# ALBERTA VACCINE INVENTORY MANAGEMENT SYSTEM

Super User Training Guide
Approving Orders, Vaccine Settings
And Define Order Sets





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#### INTRODUCTION

This guide demonstrates the steps needed for approving orders, setting the vaccine settings, and defining order sets in order to manage routine aspects of the Alberta Vaccine Inventory System (AVI). This includes modifying and approving orders, user management, and defining order sets.

#### **REVIEWING, MODIFYING AND APPROVING ORDERS**

This section demonstrates the steps for the approving, modifying, and creating a pick list using the AVI System. Staff members in this role are considered Approvers. As an approver, staff has access to view, modify, and approve orders.

#### The Approve Order function will allow you to:

- View vaccine orders
- Modify the order (increase or reduce vaccine quantities, add vaccines, or deny vaccines)
- Approve (submit) vaccine orders
- Track the status of existing vaccine orders
- View past vaccine order history and details

#### **REVIEWING A VACCINE ORDER**

- 1. Log into AVI.
- 2. Click on the Orders/Transfers Menu Heading.
- 3. Click on **Approve Orders** to direct you to the **Approve Orders** Screen.
- **4.** You can sort or filter the orders if needed.





5. Under the *Reviewed for Approval* section, select the Order Number for the order to review to direct you to the *Order Details* Page. Orders in this section require additional review due to order frequency or order quantity.



**6.** Verify the "Order Quantity" is correct for each vaccine being ordered.





#### **MODIFYING A VACCINE ORDER**

#### To ADD a vaccine to the order

- 1. Select the Order Number of the order to open the *Order Details* Page.
- **2.** Enter the desired quantity on the appropriate vaccine line in both the "Order Quantity" and "Approved Quantity".
- **3.** When finished, select the **Save or Approve** button.

#### **Optional:**

A note can be added to the vaccine line comment field to give further information about why a vaccine was added to their order (e.g. Approver added vaccine to the order that the order entity missed when created).

#### To INCREASE the quantity of an existing vaccine order

- 1. Change both the "Order Quantity" and "Approved Quantity" to the desired amount.
- **2.** When finished, select the **Save or Approve** button.

#### **Optional:**

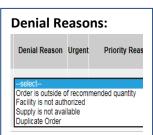
A note can be added to the vaccine line comment field to give further information about why a vaccine was added to their order (e.g. Approver added vaccine to the order that the order entity missed when created).

#### To DECREASE the quantity of an existing vaccine order

- 1. Change the "Approved Quantity" to the desired amount.
- 2. <u>Do not</u> change the original "Order Quantity."
- **3.** Change the "Approved Quantity" to the amount the ordering entity can receive and add the amount of the reduction on the "Denied Quantity."
  - a. The "Approved Quantity" and the "Denied Quantity" need to equal the "Order Quantity."
- **4.** Select a "Denial Reason" from the dropdown selection.
- **5.** When finished, select the **Save or Approve** button.

#### **Optional:**

A note can be added to the vaccine line comment field to give further information about why a vaccine was added to their order (e.g. Approver decreased vaccine for the order that the order entity missed when created).







#### To DENY an entire order so none of the requested vaccines are ordered

- 1. Select an "Entire Order Denial Reason" from the dropdown at the bottom of the page.
- 2. The "Deny Entire Order" checkbox will automatically be check when a denial reason is selected.
- 3. Select the Save or Approve button to finish.
- **4.** When an entire order is denied, its status changes to "Denied," and it is listed under the Denied Orders list on the *Create/View Orders* screen.
  - a. Whoever ordered or the approver can view or delete the order.
  - b. If the order is deleted, it is removed from the system and cannot be retrieved.
  - c. If the order is not deleted, it will sit in the Denied Order list until deleted.

#### **Optional:**

A note can be added to the vaccine line comment field to give further information about why a vaccine was denied in their order (e.g. Approver denied vaccine the vaccine order due to duplicate order).

