

# PALMS



MARCH 7 – APRIL 8, 2019

## FREQUENTLY ASKED QUESTIONS

### **WHAT IS A BRACKET?**

A bracket is comprised of teams that have qualified to participate in the NCAA Men's Basketball Tournament. The single-elimination tournament results in two teams competing in the Championship Game on Monday, April 8, 2019. To fill out your bracket, simply select the teams that you think will win each game during the tournament up to the Championship Game. If you are a basketball novice, you can use either our PICK FOR ME button to fill out your bracket with randomly selected teams or our FAVORITES button to fill out your bracket with the highest-seeded teams. Regardless of how you fill out your bracket, be sure to click SUBMIT after you are done to ensure that your bracket is recorded in the system.

### **WHAT IS THE "BUSTED BRACKET BONUS"?**

As is often the case in any tournament, upsets take place that make subsequent bracket picks wrong. The term used for when this happens is that a bracket is "busted." Because we expect this to happen for many players, we created the Busted Bracket Bonus, which allows you to fill out a new bracket that includes all of the remaining teams and games in the tournament up to the Championship Game. This new bracket gives you another chance to win, with a separate prize pool for the highest-scoring brackets at the end of the tournament.

### **SHOULD I CONTINUE TO PLAY THE ONLINE GAMES DAILY, EVEN IF MY BRACKETS ARE "BUSTED"?**

Absolutely! By playing the *\$2 Million March Mega-Mania Tournament* online games daily, you will earn eCredits, which will be converted to up to \$500 Free Slot Play (per player) at the end of the promotion.

### **WHY CAN'T I FIND A REWARD I RECEIVED FROM THE \$2 MILLION MARCH MEGA-MANIA TOURNAMENT?**

You received your Instant Reward by email or you printed it out. If you misplaced your reward, you can still get it on the *\$2 Million March Mega-Mania Tournament* website. After you log into the site, click on the PRIZE INFO button in the navigation bar, then click on the MY PRIZES button at the top of the page. Your non-redeemed rewards will be listed there, and you can get them again by email or you can print it out.

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## **WHY DO I SEE “YOUR SESSION HAS EXPIRED. PLEASE REFRESH YOUR PAGE AND TRY AGAIN”?**

In most cases this is due to more than one [Palms.MarchManiaOnline.com](http://Palms.MarchManiaOnline.com) browser window open at a time while logged into the *\$2 Million March Mega-Mania Tournament*. Please close any duplicate tabs. You can also completely start over by closing all your browser windows, opening a new window, and typing in the *\$2 Million March Mega-Mania Tournament* URL again.

## **HOW DO I CHANGE MY PASSWORD?**

To change your password, click the arrow next to your name, click the MY PROFILE button and enter your new password in the designated fields. You can also log out of the *\$2 Million March Mega-Mania Tournament* website, click on the FORGOT PASSWORD button on the login page, and then follow the steps to reset your password.

## **WHY HAVEN'T I RECEIVED A RESPONSE TO MY REQUEST TO CHANGE MY PASSWORD?**

Password reset requests are emailed to the address you used to register your account. Make sure to check your SPAM folder to see if it is there. Additionally, you can add our domain name to your safe senders list to ensure you receive emails from us. It is also possible that your email provider has blocked the email. Some providers enforce strict blocking lists or delete emails they deem to be SPAM. You can check with your provider and ask them to add our domain name to their safe sender list to allow the email to come through. If you still do not receive the password reset email, you can use the site feedback form by clicking on the HELP button on the MY PROFILE page and our customer support team can help you.

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## OFFICIAL PROMOTION RULES

The *\$2 Million March Mega-Mania Tournament* promotional period is March 7 to April 8, 2019.

### **ECREDITS**

Participants earn eCredits by playing games on Palms.MarchManiaOnline.com. At the end of the promotion, these eCredits will be converted to Free Slot Play (up to \$500 per player).

