

VOLUNTEERS

A newsletter for the volunteers
of the S.F. AIDS Foundation

DECEMBER 1984

CHANGING FACES

We hope that you enjoy the new slick(er) face of the Volunteer Newsletter and it represents only one of the many anticipated changes for the New Year.

The November Newsletter marked the end of staff effort in producing the Volunteer Newsletter. This issue was, more or less, thrown together by Chuck Frutchey and Ken Jones with invaluable typesetting assistance of Volunteer Samuel Jennings.

As you may or may not have deduced, by now, all subsequent Volunteer Newsletters will be produced by our Volunteer Newsletter Staff which is in the process of being organized. General consensus to date indicates that we will be working collectively with the group as a whole making decisions. The best times, for those who responded to our recent questionnaire, appears to be two Saturdays per month from 10:00 a.m. until 1:00. So let us know, if you strongly, strongly favor/object to meeting every Second and Fourth Saturday from 10:00 until 1:00 at the San Francisco AIDS Foundation, 54 Tenth Street. Because of the Holiday period the January issue should probably be started on Saturday 8 December or 15 December and finished up after the Holiday. Please stay in touch.

THE BRIGHTER STATISTICS 1.23 NEW VOLUNTEERS PER DAY

"In our time too many people have come to see their futures in terms of circumstances outside themselves, in terms of an institution that will do something for them. This value is upside down. The future must be seen in terms of what a person can do to contribute something, to make something better, to make it for where h/she believes with all h/her being it ought to go."

Frederick R. Kappel

The last 45 days have realized 55 new Volunteers committed to supporting the very important work of this Foundation. Welcome Aboard to:

Bruce Allen	Derek Rainer
Thomas Alvarez	Warren Ratcliffe
Maggie Barrins	Ian Robertson
Don Barrett	Alan Rose
Jack Battaglia	Vincent Salazar
Tom Burns	Ben Simmons
Steve Crysler	Todd Shuttleworth
Rob Dantas	Thomas Simpson
Carl Ecklund	Brian Smith
Allister Fong	John Smith
David Glassberg	Stephen Springer
Dennis Graham	Richard Tanner
Timothy Hatton	Joseph Wilson
Chris Hellwig	Keith Worthington
Robert Herrera	David Wynne
Steve Heide	
Steve Homer	
Jim Ireson	
Tom Jensen	
Ted Johnson	
Darrell Joyce	
Hans Justus	
Bob Kelliher	
David Kress	
Steve Liebhart	
Richard Marino	
Owen Miller	
Cecil Moore	
Wayne Moury	
John Wesley North	

FOUNDATION LOGO

This issue of the Volunteer Newsletter features the new Foundation logo! What does it mean? (Wasn't it Mark Twain who said: "Meanings are in people, not in words?") Simply: the bottom symbol is the gay "pink triangle" the Foundation has been built on the strength of the gay community, but the triangle is not solid because the AIDS Epidemic does not only effect gay people. Additionally, the Foundation is under the great "power" of the pyramid. Thanks to Holly Smith for this interpretation. If you have other possible interpretations, please let us know about them.

MISSING

"The pessimist sees the difficulty in every opportunity, whereas the optimist sees opportunity in every difficulty."

Unknown.

Due to moves, forwarding order expirations, etc., we are trying to re-connect with some valuable volunteers who are MISSING and MISSED. If you know how we might re-connect with them, please let us know.

Deanna Banks
Joseph Barry
John Benninger
Doxin Campeau
Margaret Dos Santos
Carolun Edwards
Jim Highsmith
Michael Hussey
Scott Hones
Larry Klekuta
Bob McCoy
Pat Stanley
Dan Vacl

HOLIDAY VOLUNTEER APPRECIATION PARTY TROCADERO TRANSFER, THURSDAY 20 DECEMBER

A special thank you to Fred Badalamente and David Caruso (Trocadero Transfer) for providing an excellent site for our Holiday Party, The Trocadero Transfer; and an excellent date, Thursday, 20 December; and an excellent evening of entertainment featuring video tape segments from the Trocadero's First Kaposi Sarcoma Benefit at the Trocadero Transfer 14 December 1982, "I Want To Live" featuring The Fifth Dimensions, J.P. Morgan, Carol Lawrence and others; and an excellent D.J.: Ralph Zepeda to keep us (some of us) dancing until 4 a.m. and one free drink!

