

Reporting Emergency Events to Network 16 | 18



Who Should Report:

Dialysis Facilities experiencing an emergency event.



When to Report:

Notify the Network any time your facility experiences:

- Any change to normal facility operations
- Changes in schedule
- Change in ability for patients to access dialysis care due to an emergency event
- Loss of phone or internet
- **Notification should occur as soon as there is a known problem (includes outside of business hours)**



How to Report:

Access this brief online form from any device to report emergency events:

<http://www.esrdnetwork18.org/machform/view.php?id=16298>



What to Report:

A few examples of emergency events to report:

- Power or water interruptions that require one or more dialysis shifts to be rescheduled
- Patients rescheduled due to an emergency event
- Planned or unplanned closures due to a weather event
- Facility running on generator for more than one dialysis shift
- Road closures impacting patient travel to dialysis or home patient ability to get supplies
- Evacuations (clinic or patients)
- Disruption due to COVID-19 coronavirus, such as designating a Cohort facility or staffing issues
- Serious threats of violence impacting multiple staff and patients

No Access to the Internet?

Call the Network and leave a voice mail with your name, facility name, and Medicare Provider Number (CCN) and a cell phone number for Network follow up.

Contact ESRD Network 16 (Alaska, Idaho, Montana, Oregon and Washington)

Phone: 206-923-0714 | Fax: 206-923-0716

Email: network16@comagine.org

Emergency Resources: <https://www.nwrn.org/Emergency-Prep>

Contact ESRD Network 18 (Southern California)

Phone: 888-268-1539 | Fax: 888-280-8669

Email: network18@comagine.org

Emergency Resources: <http://esrdnetwork18.org/emergency/>