



# Northwest Renal Network Provides Technical Assistance

Contact us at (206) 923-0714



## Quality Improvement

- Education and assistance regarding CMS/Network directed QI projects
- Resources for the Conditions for Coverage for dialysis facilities
- Development of internal QAPI programs and action plans
- Instructions for data collection activities
- Development of emergency preparedness plans and patient/staff education
- Vascular access expertise and education on cannulation, including buttonhole
- Water quality and water treatment issues
- Data on outcomes for QI planning (Dialysis Facility Reports, Fistula First, lab data)

## Community Information and Patient Services

- Assistance with resolution of complaints and grievances
- Managing challenging situations and potential involuntary discharges
- Education regarding community resource information and materials
- Development of patient education programs
- Vocational Rehabilitation information and a Toolkit resource
- Locating patient transient dialysis care

## Data/Information Management

- Completion of CMS Forms (2728, 2746, 2744, Network Patient Activity Report)
- Supply facilities with 2746 forms upon request
- CROWNWeb registration forms resources, and training modules
- Network Reports (Quarterly Report, Forms Compliance Reports)
- Development of action plans to improve forms completion processes
- Data requests from facilities and Medicare Advantage insurance providers

## Administrative Issues

- Provide education and assistance regarding CMS requirements
- Communicate essential information and safety alerts via mail, eBulletin (listserv), or fax
- Forward renal community, patient and provider concerns to CMS
- Develop collaborative partnerships to promote improved quality outcomes for patients
- Inform facilities about Network goals and activities

**Need a Speaker? We may be able to assist.**