### **\$2 MILLION DOLLAR BRACKETS**

Participants receive ONE FREE bracket entry on Sunday, March 17, 2019.

Participants may earn up to two additional brackets, one per day, between March 7 and March 14, 2019, by earning 200 same-day base slot points for each bracket; excludes full pay machines.

Participants may begin submitting their bracket picks on Sunday, March 17, 2019.

The deadline to submit bracket picks is 11:59PM on March 20, 2019.

Once brackets are submitted, they must be activated at any Palms kiosk, located inside of Palms Casino Resort, by 5:00PM on March 24, 2019, to be eligible to win.

### **BRACKET SCORING**

Each correctly picked winner of a tournament game will award point(s). The brackets with the most points at the end of the tournament will win. Bracket points per win are as follows:

- a. Round of 64: 1 point per each correct winning team
- b. Round of 32: 2 points per each correct winning team
- c. Round of 16: 4 points per each correct winning team
- d. Round of 8: 8 points per each correct winning team
- e. Round of 4: 16 points per each correct winning team
- f. Championship: 32 points for selecting the national champion

### **BUSTED BRACKET BONUS**

Players receive a second chance at a separate prize pool with the Busted Bracket Bonus.

Players will have the same number of Super 16 Brackets that they had in \$2 Million Dollar Brackets. These new brackets start with all the teams that advanced to the Round of 16.

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Players may begin submitting their Busted Bracket Bonus picks in their Super 16 Bracket(s) on Monday, March 25, 2019.

The deadline to submit Busted Bracket Bonus picks is 11:59PM on March 27, 2019.

## **WAYS TO WIN AND PRIZING**

The promotion offers five ways to win prizes:

### **1. Best Million Dollar Bracket Overall Prizes**

The *\$2 Million March Mega-Mania Tournament* awards \$2,000,000 for a perfect, activated bracket. A “perfect bracket” is defined as a player correctly picking every winning team for every game and scoring 192 points. The bracket must have been activated at a Palms casino kiosk by 11:59PM on Sunday, March 24, 2019. There is a maximum of one prize of \$2,000,000 cash available.

All games from Thursday, March 21, through the Championship Game on April 8, 2019, will be scored for the Best \$2 Million Dollar Bracket Overall Prizes. All bracket prizes must be claimed within seven (7) days of being announced.

In the event there is not a winner with a perfect bracket, the player with the most points during the tournament will become the winner and receives \$1,500 in Free Slot Play, a one night-stay in the incredible Hardwood Suite at Palms, and a \$100 Resort Credit. Prize must be used by June 30, 2019. Blackout dates may apply. Guests may opt for \$5,000 cash in lieu of stated 1st place prize.

#### **1ST PLACE**

\$1,500 Free Slot Play plus a one night-stay in the incredible Hardwood Suite at Palms, and a \$100 Resort Credit. Guests may opt for \$5,000 cash in lieu of stated 1st place prize.

#### **2ND PLACE**

\$1,000 Free Slot Play

#### **3RD PLACE**

\$500 Free Slot Play

#### **4TH PLACE**

\$250 Free Slot Play

#### **5TH PLACE**

\$150 Free Slot Play

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## 2. Best \$2 Million Dollar Bracket Weekly Prizes

### a. Week 1

All games from Thursday, March 21, to Sunday, March 24, will be scored as a total with weekly prizes awarded on Monday, March 25, 2019. All Week 1 bracket prizes must be claimed by Sunday, March 31, 2019.

#### **1ST PLACE**

\$200 Free Slot Play

#### **2ND PLACE**

\$150 Free Slot Play

#### **3RD PLACE**

\$100 Free Slot Play

### b. Week 2

All games from Thursday, March 21 to Sunday, March 31, will be scored as a total with weekly prizes awarded on Monday, April 1, 2019. All Week 2 bracket prizes must be claimed by Sunday, April 7, 2019.

