



Royal Roads Student Association Peer Support Policies

-Peer Support Volunteers are required to transfer conversations to another volunteer if they feel that they know the student they are chatting with and anonymity has been broken.

-Peer Support Volunteers are trained in reflective listening and communication. They are able to provide students information regarding resources, but are unable to provide advice.

-Peer Support Volunteers are unable to book appointments but are available to meet with students during “office hours” in the Habitat Cafe Wednesdays at 12.

-There is a zero tolerance for aggression, verbal abuse or harassment towards Peer Support volunteers. Volunteers who feel they are experiencing any forms of aggression, verbal abuse or harassment can choose to terminate a conversation.