T-Mobile Self-Service Portal

Enterprise / SMB / 03 / Change Number

skava
An Infosys company

Search users by Number

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Business owner or Manager logs in to search for user number

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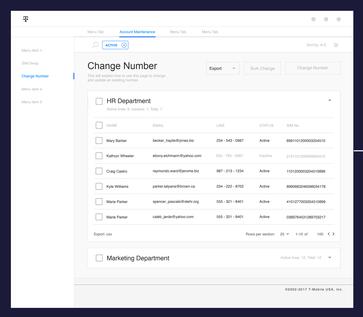
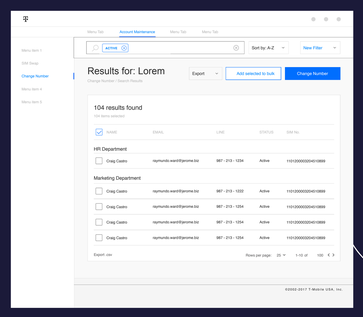
3.01.01.00 - List of all numbers

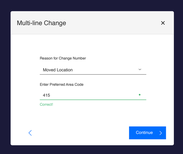


3.01.01.01 - User submits their search with tags from filter list



3.01.01.02 - Filter flow

3.01.01.17 Multi-change Modal



T-Mobile Self-Service Portal

Enterprise / SMB / 03 / Change Number

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Business owner or Manager logs in to change a single or multiple numbers

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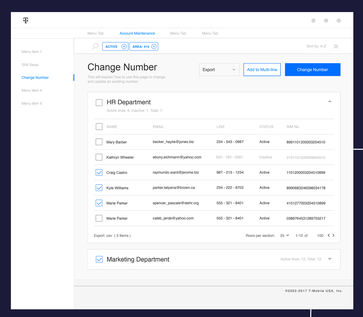
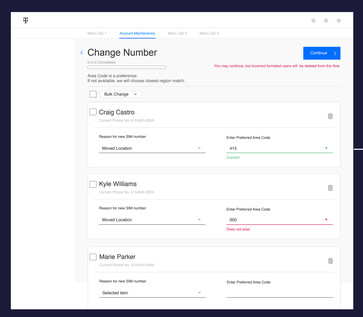
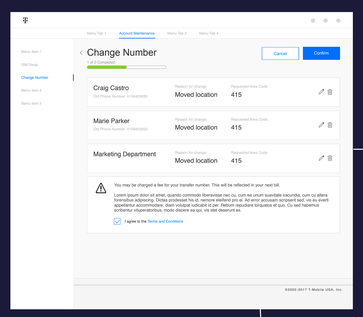
3.01.01.03 - Selects users and group.



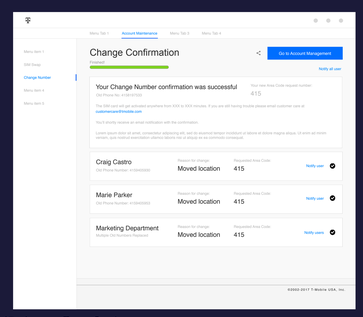
3.01.01.04 - Add area code and



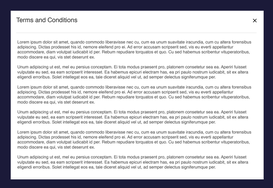
3.01.01.05 - Confirm number changes for single or multiple people



