Are Internet pharmacies permitted?
Yes, US-based pharmacies may fill online orders, but with the restrictions described below.

Does the pharmacy have to be physically located in the US?
Yes. Prescription drug importation is illegal, according to the US FDA. See www.fda.gov/aboutfda/centersoffices/officeofmedicalproductsandtobacco/cder/ucm082690.htm#1. Therefore, the dispensing pharmacy must be in the United States. Additionally, most state laws require this.

Does the pharmacy have to be licensed in the US?
Yes. All states require this. (Remember, there is no federal licensure for pharmacies — it happens at the state level.) The general rule is, if an Internet pharmacy is offering to ship drugs into a particular state, they have to be licensed (but not necessarily located) there. One state, Pennsylvania, recognizes a pharmacy license in any other US state. Note that a Maine law permitting some foreign pharmacies to dispense into Maine without state licensure was recently invalidated.

Can non-US pharmacies or suppliers ship prescription drugs to patients in the US?
No. It’s illegal to do so. The FDA clearly says that prescription drug importation is illegal at www.fda.gov/aboutfda/centersoffices/officeofmedicalproductsandtobacco/cder/ucm082690.htm#1. If an Internet pharmacy is shipping prescription drugs to individuals in the US from outside the US, it’s illegal — period.

Can Internet pharmacies allow customers to just fill out a form instead of see a doctor in person?
With very infrequent exceptions, no. If an Internet pharmacy allows customers to get a prescription drug just by filling out an online form (instead of being physically examined by a medical practitioner), it’s nearly always illegal. The exception, which is narrow, is for Utah, and it applies only if the pharmacy, the online doctor, and the patient are all in Utah — and only for a few drugs. LegitScript is not currently aware of any online pharmacy using this model that is compliant with applicable laws and regulations.

What are some other resources regarding US Internet pharmacy laws?

- **LegitScript** — Verify Internet pharmacy legitimacy at legitScript.com.
- **National Association of Boards of Pharmacy** — Visit the VIPPS Internet pharmacy certification program at www.nabp.net/programs/accreditation/vipps/.
- **National Association of Boards of Pharmacy** — Verify pharmacy licenses in the US at www.nabp.net/boards-of-pharmacy.
Are Internet pharmacies permitted?
Yes, pharmacies may fill online orders, but with the restrictions described below.

Does the pharmacy have to be physically located in Australia?
According to the Therapeutic Goods Administration (TGA), “[t]he site you are purchasing from should provide an Australian street address and telephone number.”
However, Australia allows personal importation of prescription medication in limited quantities, if the importer has a valid Australian doctor-issued prescription.

Can non-Australian pharmacies or suppliers ship prescription drugs to patients in Australia?
Yes, with limitations. Australia has a “personal importation scheme” that allows a three-month supply for personal use. However, the importer must have a prescription from an Australian-registered medical practitioner.

Can Internet pharmacies allow customers to just fill out a form instead of see a doctor in person?
The answer to this is “Definitely not,” if the prescriber is not a medical practitioner licensed in Australia, and “Probably not,” even if they are licensed in Australia. In any case, “(t)o purchase or import a prescription medicine in Australia, (a patient) must have a valid Australian-issued prescription.”
www.tga.gov.au/community-qa/buying-medicines-and-medical-devices-over-internet. Additionally, the state of Victoria, for instance, specifies that it is unlawful for medical practitioners to issue a prescription “for persons who are not under his/her care, e.g., a person who has not consulted the medical practitioner and whose therapeutic need and/or identity cannot be confirmed.”

What are some other resources regarding Australian Internet pharmacy laws?

• Therapeutic Goods Administration —
  • General information about restrictions on purchasing medicine online at
  • Information about Australia’s personal importation scheme can be found at
  www.tga.gov.au/personal-importation-scheme#.UqJAs2RDt5W.

Are Internet pharmacies permitted?
Yes, Brazil-based pharmacies may fill online orders, but with the restrictions described below.

Does the pharmacy have to be physically located in Brazil?
Yes. According to Brazilian law, only licensed Brazilian brick-and-mortar pharmacies may sell prescription drugs online. These pharmacies must be open to the public, with a pharmacist present during all hours of operation.

Does the pharmacy have to be licensed in Brazil?
Yes. ANVISA provides a link to a searchable database of licensed Internet pharmacies at portal.anvisa.gov.br/wps/content/Anvisa+Portal/Anvisa/Servicos/Consulta+a+Banco+de+Dados/Autorizacao+de+Funcionamento+de+Farmacias+e+Drogarias. An Internet pharmacy must post its ANVISA permit number on its website.

