



Education Module

“Watch Your Step”

Objective: Prevent Slips and Falls

Definition

Falls hurt can hurt everyone. They can lead to absenteeism, decreased productivity, high insurance costs and, when a customer falls, heavy liability. Educate your staff on how they can help prevent falls, for their safety and for the safety of your customers.

Discussion Points:

General

- Wear slip-resistant flat-soled shoes to work. No open toe shoes allowed.
- Watch out for potential hazards inside and outside the cafeteria.
- When lights burn out, replace or report them. Dark areas can promote trips and falls.
- Do not be afraid to ask for assistance with heavy or bulky loads.
- Do not carry loads you cannot see over.
- Watch where you are going at all times.
- Walk - don't run!
- No horseplay! This can lead to a variety of injuries in addition to slips & falls.

Indoors

- Make sure floor mats are clean and in place.
- Sweep and damp mop regularly to keep kitchen floor clean and dry.
- Place caution signs around the area you are mopping or when floors are wet.
- Notify the manager of damaged flooring.
- Keep kitchen aisles clear.
- Do not set up stumbling hazards. Keep waste cans, bun trays and product cases away from walking areas.

Outside

- Keep loading dock and parking lot clear of litter, equipment and wet spots.
- Notify manager of outdoor hazards.
- Shovel snow, scrape ice and use melting chemicals on icy walkways.