

End of Year Wrap Up & Back to School Planning for SY21-22

https://trainingsupport.accelerate.education/



Administrators - Teachers Students & Families Webinars And Training

Knowledge Base

On Demand Webinars

The links below contain previously recorded webinars and training resources.

- Previously Recorded Administrator Webinars
- Previously Recorded Teacher Webinars

On Demand Quick How-to Resources

- How-to Resource Recording Library
- Buzz LMS Platform Video Shorts Library

Synchronous Training & Professional Development Webinars

Registration below is open to all current district partners. These are open group sessions designed to cover a specific list of topics described below. For additional training sessions or for specific school/district training support, program administrators should reach out to the training team or their Accelerate Account Manager.

All live sessions will be recorded and the recording link will be posted in the "On Demand Webinar" section above.

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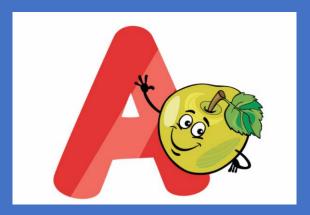
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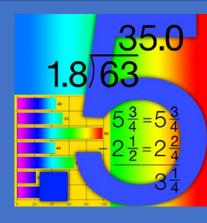
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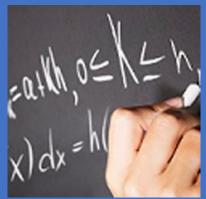


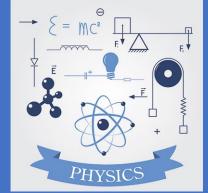














Course	What's Changing	Release Date
Arts & Crafts K	A new course version will be available in Fall 2021. This will be a substantial overhaul of the curriculum. Guided themes are being introduced for each module, project mediums are being aligned in modules across grade levels, and examples of completed projects are being incorporated into lessons.	July 2021
Arts & Crafts 1	A new course version will be available in Fall 2021. This will be a substantial overhaul of the curriculum. Guided themes are being introduced for each module, project mediums are being aligned in modules across grade levels, and examples of completed projects are being incorporated into lessons.	July 2021
Arts & Crafts 2	A new course version will be available in Fall 2021. This will be a substantial overhaul of the curriculum. Guided themes are being introduced for each module, project mediums are being aligned in modules across grade levels, and examples of completed projects are being incorporated into lessons.	July 2021
Health K	An updated version of this course was made available beginning Spring 2021. All customers should begin using this version (if they haven't already) in Fall 2021. While the scope and sequence of the course is largely unchanged, the content has been migrated to/republished from our CMS, providing a more consistent user experience vis-a-vis our core courses. Minor content updates and enhancements were also made.	January 2021
Health 1	An updated version of this course was made available beginning Spring 2021. All customers should begin using this version (if they haven't already) in Fall 2021. While the scope and sequence of the course is largely unchanged, the content has been migrated to/republished from our CMS, providing a more consistent user experience vis-a-vis our core courses. Minor content updates and enhancements were also made.	January 2021
Heath 2	An updated version of this course was made available beginning Spring 2021. All customers should begin using this version (if they haven't already) in Fall 2021. While the scope and sequence of the course is largely unchanged, the content has been migrated to/republished from our CMS, providing a more consistent user experience vis-a-vis our core courses. Minor content updates and enhancements were also made.	January 2021

Course	What's Changing	Release Date
Health 3	An updated version of this course will be released for Fall 2021. While the scope and sequence of the course will be largely unchanged, the content will be migrated to/republished from our CMS, providing a more consistent user experience vis-a-vis our core courses. Minor content updates and enhancements will also be made.	June 2021
Health 4	An updated version of this course will be released for Fall 2021. While the scope and sequence of the course will be largely unchanged, the content will be migrated to/republished from our CMS, providing a more consistent user experience vis-a-vis our core courses. Minor content updates and enhancements will also be made.	June 2021
Health 5	An updated version of this course will be released for Fall 2021. While the scope and sequence of the course will be largely unchanged, the content will be migrated to/republished from our CMS, providing a more consistent user experience vis-a-vis our core courses. Minor content updates and enhancements will also be made.	June 2021
Language Arts K	Modest course modifications are being made to update spelling lists, spelling tests, and incorporate spelling words into vocabulary lessons. Benchmarks are also being update to include spelling.	June 2021
Language Arts 1	Modest course modifications are being made to update spelling lists, spelling tests, and incorporate spelling words into vocabulary lessons. Benchmarks are also being update to include spelling.	June 2021
Language Arts 2	Modest course modifications are being made to update spelling lists, spelling tests, and incorporate spelling words into vocabulary lessons. Benchmarks are also being update to include spelling.	June 2021
Language Arts 3	Modest course modifications are being made to update spelling lists, spelling tests, and incorporate spelling words into vocabulary lessons. Benchmarks are also being update to include spelling.	June 2021
Language Arts 4	Modest course modifications are being made to update spelling lists, spelling tests, and incorporate spelling words into vocabulary lessons. Benchmarks are also being update to include spelling.	June 2021

