



TIPS FOR TROUBLESHOOTING AND ENJOYING YOUR NEW THERMAL GUARDIAN® HEATER

Do not plug the heater control into an outlet or plug the heating pad into heater control until reading the following.

- **DO NOT** attempt to install a heater in a filled or partially filled mattress.
- We encourage plugging the power cord into a surge protector.
- Unroll the heating pad and reverse roll so as pad will then lay flat. **DO NOT** crease pad.
- Be sure that the pad and temperature sensor has not shifted over any cracks in the decking or foundations after installing the liner and waterbed mattress.
- Begin to fill your watermattress to your desired sleep preference. After completion you can now plug your heater pad into your heater control. Now plug the heater power cord into a working surge protector.
- Be sure all components are plugged in securely.
- The energy efficient design heats at an average of a 1/4 to 1/2 degree per hour. Ideal settings are between 80°-86°. **PLEASE NOTE:** turning your settings to 100° will not heat the water any faster. The unit may take 5-7 days to heat to the desired temperature based upon the water and room temperature.
- Heavy fiber beds may require 2 low watt heaters for proper temperature regulation.
- **DO NOT** use full watt designed heaters in any type of softside sleep system.
- **DO NOT** place heating pad on any foam or any other foreign material.

For any situations not resolved by the above information or in the comprehensive instruction sheet packaged with the heater, please contact 303-296-9530 and ask for the Customer Service Department.

