

Online Ticketing Tips

- Do not try to use the Promo code with the Passcode provided
- When queued to type "Rensselaer or Visitors" make sure of the following
 - Use a capital R or V followed by all lower case letters
 - If your device auto completes the word "Rensselaer" or "Visitors", make sure it is not putting a space after the word
- Passcode
 - Use all lower case letters
 - If your device auto completes the passcode, make sure it is not putting a space after the word
- Your tickets should be emailed to you. Open that email on your phone at the gate and we will scan you into the game.
 - Do not screen shot your tickets. We cannot scan you in from a screen shot.
 - If you dont have your tickets on your phone, we can still scan you in at the gate. It just slows you down at bit at the check in.
- If you have a worker or coaches pass, you do not need to purchase online tickets. Just show your pass at the gate.
- If you still have issues purchasing tickets online, contact the Athletic Department and we can walk you through the process