Course	What's Changing	Release Date
Math K	An updated version of this course will be released for Fall 2021. Updates include new instructional videos throughout the course with corresponding updates to lesson content and worksheet activities.	June 2021
Math 2	A completely new version of Math 2 will be released for Fall 2021. Semester B is anticipated to have a slightly delayed release date.	June 2021 (A) September 2021 (B)
Math 5	An updated version of this course will be available for Fall 2021. We will be replacing all of the instructional videos in this course, re-aligning assessments to lesson materials, updating authentic assessments, and improving the overall course scope & sequence.	June 2021
Physical Education K	An updated version of this course was made available beginning Spring 2021. All customers should begin using this version (if they haven't already) in Fall 2021. While the scope and sequence of the course is largely unchanged, the content has been migrated to/republished from our CMS, providing a more consistent user experience vis-a-vis our core courses. Minor content updates and enhancements were also made.	January 2021
Physical Education 1	An updated version of this course was made available beginning Spring 2021. All customers should begin using this version (if they haven't already) in Fall 2021. While the scope and sequence of the course is largely unchanged, the content has been migrated to/republished from our CMS, providing a more consistent user experience vis-a-vis our core courses. Minor content updates and enhancements were also made.	January 2021
Physical Education 2	An updated version of this course was made available beginning Spring 2021. All customers should begin using this version (if they haven't already) in Fall 2021. While the scope and sequence of the course is largely unchanged, the content has been migrated to/republished from our CMS, providing a more consistent user experience vis-a-vis our core courses. Minor content updates and enhancements were also made.	January 2021
Physical Education 3	An updated version of this course will be released for Fall 2021. While the scope and sequence of the course will be largely unchanged, the content will be migrated to/republished from our CMS, providing a more consistent user experience vis-a-vis our core courses. Minor content updates and enhancements will also be made.	June 2021

Course	What's Changing	Release Date
Physical Education 4	An updated version of this course will be released for Fall 2021. While the scope and sequence of the course will be largely unchanged, the content will be migrated to/republished from our CMS, providing a more consistent user experience vis-a-vis our core courses. Minor content updates and enhancements will also be made.	June 2021
Physical Education 5	An updated version of this course will be released for Fall 2021. While the scope and sequence of the course will be largely unchanged, the content will be migrated to/republished from our CMS, providing a more consistent user experience vis-a-vis our core courses. Minor content updates and enhancements will also be made.	June 2021
Science K	An updated version of this course will be released for Fall 2021. Updates include new instructional videos throughout the course with corresponding updates to lesson content and worksheet activities.	June 2021
Science 5	An updated version of this course will be available for Fall 2021. In SY20-21, updated instructional videos were integrated into the first semester of this course; for SY21-22, we will be replacing all of the instructional videos in semester B, re-aligning assessments to lesson materials, updating authentic assessments, and improving the overall course scope & sequence.	June 2021
Scratch Coding	This course is being updated for Fall 2021 to improve the overall course quality with specific emphasis on course video assets.	July 2021
Social Studies K	An updated version of this course will be released for Fall 2021. Updates include new instructional videos throughout the course that are age appropriate and culturally diverse. There will also be corresponding updates to lesson content and worksheet activities.	June 2021
Social Studies 4	This course is being remastered for SY21-22 but the course content is largely unchanged.	June 2021