#### To BACKORDER a vaccine or quantity

- <u>Do not</u> change the original "Order Quantity," but instead, change the "Approved Quantity" to the amount they can receive and add the amount of that is backordered to the "Backorder Quantity."
  - a. The "Approved Quantity" and the "Backorder Quantity" need to equal the "Order Quantity."
- 2. When finished, select the Save button.
  - a. When **Save** button is selected, the backordered vaccine becomes a new order with a new order number.
  - b. The person who ordered can view the new order with backordered quantities, but cannot change or submit the order.
- **3.** The new order is available for the approver on the *Approve Order* page, listed under the *Backordered* section.
- **4.** When the vaccine is available the approver can open the order and click **Approve.**
- **5.** The **Cancel** button returns you to the **Approve Orders** Screen, and no changes are made to the order.

IMPORTANT: Using the backorder function only holds the order at the Approver Level – if the backorder function is used, the approver must keep track of when the vaccine is available for order and approve the order at that time.



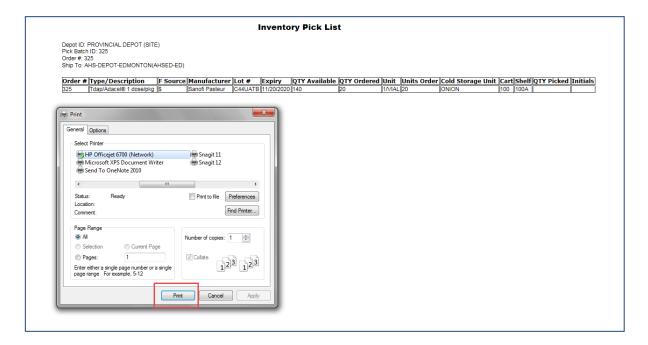


#### **APPROVING A VACCINE ORDER**

- 1. Using the Navigation Menu, click on **Orders/Transfers Menu** and then click **Approve Order** to show the **Approve Order Screen**.
- 2. Select the checkbox for one or more orders under "Ready for Depot Approval" section, and click **Approve and Print**.

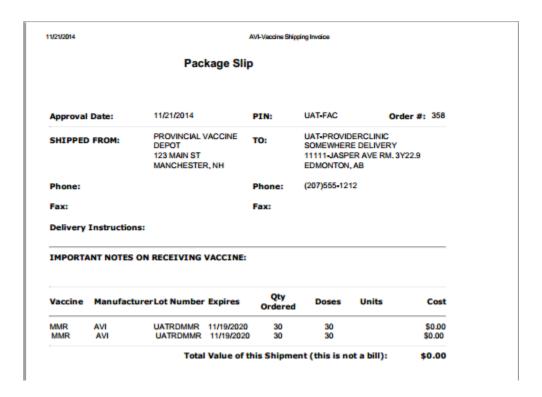


**3.** The PVD will be taken to the **Inventory Pick List** screen and the AHS Depots will be taken to a **Package Slip** screen. You must print this screen to continue.









4. After selecting Print your order will move down into the Awaiting shipment section. You must select the order you want to ship and click the Ship button.



### MONITORING IF ORDERS ARE RECEIVED IN THE VACCINE INVENTORY MANAGEMENT SYSTEM

These steps will allow you to monitor if the ordering entity has received the orders in the AVI System.

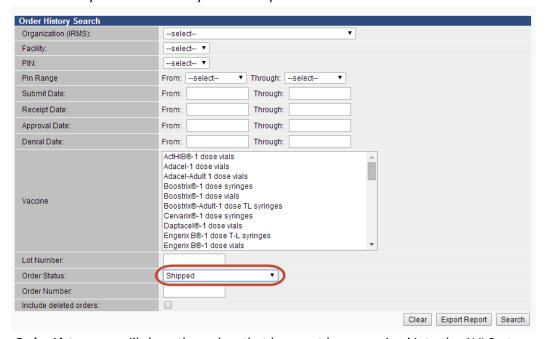
- 1. Log into AVI.
- **2.** Select the appropriate depot in the organization dropdown and click **Submit.**
- **3.** Select the appropate facility.







- 4. Click on the Orders/Transfers Menu Heading.
- 5. Click on Search History to direct you to the Order History Search Screen.
- **6.** Enter search parameters and ensure the drop down for "Order Status" has "Shipped" selected. You are able to search several different date ranges, by PIN or by organization and facility. Click **Search** after you have entered your search parameters.