Can non-Brazilian pharmacies or suppliers ship prescription drugs to patients in Brazil?
Yes, but with significant restrictions. Personal importation of medicine is legal where the patient has a valid prescription, and where frequency and quantities are limited.

Can Internet pharmacies allow customers to just fill out a form instead of see a doctor in person?

What are some other resources regarding Brazilian Internet pharmacy laws?

• Agência Nacional de Vigilância Sanitária (ANVISA) —
  • Determine whether an Internet pharmacy is appropriately licensed at portal.anvisa.gov.br/wps/content/Anvisa+Portal/Anvisa/Servicos/Consulta+a+Banco+de+Dados/Autorizacao+de+Funcionamento+de+Farmacias+e+Drogarias.
  • Is it an approved drug, and does it require a prescription? Check portal.anvisa.gov.br/wps/content/Anvisa+Portal/Anvisa/Inicio/Medicamentos/Assunto+de+Interesse/Bulas+e+Rotulos+de+medicamentos/Como+a+cessar+o+Bulario+Eletronico++Cidadao++Profissionais. The patient leaflet (“Bula do Paciente”) mentions whether the medicine requires a prescription (“VENDA SOB PRESCRIÇÃO MÉDICA”).

Are Internet pharmacies permitted?
Yes, Canada-based pharmacies may fill online orders, but with the restrictions described below.

Does the pharmacy have to be physically located in Canada?
Yes. A licensed pharmacy selling drugs over the Internet must be the website of a brick-and-mortar pharmacy with a physical street address. See www.hc-sc.gc.ca/hl-vs/iyh-vsv/med/internet-eng.php and napra.ca/pages/Practice_Resources/QuestionsandAnswersConsumers.aspx?id=3177#Answer1.

Does the pharmacy have to be licensed in Canada?
Yes. However, there is no national licensure for pharmacies — it happens at the provincial level. According to Health Canada, any licensed pharmacy that offers Internet services must meet the standards of practice within its own province.

Can non-Canadian pharmacies or suppliers ship prescription drugs to patients in Canada?

Can Internet pharmacies allow customers to just fill out a form instead of see a doctor in person?
No. Patients must be physically examined by a Canadian physician.

What are some other resources regarding Canadian Internet pharmacy laws?
• Canadian Pharmacists Association — Find a list of provincial regulatory authorities at www.pharmacists.ca/index.cfm/pharmacy-in-canada/directory-of-pharmacy-organizations/provincial-regulatory-authorities1/ (scroll to appropriate college of pharmacy, and then follow that website’s links to either a pharmacy directory or searchable database).

Are Internet pharmacies permitted?
No. As of this writing, the sale of prescription drugs over the Internet is prohibited in China. Please note, however, that legislation has been proposed (see [www.sda.gov.cn/WS01/CL0783/100534.html](http://www.sda.gov.cn/WS01/CL0783/100534.html)) that would change this (and this document will be updated if such legislation is implemented).

Can non-Chinese pharmacies or suppliers ship prescription drugs to patients in China via the Internet?
As a practical matter, no. Importation of prescription drugs is strictly regulated in China. Importation of drugs must go through a rigorous approval process. Drugs that are imported without permission are treated as “counterfeit drugs” under the Drug Administration Law.

Can Internet pharmacies allow customers to just fill out a form instead of see a doctor in person?
No. To buy prescription drugs, patients must be physically examined. The Ministry of Health Order No. 66 on Internet Healthcare Information Services states that “online diagnosing and treatment activities are not permitted” (“不得从事网上诊断和治疗活动”). See [www.gov.cn/flfg/2009-06/23/content_1347818.htm](http://www.gov.cn/flfg/2009-06/23/content_1347818.htm) (Chapter III).

What are some other resources regarding Chinese Internet pharmacy laws?
- **China Food and Drug Administration (CFDA)** —
  - China’s prohibition on selling prescription drugs online can be found at [www.sfda.gov.cn/WS01/CL0060/9432.html](http://www.sfda.gov.cn/WS01/CL0060/9432.html) (Article 21).
  - List of approved OTC drug Internet pharmacies: [www.sda.gov.cn/WS01/CL0205/51152.html](http://www.sda.gov.cn/WS01/CL0205/51152.html), or this [link](http://www.sda.gov.cn/WS01/CL0205/51152.html) (too lengthy to fully display).
Are Internet pharmacies permitted?

Can non-French pharmacies or suppliers ship prescription drugs to patients in France?
No. If an Internet pharmacy is shipping prescription drugs to individuals in France from outside France, it’s illegal.