Middle School

Course	What's Changing	Release Date
Language Arts 6	A completely new version of Language Arts 6 will be released for Fall 2021. Semester B is anticipated to have a delayed release date. Customers needing the full year course prior to the semester B release date should continue using the current Language Arts 6 course for SY21-22.	June 2021 (A) December 2021 (B)
Language Arts 8	This course is being remastered for SY21-22 but the course content is largely unchanged.	June 2021
Math 8	A completely new version of Math 8 will be released for Fall 2021.	July 2021
Science 7 – Earth & Space	An updated version of this course will be available for Fall 2021. We will be replacing all of the instructional videos in this course, re-aligning assessments to lesson materials, updating authentic assessments, and improving the overall course scope & sequence.	June 2021

Note: Accelerate Education offers two versions of Middle School Science, one which reflects an integrated science curriculum and another which follows a more traditional grade level sequencing. It is our traditional **Science 7 – Earth & Space** science course which is undergoing updates for SY21-22.

<u>Traditional Curriculum</u>	Integrated Curriculum
Science 6 - Life	Integrated Science 6
Science 7 - Earth & Space	Integrated Science 7
Science 8 - Physical	Integrated Science 8

High School

Course	What's Changing	Release Date
Advanced Drawing	This is a new, one-semester course that will build on our Basic Drawing course.	June 2021
AP Chemistry	This AP course will be reorganized and have some minor updates to more tightly align to College Board requirements. There will be no changes to the associated textbooks or materials.	June 2021
AP European History	This AP course will be undergoing updates to align lessons to an updated e-textbook.	June 2021
AP French	Retired. This course will no longer be offered effective SY21-22.	Retired
AP Spanish	Retired. This course will no longer be offered effective SY21-22.	Retired
AP US History	This AP course will be undergoing updates to align lessons to an updated e-textbook.	June 2021
French 3	Retired. This course will no longer be offered effective SY21-22.	Retired
Intro to Java Programming	An updated version of this course will be released for Fall 2021. Updates will include improvements to overall course quality with emphasis on improving the quality of course videos.	July 2021
Spanish 2	This full year course is undergoing significant revision for SY21-22.	June 2021 (A) December 2021 (B)
Spanish 2 IS	This full year course is undergoing significant revision for SY21-22.	June 2021 (A) December 2021 (B)

Note: We previously communicated the addition of AP Statistics and AP Psychology as new course releases for SY21-22. Both of those courses have been deferred and will not be available this Fall.

New CTE Electives

The following one-semester CTE courses have been added to our course catalog as of January 2021:

- Adobe Illustrator Certification Course
- Adobe InDesign Certification Course
- Adobe Photoshop Certification Course
- Aeronautics and Space Travel
- Augmented and Virtual Reality Applications
- Career Exploration in Dentistry
- Career Exploration in Finance
- Career Exploration in Healthcare
- Cloud Technologies and the Internet of Things
- Construction: Fundamentals and Careers
- Drones: Remote Pilot Certification Course
- Entrepreneurship and Small Business Certification Course
- Fundamentals of Bitcoin & Cryptocurrency
- Fundamentals of Blockchain & Cryptography

- Introduction to Artificial Intelligence
- Introduction to Education & Teaching
- LEED Green Associate Certification Course
- Robotics: Applications and Careers
- Smart Cities: Technology and Applications
- Startups and Innovation
- The History of Gaming and Esports
- Transportation Technologies
- Wearable Technology Innovations

Other Curriculum Updates

Course Resources Folder

Various updates will be incorporated into the Resources Module of our courses, including:

- Updates to teacher's guides
- Updates to materials lists
- Updates to course tutorials (i.e., how to record audio, how to submit assignments, etc.)
- Removal of the "About Me" activity

Notes & Bookmarks

- This summer, we will be removing the course links for our notes and bookmark tools.
- Students are encouraged to use the native Buzz Notes feature to record course notes as they progress through their lessons.
- The Module Study Guides (and corresponding Teacher Study Guides) which relied upon these notes and bookmark tools were already removed from all 6-12 courses in January 2021.

Participation Activity

The Participation Activity at the end of each course is being moved out of the final module folder and into a folder of its own. This is intended to reduce the risk of teacher's inadvertently hiding or removing the participation activity from their courses (in courses set for automatic completion, the act of hiding this activity may trigger students to be graded out of their course prematurely.)