- 7. The Order List screen will show the orders that have not been received into the AVI System.
- 8. The Approver has the option to receive the order for the ordering entity from this screen.



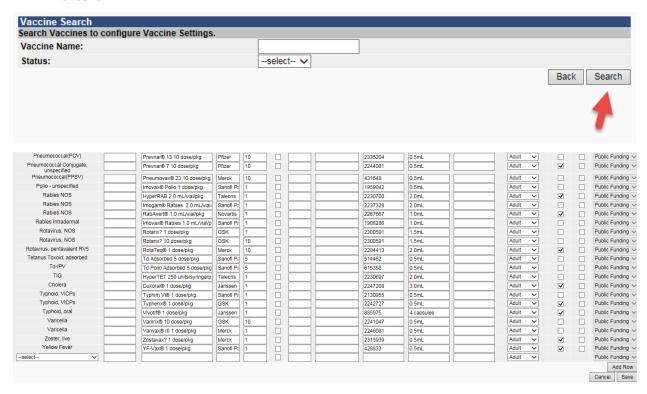




#### **VACCINE SETTINGS**

Administrators have the ability to edit the vaccine settings in the system.

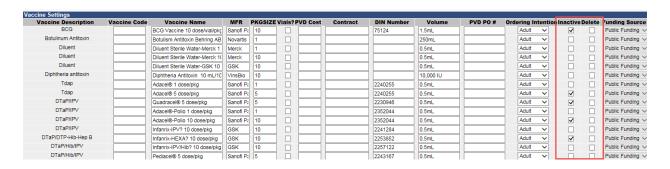
 Click Administration on the Navigation Menu to open the Administration Main Menu Page. Select Vaccine Settings from the list under the Settings Section. The Vaccine Search Page will open, and you have the ability to search by the Vaccine Name, the Active Status or you can just click the Search button to do a general search. All available vaccines will show based on the criteria.



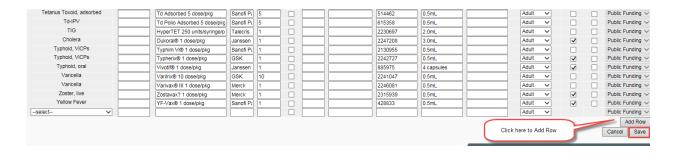
- 2. From this page, you can adjust the vaccine code, the vaccine name, manufacturer, the package size or the number of doses that are contained in a package and you can mark if the vaccine comes in a vial. The per dose cost can also be added, the contract, DIN number, volume of the dose, PO number, and whether the vaccine is intended for adults or pediatric patients, as well as the specific funding source for this vaccine.
- **3.** If needed, you can also inactivate vaccines to temporarily disable them, or you can completely delete them.







**4.** If you need to add a completely new line, click the Add Row button at the bottom, enter necessary information, and click Save when finished.



**Note:** Please note that all order sets and inventory pages are based on this table. It is very important to ensure this information is accurate. Also, note the description field. This field will display in the create order set pages as well as the reconciliation pages so ensure the description has enough information to determine difference in similar products.





#### **DEFINE ORDER SET**

Administrators have the ability to create sets of vaccines that can be assigned to sites for ordering purposes. A Vaccine Order Set represents all of the vaccines that a site may order; otherwise, without an Order Set, the order entity can choose any vaccines to order. This option is available to display and create Vaccine Order Sets for users that have the Vaccine Ordering Management permission.

To display and/or add a Vaccine Order Set, perform the following:

- 1. From the

  Administration

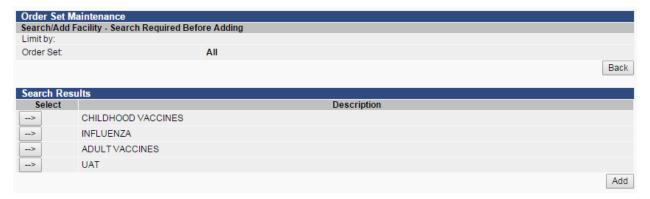
  Main Menu, in
  the "Define
  Values" category,
  click the Define
  Order Set option.
  The Order Set
  Maintenance
  window appears.
- 2. Type the vaccine set name in the Order Set field and clicks the Search button, or leave the field blank and click the Search button to display an entire list. The "Search Results" appear.











