



## FREQUENTLY ASKED QUESTIONS

### **WHAT IS PICK 'EM?**

Pick 'Em is a season-long contest in which participants pick the winners of the Sunday and early Monday night games each week, attempting to have the best record of each week and the entire season to win prizes—up to \$1,000,000 for a season-long record of 225 or more winning picks.

### **WHAT TIME DO RAMPART'S MILLION DOLLAR PRO FOOTBALL FRENZY EARNING ACTIVITIES RESET AND BECOME AVAILABLE TO PLAY?**

*Rampart's Million Dollar Pro Football Frenzy* earning activities are reset at 12:00 am.

### **I DO NOT HAVE A PRINTER; HOW CAN I RECEIVE MY REWARDS?**

If you cannot print your voucher, you can present your reward on your mobile device to the representatives at the Rampart Rewards Player's Club.

### **CAN MY SPOUSE AND I BOTH PLAY EVEN THOUGH WE SHARE AN EMAIL ADDRESS?**

You can both play but you may not share an email address. Our system requires that every participant have a unique email address to qualify for individual rewards. To resolve this, we recommend opening a free Gmail account for one person to use throughout the program.

### **WHY DO I SEE MY SPOUSE'S ACCOUNT WHEN I LOG IN?**

When participants share a device, it is important that each completely logs out of the website using the LOGOUT link located in the top navigation bar. Closing a browser window is not the same as officially logging out and will yield different results.

### **WHY DO SOME OF THESE GAMES NOT WORK?**

Game functionality issues stem from an incompatibility with a device or browser. Most of the time, switching to Google Chrome as your browser will correct the problem. If the issue persists, please submit a ticket by using the HELP link located in the bottom navigation bar.



#### **WHERE CAN I FIND MY DRAWING ENTRY BALANCE?**

You can view your current drawing entries at the top of any page, to the right of the *Rampart* logo on desktop and below the logo on mobile devices.

#### **HOW CAN I FIND OUT WHICH OF MY EMAIL ADDRESSES IS BEING USED FOR THIS PROMOTION?**

Please click the "Need Help?" link (located on the login page) and submit a ticket to the Help Desk. The Help Desk will be able to identify the original email used to create your 2019 *Rampart's Million Dollar Pro Football Frenzy* account and update it as necessary.

#### **HOW DO I CHANGE MY EMAIL ADDRESS?**

You can submit a request to have your registered email address changed by clicking on HELP located at the bottom of any page and in the drop-down menu at the top of any page.

#### **HOW DO I CHANGE MY PASSWORD?**

You can change your password by clicking on MY PROFILE, located at the top of any page in the drop-down menu, and entering your new password in the designated fields.

#### **WHY HAVE I NOT RECEIVED A RESPONSE TO MY REQUEST TO CHANGE MY USERNAME OR PASSWORD?**

Password reset requests are emailed to the address that was used to register your account. Make sure you entered the correct address in the FORGOT PASSWORD window and check your spam folder. If you do not recall the email address associated with your *Rampart* account, please click the "Need Help?" link and submit a ticket to the Help Desk. They will resolve any password/email issues.

Additionally, you can add our domain name to your safe senders list to ensure you receive the email. It is also possible that your email provider has blocked the email. Some providers enforce strict blocking lists or delete emails they deem to be spam. You can check with your provider and ask them to add our domain name to their safe sender list to allow the email to come through.

#### **HOW LONG DO PASSWORD RESET REQUESTS TAKE?**

Reset requests are emailed instantly to the email that was entered after clicking "Forgot Password?"



## RAMPART'S MILLION DOLLAR PRO FOOTBALL FRENZY

### OFFICIAL RULES

The Rampart's Million Dollar Pro Football Frenzy promotional period is August 22 through December 29, 2019. Players can make weekly Pick 'Em picks and play fun free online games daily to win Yards (virtual currency), drawing entries and more.

This is an online promotion. Participants must have a unique email address to play and are encouraged to update their email address with the Rampart Rewards Players Club.

#### **RULES:**

The Million Dollar Pro Football Frenzy is open to anyone, 21 years or older, and is free to play. Membership in Rampart Rewards Club is required to redeem any reward or claim any prize. Membership is free.

Participants enjoy online games and activities daily to acquire Yards and Pro Football Frenzy Drawing Entries.

All registered players receive one free Pick 'Em card.

Instant Rewards must be redeemed on the day received or the day following to be eligible. Any Free Slot Play won in an instant reward must be used on day of redemption at the Rampart Rewards Club.

