

FAQ's - Electronic Controls

Q: What is the minimum order quantity (MOQ) for your electronic controls?

A: Our custom electronic controls require a minimum production run of 500-1000 pieces, which can be scheduled to ship to you in up to 4 shipping lots. Contact your Selco representative for more details.

Q: Can I get a sample of an electronic control so I can test it out?

A: Yes! Please contact Selco and we will go over your application, annual usage quantity and pricing. We're happy to send samples out to potential customers that meet sample criteria.

Q: I like the (Selco Control), but it needs to do (minor change). Can you do that?

A: Of Course! Please contact Selco and we can work with you to customize the unit so it fits your application's needs. We can revise software, change LED/display colors, and more! Depending on the amount of Engineering time needed to complete your request, customizations may require Engineering fees. A minimum order commitment may apply

Q: I want to work with Selco to design a custom control, but it will need to get agency approvals like UL or CSA. How do we do that?

A: Selco is very familiar with UL and other agencies. We can work with you to get the agency approvals needed. Contact Selco for more details.

Q: I need to repair my equipment, and the control needed is from Selco Products. How do I buy a replacement part?

A: Please contact the original equipment manufacturer to purchase a repair unit

For more information on Selco Products please visit us at: www.selcoproducts.com



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