#### **1ST PLACE**

\$200 Free Slot Play

#### **2ND PLACE**

\$150 Free Slot Play

#### **3RD PLACE**

\$100 Free Slot Play

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### 3. Busted Bracket Bonus Prize

All games from Thursday, March 28 up to the Championship Game on April 8, 2019, will be scored for Busted Bracket Bonus Prizes. All bracket prizes must be claimed within seven (7) days of being announced.

#### **1ST PLACE**

\$750 Free Slot Play

#### **2ND PLACE**

\$500 Free Slot Play

#### **3RD PLACE**

\$200 Free Slot Play

#### **4TH PLACE**

\$150 Free Slot Play

#### **5TH PLACE**

\$100 Free Slot Play

### **Tie-Breaker**

In the case that more than one guest selects and activates a perfect \$2 Million Dollar Bracket, the prize will be divided equally.

In the case of a tie amongst best overall brackets that are not perfect \$2 Million Dollar Brackets, the winner will be determined by date and time of submission. The player with the earliest time of submission will be deemed the winner. Example: Two brackets total 52 points each, one submitted at 5:30PM on March 18, 2019, and the other at 11:50AM on March 19, 2019. The earlier of the two (5:30PM, March 18, 2019) will be declared the winner. In the event of a submission-time tie, the prizes will be combined and split equally.

Participants are only eligible to win once per week. Therefore, if multiple brackets are eligible, only the best performing bracket will be used and shown on the leaderboard after each week's games have been played. The highest-ranked bracket may change from week to week.

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#### 4. Championship Day Slot Tournament

The Championship Day Slot Tournament is open only to *\$2 Million March Mega-Mania Tournament* participants. All participants receive automatic entry into the Championship Day Slot Tournament to be held on Monday, April 8, 2019, from 10AM to 8PM.

The top 20 scores will share \$10,000 in Free Slot Play.

1st Place	\$2,500	11th Place	\$250
2nd Place	\$1,500	12th Place	\$200
3rd Place	\$1,200	13th Place	\$200
4th Place	\$1,000	14th Place	\$200
5th Place	\$750	15th Place	\$200
6th Place	\$500	16th Place	\$100
7th Place	\$250	17th Place	\$100
8th Place	\$250	18th Place	\$100
9th Place	\$250	19th Place	\$100
10th Place	\$250		

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## MARCH MEGA-MANIA CHAMPIONSHIP DAY SLOT TOURNAMENT

**LOCATION: CASINO FLOOR**

**DATE: MONDAY APRIL 8, 2019 | 10AM-8PM**

### **SLOT TOURNAMENT REGISTRATION:**

1. Palms Casino Resort ("Palms") will hold a championship day slot tournament for guests who participated in the \$2 Million March Mega-Mania Tournament and are twenty-one (21) years of age or older. The slot tournament will take place on Monday, April 8, 2019 from 10am-8pm.
2. Guests must present their Boarding Pass and valid government issued photo I.D. in order to participate in the tournament. Guests are not permitted to designate another guest as their representative in tournament play.
3. Participating guests may come at any time 10am-8pm to participate in the slot tournament.

### **SLOT TOURNAMENT PLAY:**

4. Tournament play will occur on April 8, 2019 on the Casino Floor.
5. Tournament round will be two (2) minutes in duration.
6. After completing their tournament play, participants must verify their score with a tournament attendant and sign the score sheet to indicate that they accept the score the attendant noted. This must be done prior to the attendant resetting the machine and seating the next participant. Scores can NOT be disputed after the machine has been reset.
7. In the event a machine malfunctions, the participant is required to notify a tournament attendant IMMEDIATELY. The tournament attendant will place the machine out of order and notify a Slot Technician. The participant will be assigned a new machine and start a new two-minute session. No score from the malfunctioned machine will be carried over. A Participant has the right to keep the score at the malfunctioning machine and decline reassignment.
8. Smoking is prohibited during tournament play.
9. Tournament prizes are all paid out in free slot play. In the event of tie scores, the tied players will total their places and split the prize money equally and



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the next highest score will win the next place prize. For example: if two (2) players tie for first place, the first and second place prizes will be totaled and divided equally between those players, and the next highest score will win the third-place prize.