Rampart Rewards members can earn one additional bonus Pick 'Em card per day, August 22 – 29, 2019 by earning 1,500 same day base points playing slots with their Rampart Rewards card. Maximum nine (9) Pick 'Em cards per player.

The Pick 'Em includes regular season football games that are played Sundays and Mondays from September 8 through December 29, 2019. If there are two games on a Monday, only the early game will be included in the Pick 'Em cards.

Beginning Tuesday, September 3, 2019 at 12:01 am, participants can begin making Weekly Picks online at [rampart.profootballfrenzy.com](http://rampart.profootballfrenzy.com). Weekly picks can be made every regular season week, Tuesday, 12:01 am through Saturday, 11:59 pm.

Million Dollar Pro Football Pick 'Em Cards must be activated each week at a Rampart kiosk to win any Weekly Leaderboard prize. After submitting a Pick 'Em card(s) online, swipe your Rampart Rewards Club



card at any kiosk and tap the Pro Football icon to activate your picks each Tuesday, 12:01 am through Saturday 11:59 pm to be eligible to win. To win any season long Leaderboard prize, the participant must have activated their Pick 'Em card at least once during the season.

To win the one-million-dollar prize, a participant must make 225+ correct picks during the season and activate their picks every single week. In the case of two or more qualified participants making 225+ correct picks, the winners will split the one-million-dollar prize equally.

Weekly Leaderboard prizes will be awarded to the top 3 participants who selected the most winning teams and activated their Pick 'Em card(s) that week.

#### **WEEKLY LEADERBOARD PRIZES**

1st Place	\$500 Free Slot Play
2nd Place	\$300 Free Slot Play
3rd Place	\$200 Free Slot Play

Leaderboards will be posted online every Tuesday by 12:00 pm at [rampart.profootballfrenzy.com](http://rampart.profootballfrenzy.com). Winners have seven (7) days to claim their Leaderboard prize at Rampart Rewards Players Club.

- In the event of a Weekly Leaderboard tie, the participant whose Tie Breaker (the total score for the Monday night game or other designated game) is closest to the actual score without going over will win. If there is still a tie, the time the entry was submitted online is the tie breaker. The earliest submitted entry will be the winner.

The Season Long Leaderboard will award prizes to the top 5 participants who selected the most winning teams over the entire regular season and activated their picks at least once during the season.

#### **SEASON LONG LEADERBOARD PRIZES**

1st Place	\$1,200 Free Slot Play
2nd Place	\$700 Free Slot Play
3rd Place	\$500 Free Slot Play
4th Place	\$350 Free Slot Play
5th Place	\$250 Free Slot Play



In the event of a season long Leaderboard tie, the participant who submitted their first Pick 'Em Card of the season earliest will be the winner.

#### **PRO FOOTBALL FRENZY DRAWING PRIZES**

##### **ALL PRIZES PAID IN CASH**

1st Place	\$5,000
2nd Place	\$3,000
3rd Place	\$2,000
4th Place	\$1,500
5th & 6th Place	\$750
7th – 10th Place	\$500

Promotion participants will be awarded drawing entries for their online activities.

Players can also earn additional drawing entries playing slots or table games at the Rampart Casino with their Rampart Rewards club card, September 1 – December 29, 2019. Earning 100 same day base points in Slots and Bingo awards one entry or one hour of table game play at a \$10 average bet awards one entry.

Pro Football Frenzy drawings will be held the last Sunday of every month, September – December at Rampart Casino. Drawings are Sunday, September 29, October 27, November 24, December 29, 2019 at 5:15 pm.

Start earning entries for the September 29 drawing on September 1 at 3:00 am.

Start earning entries for the October 27 drawing on September 29 after the 5:15pm drawing.

Start earning entries for the November 24 drawing on October 27 after the 5:15pm drawing.

Start earning entries for the December 29 drawing on November 24 after the 5:15pm drawing.

Players must activate their drawing entries by swiping in at any kiosk from 3:00 pm – 5:15 pm.

Participants who check in to the drawing without entries are not eligible to win.

Must be present to win. Guests have three (3) minutes to claim their prize when called.

Automated drawing entries are not transferrable.



In the case of a public address system failure, the drawing continues on-site manually. Management urges guests to be in or around the drawing area.

By participating in this promotion, winners hereby give their permission to Rampart Casino and any of its affiliated companies to use their names or likeness, etc. for promotional purposes without compensation.

Participation in this promotion constitutes the guest's agreement to abide by the rules of this promotion and the decisions of the management.

