

## **SHS Register My Athlete Commonly asked Questions**

**I have an account from last year, but I cannot remember my account user ID and/or my password. Should I set up a new account?**

Please do not set up more than one account for you or your athlete. If you cannot remember your account ID, email [martinson\\_valerie@silverfalls.k12.or.us](mailto:martinson_valerie@silverfalls.k12.or.us). If you cannot remember your password, you will be given a temporary password which you can reset after accessing your account.

**The registration asks for a student ID, but I do not know what my ID is.**

This registration requirement is built into the RMA software. Student's ID number is their SFSD lunch number; however, we do not use this "field" for anything. If you do not know the number, you can put anything you would like there in order to move on to the next part of the registration.

**We currently do not have medical insurance. Can my athlete still participate in sports?**

We require all athletes to carry medical insurance in order to participate. There is a low cost, month-to-month option made available through the Silver Falls School District's insurance carrier. Please contact the athletic department at [martinson\\_valerie@silverfalls.k12.or.us](mailto:martinson_valerie@silverfalls.k12.or.us) for additional information.

**My Athlete is a Freshman and had a physical at their 8<sup>th</sup> grade school. Do I need to get the physical form from the school?**

Each of our SFSD K-8 schools, and the Middle School, have already sent over the existing physicals they had in your child's file. As soon as we see a freshman Athlete has set up a registration, we will look through these files and upload them to the registration IF THEY ARE STILL CURRENT. Physicals are current for 2 years. If you believe that we do have the physical, but don't see it uploaded by us, please send a quick email to [martinson\\_valerie@silverfalls.k12.or.us](mailto:martinson_valerie@silverfalls.k12.or.us). It's possible that it has expired and a new one needs to be obtained.

**My Athlete has been participating in pre-season organized team activities, and has a physical exam scheduled with his/her doctor the day after the registration deadline. Can he/she still go to practice?**

Athletes who have not fully met all the requirements by the *beginning of the OSAA season cannot participate* in any activity with their team/coaches. An athlete can sit on the sidelines and listen to coaching instructions and watch teammates.

**My Athlete did the on-line baseline concussion assessment. Why is that requirement not showing up as Complete?**

The ImPACT Software site does not connect to the Register My Athlete site, and it currently cannot be synced to upload the information from the data base to RMA. Because of this, it is necessary for us to go to the ImPACT database where we can view any of our athlete's testing dates, and then manually input that date into the RMA registration. This requirement will show as "Complete" on the Athlete's

registration as soon as we do that. Please be patient as we strive to accomplish all of these manual entries prior to the current Season deadline.

**I don't understand why I need to keep filling out a new Transportation Release for each new sport.**

Unfortunately, the current Register My Athlete software does not have the ability to make a Release form a "fillable and/or editable" document. Each new sport/team that an athlete is on, there may be a different set of parents of the team which you would like to authorize to transport. It is important that these Releases are updated regularly as needed, as coaches will be referring to them. *Last minute phone calls telling us that a different person than those on the current Release form in the Athlete's registration are not accepted.* Please plan ahead! Thank you for your patience and understanding of this requirement.

**My account says I have not paid the athletic fee, although I have. Why is that, and can my athlete participate?**

The Register My Athlete site does not "speak" to our High School accounting program. You do not need to worry about this part of your RMA account/registration. No one will be prohibited from participating at the beginning of the OSAA season, practices, tryouts and games/matches due to a fee not being paid. We would like applicable fees paid during the 1<sup>st</sup> third of the season. If an athlete has a financial hardship, please contact our bookkeeper at 503.873.6331 ext. 3762, or [aguilar\\_adela@silverfalls.k12.or.us](mailto:aguilar_adela@silverfalls.k12.or.us).

**Other questions or concerns?**

Contact [martinson\\_valerie@silverfalls.k12.or.us](mailto:martinson_valerie@silverfalls.k12.or.us)