

Website Shipping Form

Name: _____

Address: _____

Phone 1: _____

Phone 2: _____

Email: _____

Credit Card Payment Information

*We are sorry, Personal Checks cannot be accepted as method of payment

Circle One: VISA MASTERCARD DISCOVER AMEX

Card Number: _____

Expiration Date (MM/YY): _____ / _____ Security Code _____ (back of the card)

Card Holder's Name: _____ (Please Print)

Card Holders Address: _____ Please Print)

Signature of Card Holder: _____ Date: _____

A 50% recovery is considered a successful recovery. Recovery of specific files cannot be guaranteed. Once data is released no refunds will be issued. Any additional work after data is released will be at the discretion of Techfusion and/or at additional cost. Due to the breakable nature of external enclosures, only the drive will be returned. 48 hours advance notice is required before any devices or media can be released. Storage devices for recovered data are not included. Devices left for over 90 days will be recycled. Client will be notified of additional costs as incurred.

Signature: _____ Date: _____

Data Recovery Services / Check all applicable selections:				
SERVICE	DIAGNOSIS FEE		PRICE RANGE	
HDD	\$50 Standard*	\$200 Priority*	Standard \$300 to \$900 / Complex \$1500 to \$2000**	
SD/FLASH***	\$50 Standard*	\$200 Priority*	\$250 - \$1000**	
SMALL MEDIA	N/A		Per Item:	\$150 Standard Recovery or Transfer** \$300 Hard Recovery**
EMERGENCY	500*		TBD	
HDD Data Transfer	N/A		\$150 per hour (1 hour minimum)	
After the first, each additional devices checked will be at the half the diagnosis fee. Recovery fees will be calculated per device. Discounts available for students and military.				
<input type="checkbox"/> Previously Opened Fee*: (3-5 days avg) \$100 additional		<input type="checkbox"/> SD/USB Encryption Fee*: \$250 additional		<input type="checkbox"/> HDD Encryption Fee: \$300 per device
<input type="checkbox"/> Tech Support Fee: \$150 per hour		<input type="checkbox"/> External HDD for data \$150 per item		<input type="checkbox"/> USB media for data: \$25 / \$50 per item

* All fees are due at check-in and are non-refundable. ** Does not include rebuild (parts) / or data reconstruction (file repair). ***SD/Flash devices over 32GB will fall under HDD pricing.

In order to help us better assist you, please complete the following to the best of your ability:

Is your hard drive making any noise? If yes, is it clicking, grinding, etc... _____

Any attempt of data recovery? If yes, how many times? _____

If your drive is encrypted, please complete the following:

Encryption Software: _____ Username: _____ Password: _____

Please describe the failure of your device.
Common problems include boot failure, mount failure, file deletion/corruption, etc..

Any files that you would consider a priority in recovering? Please provide name, type and file path if applicable.

Partitions? If yes, please list.

How did you hear about us?

Thank you for choosing TechFusion!