What are some other resources regarding French Internet pharmacy laws?


- **ANSM (l’Agence nationale de sécurité du médicament et des produits de santé)** — Is it an approved drug, and does it require a prescription? Check [http://agence-prd.anmsante.fr/php/ecodex/index.php](http://agence-prd.anmsante.fr/php/ecodex/index.php). All medicines classified as “Liste I” or “Liste II” require a prescription. When applicable, this label will appear in the product description (which appears when you click on the product name in the search results) under “conditions for prescription and issuance” ("Conditions de prescription et de délivrance"). When applicable, other restrictions may also be mentioned.
Are Internet pharmacies permitted?
Yes, if the pharmacy has been approved or certified by Deutsches Institut für Medizinische Dokumentation und Information (DIMDI), the German Institute of Medical Documentation and Information. The list is here: versandapoteken.dimdi.de/pdfs/var-name.pdf.

Does the pharmacy have to be physically located in Germany?
No, although this exception is very tightly limited. German citizens may order prescription drugs from a select list of approved foreign countries as long as the pharmacy in question has a shipping permit for Germany and complies with German law. See www.dimdi.de/static/de/amg/faq/var/faq_0005.html. Additionally, the pharmacies allowed to ship into Germany must be registered with DIMDI. See www.dimdi.de/static/de/amg/var/index.htm.

Does the pharmacy have to be licensed in Germany?
Yes. Pharmacies must be registered with DIMDI. See www.dimdi.de/static/de/amg/var/index.htm.

Can non-German pharmacies or suppliers ship prescription drugs to patients in Germany?
Yes, but only from select countries, and the pharmacies must comply with the restrictions listed above. Currently, German citizens may order from select (not all) mail-order pharmacies in (1) Iceland; (2) the UK; (3) the Netherlands (must be a brick-and-mortar pharmacy); and (4) Sweden.

Can Internet pharmacies allow customers to just fill out a form instead of see the doctor in person?
According to the German Medical Association, telemedicine is not intended to be a replacement for a physical examination. See www.bundesaerztekammer.de/page.asp?his=0.2.23.8260.8265.8432.8433.

What are some other resources regarding German Internet pharmacy laws?

- **Deutsches Institut für Medizinische Dokumentation und Information (DIMDI)** — Find a list of approved pharmacies at versandapoteken.dimdi.de/pdfs/var-name.pdf.

- **Bundesinstitut für Arzneimittel und Medizinprodukte (BfArM)** — Is it an approved drug, and does it require a prescription? Check the German governmental database: www.pharmnet-bund.de/dynamic/de/am-info-system/index.html. There is another database that **is not a government source** (and therefore should be relied on with caution) that is much easier to use: pkv.ifap.de/Default.aspx. Drugs that require a prescription will be labeled as follows: “Rezeptpflichtiges Präparat.”
Are Internet pharmacies permitted?
No. The sale of prescription drugs over the Internet is prohibited in Ireland.

Can non-Irish pharmacies or suppliers ship prescription drugs to patients in Ireland?
No. It’s illegal to do so. The Health Products Regulatory Authority and customs officials work closely together to prevent the illegal supply of mail-order medicines. If an Internet pharmacy is shipping prescription drugs to individuals in Ireland from outside of Ireland, it’s illegal.

What are some other resources regarding Irish Internet pharmacy laws?

- **The Health Products Regulatory Authority (HPRA)** —
Are Internet pharmacies permitted?
No. The sale of prescription drugs over the Internet is prohibited in Italy.

Can non-Italian pharmacies or suppliers ship prescription drugs to patients in Italy?
No. It’s illegal to do so. If an Internet pharmacy is shipping prescription drugs to individuals in Italy from outside Italy, it’s illegal.

What are some other resources regarding Italian Internet pharmacy laws?

Agenzia Italiana del Farmaco (AIFA) —

- Information about Internet pharmacy law in Italy can be found at www.agenziafarmaco.gov.it/allegati/ppri_italy_final.pdf (Section 2.1.3.3.3). Also, this article summarizes the impacts in Italy of European directive 2011/62, whereby only medicines that do not require a prescription can be sold over the Internet in Italy: www.agenziafarmaco.gov.it/it/content/recepimento-della-direttiva-201162ue-la-regolamentazione-della-vendita-online-di-medicinali-

- Is it an approved drug, and does it require a prescription? Check farmaci.agenziafarmaco.gov.it.
Are Internet pharmacies permitted?
Japan does not permit the sale or advertising of prescription medication online.

