneficial. Also the experience for the elder teacher to find purpose in their day.

Elder Teacher voices

Something to look forward to; made my day

> ...they all came together; they would push my wheelchair; sang special blessing





Benefits for the Clinical Partner

- My Best Day
- Identify missing documentation
- Identify opportunities for staff training and professional development
- New and creative ideas
- Exposure to many disciplines for this setting

"[It] Gave me new energy & new ways of looking at situations"

Implementation Challenges

- Scheduling classes, team meeting times, presentations, and a consistent meeting room
- Real life happens: Vacations and illnesses
- Role clarity for mentors; Some are more naturally "teachers and mentors"
- Tension between student learning needs and organizational workload
- Steep learning curve for students and mentors
- Managing expectations of participants

Strategies for developing partnerships

- Understand the partner's greatest workforce concerns
- Seek to add increased value. It is not just about us wanting clinical placements
- Schedule time for site visits- take relevant program contacts out to meet the site leaders
- Express gratitude frequently
- Check in with new sites to make sure all is well and to see if there are concerns
- Provide team mentors with CE for hours served with students

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