We do need a few Volunteers to help in a few real important areas:

Needed is a resourceful artist to come up with a low budget but spectacular hanging banner saying something like: "Thank You and Happy Holidays to all Volunteers of the San Francisco AIDS Foundation."

Secondly, all those who like to cook are requested to bring their favorite finger-food/dish/plate.

We hope to see all you there and if you can assist with either project, please let us know at your earliest convenience.

PROJECT 20

David Anderson
George Androvette
Doris Bail
Martha Evans
David Ferrara

PRE TRIAL DIVERSION

Allen Baggett
Eddie Cruz
Stanley Pearson
Hung Nguyen

CORRECTION

The support group for volunteers will be the first and third Wednesday of every month, not Thursday as we reported in the last Volunteer Newsletter. The first meeting is Wednesday, December 5th from 7-9 p.m. in the conference room at the foundation.

LIBRARY

As a result of last month's announcement, several people have decided to work on a library for the Foundation. A lot of people will be needed at the beginning to whip it into shape so staff and volunteers can use it. A meeting of anyone interested in this work will be held Monday, 10 December at 7:00 p.m. here at the Foundation.

HETEROFOBIA

Because of the recent stories in the press about heterosexual transmission of AIDS more and more heterosexuals are calling the Hotline. Some of those people are potentially at risk because of sex with bisexuals, IV Drug users, etc. Some Hotline workers have had trouble with some of these calls because of (1) not knowing what "they" do; or (2) are not comfortable talkers about sex with straight people, especially women. Does this sound familiar? There are just a few things you have to remember to make these calls go smoothly. Heterosexuals and homosexuals do basically the same thing during sex despite the obvious physiological differences. The safe sex guidelines still apply. You are the expert and they have called you for information. If you haven't had much (or any) sex with women, you might want to familiarize yourself with female anatomy and learn how to comfortably pronounce vagina, clitoris, etc. Also some of the jargon they may not be familiar with, such as rimming or fisting, so you may have to more expaining. Some of the calls have been belligerent, blaming gays for AIDS, etc. If, after an attempt to be reasonable with such a caller, they continue to be abusive, treat the call like any other harassment call. We will soon be doing inservice on heterosexual transmission. If you have more questions talk to Chuck.

AIDS HEALTH PROJECT VOLUNTEER NEEDS

The AIDS Health Project is the next step in creating an AIDS prevention plan. Groups are provided free to San Francisco residents to help them identify specific ways to improve their health and lower their risk for AIDS. Many tasks are available to volunteers who wish to serve the Project.

WORD PROCESSOR - Needed days (8am-5pm) for typing of innovative and ground-breaking "Gay Health Workbook". Should be familiar with IMB-PC.

MAILING LIST DATA ENTRY - For input of names of health professionals who need to be aware of the unique services offered by the Project. Volunteers should be available days (8am-5pm). Familiarity with IBM-PC helpful.

PROJECT EVALUATION DATA ENTRY - Those interested in psychological assessment tools and behavioral change would enjoy this opportunity to

enter data which will be used to evaluate the progress and impact of the Project on at-risk populations. Familiarity with IBM-PC and availability during daytime business hours required.

GENERAL OFFICE DUTIES - Those with typing and general office skills are encouraged to assist in the daily tasks of typing correspondence, photocopying, answering telephones, and filing. This is a great way to learn about the services offered by the Project! Can you held us between the hours of 8 and 5 weekdays?

POSTER DISTRIBUTION - We are helping scores of people right now with our prevention programs. There are still many more who could use our services but don't know about us. We invite you to stop in and take a few posters home to post them at your favorite gym, bar, or laundromat.

WEEKENDS AT THE CASTRO TABLE? WHY?

One of the major objectives of the San Francisco AIDS Foundation educational efforts is to disseminate accurate and up-to-date AIDS information to all the at-risk populations. One way to achieve this goal is by setting up an information table at Hibernia Bank at 18th. and Castro Streets every Saturday and Sunday. A team of at least two volunteers talk with interested passersby, pass out brochures and flyers, and have fun. The shifts consist of two-three hour shifts, from 11:00 - 2:00 and 2:00 - 5:00. It would be extremely helpful if you could commit yourself to doing a specific shift on a specific weekend; i.e., every 1st, 2nd, 3rd, 4th, or 5th Saturday on one of the specific shifts. This work is not for everyone, but if you want to try it or commit to it, please contact us.

WEEKENDS IN BUENA VISTA PARK?

Some concerned volunteers have indicated an interest in setting up an information table, similar to the one on Castro at the gateway to Buena Vista Park. If you are interested in being a part of it or not interested in having one thing to do with the idea, please let us know.