Prize structures are as follows:

## **\$10K MARCH MEGA-MANIA SLOT TOURNAMENT**

PLACE	PRIZE
1 <sup>st</sup>	\$ 2,500.00
2 <sup>nd</sup>	\$ 1,500.00
3 <sup>rd</sup>	\$ 1,200.00
4 <sup>th</sup>	\$ 1,000.00
5 <sup>th</sup>	\$ 750.00
6 <sup>th</sup>	\$ 500.00
7 <sup>th</sup> - 11 <sup>th</sup>	\$ 250.00
12 <sup>th</sup> - 15 <sup>th</sup>	\$ 200.00
16 <sup>th</sup> - 20 <sup>th</sup>	\$ 100.00

10. The winning tournament scores will be posted at the cashier's cage by 9:00 PM. Prizes must be claimed within 24 hours. All unclaimed prizes will be forfeited. Winners will not be given prize results over the phone.

### **GENERAL:**

1. Participants must be a member of the Boarding Pass program and at least 21 years of age to participate. Guests without a Boarding Pass card can sign up for a free Boarding Pass card at the Rewards Center with their valid government issued ID.
2. Participants may visit the Rewards Center for assistance if needed.
3. All winners must show their Boarding Pass and valid government issued ID to be verified and claim any prize.
4. Any dispute not covered in these rules will be resolved by management and its decision is final and binding on all participants.
5. In the event that the Boarding Pass kiosk, Slot System or Promotion System is inoperable or malfunctions, management reserves the right to cancel or postpone the promotion/event to a different time or day.

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6. The use of the word “guaranteed” in any advertising associated with this promotion represents the total number of Boarding Pass winners selected for the promotion and may not be representative of the total prize money claimed and awarded.
7. Advertising describing the promotion may occur before the beginning of, and at any time during, the promotion. Such advertising, including, but not limited to, print media, broadcast media, electronically transmitted media, socially shared media and/or outdoor image media does not guarantee that any specific participant or participants shall receive an award and/or Free Slot Play. Advertising may continue to create awareness of the promotion up to and concluding upon the promotion’s scheduled end. If all awards and Free Slot Play have been fulfilled in accordance with the promotion’s rules herein, there can be no assurance or assumption that additional awards will be made to any participant, regardless of ongoing advertisements published or broadcasted through the conclusion of the promotion.
8. By participating in this promotion, winners hereby give their permission to Station Casinos LLC, and any of its affiliated companies (and any of their designees) to use their names, likeness, etc., for promotional purposes without additional notice or compensation.
9. Any and all applicable taxes relating to the winning of any of the prizes is the sole responsibility of the participant. Participants with cumulative winnings over \$600 for the year will receive a 1099. Social Security number is required, per IRS, for winnings equal to or greater than \$100 (refer to <http://www.irs.gov/> for details).
10. By participating in the promotion, participants agree to be bound by these Official Rules and the decisions of management. Management will resolve any dispute or situation not covered by these rules and that decision shall be final and binding on all participants.
11. Station Casinos LLC reserves the right to change, cancel or modify the official rules and/or promotion at any time at management’s sole discretion.
12. Station Casinos LLC and any of its affiliated companies may exclude anyone from participating in the promotion for any or no reason, at management’s sole discretion.
13. Participants shall indemnify and hold harmless the Palms Casino Resort, and its subsidiaries and affiliates, against any damage, loss, claim or liability arising from or in connection with this promotion.
14. Persons who have been trespassed from the property or who have requested self- exclusion from the property are not eligible to participate in this promotion.
15. Malfunction of any hardware or software used in this promotion voids all pays, plays, awards and prizes. Malfunctions include, without limitation, erroneous and/or unintended displays of any and every kind, including without limitation,

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displays made by way of video, electronic media, audio and/or printed communication.