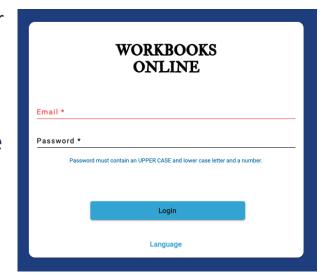
Workbook Updates

General Workbook Updates

- A unique ISBN has been assigned to each workbook. ISBNs will appear on the back cover of the workbook.
- Workbook covers are being updated so that there is a discernable difference in the color/design of each workbook (previously the A and B workbooks had the same cover art).
 This change is intended to help ensure accuracy in our order and fulfillment processes and has no bearing on the actual content of the workbooks.
- All printed workbooks align to our SY21-22 course versions. If you are using a modified or older course version, please understand that printed workbooks may no longer align to your course.
- Our overall workbook order process will remain unchanged, but the workbook order form will be updated with applicable ISBN information. You can download a copy of our latest workbook order template here.
- Workbook orders for SY21-22 will be accepted beginning June 28th. Customers may purchase the A and/or B workbooks at this time, except where noted.

Workbook Order Fulfillment

- Customers who wish to monitor fulfillment and shipping of their orders directly may request access to our Workbooks Online portal
- Beginning late summer, customers will have the ability to download a .csv summary of order fulfillment for a defined time period (including individual shipping confirmation numbers)



Kindergarten

Workbook Title	Print ISBN	New Course Master for SY21-22	New Workbook for SY21-22
Language Arts KA	978-1-63916-012-9	Yes	
Language Arts KB	978-1-63916-013-6	Yes	
Math KA	978-1-63916-000-6	Yes	Yes
Math KB	978-1-63916-001-3	Yes	
Science KA	978-1-63916-036-5	Yes	Yes
Science KB	978-1-63916-037-2	Yes	Yes
Social Studies KA	978-1-63916-024-2	Yes	Yes
Social Studies KB	978-1-63916-025-9	Yes	Yes

^{*} Any customer using a custom or older/alternate course version should contact our support desk prior to placing any workbook orders, as printed workbooks may not align to your course.*

1st Grade

Workbook Title	Print ISBN	New Course Master for SY21-22	New Workbook for SY21-22
Language Arts 1 A	978-1-63916-014-3	Yes	
Language Arts 1 B	978-1-63916-015-0	Yes	
Math 1 A	978-1-63916-002-0		Yes. Older workbook versions will no longer be compatible with this course beginning SY21-22.
Math 1 B	978-1-63916-003-7		
Science 1 A	978-1-63916-038-9		
Science 1 B	978-1-63916-039-6		
Social Studies 1 A	978-1-63916-026-6		
Social Studies 1 B	978-1-63916-027-3		

2nd Grade

Workbook Title	Print ISBN	New Course Master for SY21-22	New Workbook for SY21-22
Language Arts 2 A	978-1-63916-016-7	Yes	
Language Arts 2 B	978-1-63916-017-4	Yes	
Math 2 A	978-1-63916-004-4	Yes	Yes
Math 2 B	978-1-63916-005-1	Yes	Yes (Available September 2021)
Science 2 A	978-1-63916-040-2		
Science 2 B	978-1-63916-041-9		
Social Studies 2 A	978-1-63916-028-0		
Social Studies 2 B	978-1-63916-029-7		

^{*} Any customer using a custom or older/alternate course version should contact our support desk prior to placing any workbook orders, as printed workbooks may not align to your course.*

3rd Grade

Workbook Title	Print ISBN	New Course Master for SY21-22	New Workbook for SY21-22
Language Arts 3 A	978-1-63916-018-1	Yes	Yes
Language Arts 3 B	978-1-63916-019-8	Yes	
Math 3 A	978-1-63916-006-8		
Math 3 B	978-1-63916-007-5		
Science 3 A	978-1-63916-042-6		
Science 3 B	978-1-63916-043-3		
Social Studies 3 A	978-1-63916-030-3		
Social Studies 3 B	978-1-63916-031-0		

^{*} Any customer using a custom or older/alternate course version should contact our support desk prior to placing any workbook orders, as printed workbooks may not align to your course.*