3.01.01.06 - Confirmation Page



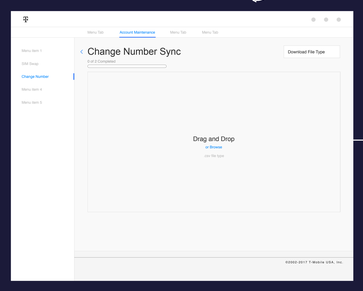
3.01.01.07 - Agree to Terms Overlay



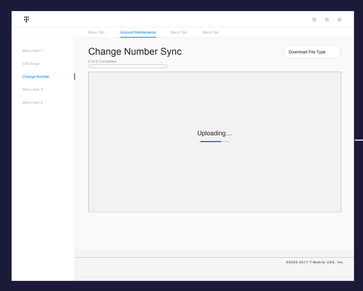
T-Mobile Self-Service Portal

Enterprise / 03 / Change Number - Bulk

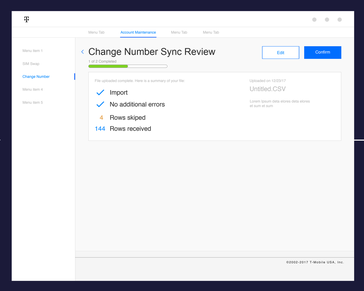
3.01.01.08 - Bulk Page



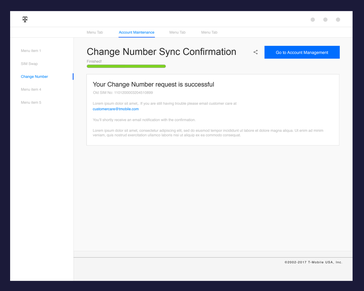
3.01.01.09 - Uploading Bulk File



3.01.01.10 - Confirm Bulk Upload



3.01.01.11 - Confirmation Page



T-Mobile Self-Service Portal

SMB / 03 / Change Number - Individual

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Staff member wants to change their personal number

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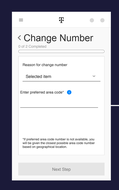
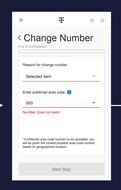
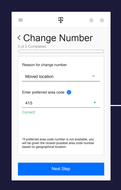
3.01.01.12 - Homepage for Change Number for user



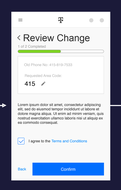
3.01.01.13 - Homepage for Change Number for user



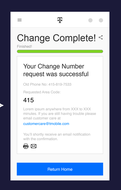
3.01.01.14 - Homepage for Change Number for user



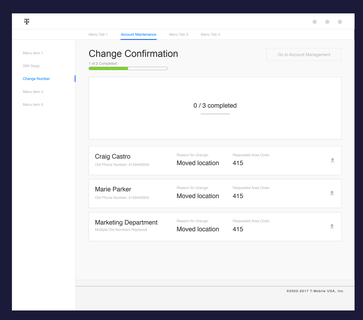
3.01.01.15 - User reviews information

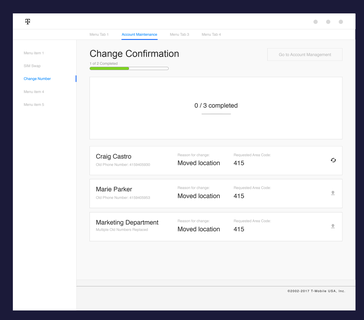


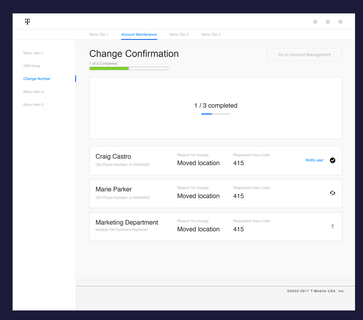
3.01.01.16 - Confirmation for user's change number request

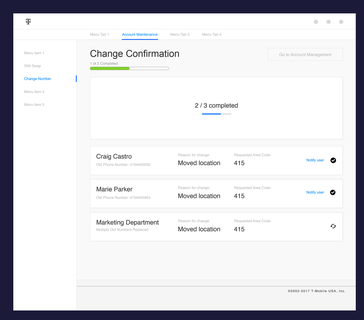


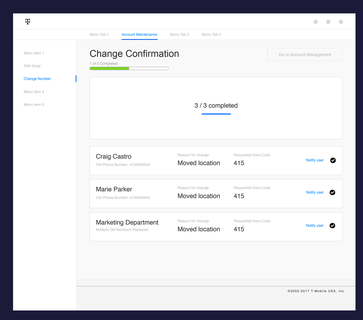
Progress bar upload

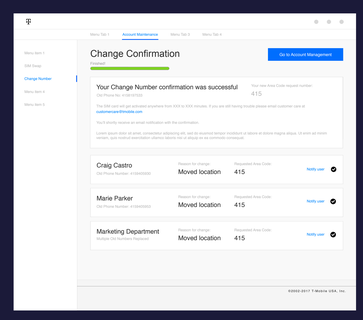












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