THURSDAY LITERATURE DISTRIBUTION RUNS?

Another effective tool in disseminating accurate and up-to-date AIDS information to all the at-risk population is the weekly literature Distribution Runs. Each Thursday, at 6:00 p.m. a volunteer driver with a vehicle picks up two volunteer runners from 54 Tenth Street. They set out to an assigned area with brochures, flyers, posters and a pre-negotiated list of establishments to visit. The riders jump out and replenish our stock of literature, return to the car and set out to the next establishment. We return promptly at 8:00 p.m.

CLASSIFIEDS???

Some volunteers have indicated an interest in seeing this Newsletter present classified ads for volunteers seeking like volunteers as room mates, to buy or sell a car or other possessions, to marry, etc. Please let us know your feelings about this proposal.



VOLUNTEERS

A NEWSLETTER FOR
S.F. AIDS FOUNDATION
VOLUNTEERS

NOVEMBER 1984

CHANGES AROUND THE FARM

The Foundation has gone through many changes since the last newsletter. Lyn Paleo has new duties as California State Services Director. She is now responsible for education in other Northern California counties. Her former job has been split in two. Ken Jones switched from Office Manager and is now Volunteer Director, Chuck Frutchev has been hired as Information and Referral Coordinator and is in charge of the Hotline. Bobby Hilliard is the new CAIN Coordinator and will be directly working with the data entry volunteers. We also have hired Susan Christoffersen as Financial Manager, Eileen Eya as a new social worker and Jackson Peyton is now head of the new Education Department. A few other positions are not yet filled, and we'll let you know about them as they happen. A complete list of staff and responsibilities always lives in the Hotline area.

Here are some greetings from those of us who work closest with you.

LYN PALEO - GONE BUT NOT FORGOTTEN

I have enjoyed working closely with volunteers for the past 17 months. When I was first hired a year ago May, volunteers taught me the job. I still remember my first day: after a two hour training, the entire staff left for the Denver Second National AIDS Conference. I showed up for work feeling thoroughly lost and confused. The Hotline workers helped me turn on and off the phones, gather the mail and fill out the Hotline logs.

Since then volunteers have been wonderful to me. Often, after an eleven hour day when my feet are dragging and my brain is foggy, volunteers have given me hugs, smiles and encouragement. Thank you all.

In my new position I will have less involvement with volunteers and I will miss that. But, I will look forward to chatting with you on the stairs or over a brewing cup of coffee.

I've enjoyed working with you all.

KEN JONES

My warmest greetings to all! And as we all begin to learn to live with AIDS, so it is that we must begin to respond in a very personal and courageously novel way to this mysterious illness that continues to rip us off of our brothers and sisters at such an alarming rate.

For many that process has begun: we have committed ourselves and our energy, our hopes and our time to volunteering support for the San Francisco AIDS Foundation Programs which include Hotline and Referral Services for San Francisco and Northern California, Educational and Informational Services and Direct Services for People with AIDS.

For others that process appears enveloped in fog. Anger, fear, and ignorance are no longer appropriate or productive responses from the Lesbian, Gay and Bisexual Communities as AIDS becomes more than "just a medical issue!"

Our time is right now! Now is the time for our community, so rich in its resources, diversity and history, so strong in its numbers and so magnetic in our quest for the human rights of all, to begin to demonstrate Lesbians, Gay Men and Bisexuals really taking care of and caring about each other, as we all begin to challenge those massive walls of homophobia.

I sincerely trust that you will continue your support of our very important work. There are ongoing needs for your talents and skills; from hotline workers to electrical workers, from typists to literature distributors, from artists to furniture movers: we have a need for you!

CAIN TRAINING

INTERESTED IN WORD PROCESSING DURING YOUR VOLUNTEER TIME?

Training sessions will be held on Saturday, November 10th, for individuals interested in being CAIN volunteers. CAIN is a Computerized AIDS Information Network being created by the S.F. AIDS Foundation and the Gay and Lesbian Service Center in Los Angeles, with funding provided by the California State Department of Public Health Services.

NO PRIOR COMPUTER EXPERIENCE IS REQUIRED to be a CAIN volunteer. Our system is easy to learn and will be covered in the training sessions. There will also be someone available to answer your questions during volunteer hours. All that is required are reasonable typing ability, three hours a week of your time (from 6pm to 9pm weeknights or from 11am to 2pm or 2pm to 5pm on weekends), and your interest in contributing to the creation of a centralized database of AIDS information.

