



Draft

AHP Program Summaries

March 3, 1997

CLINICAL TEAM I

Crisis

- Crisis Assessment - Danger to self and to others
- Coordination of inpatient/outpatient mental health services at SFGH
- Crisis stabilization
- Referral to brief and long term therapy
- Provide brief therapy and case management
- Mobile crisis outreach capacity and 5150s
- Reporting

Psych Consult Services (PCS)

- Medication prescription and RN followup
- Psychiatrist home visits (rare)
- Provider consultation (VNH, Open Hand, CBOs)
- Clinical assessment
- CHIPS assessment
- Coordination of placement for clients with dementia
- Support groups and psychotherapy in the Tenderloin
- Clinical consultation to HIV Services Partnership
- Attend meetings
- Reporting

ASAP - Criteria Substance Abuse Issues

- Substance abuse counseling
- Intervention and assessment
- Case management (brief and long term) to HIV negatives and positives
- Information and referral
- Training
- CBOs consultations
- Support groups
- Linkage services (NAC)
- Some crisis intervention
- Reporting
- Harm reduction
- Attend meetings

PSS

- Support groups
- Information and referral
- 1:1 Psychotherapy (brief and long term: VTP, NAC and Brief)
- HIV Services Partnership intakes (negatives and positives)
- Neuropsychiatric testing
- Clinical assessment
- Clinical internship training
- Risk reduction counseling and psychosocial educational support
- Volunteer facilitators training
- Attend meetings
- Reporting
- Workshops
- Practicum program

CLINICAL TEAM II

Psychosocial Assessment

- Referral to Psychiatric Assessment
 - Outside Group and Individual Psychotherapy, Substance Abuse Treatment and Counseling, Medical Detox, and Day Treatment
- PES and Other Crisis Intervention
- Basic Needs
 - Housing, Food, Transportation, Benefits, Monies, Clothing, and Dental

Triage

- Referral to Psychiatric Assessment
 - Outside Group and Individual Psychotherapy, Substance Abuse Treatment and Counseling, Medical Detox, and Day Treatment
- PES and Other Crisis Intervention
- Basic Needs
 - Housing, Food, Transportation, Benefits, Monies, Clothing, and Dental

Assistance with Benefit Application

- SSI, SDI, Medi-Cal, Transportation, Letters of Dx, Verification of Provider

Case Management

- New service of intensive multi-disciplinary interventions with high need clients includes all listed above under Psychosocial Assessment and collaboration enrollment (in the future), field work to facilitate compliance

Liaison

- 5A, CL, Ward 86 providers and front desk, AHP and other agencies

Psychiatric Services

- Evaluation, medication management, crisis intervention, and team consult

Education

- Provider meetings, pharmaceutical reps, community providers, Ward 86 conference, and training of residents and medical students

CLINICAL TEAM III

HIV Counseling and Testing Services (HCT)

Stages???

- Phone triage and referral (1200 to 1400 calls per month)
- Clerking
- Counselor - client centered behavioral change (CCBC) - informed by harm reduction
- Phlebotomist (d.c.)
- Trainings
- Inservices

Volunteer Program

- 30 volunteer counselors
- 5 volunteer phlebotomists
- 2 interns

Context???

- ATS - anonymous test sites
- CTS - confidential test site
- Mobile Testing - (Blow Buddies, MCC, Street Fairs, and L pilot)

Linkage Program

- Coming soon

Stats

Monday - Health Center #1
Tuesday - AHP South - Drop-in
Wednesday - MNHC and HC#1 - Drop-in
Thursday - SOMA - Drop-in
Friday - 400 Castro (confidential testing)
Saturday - HC#1
Blow Buddies - 2 times per month
MCC - 1 time per month
Monthly inservices - 650 per month
30 staff

PUBLICATIONS AND TRAINING

Publications

- *FOCUS* and *FOCUS* Supplement
- *Perspectives*
- *faces*
- Annual Report
- *Schmooze News*
- Book: Beyond ____ and others
- 3 monographs
- CET updates
- Research consultations
- Website
- Marketing and mailings

Training, Consultation, and Conferences

- Develop curriculum for Basic I and II (Risk Assessment and Disclosure)
- Continuing education and trainings - State and City
 - Grief and loss
 - Diversity
 - Perinatal
 - Sexuality
 - Substance use
 - Information update
- Site-specific consultations
- Early Intervention Program
- HIV test sites
- Train the Trainers
 - Policy advising for State Office of AIDS inservices
- On request speaking engagements

RESEARCH

- Recruiting subjects on phone from ATS - Repeat Testers Study
- Interviewing subjects at HC#1 - Repeat Testers Study
- Database management and data entry and analysis
- Working with CAPS and the AIDS Office (Seroincidence and GUMS Telephone Test Results Projects)
- Experimental design and research methodology - forms and procedures
- Work with CHR on ethical issues concerning human subjects
- Securing and allocating grant funds
- NIDA HIV Case Management in Substance Abusers Study
- Writing research reports and manuscripts summarizing data
- Being patient

OPERATIONS AND ADMINISTRATION

- **Personnel**
 - Paychecks, salary advances, benefits changes, recruitment, evaluations, interns/volunteers, terminations, re-classifications, salary adjustments, compliance of certifications
- **Computer Support Services - MIS**
 - E-mail, service maintenance, technical support, upgrades (software and hardware), database design, maintenance, and implementation
- **Fiscal**
 - Projections, budgeting, balancing of accounts, liaison with UCSF accounting and LPPI Financial Services
- **Purchasing**
 - Mr. Pizza Man, Rush P.O.s, price analysis, intern housing, reimbursements, clinical intern payments, liaison with outside vendors and UCSF accounting, beepers, cell phones, and accounts payable
- **Development (Fundraising)**
 - Special Events
 - 1930 Market
 - Res. Fund ID, cultivation, solicitations, gift processing, database management, and "Thank You" letters
- **Administration**
 - Reception, mail, office management, switchboard, and office support
- **Facilities Management**
- **Contracts and Grants**