Winners must have valid identification and Social Security number. If winner does not present valid identification and Social Security number upon winning, then the casino cage will hold the prize for 48 hours. If not claimed within that time, the winner forfeits the prize.

Winners with accumulative winnings of \$600 or over for the year will receive a 1099.

Management reserves the right to modify or cancel this promotion and distribute additional drawing entries at their discretion.

Employees of Rampart Casino and members of their immediate household are not eligible to participate in this promotion.

All management decisions are final. If a satisfactory resolution to a dispute cannot be reached for the parties involved, the dispute is subject to the dispute arbitration process of the Nevada Gaming Control Board.



## TERMS AND CONDITIONS

By accepting the Terms and Conditions agreement for *Rampart's Million Dollar Pro Football Frenzy*, the participant:

- Understands *Rampart's Million Dollar Pro Football Frenzy* is a limited time program and will conclude at the date and time predetermined by *Rampart Casino*.
- Gives consent to the collection and use of personal information for the purposes of administering the *Rampart's Million Dollar Pro Football Frenzy* for general marketing, management, and customer service activities. *Rampart Casino* will not disclose the player's personal information other than for internal purposes.
- Agrees to adhere to all rules and regulations associated with the *Rampart's Million Dollar Pro Football Frenzy*.
- Acknowledges they are over the age of 21 and not part of a Voluntary Self-Exclusion Program or on an Evicted Status at *Rampart Casino*.
- Acknowledges *Rampart's Million Dollar Pro Football Frenzy* and its benefits are for the account holder only. A valid, government-issued photo ID may be requested for any prizes.
- Acknowledges that rewards are not transferable.
- Agrees to "opt-in" to *Rampart Casino* and *Rampart's Million Dollar Pro Football Frenzy* marketing solicitations and emails. Users may "Opt-out" by clicking the "Unsubscribe" link at the bottom of the program emails.
- Acknowledges Yards have no cash value and are non-transferable.
- Any refund, redemption or compensation in real money is excluded. In *Rampart's Million Dollar Pro Football Frenzy*, the operator allows users to acquire and use Yards. Yards offered may vary depending on the type of game. The object of purchase is exclusively an authorization which is limited in terms of time, content and location to the use of the relevant Yards. Upon termination of contract for any reason whatsoever, any Yards still available to the user upon termination shall be forfeited.



- Understands revisions of the General Terms and Conditions will be sent to every user via e-mail or provided on the *Rampart's Million Dollar Pro Football Frenzy* website. The user is obliged to check the current General Terms and Conditions on a regular basis.
- Does not hold the operator liable for loss or damage of any kind arising from the improper use of the account by the user. The operator is not to be liable for any damages whatsoever arising from the improper use of the account (i.e. persons other than operator or associates of the operator) from a third party. The operator assumes no liability for any loss or damage due to circumstances beyond its control (e.g. acts of God, etc.). The operator assumes no liability for any loss or damage incurred in the event that a customer requests assistance requiring a "screen share" to correct an issue or technical situation.
- Acknowledges that the operator also has the right to terminate any ongoing games, terminate or block an account or ban a user with or without prior notice, and delete or withhold Yards or drawing entries where applicable. In terminating the contract, the user loses all claims to his/her account and to any services, contents, and virtual goods which become revoked upon termination.
- Improper conduct on *Rampart's Million Dollar Pro Football Frenzy* is strictly prohibited. It includes, but is not limited to, behaviors such as:
  - deliberately submitting false or misleading information;
  - any attempt to influence the result of a game by collusion, tampering with the program or by any other means contrary to the rules;
  - causing malfunctions or failure deliberately to influence the course of a game;
  - creating more than one or multiple accounts for one person;
  - breaking any other rules set forth in the Terms and Conditions.
- Regarding improper conduct, the user will, in particular:
  - not make any attempt to decompile or reproduce the software used on the *Rampart's Million Dollar Pro Football Frenzy* and will not interfere with it in any other way and will not develop any software that interferes with the program name or client-server communications;
  - not use any type of software permitting the use of artificial intelligence, allow opponent profiling or user collusion;
  - not use any software which, at the operator's sole discretion, is regarded as a program that would allow a user to cheat, or give a user an unfair advantage;





refrain from using any scripts which are not authorized by the operator;

not use any software which allows the user to analyze, reproduce, or interfere with the website *Rampart's Million Dollar Pro Football Frenzy* and the games and/or their programming in any other way;

not use any program causing an excessive burden on the server.