4th Grade

Workbook Title	Print ISBN	New Course Master for SY21-22	New Workbook for SY21-22
Language Arts 4 A	978-1-63916-020-4	Yes	
Language Arts 4 B	978-1-63916-021-1	Yes	
Math 4 A	978-1-63916-008-2		
Math 4 B	978-1-63916-009-9		
Science 4 A	978-1-63916-044-0		
Science 4 B	978-1-63916-045-7		
Social Studies 4 A	978-1-63916-032-7		
Social Studies 4 B	978-1-63916-033-4		

5th Grade

Workbook Title	Print ISBN	New Course Master for SY21-22	New Workbook for SY21-22
Language Arts 5 A	978-1-63916-022-8		
Language Arts 5 B	978-1-63916-023-5		
Math 5 A	978-1-63916-010-5	Yes	Yes
Math 5 B	978-1-63916-011-2	Yes	Yes
Science 5 A	978-1-63916-046-4	Yes	Yes
Science 5 B	978-1-63916-047-1	Yes	Yes
Social Studies 5 A	978-1-63916-034-1		
Social Studies 5 B	978-1-63916-035-8		

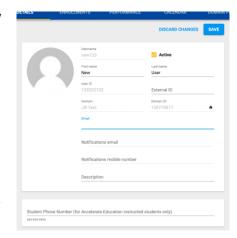
^{*} Any customer using a custom or older/alternate course version should contact our support desk prior to placing any workbook orders, as printed workbooks may not align to your course.*







- While there are always ongoing enhancements and improvements to the Buzz platform, we are not anticipating any significant changes in overall functionality for SY21-22.
- Subscribe to the Buzz "What's New" and "Coming Soon" features to stay abreast of weekly updates throughout the summer.
- Be mindful that **email verification** will be enforced for SY21-22. If you have users that have not yet verified their contact information in Buzz, you should plan to incorporate this process into your back to school messaging for students and learning coaches.
- We will be adding a new field on the user record at the beginning of July to capture student phone numbers.
 - This field will only be visible to administrators; students will not be impacted by this change.
 - This will be a required field only for students who are being taught by Accelerate Education teachers.





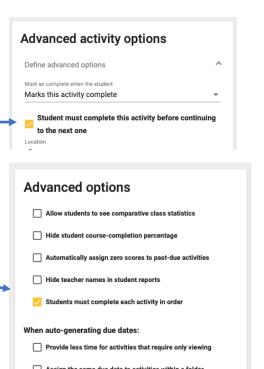


By default, Accelerate Education courses are **gated**, meaning that students must complete course activities in sequential/syllabus order.

Our courses are configured so that course gating is controlled at the activity level via a setting in the **Advanced activity options** for each activity. This method of course gating allows for selective gating of course materials but must be applied to (or removed from) every item in a course.

Buzz recently deployed a new course-level setting that forces students to complete a course in sequential order. This setting, which can be found under the **Advanced options** card in course settings, allows for a single toggle to turn course gating on or off for an entire course.

These two settings operate independently in Buzz. For schools electing to use the new course-level setting, we recommend first submitting a GAM request to have activity-level gating removed in local course copies.







- If your program is currently hosted on our Buzz 2 instance, you will be migrating to our primary Buzz platform for SY21-22. Our Client Service team will be in contact to assist you with migrating user accounts as needed.
- Platform functionality and overall user experience will be the same. Some
 additional reporting features will be available for administrators. All users will use
 a different URL to login next Fall.

Not sure if your program is hosted on Buzz 2? If there is an .e2. in your login URL, you are hosted on Buzz 2!

Example: https://accelerate.e2.agilixbuzz.com





Now that your program is established, give some thought to additional platform features you may want to implement for SY21-22, such as:

- Enabling SSO for your students.
- Implementing rostering via OneRoster SIS Sync.
- Customizing your login page.
- Personalizing your domain menu options.
- Modifying your domain structure.
- Establishing local course masters.

Our client service team can assist you with getting these and other features enabled and set up. See Training & Support Options for information on requesting a 1:1 support session.

Outbound Notifications



Accelerate Education offers four types of Outbound Notifications that can be selectively configured for your domain.

- 1. New Enrollment Notifications alerts students when a new course enrollment is added, and alerts teachers when a student has been placed in one of their courses.
- **2. Student Progress Reports** weekly summary report disseminated on Sundays; provides observers with a snapshot of student course progress and pacing.
- 3. Final Grade Reports summary report issued after teacher records a final grade in Buzz.
- **4. Grade Out Exceptions** notification issued to teacher alerting them that a student was unable to be graded out due to one or more outstanding ungraded assignments.

