

OUR FIVE MOST POPULAR FEATURES

The following five features are included in your phone package activation.

Caller ID*

Allows you to know who is calling before answering the phone by displaying the name and number of the caller. A separate display unit or telephone with a built-in LCD is needed for the name and number to be displayed.

Call Waiting*

Allows you to receive incoming calls even if you are on the phone. A short beep lets you know that someone is trying to reach you.

Voicemail*

- 24 Message Capacity
- 2 Minute Maximum Message Length
- 2 Reminder Messages
- 14 Days New Messages Kept
- 28 Days Saved Messages Kept
- Deletion Warning Recovery
- Access Your Mailbox From Any Touch-Tone Phone
- 45 Second Personal Greeting Length

Call Forwarding*

Allows you to forward your calls to another number where you will be. With call forwarding, you don't have to stay home waiting for an important call. It will go wherever you go.

3-Way Calling*

Allows you to speak with two different people in two different locations at the same time. When you hang up, all parties are disconnected.

Selective Call Forwarding

Numbers on your selective list will follow you to your Selective Call Forward number. All other calls will be routed to your regular Call Forward number.

Repeat Dialing

Continually attempts to redial a busy number or the last number dialed, and lets you know with a special ring when the number is no longer busy.

* Standard five calling features included with phone activation.

ADDITIONAL ADD-ON CALLING FEATURES:

ETC offers a variety of calling features to enhance the productivity of your home telephone. Following is a list of each calling feature and a description of how it works.

Selective Call Rejection

Allows you to create a list of people you do not wish to receive calls from. Callers on the list will receive an announcement that calls are not being accepted. All other calls will ring through as normal.

Call Acceptance

Allows you to create a list of people you want to accept calls from. All other callers who are not on the list will receive an announcement that calls are not being accepted.

Roll Down

Basic Line Hunting: If the primary phone number is busy or in use, this telecommunications mechanism rings or 'rolls down' to a secondary phone number or line. This feature is most ideal for businesses.

3-Way Calling (Allow Transfer)

Allows you to speak with two different people in two different locations at the same time and allows the call originator to hang up while the two remaining callers can continue the call. This is especially useful for small business.

Toll Control

Makes sure long distance calls aren't made without your knowledge. Requires a PIN to be dialed before a long distance call is placed.

Speed Dialing

Allows the end user to place a call by pressing or dialing a reduced number of keys, usually it's a one or two digit code. Desired numbers are stored in the phone memory for future use. This is a quick and easy way to dial frequently called numbers. The number of desired numbers to store is unlimited.

Busy Call Forwarding

When someone calls your phone while you're on the line, this feature forwards the call to your voice mail or another number of your choice. This way you can devote your full attention to your current conversation while making sure you don't miss anything important.

Call Transfer

Enables a user to relocate an existing call to another phone or attendant console by either using the transfer button or the hold button and dialing the required location. The transferred call can either be announced or unannounced.

Call Return (*69)

Allows you to call back the last person who called you. No more rushing out of the bathtub or into the house to answer the phone.

Distinctive Ringing Line

Adds a second number to ring into your existing phone line with a distinctive ring. It even works with call waiting. This feature is great for a family with teenagers or if you have a fax machine. When the distinctive ringing number is dialed, it's directed to the master number with a distinctive tone. There are three distinctive ringing tones available. This is not an additional line.

Distinctive Ring

Allows you to create a list of phone numbers so that when someone from that list calls you, your phone will ring differently. This is especially great for co-workers, friends of teenage children, or committee members.

Privacy Call Block

Some callers place Caller ID Block on their numbers so that you can't see who is calling before answering. This calling feature blocks them from calling your line and tells them that if they wish to turn off Caller ID Block and call back, their call will go through as normal.

Call Forwarding No Answer

If a call placed to your number isn't answered within a certain number of rings, it redirects the call to another number of your choice – your cell phone or your voice mailbox, for instance.

Call Acceptance

Allows you to create a list of people you want to accept calls from. All other callers who are not on the list will receive an announcement that calls are not being accepted.

Call Blocking/Barring

Call blocking/barring allows users to prevent unwanted callers from connecting to the phone line. Examples of unwanted calls might be long distance calls, 800/900 numbers, or operator calls. This feature does not include the blocking of collect calls or third party calls however.

Customer Originated Trace

Allows you to initiate a trace immediately after receiving a harassing or obscene phone call. The number is received at ETC's central office and will be held for law enforcement officials in the event that you want to prosecute.