Two training sessions are planned, one from 10am until 1pm and one from 1pm until 4pm on the 10th. If you are interested, please let us know which session you prefer by calling Bobby Hilliard at 864-4376 between 1pm and 9pm on weekdays.

LIBRARIAN NEEDED

After building our Library/Archives from nothing to a wonderful and useful resource, Bill Cox has decided to take a break. Our sincere thanks to him for taking on this important task. We are now looking for someone who likes to organize and catalog to take up this job. It means coming in for a few hours a week and clipping articles for our files. Anyone who is interested or wants to know more can talk to Chuck.

VOLUNTEER SUPPORT GROUP

The work we are doing here sometimes can be stressful. We need to support each other. Beginning in December a support group for all of us will be starting. It will be on the first and third Thursday of each month from 7pm to 9pm in the conference room at the Foundation. Try to be part of our support system. If these times are inconvenient please call and give suggestions and/or ideas for a group meeting to Terrell on Tuesdays between 11 to 5.

RECRUIT A FRIEND

New volunteers are coming through the doors every day and we have no shortage of things that need done. Our contract with the city requires that we document approximately 600 hours of volunteer service each month. As many wonderful volunteers as we have, we still need more. Talk to a friend and bring him/her with you next time you come in. There are a thousand things to do, including; Tables on Castro Street, Brochure Distribution and clerical assistance.

BIG PARTY

We're planning a big holiday party for all volunteers in early December. If you would like to help organize the party talk to Ken soon. We want to have a big affair.

WOMEN & AIDS

An all day workshop will be presented by the Women AIDS Network on November 16, 8:30am - 3:30pm. The workshop will concentrate on strategies for reaching and educating women who may belong to high-risk groups and issues such as donor insemination and sexual transmission involving women. Registration fee is \$10 (\$20 for nurses CE credit). For more information contact Lyn Paleo, 864-4376.

ITEMS OF SPECIAL INTEREST TO HOTLINE WORKERS FROM: CHUCK FRUTCHEY

PWA's are needed to staff the PWA switchboard. Right now the Switchboard is open Monday, Wednesday and Friday afternoons, but we hope to expand if we can attract more people. Primarily for newly diagnosed people with AIDS, the Switchboard offers info on traditional & alternative treatment, sex, medical updates and personal advice. If you have AIDS and want to do Hotline work, or know someone who does, get in touch with me or call the Switchboard.

I've been very impressed in my first two months with the expertise and professionalism of Hotline workers. Hotline work is a talent that not everyone can master and I feel you should receive recognition to that effect. Anyone who has gone through Hotline training and completed their 4 month commitment can ask me for a letter of recommendation that outlines the extensive training and skills of a Hotline worker. It should be a good credential if you ever move on to something similar. Most doctors or hospitals would be lucky to have any of you as consultants.

An inservice training is planned to discuss saliva and AIDS on Friday November 30 and 7:00pm. We'll discuss the new study by Dr. Gallo, the opinions of some other local physicians and go over questions we always get about saliva. Plan now to attend.

On a personal note, I am extremely excited to re-join the Volunteer Team. I get somewhat wistful as I think about my own volunteer experiences in the Summer of 1982 at the onset of this epidemic. The Kaposi's Sarcoma Foundation was housed in one room of a Castro Street flat with one phone (soon, we were to get call forwarding), two desks, three chairs and non-stop ringing phones and there we were: Mitch Bart, Rick Crane, Ed Power, Donald Curry, Michael Armenini, Cleve Jones and myself: so many things to do, so few people to help do them. It is this experience that serves as foundation to my beliefs in our very, very important work and our everchanging Lesbian, Gay and Bisexual Communities.

Over the next few weeks, please drop by, share your concerns and your highs and let's all join together in reminding our community of the volunteer theme for the Fall of 1984: Involvement Equals Change As We All Begin to Learn to Live with AIDS!

Ken Jones

In transition from Office Manager to Volunteer Services Coordinator.

(Ken Jones doesn't do massages, but did serve as co-chair of the 1984 International Lesbian/Gay Freedom Day Parade and Celebration)

CHUCK FRUTCHEY

Hello. I am the new Information & Referral Coordinator and will be assuming many of Lyn's responsibilities, including the Hotline. Lyn Paleo is now California State Services Director, so we will both be working with you from now on. I am very pleased to be starting this job and have high hopes for what we can accomplish. From what Lyn tells me, the Volunteers are an ace crew, and you do a difficult job very well.