If you are not currently using these notifications but would like to enable some/all of them for SY21-22, please contact our support desk for assistance.

Private label versions of these notifications are not available at this time.



Closing Out SY20-21

There are a number of tasks that should be completed to close out the current school year.

- 1. Pull any final reports necessary to transfer final grades to your SIS.
- 2. Ensure all enrollments are updated to a completed or withdrawn status.
- 3. Inactivate student accounts for any users not returning next year.
- 4. Archive courses that are no longer needed.
- 5. Update domain blackout dates for next year.

Click <u>here</u> for a checklist of semester end activities for admins and teachers.

Archiving Courses

All programs will have access to a "Retired Courses" subdomain where courses that are no longer being used can be retired. This will simplify course management for next year and reduce the risk of enrollment errors.

If you are ready to archive courses and do not yet have access to a "Retired Courses" subdomain for your program, please contact our Support Desk to request one.

We will provide administrators with a simple template that can be used to bulk move

courses when ready.

	Α	В	С	D	E	F	G	Н	
1	Action	Course ID	Domain ID		Direc	tions			
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3	Edit				1	ter end pro	cedu		
4	Edit				» All students have b				n mar
5	Edit					×	Run Doma	in Enrollme	ent Re
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13					4 Copy Edit down through col				







Course Delivery on Buzz



- In prior years, Accelerate Education has delivered a full set of new course copies each year.
 - This practice created unneeded courses for programs not planning to deliver all course titles.
 - It also posed challenging for teachers that heavily customized courses because those customizations were lost and needed to be redone each year.
- This year we will give programs the option to take new course copies for all titles
 or to only take new course copies for those courses that have new versions for
 SY21-22.
 - Most courses will not be remastered for SY21-22. For those titles, programs
 may opt to take delivery of a clean course copy or retain the working course
 master already in their domain.
 - The majority of our new courses will be available in early June, though a few titles will be delivered later in 2021.





- Domain administrators will be provided subscription access to pull down new course copies as needed (access to courses will remain limited to courses specified in a customer's contracted catalog)
- Our <u>Course Creation Template</u> will assist admins in identifying the courses with new releases and the course codes that should be used to request copies of those courses. The tool will also allow admins to quickly assemble a batch import template to bulk create the desired course copies.

• 1:1 support will be available as needed for any admins needing additional assistance with this process.

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Bulk Updates to Course Settings



- The Global Assessment Modifier (or GAM) tool is a proprietary tool developed by
 Accelerate Education to facilitate bulk changes across domain courses. It was initially
 designed to accommodate updates to assessment settings but has been expanded to
 support bulk changes to other activity and course settings. If there are global changes you
 would like to apply across your courses, we may be able to assist. Please consult our Global
 Item Modifier guide for more details.
- If there are other course changes that you would like to make in bulk that are not addressed in this guide, we may also be able to assist you with ways to effect these changes using the Buzz API.





brightspace

- If you are using Accelerate Education courses on Schoology or Brightspace via the Buzz Publish Anywhere feature, we will be delivering new course package files for you to import for SY21-22.
- Information on where to access those .imscc files will be communicated separately.
- Your LTI External Provider Tool settings will remain unchanged.
- If you need a refresher on setting up courses via Publish Anywhere, these support articles may help:

Support Articles

Publish Anywhere teacher view
Publish Anywhere student view
Supported activity types
How to import course content





- All customers are encouraged to take new course cartridges for SY21-22 so that courses delivered to students this Fall reflect all bug fixes and course enhancements made in our course masters.
- Additionally, new cartridges will include:
 - Canvas-specific Getting Started and Online Learning What Do You Need activities
 - Weighted Grading categories
 - Courses were previously delivered using grading by points
 - New cartridges will have grading categories enabled, with weights applied to different assessment types.
 - Weights can be easily adjusted or disabled; when disabled, course will be scored using points
 Example of how grades may be weighted in a course:
 - Quizzes = 20% of total grade
 - Assignments = 25% of total grade
 - Exams = 30% of total grade
 - Discussions = 10% of total grade
 - Semester Exam = 15% of total grade





- Once cartridges are installed on a customer's instance of Canvas, Accelerate
 Education cannot apply fixes or enhancements to the assignments, discussions,
 journals, or computer-scored assessments (quizzes and exams)
- Our course maintenance process will remain unchanged from this year:
 - Any in-year course fixes are logged on a Smartsheet tracking tool to which customers have access.
 - Each entry will include instructions on how customers can fix the issue in their live courses with a link to an updated cartridge and/or QTI (assessment) file with the fix applied
- A summary of fixes made by course will be emailed to customers each week.