Can non-Japanese pharmacies or suppliers ship prescription drugs to patients in Japan?
Yes, with limitations. Japan allows citizens to import up to a one-month supply of prescription medication. However, this exception is very narrow, and sellers are not allowed to advertise drugs that are not approved in Japan; websites (such as Internet pharmacies) advertising unapproved drugs will not be in compliance with Japanese legal requirements. However, drugs that are personally imported into Japan do not necessarily have to be approved. See www.mhlw.go.jp/kinkyu/diet/tuuchi/0828-4.html.

Can Internet pharmacies allow customers to just fill out a form instead of see a doctor in person?
Internet pharmacies selling prescription drugs are not allowed in Japan, so there can be no lawful sale of prescription drugs based on an online questionnaire.

What are some other resources regarding Japanese Internet pharmacy laws?

- **Ministry of Health, Labour and Welfare** — Japan’s Pharmaceutical Affairs Law can be found at law.e-gov.go.jp/htmldata/S35/S35HO145.html. Recent revisions of the laws and regulations are found at www.mhlw.go.jp/bunya/iyakuhin/ippanyou/131218-1.html.

- **Pharmaceuticals and Medical Device Agency (PMDA)** — Is it an approved drug, and does it require a prescription? Check www.info.pmda.go.jp/psearch/html/menu_tenpu_base.html. This is the official database of drugs that list all of the approved prescription drugs. Status of the medicines can be looked up by drug name or by active ingredient. For OTC products, check www.info.pmda.go.jp/osearch/html/menu_tenpu_base.html.
Are Internet pharmacies permitted?
No. Internet pharmacies are not permitted in the Korean territory. The Pharmaceutical Affairs Act states that “no pharmacy founder or drug distributor shall sell drugs at a place, other than his/her physical pharmacy or shop.” See www.law.go.kr/법령/약사법 (Article 50, paragraph 1).

Can non-Korean pharmacies or suppliers ship prescription drugs to patients in Korea?
Yes, with limitations. The personal importation of six bottles (or a three-month supply) of prescription medicine for personal use is allowed for both citizens and visitors with a doctor’s prescription or other official documents. Because the Internet-based sale of prescription medicine is not legal, however, this would be permissible only in non-Internet situations.

Can Internet pharmacies allow customers to just fill out a form instead of see a doctor in person?
Patients must be physically examined by a physician. Article 17 of the Medical Service Act prohibits medical doctors to write prescriptions to patients when not seen “face-to-face.” www.law.go.kr/법령/의료법. Also, Article 12, paragraph 1 of the Veterinarians Act indicates that “No veterinarian shall issue a medical certificate […] or prescription without diagnosing and treating […] for himself/herself […].” www.law.go.kr/법령/수의사법

What are some other resources regarding Korean Internet pharmacy laws?
• **Ministry of Food and Drug Safety (MFDS)** — Is it an approved drug, and does it require a prescription? Search by:
Are Internet pharmacies permitted?  
Yes, Dutch-based pharmacies may fill online orders, but with the restrictions described below.

Does the pharmacy have to be physically located in the Netherlands?  
Practically speaking, yes. Any individual shipping drugs to patients in the Netherlands must be licensed as a pharmacist, and the business must have a license to sell and stock medicines and drugs.

Can non-Dutch pharmacies or suppliers ship drugs to patients in the Netherlands?  

Can Internet pharmacies allow customers to just fill out a form instead of see a doctor in person?  
No, a physical exam is required. According to Article 67 of the Dutch Medicines Law, “It is prohibited for anyone to prescribe drugs via the Internet to a person that the prescriber has never met in person, or doesn’t know, or doesn’t have the medication history available from.” [wetten.overheid.nl/BWBR0021505/](http://wetten.overheid.nl/BWBR0021505/); see also: [www.rijksoverheid.nl/onderwerpen/geneesmiddelen/vraag-en-antwoord/mag-een-arts-via-internet-medicijnen-voorschrijven.html](http://www.rijksoverheid.nl/onderwerpen/geneesmiddelen/vraag-en-antwoord/mag-een-arts-via-internet-medicijnen-voorschrijven.html).

What are some other resources regarding Dutch Internet pharmacy laws?

- **Health Care Inspectorate (IGZ)** — Find an approved Dutch pharmacy at [www.igz.nl/onderwerpen/curatieve-gezondheidszorg/apotheken/apotheekregister/](http://www.igz.nl/onderwerpen/curatieve-gezondheidszorg/apotheken/apotheekregister/).

Are Internet pharmacies permitted?
No. Medicines fall under the legal category of products for which Internet distribution is prohibited. Medicines cannot be delivered to anyone by mail or by courier in the Russian Federation.

