



Customer Service: 866-935-4831
 Email: info@silipint.com

Address: 1375 SW Commerce Ave
 Suite 190
 Bend, OR 97702

RETURNS / EXCHANGES

You may return your order with your sales receipt or packing slip within 30 days from your date of purchase for the refund of the sale price of the purchase (shipping charges will not be refunded). Please note that non-defective returns must be returned in new and unused condition along with its original packaging materials. Mail-in returns will be processed within 30 days of receipt.

Name _____ Phone Number _____
 Email Address _____ Order Number _____

Please add me to your email list so that I can receive news and promotions when they become available

RETURNING MERCHANDISE					
QUANTITY	SKU #	DESCRIPTION	REASON CODE #	EXCHANGE *	RETURN FOR REFUND
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>
				<input type="checkbox"/>	<input type="checkbox"/>

* Please list items below

- RETURN REASON CODES:
- | | | |
|-------------------------------|-----------------------------------|--------------------------------|
| 1. Wrong quantity received | 5. Duplicate order | 9. Customer not satisfied |
| 2. Wrong merchandise received | 6. Product defective | 10. Incorrect item ordered |
| 3. Purchased elsewhere | 7. Arrived late | 11. Incorrect quantity ordered |
| 4. Damaged in shipping | 8. Product different from website | 12. Other |

IF EXCHANGE, PLEASE COMPLETE				
QUANTITY	SKU #	DESCRIPTION	UNIT PRICE	TOTAL PRICE

If your order originally received free shipping because it met the offer requirements, but will no longer meet the requirements after we receive the returned item(s), Silipint will refund the sale price of the returned item, minus the cost of the shipping charge valued at the new order sub-total. Please Note: Personalized & customized items are non-refundable.

Mail the return package to:
 SILIPINT.COM RETURNS
 1375 SW COMMERCE AVE. SUITE 190
 BEND, OR 97702

- Enclose this form with the items you are returning. Include the order number found on your packslip or confirmation email.
- We recommend selecting a trackable shipping method for your records until the return is complete.
- We only accept returns/exchanges from drinkware purchased directly through silipint.com.
- All non-warranty returns/exchanges must be completed within 30 days of purchase and product must be returned in unused condition.
- Refunds/exchanges will take approximately 3-4 weeks. Shipping charges are not refundable. We do not accept COD deliveries.
- Your credit card account will show the difference in purchase amount on your following statement, depending on the issuing bank or billing cycle.

If you have any questions, call us toll free 9am - 5pm, M-F PST at 866-935-4831 or email info@silipint.com

SIGNATURE: _____