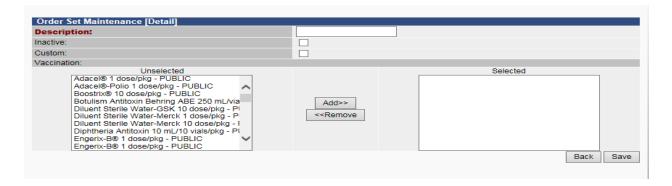
- 3. Click one of the buttons:
  - a. Back to return to the previous window, the "Order Set Maintenance" window.
  - b. **Select** the select arrow next to the order set to edit an existing Vaccine Order Set. Continue to the section titled, "Editing a Vaccine Order Set" for instructions.
  - c. Add to add a new Vaccine Order Set. The "Vaccine Order Set Maintenance Detail" window appears. Continue to the section titled, "Creating a Vaccine Order Set" for instructions.

#### **Creating a Vaccine Order Set**

**Note:** The system application prevents duplicates Order Sets from being created and/or edited when creating/editing Custom Order Sets.

To create a Vaccine Order Set, perform the following:

**1.** From the *Order Set Maintenance* window seen above, click the **Add** button. The *Order Set Maintenance* [Detail] window appears.



- 2. Select the vaccines from the list and move them to the "Selected" box on the right by using the Add>> and <<Remove buttons.
- 3. Enter the field data and then click one of the available buttons:
  - b. **Back** to return to the previous window.





c. **Save** – to save the vaccine order set and return to the *Order Set Maintenance* window. A Vaccine Order Set number will be generated and assigned to the newly added entry.

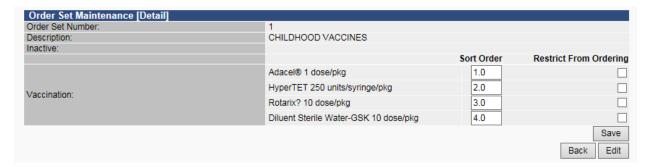
#### **Editing and Inactivating Vaccine Order Set**

The term *editing* refers to inactivating an entire order set, removing a vaccine from the order set, and/or reordering the group of vaccines within the set.

**Note:** The system application prevents duplicates Order Sets from being created and/or edited when creating/editing Custom Order Sets.

To **Edit** a Vaccine Order Set, perform the following:

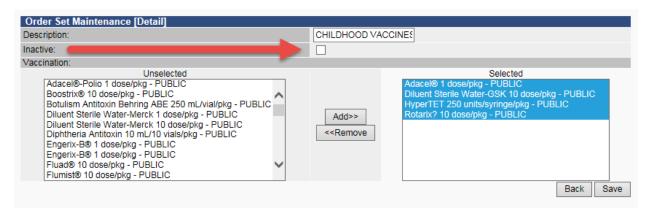
- From the Order Set Maintenance window, type the name of the vaccine order set in the Order Set field and click the Search button; or, click the Search button to an entire list. The search results will appear.
- 2. Locate the Vaccine Order Set you want to edit, and click the **Select** button. The **Order Set Maintenance** [**Detail**] window appears.



- **3.** To change the sort order of the vaccinations, type the number in the "Sort Order" column designating the order.
- **4.** To mark a vaccine as unavailable for ordering, click the **Restrict From Ordering** check box.
- **5.** To edit the entire Order Set such as inactivating, removing, or adding a vaccine from the list, click the **Edit** button. *The Order Set Maintenance [Detail] Edit Mode* appears.







- **6.** Determine the action to perform:
  - a. **Inactivate Entire Order Set** Click the **Inactive** checkbox to insert a checkmark; click it again to remove a checkmark.
  - b. **Remove Vaccine** Click on the vaccine(s) in the **Selected** box and click the **<<Remove** button.
  - c. Add Vaccine Click on the vaccine(s) in the Unselected box and click the Add>> button.
- 7. Click one of the available buttons on the *Order Set Maintenance Detail* window:
  - a. Back to return to the Order Set Maintenance Search Result window.
  - b. Save to save the changes and return to the *Order Set Maintenance Search Results* window.
- 8. Click one of the buttons:
  - a. Back to return to the *Order Set Maintenance Search Results* window.
  - b. **Edit** to display the *Order Set Maintenance [Detail] Edit Mode* window to inactivate, remove, a vaccine from the Order Set. Refer to Step 5 above in these instructions.