Can non-Russian Federation pharmacies or suppliers ship drugs to patients in the Russian Federation?
No. If an Internet pharmacy is shipping drugs to individuals in the Russian Federation from outside the Russian Federation, it’s illegal.

What are some other resources regarding Russian Federation Internet pharmacy laws?


Are Internet pharmacies permitted?
No. Prescription drugs may not be sold over the Internet in Spain.

Can non-Spanish pharmacies or suppliers ship prescription drugs to patients in Spain?
No. If an Internet pharmacy is shipping prescription drugs to individuals in Spain from outside Spain, it’s illegal — period.

What are some other resources regarding Spanish Internet pharmacy laws?
Agencia Española de Medicamentos y Productos Sanitarios (AEMPS) —

Are Internet pharmacies permitted?  
No. Although Internet pharmacies are not directly prohibited, prescription and pharmacy-only drugs are required by law to be sold in a physical pharmacy and dispensed by a Thai-licensed pharmacist only. Because selling drugs online would violate this, no Internet pharmacy would be able to comply with Thai law.

Can non-Thai pharmacies or suppliers ship prescription drugs to patients in Thailand?  
Practically speaking, no. Personal importation is extremely limited, mostly involving medical practitioners importing medicine for a particular patient, as opposed to patients directly buying the imported prescription drugs themselves.

What are some other resources regarding Thai Internet pharmacy laws?  

- Thai FDA —
  - Thai Drug Law, which requires prescription drugs to be sold in a physical pharmacy and dispensed by a Thai-licensed pharmacist, can be found at [www.moph.go.th/ops/oic/data/20131007141753_1_.pdf](http://www.moph.go.th/ops/oic/data/20131007141753_1_.pdf) (Sections 14 and 21).
Are Internet pharmacies permitted?
No. Turkish law does not permit the online sale of pharmaceutical or medicinal products. See www.resmigazete.gov.tr/eskiler/2014/04/20140412-14.htm, Article 43.

Can non-Turkish pharmacies or suppliers ship prescription drugs to patients in Turkey?
No. Personal drug importation is allowed in only extremely rare circumstances (e.g., for members of the Turkish armed services, under explicit physician dictates).

What are some other resources regarding Turkish Internet pharmacy laws?


- **Turkish Ministry of Health** — Is it an approved drug, and does it require a prescription? Check www.titck.gov.tr/DisplayDynamicModule.aspx?mId=a/0Tp/ovYIU= to find an updated list of medicines and their prescription status. You can also search for prescription drugs, non-prescription drugs, and some medical nutrition products via bar code and serial number with this link: itsportal.saglik.gov.tr/index.php?run=qrcode&w=0&mp=72,69.
Are Internet pharmacies permitted?
Yes, if the pharmacy is registered with the General Pharmaceutical Council (GPhC). The GPhC maintains a searchable pharmacy register, found here: www.pharmacyregulation.org/registers/pharmacy.

Does the pharmacy have to be physically located in the UK?
Yes, the GPhC only registers pharmacies that have a physical presence in Great Britain.

Does the pharmacy have to be licensed in the UK?
Yes. Pharmacies must be licensed by the GPhC, the independent regulator for pharmacists, pharmacy technicians, and pharmacy premises in Great Britain. The GPhC authorizes Internet pharmacies only after verification that the request has come from the operator of a registered brick-and-mortar pharmacy. See www.pharmacyregulation.org/sites/default/files/Internet%20Pharmacy%20Logo%20-%20conditions%20for%20use.pdf.

Can non-UK pharmacies or suppliers ship prescription drugs to patients in the UK?
Rarely, and only with specific MHRA permission. According to the MHRA, “reasons of cost, convenience or institutional need are not acceptable.”

Can Internet pharmacies allow customers to just fill out a form instead of see a doctor in person?
In limited cases, yes. Online consultations, via an online form, are permitted in the UK. Note that this does not authorize the practice by a UK pharmacy to ship drugs to any patient located outside of the UK.

What are some other resources regarding UK Internet pharmacy laws?

- General Pharmaceutical Council (GPhC) —
  - Confirm pharmacy licensure at www.pharmacyregulation.org/registers/pharmacy.
  - Find requirements for Internet pharmacy registration at www.pharmacyregulation.org/sites/default/files/Internet%20Pharmacy%20Logo%20-%20conditions%20for%20use.pdf.

- Medicines and Healthcare products Regulatory Agency (MHRA) — Is it an approved drug, and does it require a prescription? Check www.mhra.gov.uk/Howweregulate/Medicines/Licensingofmedicines/Legalstatusandreclassification/Listsofsubstances/.