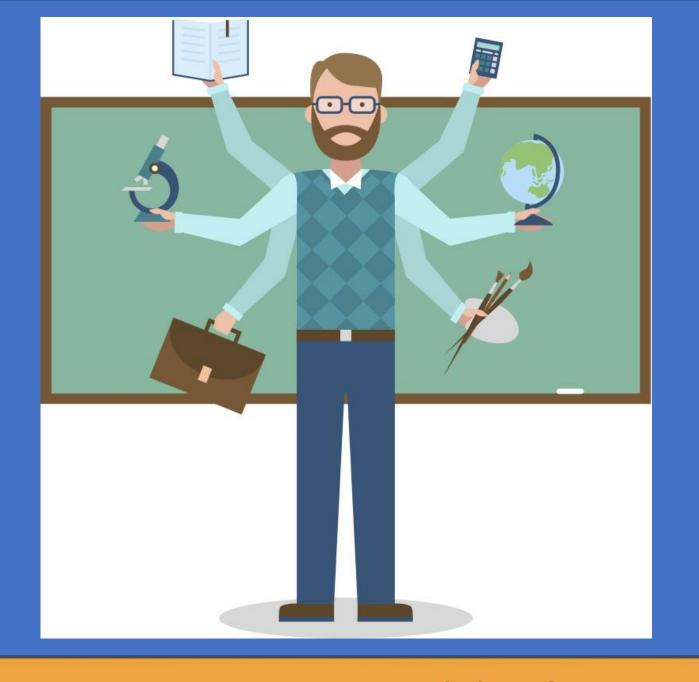
NCAA Approval

Districts and schools can enroll prospective student athletes in NCAA-approved courses through our **Accelerate Online Academy**.

A full list of Accelerate Online Academy's NCAA-approved core courses can be found on the <u>NCAA</u> <u>High School Portal</u> using school code **481143**.

Accelerate's NCAA approval extends only to courses delivered through Accelerate Online Academy by Accelerate teachers. Districts and schools wishing to use our curriculum to offer NCAA-approved instructed by local teachers must contact the NCAA directly and submit documentation to demonstrate how their program implementation and instructional model meet applicable NCAA

requirements.



Training & Support Options

Training & Support Options

Visit the <u>Webinar</u> page on our Training & Professional Development site to access timely webinars and training sessions to support your staff through year end transition activities.

- Live and on-demand sessions are available for administrators and teachers.
- Sign-ups for Fall training opportunities are now open for registration!

If you would prefer 1:1 support to assist you with activities such as course archiving, mass-removing student enrollments, course copying, domain customization, etc., please feel free to schedule a drop-in session with a member of our client service team. We are standing by and ready to assist!

- To register for an available session, go to the <u>Administrator</u> section of our Training & Professional Development site and click on the sign-up link under **Need Help?**
- If there is not an available timeslot that works for you, please submit a support ticket (https://support.accelerate.education/new) and we will follow up with you to schedule an alternate time.

Resources

Audience: All

URL: https://support.accelerate.education/home/

Purpose: Submit support tickets requesting assistance on any matter and/or to access technical support resources.

Accelerate Education Support Audience: Administrators and Teachers

URL: https://trainingsupport.accelerate.education

Purpose: Resources, training material, FAQs, and tools to assist administrators and teachers with the day-to-day operations of a program

Training & Professional Development

Agilix (Buzz)
Support
Center

Learning Coach Resources

Audience: Administrators and Teachers

URL: https://support.agilix.com/

Purpose: Detailed end user documentation on

all aspects of the Buzz platform.

Audience: Learning Coaches, Parents

URL: https://learningcoach.accelerate.education

Purpose: Information, resources, and best practices to assist learning coaches in effectively supporting their online students.