

What do I do if:

1. I have never used Healthy Roster and do not have an account?
2. I have used Healthy Roster in the past but have another child who needs to be registered?
3. I have used Healthy Roster in the past but do not remember how to log in?
4. My child has an account, but I have never logged in?
5. I am not sure if I ever registered my child in the past?

Please utilize the desktop version of Healthy Roster instead of the app for an easier experience!

1 I have never used Healthy Roster and do not have an account

Register

Register at the link provided for the appropriate school year:

<https://forms.gle/8ZJQ3RosMbk7WHYS6>

(this form will expire at the end of the 2020/2021 school year)

Once you have submitted the registration, you will receive an email for an access code to log into your child's account (The Baldwin athletic trainers have to input your registration information into Healthy Roster manually. This is what initiates the email and will typically happen between 1-3 days)

IMPORTANT: The access code is different for every athlete, you cannot use the same access code that a coach or the parent of another athlete has received

Create an account:

Follow the instructions in the email you have received to get your account set-up if you have never made one

3 I have used Healthy Roster in the past but don't remember how to log in

Go to: <https://www.healthyroster.com> > Select "LOGIN" > Select "forgot password" > enter the email address you registered with (if unsure contact your school's athletic trainer) > Select "send password reset email"

Healthy Roster will send an email for password reset to the email address you registered with

2 I've used Healthy Roster in the past but have another child who needs to be registered

Register

Register at the link provided for the appropriate school year:

<https://forms.gle/8ZJQ3RosMbk7WHYS6>

Use the **SAME** email address that you registered the first child with - if unsure what email was used, contact your school's athletic trainer

In 1-3 days the athletic trainers will upload the registration info into Healthy Roster and you will be able to use the same login information for both children

4 My child has an account, but I have never logged in

Contact your school's athletic trainer for support:

Natalie Sorce

412-789-3888 | natalie.sorce@ahn.org

Caitlin Schlechter

412-676-8543 | caitlin.schlechter@ahn.org

5 I'm not sure if I ever registered my child in the past

Contact your school's athletic trainer for support:

Natalie Sorce

412-789-3888 | natalie.sorce@ahn.org

Caitlin Schlechter

412-676-8543 | caitlin.schlechter@ahn.org