Here's a brief bio of me: I am a 31 year old gay man, a San Franciscan for 8 1/2 years. I have had a variety of jobs, but the last three years I have been a graphic designer. I also have experience in political campaigns, public relations, printing, event production (Castro Street Fair) and library/archives work (Harvey Milk Archives & Museum of Lesbian/Gay History). A year ago June I was diagnosed with ITP, an AIDS related condition (ARC), so I feel especially close to the work we are doing here. I have a pretty thorough medical knowledge of AIDS, and hope I can help interpret a lot of brouhaha so it's easier to explain on the phone.

I have also been a volunteer for many organizations here in town, so I am familiar with both the good and bad aspects of the work you are doing, and I have also coordinated other volunteers before, and I will try and be careful to not step on your toes or your egos.

I also want your input, suggestions and gripes. I hope I can meet each of you so we can sit for a minute and talk, get to know each other, and fill me in on what you think I should know.

BOBBY HILLIARD

Hi! I'd like to introduce myself. My name is Bobby Hilliard. I've recently been hired by the Foundation as CAIN Coordinator. I began working full time in that position on October 15, and my regular hours are 1pm until 9pm on weekdays. In addition, I'll be sharing coverage of weekend hours with Chuck. (So we'll be seeing a lot of each other.) Although some of you already know me from work as a Hotline volunteer, I'd like to explain some of my background and discuss the responsibilities I'll be taking on in my new job.

I've never liked defining myself merely by stating what I've done for a living, but I'll begin there. For the past six or seven years I've been working in the international departments of various banks, first in Philadelphia, and, since October 1981, here in San Francisco. Most recently I've been employed at Wells Fargo, where my job has been to resolve problems with a mini-computer system for processing letters of credit. My educational background is as a German major. I did undergraduate work at Ursinus College, a small liberal arts school near Philadelphia, and received my MA at Villanova University. I've been gay since I was born and seem to be becoming more so. I like small animals, forests, medieval history, Tolkein, carbohydrates, and coffee. I also like the idea of doing what I consider meaningful work in my own community, which is why I've been a volunteer at the Foundation since April 1983, and why I'm excited about my new position as CAIN Coordinator.

My responsibilities will include building, maintaining, and marketing CAIN, as well as generally being the person responsible for managing the Foundation's IBM PC and its software applications. I'll be working a lot with you. Most specifically, I'll be working with CAIN volunteers, but with a goal of developing a system that will be a rich resource for volunteers in all areas: Hotline and other Educational Services, Social Services, and clerical support. I think it's going to be both fun and rewarding. Stop in and see me when you're at the Foundation. I'm interested in your suggestions for CAIN and also in just getting to know you better. My office is strategically located between the men's room and the kitchen. You can't miss it. (You can hardly avoid it.) I'll be looking forward to seeing you.

HOTLINE NOW OPEN EVERY WEEKEND

Because our staff has increased considerably in recent months, we are now able to have staff cover the office on weekends. This means that Hotline workers can now get in the building without any problems. We need to have some of you work these shifts. There are two shifts each day: 11-2 and 2-5. If you have this time available, please sign up on the calendar.

There have been some problems lately when closing up the Hotline at the end of the day. For the time being we are stuck with patchwork phone system and the need to forward some lines to others. The addition of phone answering machines next week will mean a different procedure from the one you are used to. Look in the Hotline area for a sheet with "Closing-Up" instructions and ask someone to show you the ropes the first time. This should end the problem of 863-AIDS being forwarded to Mars.

There are bigger reasons than just our own curiosity why everyone needs to be diligent about filling out the Hotline Telephone Log. Our contract with the City requires that we take 960 calls each month. I think we do get that many calls, but only about 600 end up on the Log Sheets. Please make sure that every call gets recorded even if there are only a few pieces of information like the sex of the caller and that they wanted information. (All the categories are to help us do a better job, and are secondary to the fact that a call was taken.) Another contractual obligation is having the Hotline operate from 9-9, Monday through Friday and 11-5 on weekends. Coverage of the Hotline is very uneven. Sometimes there are plenty of folks, and other times there is no one. I've noticed that people who work the same shift each week usually have the most consistent record of meeting their commitment of 3 hours per week. I'd encourage anyone who can to follow this procedure. Working the same shift consistently makes it easier for you to remember, easier for me to fill in the gaps, and will make the whole operation run a lot smoother.