16. Management reserves all rights.

17. Team members of the Palms Casino Resort are NOT eligible to participate in this promotion.

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## PROGRAM RULES

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14. Persons who have been trespassed from the property or who have requested self-exclusion from the property are not eligible to participate in this promotion.
15. Malfunction of any hardware or software used in this promotion voids all pays, plays, awards, and prizes. Malfunctions include, without limitation, erroneous and/or unintended displays of any and every kind, including without limitation, displays made by way of video, electronic media, audio, and/or printed communication.
16. Management reserves all rights.
17. Team members of Palms Casino Resort are NOT eligible to participate in this promotion.

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## TERMS AND CONDITIONS

By accepting the Terms and Conditions agreement for the *\$2 Million March Mega-Mania Tournament*, the participant:

- Understands that the *\$2 Million March Mega-Mania Tournament* is a limited-time program and will conclude at the date and time predetermined by Palms Casino Resort.
- Gives consent to the collection and use of personal information for the purposes of administering the *\$2 Million March Mega-Mania Tournament* for general marketing, management, and customer service activities. Palms Casino Resort will not disclose the participant's personal information other than for internal purposes. See <http://www.palms.com/privacy-policy.html> for complete details.
- Agrees to adhere to all rules and regulations associated with Palms Casino Resort and the *\$2 Million March Mega-Mania Tournament*.
- Acknowledges he/she is over the age of 21 and not part of a Voluntary Self-Exclusion Program or on an Evicted Status at Palms Casino Resort.
- Acknowledges the *\$2 Million March Mega-Mania Tournament* and its benefits are for the account holder only. A valid, government-issued photo ID may be requested for any prizes.
- Acknowledges that rewards are not transferable.
- Agrees to "opt-in" to Palms Casino Resort and *\$2 Million March Mega-Mania Tournament* marketing solicitations and emails. Participants may "opt-out" by editing their profile.
- Understands that revisions of the General Terms and Conditions will be sent to every user via email or provided on the *\$2 Million March Mega-Mania Tournament* website. The participant is obliged to check the current General Terms and Conditions on a regular basis.
- Acknowledges that the operator assumes no liability for loss or damage of any kind arising from the improper use of the account by the participant. The operator is not to be liable for any damages whatsoever arising from the improper use of the account from a third party (i.e. persons other than operator or associates of the operator). The operator assumes no liability for any loss or damage due to circumstances beyond its control (e.g. acts of God). The operator assumes no liability for any loss or damage incurred in the event that a participant requests assistance requiring a "screen share" to correct an issue or technical situation.
- Acknowledges that the operator also has the right to terminate any ongoing games, terminate or block an account, or ban a participant with or without prior notice. In

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terminating the contract, the participant loses all claims to his/her account and to any services, contents, and virtual goods that become revoked upon termination.

• Agrees that improper conduct on the *\$2 Million March Mega-Mania Tournament* is strictly prohibited. Such conduct includes, but is not limited to, behaviors such as:

- deliberately submitting false or misleading information
- any attempt to influence the result of a game by collusion, tampering with the program, or by any other means contrary to the rules
- causing malfunctions or failure deliberately to influence the course of a game
- creating more than one or multiple accounts for one person
- breaking any other rules set forth in the Terms and Conditions

• Will, regarding improper conduct, in particular:

- not make any attempt to decompile or reproduce the software used on the *\$2 Million March Mega-Mania Tournament*, and will not interfere with it in any other way and will not develop any software that interferes with the program name or client-server communications
- not use any type of software permitting the use of artificial intelligence, allow opponent profiling or user collusion
- not use any software that, at the operator's sole discretion, is regarded as a program that would allow a user to cheat or give a user an unfair advantage
- refrain from using any scripts that are not authorized by the operator
- not use any software that allows the user to analyze or reproduce the *\$2 Million March Mega-Mania Tournament* website or allows the user to interfere with the *\$2 Million March Mega-Mania Tournament* website and the games and/or their programming in any other way

18. not use any program causing an excessive burden on the server.