

The Rights of Kidney Patients

**As a patient of a Medicare-Certified Dialysis Facility,
you have the right to:**

- ✓ Be treated with Respect and Dignity
- ✓ Recognition of your individual needs
- ✓ Receive all information in a way that you can understand
- ✓ Privacy and confidentiality in all aspects of your treatment, as well as your personal medical records
- ✓ Be informed about and participate in all aspects of your care
- ✓ Refuse or discontinue treatment
- ✓ Refuse to participate in experimental research
- ✓ Make advance directives and know your facility's policy regarding them
- ✓ Be informed about all types of treatment options
- ✓ Receive information about treatment options not offered by your facility
- ✓ Be informed of your facility's policies regarding your care
- ✓ Be informed of facility policies regarding the reuse of dialysis supplies
- ✓ Be informed by a medical professional about your medical status
- ✓ Be notified of services available in your facility
- ✓ Be notified in advance of any charges for services not covered under Medicare
- ✓ Receive the necessary services outlined in your care plan
- ✓ Be informed of your facility's rules and expectations regarding patient conduct and responsibilities.
- ✓ Be informed of your facility's grievance process
- ✓ Be informed of how to contact the Northwest Renal Network and State Survey Agency regarding grievances
- ✓ File a grievance at your facility, Northwest Renal Network, or the State Survey Agency without fear of reprisal or denial of services
- ✓ File grievances either personally, anonymously or through a representative
- ✓ Be informed of your facility's policies for transfer, routine discharge, involuntary discharge and discontinuation of services
- ✓ Receive written notice 30 days in advance of being involuntarily discharged, except in cases of immediate threats

Patient Toll-Free Number for Northwest Renal Network: 1-800-262-1514



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