#### **Add/Remove Order Sets to Multiple Order Entities**

This option allows Administrators to add or remove Order Sets to ordering entity which allows flexibility for the order approver to select all ordering entities by PIN or by facility.

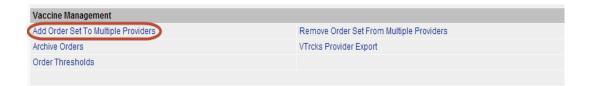
#### **Adding Order Sets**

To Add an Order Set, perform the following:

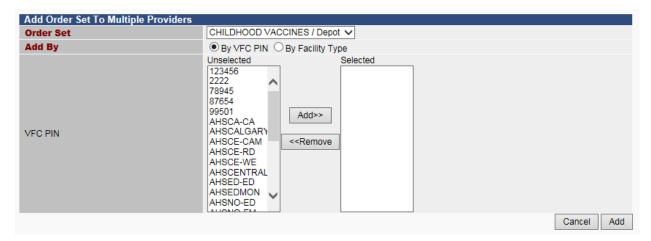
- 1. Click on the Administration menu. The Administration Main Menu appears.
- 2. From the "Vaccine Management" section, click on the Add Order Set To Multiple Providers option.







**3.** The *Add Order Set to Multiple Providers* screen appears. The radio button can be used to add order sets by PIN or by facility.



- **4.** In the **Order Set** field, click the drop-down menu arrow to view/select the Order Set being added to an ordering entity.
- 5. In the "Unselected" section, click each PIN or facility for the Order Set that needs to be added.
  - a. If in sequential order, highlight while holding the **Shift** key.
  - b. If not in sequential order, highlight the vaccines while holding the **Ctrl** key.
- **6.** Click one of the available buttons:
  - a. **Cancel** to discard adding an Order Set to Multiple Providers and return to the previous screen.
  - b. Add to add an Order Set to the selected ordering entities. The Administration Main Menu reappears with a message indicating that the Order Set was Added to number of PINs or facilities that were selected.

#### **Remove Order Set from Multiple Providers**

This option allows Administrators to remove an Order Set from ordering entities which allows flexibility for the approver to select all ordering entities or a group of ordering entities by PIN.

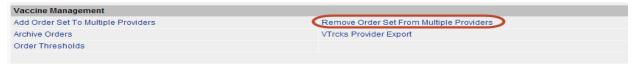
To Remove an Order Set, perform the following:

1. Click on the Administration menu. The Administration Main Menu will appear.

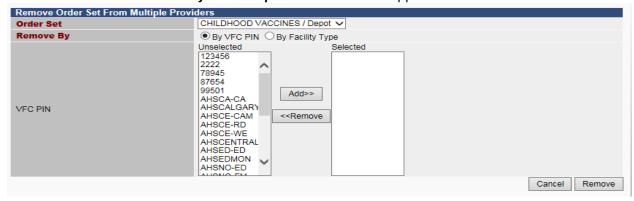




2. From the "Vaccine Management" section, click on the Remove Order Set From Multiple Providers option.



3. The Remove Order Set from Multiple Providers screen appears.



- **4.** In the **Order Set** field, click the drop-down menu arrow to view/select the Order Set to be removed from a ordering entity.
- **5.** In the "Unselected" section, click each PIN or facility for the Order Set of which is being removed.
  - a. If in sequential order, highlight while holding the **Shift** key.
  - b. If not in sequential order, highlight the vaccines while holding the **Ctrl** key.
- 6. When the PIN or facility is selected click the Add>> button to move it to the Selected box.
- 7. Click one of the available buttons:
  - a. **Cancel** to discard removing an Order Set from Multiple PINs or facilities and return to the previous screen.
  - c. Remove to remove an Order Set from the selected PINs or facilities. The Administration Main Menu reappears with a message indicating that the number of PINs or facilities that were selected for the order set to be removed.